

Community Adaptation Program (CAP) Evaluation Report

Lessons for the American Red Cross

Prepared for American Red Cross Leadership

September 30, 2025

Executive Summary

Placeholder narrative for Executive Summary — full text from CAP report would flow here.

“Sample pull quote or stakeholder voice for Executive Summary.”

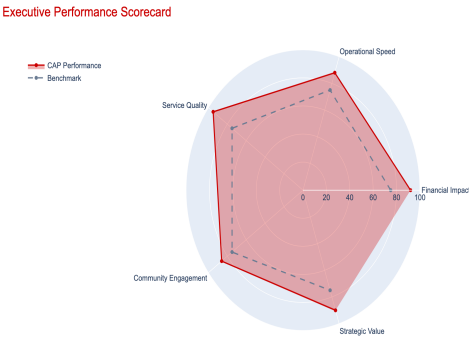


Figure: executive scorecard

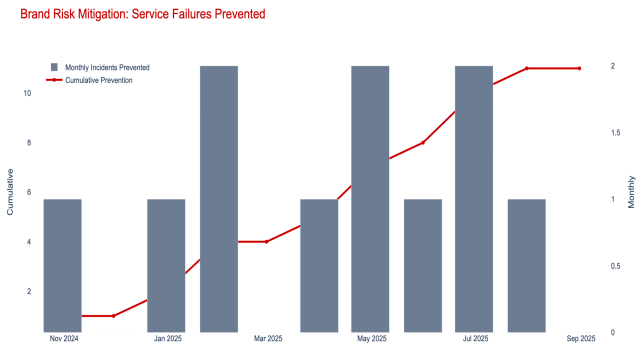


Figure: risk timeline

Quality of Service

Placeholder narrative for Quality of Service — full text from CAP report would flow here.

“Sample pull quote or stakeholder voice for Quality of Service.”

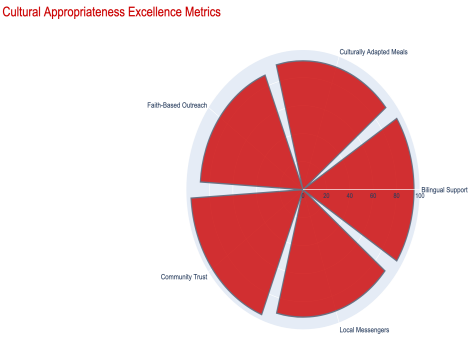


Figure: cultural metrics

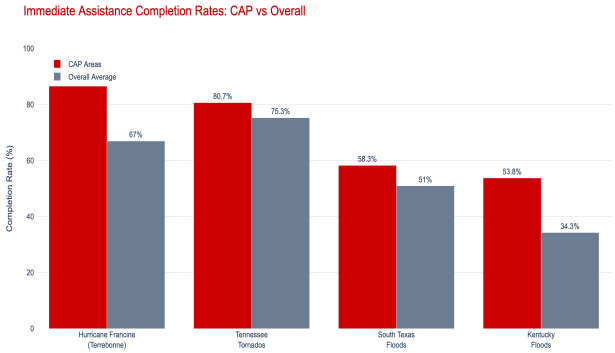


Figure: ia uptake comparison

Cost Containment

Placeholder narrative for Cost Containment — full text from CAP report would flow here.

“Sample pull quote or stakeholder voice for Cost Containment.”

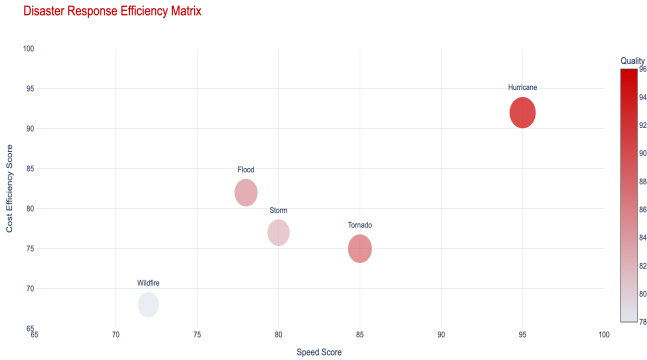


Figure: disaster efficiency

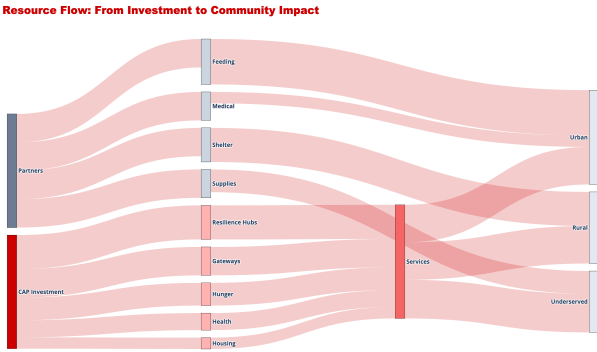


Figure: sankey resource flow

Speed of Response

Placeholder narrative for Speed of Response — full text from CAP report would flow here.

