

Kenya Police Hotlines

999, 112, 911

Fire and Ambulance Services

999

020-2222181/ 020-2222182/ 020-2344599

KPLC- National Contact Centre

95551 or 0703 070 707 | 0732 170 170

Telephone +254 203201000

Email address- customercare@kplc.co.ke

Childline Kenya

Call 1 1 6

Whatsapp: +254 722 116 116

Email: 116@childlinekenya.co.ke

Kenya Revenue Authority

Tel: +254 (020) 4999 999

Cell: +254 (0711) 099 999

Email: callcentre@kra.go.ke

Nairobi City Water and Sewerage Company

+254724 253582

<https://nairobiwater.co.ke>

Customer Care Hotlines:

0724 253582 0702 206418

0702 206328

0702 206459

0702 205964

0800 720018

Kenyatta National Hospital

Use these numbers to call:

+254203287000

+254203287000

+254709 854000 +254730 643000

+254722 829500/1

020 4243000

020 7244000

020 2726300 -11

Kenyatta National Hospital; Disaster management command center: 020 2115953 Labour ward: 020 271151 Referral:
+254510510

Fax: + 254 20 2725 272

E-mail: knhadmin@knh.or.ke

Website: Kenyatta National Hospital

Aga Khan University Hospital, Nairobi

3rd Parklands Avenue, Limuru Road, Nairobi, Kenya

Phone: +254 (0) 20 366 2000

??Email: akuh.nairobi@aku.edu????????

The Mathare Hospital

Embu - Nairobi Hwy, Nairobi, Kenya

Tel: +254-202337694 Mobile: +254-721336017

mathari@health.go.ke

NACADA

Call 1192

Phone: +254 202721997 Email: info@nacada.go.ke

Website: www.nacada.go.ke

Kenya Red Cross

South C, RedCross Road, Off Popo Road

P.O. Box. 40712, 00100

Tel: +254 02 3950000

Cell (1): +254 703 037000

Cell (2): +254 722 206958

Cell (3): +254 733 333041

Toll Free HOTLINE: 1199

Email: info@kenyaredcross.org

Web: www.kenyaredcross.org

The Kenya Police recently relaunched the **999** emergency hotline number. In case you need to reach the police urgently, call this number or the two hotlines complementing the emergency numbers, these are:

1. 020 272 4154
2. 020 355 6771

You can also call the following emergency numbers free-of-charge from your mobile phone:

- Police Emergency hotline - 911
- Safaricom Network - 112
- Kenya Red Cross - 395 (from a Safaricom line)

Important police telephone numbers also include (take note some numbers may have changed):

Residential areas of Nairobi:-

Control Room Number:

020-272 4154

Control Room Number:

020-355 6771

Mr Owino 0722- 412 734

D/Police Spokesman

Mr Joseph Oletito 0722- 894 413

Commandant Airport

Mr Moturi 0726- 860 650

OCPD Industrial Area

Mr Nagulu 0722- 562 503 DCIO Industrial Area

Mr Shamala 0721- 292 850 OCS Industrial Area

Madam Khan 0713-992 532

D/OCS Industrial Area

Mr Ngundo 0722- 429 927 OCS Central Police Station

Mr Yoma 0722- 227 890 OCPD Langata

Mr Mugada 0720- 756 635 D/OCPD

Mr James 0722- 748 718 DCIO Langata

Mr Kithuku 0722- 787 415 OCS Jogoo Police Station

Mr Anampui 0733 320502 OCPD Starehe/Pangani

Mr Kavo 0721 348 744 OCS
Pangani Police Station

Mr Mutua 0723- 152 378 OCS Wilson Airport

Mr Kioii 0721- 435 275 OCPD Kitui Machakos

Mr Kefa 0721- 371 252 OCS Ruai

Mr Nyale 0722- 596 669 Incharge Flying Squad

Mr Mulei 0728- 360 359 Incharge Banking Fraud

TRAFFIC DEPT:

Mr Kimaru 0721- 898 330 Traffic Commandant

Mr Edward 0722- 385 711 Traffic 1 N/Area

Mr Ndungu 0722- 236-445 Traffic 2 N/Area

Mr Mutungi 0722- 839 166 Traffic 3 N/Area

Mr David Kibe 0721- 201 497
DTO Industrial Area

Mr Mwangangi 0721- 892 979
DTO Pangani

Mr Muthee 0722- 772 949 DTO Kilimani

Mr Julius 0727- 841 442 DTO Parklands

Mr Hassan 0722- 779 256 DTO Jogoo Road

Madam Jennifer 0722- 634 459
DTO Embakasi

Madam Agnes 0722- 976 536
DTO Langata

Madam Elizabeth 0721- 913 285
DTO Kikuyu

POLICE HEADQUARTERS HOTLINES:

020 355 6780,

020 310225,

0733 153 155,

0726 035 455,

020 224 0000,

020 3532198.

Provided by the I.G's office.

FOR MOMBASA

0707 911 911, 0788 911 911, 0775 911 911, 0756 911 911

Control room

Disaster Management/police/fire/etc.. Fire direct line - 041 222 5555

Aga khan security Mombasa: 0732247000

0789999396

999 control room - coast - 0789999396 - 999 control room - coast

Mbsa ambulance -

St johns amb 0726159716. Mewa amb. 0723419496. Emergency amb 0700395395

Red cross mbsa -

Red cross 0721849088

ATPU 0729999998

(Anti-Terrorist Police Unit)

KPLC hotline: 9555

ORC

0733621999

0722242999

Aga Khan security Nbi 0719778899

It is also important to note that on July 10th 2013, the High Court ordered the Communications Commission of Kenya (CCK), the Kenya police and cell phone operators to reinstate the emergency response number 999 by the end of the month.

Emergency Telephone Numbers

The following are important Kenyan emergency telephone numbers:

Nairobi Fire Department Telephone Number

- 999 or 222181/2/3

Kenya Ambulance Services Telephone Number

- **Nairobi - 999 or 222181/2/3**
- **Ambulance accident services - 222222**
- **Saint John's Ambulance - 210000**
- AMREF - 315454/5
- AAR - 2717374

Nairobi Hospitals Telephone Numbers

- Nairobi hospital - 2722160/352101/6
- Aga Khan hospital - 3740000/3742531/5
- M.P. Shah hospital - 3742763/4/7
- Gertrude's garden hospital - 3763474/3763477/3764097
- Kenyatta hospital - 2726300/2726556

Sources

- Kenya Police Telephone Hotline Numbers
<http://www.infohub.co.ke/2013/09/what-are-kenya-police-telephone-numbers.html>
- Emergency lines for Kenya
<https://www.standardmedia.co.ke/ureport/story/2001257538/emergency-lines-for-kenya>