



# OKENWA CHIMAOBI FRANKLYN

24A Oresegun Street, Bariga LCDA, Lagos.

+2348162560171, GitHub: <https://github.com/franklynwisdom>

LinkedIn: <https://www.linkedin.com/in/franklyn-okenwa>

Email: [franklynwisdom@gmail.com](mailto:franklynwisdom@gmail.com), [franklynfabian@outlook.com](mailto:franklynfabian@outlook.com)

## PROFESSIONAL SUMMARY

Result-Oriented Computer Engineer and Frontend developer with over 1+ years of experience. Skilled in problem solving while maintaining professional relationship with customers and colleagues, ensuring customer satisfaction and always open to learning and personal development.

## SOFT SKILLS

- Innovative
- Good written and oral communication skills
- Hardworking
- Willingness to learn and improve
- Result oriented
- Customer centric
- Analytical and technical abilities
- Effective team player
- Integrity
- Passionate about information technology
- High attention to detail
- Adaptable
- Problem-solving abilities

## TECHNICAL SKILLS

- Good knowledge of JavaScript
- Good Knowledge of Bootstrap
- Fundamental knowledge of SharePoint
- HTML
- CSS
- Microsoft Azure Fundamentals
- Fundamental knowledge of React
- Fundamental knowledge of C Sharp

## EXPERIENCE

October 2020 – Current

Technical Support Advocate

Tek Experts

**Responsibilities**

- Support Microsoft 365 applications for end users.
- Act as the primary technical contact, deliver advanced technical troubleshooting and problem-solving solutions for customers including, issues escalated to the highest level of management
- Collaborate on cross-team and cross-product technical issues by working with colleagues from other teams as needed to resolve customer problems

April 2020 – October 2020

Google Africa Developers Scholarship in Partnership with Andela and Pluralsight

**Responsibilities**

- Learnt the Fundamentals of JavaScript
- Learnt the fundamentals of Bootstrap
- Learnt the fundamentals of Web Accessibility
- Learnt the fundamentals of Angular
- Built a weather app
- Built a Digital Bank Landing Page
- Built a drum kit web app
- Built a Sign-Up form
- Built a Coding Bootcamp Testimonial Slider

February 2020 – July 2020

Microsoft Interns 4Afrika internship

Microsoft

**Responsibilities**

- Learnt the Fundamentals of Microsoft Azure.
- Learnt the Fundamentals of C Sharp Programming Language

April 2019 – October 2019

Google Africa Developers Scholarship in Partnership with Andela and Pluralsight

**Responsibilities**

- Learnt the fundamentals of Android Application Development with the Andela Learning Community via the Grow with Google Associate Android Developer Scholarship.

June 2018 – January 2019

Website Design Training

<https://www.w3schools.com>

#### **Responsibilities**

- Learnt the basics of HTML and CSS

June 2017 - April 2018

Computer Engineer

Anyi Omega Technologies | Onitsha, Anambra

#### **Responsibilities**

- Repaired and maintained computer systems of customers.
- Installed different software in the computer systems of customers.
- Ensured customer Satisfaction.
- Ensured that processes were carried out as efficiently as possible.

#### **Achievements**

- Increased the company's income by 20%.
- Ensured that customers were always satisfied.

April 2015 - November 2015

ICT Intern

Projects Development Institute PRODA | Enugu, Enugu

#### **Responsibilities**

- Learnt the basics of MS Word, Excel and Power point.
- Installed different software.
- Effectively communicated with other employees and upper management to ensure complete resolution of system issues.
- Ensured smooth running of all computer-based operations in the institute.

#### **Achievements**

- Cut down cost of repairing computer systems by 50%

## **EDUCATION**

September 2016

B.ENG (Second Class Upper Honors)

Enugu State University of Science and Technology, Enugu, Enugu

## **CERTIFICATION**

July 2020

Microsoft Certified Azure Fundamentals

August 2019

Certificate of Training on Public Speaking skills, Organizational skills, and Developing Personal Core Values.

Pace Setters Initiative.

## REFERENCES

Referees will be provided on request.

## INTERESTS

Love Surfing the internet for relevant information and knowledge.