KOOLB

**Use-Case Specification:** Rating

**Version 1.0**

**Revision History**

| **Date** | **Version** | **Description** | **Author** |
| --- | --- | --- | --- |
| 24/11/2022 | 1.0 | The first version, fulfill most of information for use case | Nguyễn Hà Ngọc Linh |
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**Use-Case Specification:** Rating

# **Use-Case Name**

## **Brief Description**

This use-case describes the rating of a specific accommodation.

The action of this use-case is performed by user type “Renter”.

# **Flow of Events**

The use-case begins when the renter clicks on the “Check-out” button.

## **Basic Flow**

1. The renter rates the accommodation by ticking the stars from 1 to 5 corresponding to their experiences during staying at the accommodation.
2. The renter writes comments about the accommodation (Facility, Service, Attitude,...)
3. The renter click “Submit”

## **Alternative Flows**

### **No Stars**

The renter only inputs the comments of the accommodation and is asked to input the stars before submitting.

### **The renters forget to submit feedbacks**

The renters may forget to rate the service after use. The notification will be sent to the renter in case this happens.

# **Special Requirements**

## This feature will be added later.

# **Preconditions**

## The renter’s information have to be in the accommodation history data

The renter has to use the service first and their information has to be added on the history of the accommodation data in order to rate the service.

# **Postconditions**

## Accommodation’s rating is updated

Rating of accommodation will be recalculated and updated. New review will also be displayed

# **Extension Points**

# The renter login or create an account

The system will let the user login or create a new account in order to rate.

## The renter lost connection

At step 1, 2 in Basic Flow, if the renter is disconnected from the app because of many reasons, the system will save the option and wait for the renter to go back online.