# **FRANKLIN RUIZ**

#### SOFTWARE ENGINEER



I'm friendly and respectful, stay focused on tasks, solve problems practically, value honesty, adapt easily to changes, and love learning while supporting my team. Technology's my passion, and I'm curious about all its aspects, always eager to explore more.

## **WORK HISTORY -**

### NODEJS ENGINEER | DISTILLERY, LLC

MANHATTAN BEACH, CALIFORNIA - AUGUST 2024 - DECEMBER 2024

### Project: AttorneyShare

- Created Directus flows to send segmented events.
- Checked client code for bugs and weaknesses using approved troubleshooting methods.
- · Collaborated in team-based, Agile environment to accomplish objectives by deadlines.
- Estimated work hours and tracked progress using Scrum methodology.

Tech stack: NodeJS, Typescript, GraphQL, Directus, Prisma

### SENIOR SOFTWARE ENGINEER | DIGITAL MANAGEMENT, LLC

TYSONS, VIRGINIA - JANUARY 2023 - FEBRUARY 2024

### Project: Ristrak

- · Checked client code for bugs and weaknesses using approved troubleshooting methods.
- Worked with project managers, developers, and quality assurance to resolve technical issues.
- Collaborated in team-based, Agile environment to accomplish objectives by deadlines.
- Estimated work hours and tracked progress using Scrum methodology.

Tech stack: Java, Spring Framework, Lombok, Angular, Typescript, Bamboo.

#### Project: GRS Surety Admin Offices

- Worked with project managers, developers, and quality assurance to resolve technical issues.
- Collaborated in team-based, Agile environment to accomplish objectives by deadlines.
- Estimated work hours and tracked progress using Scrum methodology.
- Collaborated with management, internal and development partners regarding software application design status and project progress.

Tech stack: Node, React, AWS Lambda, Aurora DB, Typescript, Jest, Bamboo, Agile.

#### Project: GRS Surety KYC (Know Your Customer - Screening Application)

- Collaborated with fellow engineers to evaluate software and hardware interfaces.
- Developed robust, scalable, modular and API-centric infrastructures.
- · Integrated third-party tools and components into applications.
- Worked with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability, and performance.

Tech stack: Node, React, AWS Lambda, DynamoDB, Typescript, Jest, Bamboo, Agile.

### SENIOR SOFTWARE ENGINEER | FOXBOX DIGITAL

CHICAGO, ILLINOIS - JULY 2021 - JULY 2022

### Project: Sydney Health App (Telehealth Mobile Application)

- · Reviewed project specifications and designed technology solutions that met or exceeded performance expectations.
- Analyzed proposed technical solutions based on customer requirements.
- Tracked post-deployment bug reports to recognize and resolve trends among user-reported faults and complaints.

Tech stack: React Native, Typescript, REST, Jest, Bamboo Cl, Reactotron.

### **Project:** Hoodie Analytics (Cannabis Industry Analytics PWA)

- Troubleshot and tested software and debugged to clean up code and improve efficiency.
- Integrated third-party APIs from external applications into web platforms.
- Adjusted design parameters to incorporate new features.

Tech stack: AWS Lambda, NodeJS, Typescript, GraphQL, Hasura, and Elastic, Sentry, AWS Cognito, AWS S3.

# Project: Capitalize On Yourself Company (Content Creator Platform - SaaS)

- Partnered with development team on product development and application support plans.
- Developed robust, scalable, modular and API-centric infrastructures.
- Collaborated with management, internal and development partners regarding software application design status and project progress.

Tech stack: Typescript, Node, AWS Lambda, AWS Cognito, AWS Aurora, AWS S3, REST API, Jest.

# SOFTWARE ENGINEER | BOEHRINGER INGELHEIM CORPORATION

CIUDAD AUTÓNOMA DE BUENOS AIRES - JULY 2020 - JULY 2021

### Project: HubNext

HN is a **Drupal** flavor designed to be deployed easily including custom modules, themes, and configurations that all the BI partners need to have on deploy corporate websites.

