FRANK BUCALO

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Summary

13+ years as an entrepreneur developing leadership, project management skills and client relations. Appreciates actionable use of data in combination with programming for analysis. Innate problem solving ability useful across any number of positions. Dedicated to goals and adept at self motivation.

Technical Skills

- Python / R
- Data Analysis Libraries (Pandas, Matplotlib, BeautifulSoup)
- Machine Learning Libraries (Scikit-learn, PyTorch, TensorFlow)
- SQL/noSQL Databases (postgres, MongoDB)
- Tableau/PowerBI
- JavaScript, HTML & CSS
- Devops (Git, Docker, Ansible)
- Advanced MS Excel (Pivot Tables, Power Query & VBA Macros)

Relevant Experience

Director of Operations   2016 – Current
Samurai Messenger Service   New York, NY
- Extract and interpret data to create reports and visualizations to facilitate development.
- Dispatch and lead teams toward measurable goals while maximizing efficiency.
- Demonstrable ability to consistently meet deadlines in a fast paced environment.
- Responsible for customer service, scheduling, billing and overall administrative support.

Founder   2010 – Current
Quickness RVA   Richmond, VA
- Established and maintained over 75 client relationships.
- Managed diverse teams ranging from 2-20.
- Oversaw day-to-day operations.
- Developed and monitored successful sales, growth and marketing campaigns.
- Led web application development, testing and launch to production.

Volunteer   2020
Bike New York's Street Action Now!   New York, NY
- Audit street/sidewalk conditions, pedestrian crossings and driver behavior.
- Present findings and recommendations to local community boards.

Education

Data Analytics Certificate: *Columbia Engineering*, New York, NY
Associate Degree in Computer Science: *Suffolk County Community College*, Selden, NY