# FRANK BUCALO

Queens, NY

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## Summary

Over a dozen years as an entrepreneur, consistent interactions with data analysis and its potential to grow and shape business. Leadership and project management skills along with a drive to constantly improve productivity. Innate problem solving ability useful across any number of positions.

### **Technical Skills**

### **Programming**

- Python (Pandas, Matplotlib, BeautifulSoup)
- SQL/noSql Databases (postgres, MongoDB)
- JavaScript, HTML & CSS
- Git Version Control

#### **Business**

- Advanced MS Excel (Pivot Tables, Power Query & VBA Macros)
- Tableau/PowerBI
- Agile Frameworks Scrum
- Last Mile Logistics

## **Projects**

## **Relevant Experience**

# Director of Operations Samurai Messenger Service

2016 - Current

New York, NY

- Responsible for customer service, scheduling and billing operations.
- Interpret data analytics, create financial and other reports to facilitate development.
- Lead teams toward measurable goals.

Founder 2010 – Current

Quickness RVA Richmond, VA

- Establish and maintain client relationships.
- Handle all day-to-day operations.
- Perform hiring, firing, scheduling and management of employees.
- Develop and oversee successful sales, growth and marketing campaigns.

#### **Education**

Data Analytics Certificate: Columbia Engineering, New York, NY

24-week intensive program focused on gaining technical programming skills in Excel, VBA, Python, R, JavaScript, SQL Databases, Tableau, Big Data, and Machine Learning.

Associate in Computer Science: Suffolk County Community College, Selden, NY