



OKENWA CHIMAOBI FRANKLYN

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PROFESSIONAL SUMMARY

Result-Oriented Frontend Developer and Technical Support Engineer with over 2+ years of experience. Skilled in problem solving while maintaining professional relationship with customers and colleagues, passionate about building responsive and accessible websites and web applications that solves human problems, ensuring customer satisfaction and always open to learning and personal development.

SOFT SKILLS

- Innovative
- Good written and oral communication skills
- Hardworking
- Customer centric
- Effective team player
- Willingness to learn and improve
- Result oriented

TECHNICAL SKILLS

- JavaScript
- ES6
- Bootstrap
- Git and GitHub
- Indexed DB (Dexie.js)
- Axios
- HTML 5
- CSS 3
- Microsoft Azure Fundamentals
- React
- Styled Components
- Responsive Design
- Redux
- Sass (SCSS)

EXPERIENCE

May 2022 – Current

Technical Lead

Tek Experts Nigeria Limited

Responsibilities

- Assisted Engineers in providing resolutions to customer's issues

- Conducted case reviews to identify areas of improvements for Engineers
- Guided Engineers on the correct procedures to resolving cases.
- Identified gaps in Engineers and guided them to fill those gaps

March 2021 – August 2021

Frontend developer

Zuri and I4G internship

Responsibilities

- Gained deeper knowledge of HTML, CSS, JavaScript and React
- Collaborated with a team of UI/UX designers and backend developers to build an app that allows users to lease their items
- Translated UI/UX design wireframes to actual code that produced visual elements of an application.
- Led a team of developers to carry out assigned tasks
- Built a calculator app with HTML, CSS and JavaScript
- Fetched data from API's and displayed those data in applications like the country data app.

March 2021 – May 2021

Frontend developer Intern

Ustacky

Responsibilities

- Converted mock ups to pixel perfect web pages
- Developed an ecommerce web application with HTML, CSS and JavaScript.

October 2020 – April 2022

Technical Support Advocate

Tek Experts

Responsibilities

- Support Microsoft 365 applications for end users.
- Act as the primary technical contact, deliver advanced technical troubleshooting and problem-solving solutions for customers
- Collaborate on cross-team and cross-product technical issues by working with colleagues from other teams as needed to resolve customer problems
- Ensured customer satisfaction and averaged a total of 60 five-star ratings monthly

April 2020 – October 2020

Google Africa Developers Scholarship in Partnership with Andela and Pluralsight

Responsibilities

- Learnt the Fundamentals of JavaScript
- Learnt the fundamentals of Bootstrap
- Learnt the fundamentals of Web Accessibility
- Learnt the fundamentals of Angular
- Built a weather app
- Built a Digital Bank Landing Page
- Built a drum kit web app
- Built a Sign-Up form
- Built a Coding Bootcamp Testimonial Slider

EDUCATION

September 2016

B.ENG (Second Class Upper Honors)

Enugu State University of Science and Technology, Enugu, Enugu

CERTIFICATION

April 2021

Jobberman soft skills certificate

January 2021

Google Africa Developers Scholarship Certificate of Participation

July 2020

Microsoft Certified Azure Fundamentals

Microsoft Interns4Afrika certificate of participation

August 2019

Certificate of Training on Public Speaking skills, Organizational skills, and Developing Personal Core Values.

Pace Setters Initiative.

INTERESTS

Love Surfing the internet for relevant information and knowledge.