## Student Support Resources 2023-2024

### Student Success

**Academic Advising**: Students are encouraged to meet regularly with their assigned academic advisor and can schedule through the MyHarper Student Portal or by calling 847.925.6220 to learn more about options for virtual and in-person appointments. Academic advisors provide educational planning support and can connect you to additional resources to help you overcome challenges or barriers. Students who do not have an assigned academic advisor can contact Advising Services to schedule an appointment.

* Phone: 847.925.6220
* To learn more visit: [Advising Services](about:blank)

**Access and Disability Services:** Harper College strives to make all learning experiences as accessible and inclusive as possible. If you anticipate or experience academic barriers based on your disability (including mental health, chronic or temporary medical conditions), please let Access and Disability Services (ADS) know immediately at 847.925.6266. ADS will privately discuss the options you have, including possible accommodations. You are encouraged to register with ADS by filling out the online application that can be found on the ADS website. Once approved by ADS, please make arrangements with your instructor as soon as possible to discuss your accommodations so that they may be implemented in a timely fashion. In-person and virtual appointments are available.

* Phone: 847.925.6266
* Email: [ads@harpercollege.edu](about:blank)
* To learn more visit: [Access and Disability Services](about:blank)

**Military and Veteran Students:** If you are a member of the military community and need accommodation for Drill schedules, calls to active duty, and other unforeseen military and veteran related developments, contact your **Academic Advisor**. If you have complications or questions with GI Bill disbursement, contact Marcin Grygorowicz, 847.925.6000 ext. 2115, mgrygoro@harpercollege.edu. For opportunities to connect and participate in activities and workshops with other Veteran and Military Connected Students (service member, spouse, parent, sibling), contact us below.

* Visit us: Center for Student Veterans and Military Connected Students, Bldg. A, Rm 137A
* To learn more: [harpercollege.edu/veterans](about:blank)
* Phone: 847.925.6555
* Email: Julian Barraza – [bj1939@harpercollege.edu](about:blank)
* Follow us on Instagram: [@Harpercollegesva](about:blank)

**OneStop:** The OneStop is available by phone, email, or chat to help with registering for classes, updating records, financial aid and payment plans. They can help answer your questions or point you in the right direction.

* Phone: 847.925.6710
* Email: [onestop@harpercollege.edu](about:blank)
* To learn more visit: [One Stop](about:blank)

**Library:** The Library offers various services to support students including access to resources, study spaces, computers, course reserves, research help, and technology loans. Students can request library materials through their [Library account](about:blank). Research assistance is available through in-person, [live chat](about:blank), [email](about:blank), and [online research appointments](about:blank). Visit the Library website to learn more and view our current hours.

* Phone: 847.925.6584
* Email: [library@harpercollege.edu](about:blank)
* Website: [http://www.harpercollege.edu/library/index.php](about:blank)

**Technology Loan Request:** The Harper College Library has Chromebooks, graphing calculators, and Wi-Fi hotspots available to students for semester-long checkout. Equipment is available on a first come, first served basis while supplies last. Students must be registered for the current semester to borrow equipment. Visit the Library’s [Semester Loan Technology](about:blank) webpage to learn more. For any questions or concerns, please call the Library at 847.925.6584 or email [semesterloantech@harpercollege.edu](about:blank).

**Academic Support Center:** The Academic Support Center provides free tutoring for the courses you are currently enrolled in as a Harper student. Services in the Academic Support Center are available in-person and online and include:

* Anatomy Room
* Developmental Math Center
* Success Services
* Supplemental Instruction
* Tutoring Center
* Writing Center

For more information or to schedule an appointment, you can

* Stop by the Academic Support center in F 110
* Call us at (847) 925-6539
* Email us at [asc@harpercollege.edu](about:blank)
* Chat with us on our website
* Log in to your MyHarper Student Portal (click on “Academic Success”)

**Student Service Desk (Technical Help):** The Student Service Desk assists all students by providing information and support for Harper Student E-mail Accounts, MyHarper Student Portal, and Blackboard access.

* Phone: 847.925.6866
* Email: [studentsd@harpercollege.edu](about:blank)

**Computer Labs:** Campus labs are staffed to assist students with logging on and off, accessing specific applications and printing their work. Labs are open to all currently enrolled Harper students.

* To learn more visit: [Harper College Computer Labs](about:blank)

**Job Placement Resource Center (JPRC):** Assists students to become successful in their search for employment opportunities. Help is available with resumes, interviewing, job search, co-ops and internships, and on-campus employment as Student Aides. Students can take advantage of JPRC services by scheduling an appointment.

* Phone: 847.925.6400
* To learn more visit: [Harper College JPRC](about:blank)

### Student Safety and Wellness

Students may experience stressors that can impact both their academic experience and their personal well-being. These may include academic pressure and challenges associated with relationships, mental health, alcohol or other drugs, identities, finances, etc.

If you are experiencing concerns, seeking help is a courageous thing to do for yourself and those who care about you. Please reach out for support. We offer the following resources:

**Hawks Care:** It can be hard to focus on school when you are worried about meeting your basic human needs. Hawks Care Resource Center is here to help you connect to campus and community resources to meet those basic needs so you can focus on your academic goals. Maybe you are looking for food pantries, subsidized housing programs, or need help finding other community resources for medical and mental health care. We can help! A private conversation with someone who cares can connect you with community and campus resources. Hawks Care also has limited financial support and an on-campus pantry for students.

* To learn more visit: [Hawks Care](about:blank)
* Phone: 847.925.6633

**Counseling Services:** Counseling Services promotes the academic success and personal well-being of students by providing short-term personal and wellness support along with career and educational counseling. Services are available to currently enrolled students and are free of charge. Harper students also have free access to WellTrack, a mobile app with self-help tools and resources anytime, anywhere.

* Additional information about [WellTrack](about:blank)
* To learn more visit: [Counseling Services](about:blank)
* Phone: 847.925.6393

**Harper Wellness:** Harper College is committed to providing a campus culture and environment that strives to promote and enhance the overall wellness of its students, staff, faculty and surrounding community. Harper Wellness provides various programs, events and resources so everyone is supported and best prepared to LEARN WELL. WORK WELL. and LIVE WELL. (Please note that individual services are provided through Counseling Services)

* Phone: 847.925.6963
* To learn more visit: [Harper Wellness](about:blank)

**Community Resources:** A variety of community-based resources are available to help students in need: [Community Resources for Students](about:blank)

**Harper Early Alert Team (HEAT):** HEAT is a multidisciplinary campus threat assessment and behavioral intervention team that guides the campus community in effectively assessing and addressing threatening and/or concerning behaviors. HEAT strives to assist the campus in intervening with someone before their behaviors reach a critical level.

* To learn more or to report a threat: [Harper College HEAT](about:blank)

**Department of Risk Management:** The Department of Risk Management provides a safe and healthy environment for faculty, staff, students, and visitors to Harper College. Please familiarize yourself with the procedures outlined in the [Harper College Emergency Procedures Manual](about:blank) and [accompanying video](about:blank) to keep you safe on campus.

* Phone: 847.925.6913
* To learn more visit: [Environmental Health, Safety, and Risk Management](about:blank)

**Harper College Police:** Contact the Harper College Police for emergency assistance or to report a crime.

* Phone: 847.925.6330