

## The Kamayan Experience FAQs (as of 8/1/19)

- What's "The Kamayan Experience"?
  - The Kamayan Experience is a beloved Filipino tradition in which friends and family get together for a family style feast served on banana leaves eaten with one's hands.
- When is The Kamayan Experience available?
  - We offer 4 seatings every Tuesday Night with 4 time slots: 7p, 7:45p, 8:45p.
- How do I make a reservation?
  - o Reservations must be made by the previous Friday for the following Tuesday sitting.
  - o Email catering @BeMorePacificKitchenAndBar.com to request a Kamayan Reservation form.
- What will the menu consist of?
  - The Kamayan Experience starts off with a welcoming shot & features Chef's choice, off the menu specials like Grilled Stuffed Squid & Tilapia as well as some Filipino staples.
    - Chef Buddy's menu will be sure to blow your mind & stuff your bellies!
    - Menu is subject to change based on availability.
- How much is the Kamayan Experience & what does it include?
  - \$35 + tax & gratuity (20%), Kids 10 & under are free ( see "Do we accommodate children" for more details )
  - \$35 includes: welcome shot & the Kamayan dinner. Beverages, Spirits, & dessert are not included.
- What time should I arrive?
  - We ask your group arrive at least 15 minutes before your reservation time to assure optimal quality
    of your meal. To ensure the quality of the food, we will not plate the dinner until all guests have arrived.
- Can I pay separately?
  - Yes. Each guest will be billed at the end of the meal (kamayan fee + tax & grat. + beverages/dessert).
- Is there a minimum per reservation?
  - Yes, required minimum per reservation is 6 adults. Maximum of 34 guests. Parties of 24+ will be seated at separate tables.
- Cancellation fees/No show fees:
  - The credit card on file will be charged a "cancellation fee" (50% of the reservation) if the reservation is canceled **anytime before the date of service**.
  - o In the event the whole the whole reservation doesn't show up for the service, the credit card on file will be charged the full amount.
- What if only part or my whole reservation does not show up?
  - The Kamayan Experience takes pre ordering special items, extra prep & staff to execute properly that must be arranged days in advance. Once your reservation is made you will be held accountable for the number of guests you have initially reserved. At any given point, you may NOT decrease the number of your party once the credit card is on file. If part of the reservation doesn't show up, the rest of the party will be responsible to pay for the unattended seats. In the event the whole the whole reservation doesn't show up, the credit card on file will be charged the full amount.
  - o Example: If a party of 7 is reserved & only 6 show up, the party is responsible for paying for the 7th guest.
  - o Example: If a party of 7 no shows, the whole reservation will be charged on the credit card on file.

## The Kamayan Experience FAQs (continued)

- Is there a time limit?
  - No. Stay as long as you like! The Kamayan Experience takes approximately 1 ½ hours from the time you are seated.
- Do we accommodate children for the Kamayan dinner?
  - The Kamayan dinner is served on bar height tables. These tables do not cater to high chairs, so we do
    not recommend infants. You may have additional kids (ages 10 & under) at the table just as long as you
    do not have to add an additional table. You can comfortably fit about 2 extra kids on a table of 6 & about
    3 extra kids on a table of 8.
- At what age do you charge kids for a seat?
  - o Ages 11 & up will be charged at full price for a seat.
- Can I add more guests after I have made my reservation?
  - Yes, but this will depend on availability at that point. Seats are limited, so we may not be able to add more guests. Please contact a Manager ASAP if there is an addition to your party. You may not decrease the number of guests once added.
- Can I decrease the number of guests in my reservation?
  - o No, once the credit card is on file, you may NOT decrease the number of your Kamayan party.