

Frank Nelson

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WEB SKILLS

HTML5/CSS3
JS, jQuery, jQuery Mobile
SASS
Node
Gulp
Wordpress
RWD
Bootstrap
Foundation
Git/GitHub

OTHER SKILLS

Fluent in Spanish
Adobe CC
SharePoint
InfoPath
MS Office Suite

WORK HISTORY

Reporting Analyst, Distribution Operations

Target Corporation, MPLS, MN
Dec 2012 - Present

Associate Reporting Analyst, Store Ops

Target Corporation, MPLS, MN
Sept 2010 – Nov 2012

Documentation Management Assistant

The Global Fund to Fight AIDS, Tuberculosis and
Malaria, Geneva, Switzerland
Dec 2008 – Nov 2009

EDUCATION

Minneapolis College of Art & Design

Expected graduation date: May 2015

[Interactive Design & Marketing program](#)

Iowa State University, Ames, IA

Class of 2008

BA in Art & Design with emphasis in Advertising
BA in Advertising

RELEVANT EXPERIENCE

Reports Center (Reporting Analyst, Target Corp)

Field and HQ-facing portal linking to reports in several different formats (Excel, PDF, Tableau, MicroStrategy). Built with HTML, CSS, js and jQuery and hosted on SharePoint.

- Links created dynamically with js depending on the user location and drop-down input selections
- Built the framework and design, then collaborated with a team of two developers in India to complete the links for 40+ reports
- Used Agile/sprint/iterative dev process to complete the project and roll out to all users in 10 weeks
- Leveraged Spservices.js library to display notifications created in separate SharePoint list and allow HQ to easily add more from the main page

[Portfolio Site](#) (Personal)

Built as part of my MCAD program, my goals were to build from scratch a responsive site, with a responsive images solution, and be as light-weight as possible.

- Used a 5-column layout to manage the different layouts for device/screen sizes
- Leveraged modernizr to indicate links to projects on touch devices where the hover function doesn't apply
- Used the [responsive-enhance](#) image solution to deliver smallest image by default, only serving larger images depending on screen size
- Learned Git/GitHub during the dev process
- Working on transitioning the portfolio to Wordpress to make adding content easier

DC Support (Reporting Analyst, Target Corp)

Built a support form and system that allows team members in the distribution centers to create tickets and HQ team members to answer them using out of the box SharePoint and InfoPath 2010 functionality.

- Focused on the minimum viable product to go from requirements gathering to launch in 9 weeks
- Brought knowledge of web design and UX to get the most out of enterprise tools
- Used [fontawesome](#) icons to add clarity and simplicity to the form
- Created dashboards for HQ team to monitor their tickets and receive alerts when new ones are created
- 8,000+ tickets created since Oct 2013 without incident