- Worked with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance.
- Reviewed project specifications and designed technology solutions that met or exceeded performance expectations.
- Adjusted design parameters to incorporate new features.
- Provided guidance and mentored less-experienced staff members.

Tech stack: Drupal, Symfony, PHPUnit, Docker, Lagoon, REST API, PHP, Javascript, NodeJS.

### SOFTWARE DEVELOPER | GOIAR

CIUDAD AUTÓNOMA DE BUENOS AIRES - JANUARY 2019 - JULY 2020

Project: Intel Marketing Studio It's a ready-to-use marketing assets and campaigns platform.

- Translated customer requirements into written use cases.
- Discussed issues with team members to provide resolution and apply best practices.
- Tuned systems to boost performance.
- Authored code fixes and enhancements for inclusion in future code releases and patches.
- Estimated work hours and tracked progress using Scrum methodology.

Tech stacks: Lumen, Laravel, Microservices, NodeJS, JWT, REST API, AWS S3

### SOFTWARE DEVELOPER | TIARG

CIUDAD AUTÓNOMA DE BUENOS AIRES - SEPTEMBER 2017 - DECEMBER 2018

Project: Galileo Platform (Government Digital Connection Program).

- Adopted engineering best practices and delivered highest quality scalable solutions.
- Delivered documentation for design decisions, estimating assumptions, code modules and performance metrics.
- Developed complex software and systems deploying one or more programming languages.
- Designed REST calls using React to streamline user interface performance.

Tech stacks: Zend Framework, AngularJS, NodeJS, Koa, Typescript, JWT, REST API.

### **EDUCATION** -

# **BACHELOR OF TECHNOLOGY - COMPUTER SOFTWARE AND MEDIA APPLICATIONS**

JANUARY 2013 - JULY 2016 MARACAY, ARAGUA - VENEZUELA

### STRENGTHS -

### **PROBLEM SOLVER**

I excel as a problem solver, leveraging a diverse skill set to tackle challenges methodically and effectively. With a keen eye for detail and a strategic approach, I navigate complexities and find innovative solutions that drive progress and enhance outcomes. My adaptability and analytical mindset empower me to swiftly identify issues and implement decisive solutions, ensuring optimal results in diverse scenarios.

#### **ADAPTABILITY**

My strength lies in adaptability—a skill honed through diverse experiences and environments. I thrive in dynamic settings, swiftly adjusting to new challenges and embracing change with enthusiasm. This ability allows me to seamlessly integrate into various teams, quickly grasp new concepts, and flexibly navigate evolving circumstances. My adaptable nature ensures I remain agile and effective, contributing positively to any situation.

### **COLLABORATION**

I'm a collaborative professional known for fostering cohesive teamwork and achieving collective goals. I excel in partnerships, leveraging open communication and active listening to understand diverse perspectives. My ability to synergize individual strengths within a team framework creates an environment where ideas flourish, leading to innovative solutions. I thrive in collaborative settings, valuing each team member's input and working cohesively towards shared objectives.

# SKILLS -

NodeJS, Express, React, PHP, Drupal, Laravel/Lumen Framework, Symfony, Software Testing Principles, Java, Spring Framework, Javascript, Typescript, AWS Lambda, CI/CD

### **HOBBIES** -

In my leisure time, I immerse myself in the world of technology and mystery through avid reading and continuous learning. Additionally, I find creative expression and relaxation through playing the guitar, a hobby that allows me to unwind and explore my musical interests. Another passion of mine lies in the intricacies of chess, a game that sharpens my strategic thinking and decision-making skills. I also indulge in solving puzzles, finding joy in deciphering complex problems and discovering solutions. Furthermore, I enjoy delving into crime-solving videos, where I find both entertainment and an opportunity to analyze problem-solving methods employed in real-life scenarios.