“Sample pull quote or stakeholder voice for Speed of Response.”

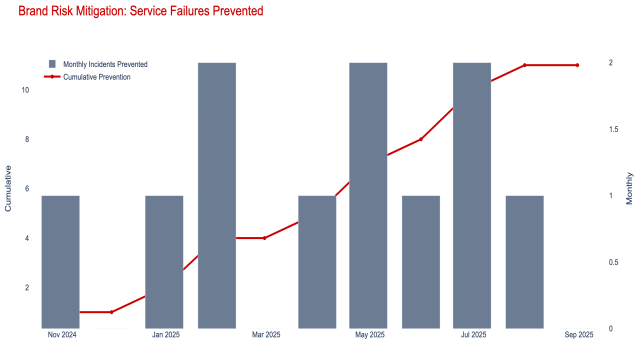


Figure: risk timeline

Steady State

Placeholder narrative for Steady State — full text from CAP report would flow here.

“Sample pull quote or stakeholder voice for Steady State.”

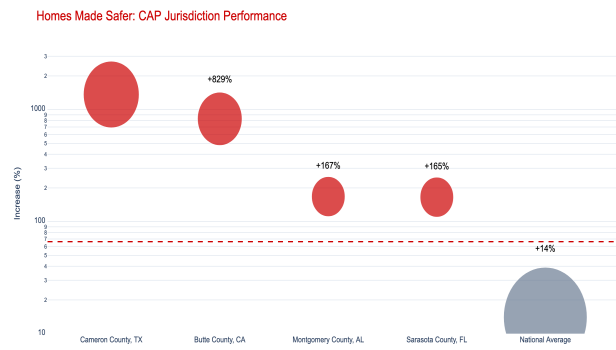


Figure: homes safer impact

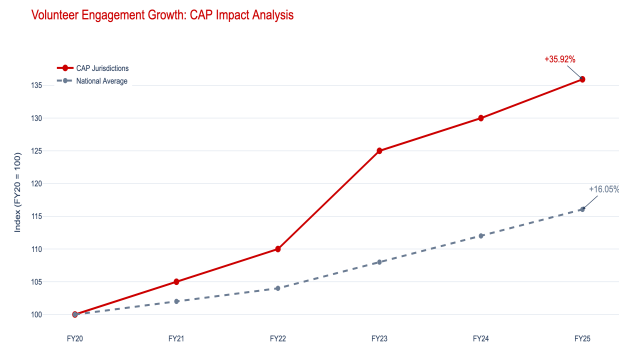


Figure: volunteer trends

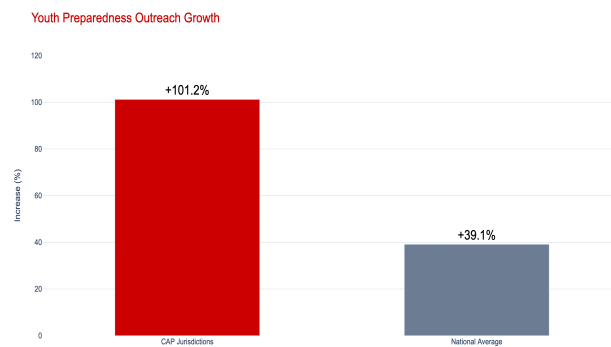


Figure: youth preparedness

Scalability

Placeholder narrative for Scalability — full text from CAP report would flow here.

“Sample pull quote or stakeholder voice for Scalability.”

Stakeholder Satisfaction Analysis

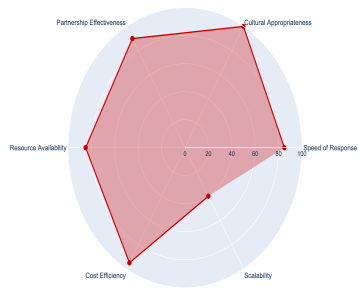


Figure: stakeholder sentiment