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Summary

Project Manager & Business Analyst | Quality Assurance Expert | Scrum Master

Experience



Project Manager

Forte

Jul 2022 - Present (1 year 4 months)

- Project Manager overseeing two development teams.
- Proficient in translating business requirements into Jira tasks.
- Ensure code quality through rigorous code review and validation.
- Expert in managing Scrum ceremonies.
- Collaborate with stakeholders to define team objectives.
- Regularly meet with stakeholders to strategize team goals.
- Proficient in crafting performance reports for team evaluation and improvement.
- Proactively identify and address project risks and issues.
- Foster a collaborative and productive work environment within the teams.
- Continuously seek opportunities for process improvement and optimization.



Software Business Analyst

Aizon

Mar 2021 - Jul 2022 (1 year 5 months)

- Define configuration specifications and software business analysis requirements, formalizing them into documented specifications for stakeholders.
- Create UML diagrams to illustrate how the product aligns with business scenarios.
- Facilitate team comprehension of requirements, offering clarity to developers, resolving conflicting requirements with stakeholders, and overseeing user acceptance tests.
- Report technical issues or questions from various sources and provide recommendations to Product Owners and Product Managers.

Business Analyst/Product Owner

Jan 2020 - Mar 2021 (1 year 3 months)

Jira/Confluence Guidelines and Project Coordination

- Define Jira/Confluence guidelines, procedures, and best practices.
- Establish a structured documentation framework.
- Coordinate different teams to collaborate effectively in achieving project goals.

Requirements Expertise and Meetings:

- Serve as a subject matter expert in requirements elicitation.
- Facilitate daily standup, Retro, and Review meetings.

Atlassian Suite Management:

- Manage users, groups, permissions, and projects within the Atlassian suite.



Functional Analyst

Cegedim

Feb 2018 - Jan 2020 (2 years)

- Analyze existing systems and identify areas for improvement.
- Identify opportunities for new software/services development.
- Decompose complex requirements.
- Perform gap analysis and recommend solutions.
- Act as a subject matter expert in requirement elicitation.
- Document requirements, create functional specifications, and prepare wireframes/flowcharts.
- Set acceptance criteria for requests.
- Communicate with various layers of the business.
- Monitor system performance, discover variances, and propose necessary actions.
- Proficient in Scrum methodology.
- Coordinate a Development Team in their daily work tasks.



QA Tester

Cegedim

Jul 2016 - Feb 2018 (1 year 8 months)

- Plan, prepare, and execute manual test cases for system and integration testing using Jira.
- Skilled in writing bug reports and tracking them to closure using Jira.
- Experienced in test automation using Selenium, Java, and Git.
- Proficient in recording documentation and reporting using Confluence.
- Conduct preliminary analysis, coordination, and testing of bug solutions in production and pre-production environments.



Test Technician Lead

UTC Fire & Security

Apr 2013 - Jul 2016 (3 years 4 months)

- Proficient in using HP Quality Center for quality assurance.
- Experienced in defining test plans and creating, tracking, and executing test cases in HP Quality Center.
- Skilled in testing prototypes to identify and advise Engineering on bug resolution.
- Strong understanding of Testing and Quality Assurance methodologies and processes.
- Capable of reviewing requirements and defining test cases based on them.
- Conducts root cause analysis to address real installation issues and provide Engineering with solutions.
- Proficient in writing System Test Reports and other test-related documentation.
- Provides support to real installations and offers guidance on issue resolution.

Other relevant activities:

- Traveled to the Qinhuangdao factory in China to train Factory Engineers in testing devices and equipment, and supervised the daily tasks of the Factory Test Team.

- Visited Mayday hospital in London to resolve on-site issues, ensuring the network of their fire security system functions perfectly, and provided support to the customer team.

Test Technician

UTC Fire & Security

Jan 2009 - Apr 2013 (4 years 4 months)

- Executed test cases for Fire Security products.
- Tracked and documented bugs using HP Quality Center.
- Actively participated in cross-team meetings.

Conducted root cause analysis for real installation issues and provided solutions to support Engineering.

Also:

- Conducted on-site visits to installations in Turkey to address problems and support customer teams.
- Visited West London Mental Health Hospital to ensure the proper functioning of their fire security system network and assist the customer team in resolving on-site issues.

Vendedor de informática

Fnac

Feb 2008 - Jan 2009 (1 year)

Consulting and sales of computer equipment.

Education

Universitat Oberta de Catalunya

Engineer's degree, Computer Engineering

Sep 2016 - Jul 2023

Technologies used:

Assembler, CSS, HTML, C++, SQL, Oracle, Spring, Java, PostgreSQL, Python, Django, JavaScript, Vue, TailwindCSS

Escola del treball

Técnico Superior (Electronic Technician), Desarrollo de productos electrónicos
(Development of Electronic Products)

2007 - 2009

Qualified Electronic Technician- Vocational education and training on Development of Electronic Products at the Institut Escola del Treball, Barcelona

High School 2004-2006- Technical

Bachelor's degree, Technical

2004 - 2006

Licenses & Certifications



ISTQB - International Software Testing Qualification Board - Foundation Level -
iSQI Group



Professional Scrum Master™ I (PSM I) - Scrum.org



I - Responsive Web Design - freeCodeCamp



II - JavaScript Algorithms and Data Structures - freeCodeCamp



Complete Vue Developer 2023: From Zero to Mastery (Pinia, Vitest) - Udemy
UC-29653580-dbe3-4e17-b4c0-fe2d97afbcbd

Skills

Tailwind CSS • JavaScript • Vue.js • Process Improvement • Project Management • Scrum • Agile
• Quality Assurance • Testing • Test Planning