

# **Community Adaptation Program (CAP) Evaluation Report**

Lessons for the American Red Cross

Prepared for American Red Cross Leadership

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# Executive Summary

The Community Adaptation Program (CAP) has demonstrably added value across four critical areas: quality of service, cost containment, speed of aid delivery, and scalability potential.

*“CAP partners weren’t afraid to go in the zone and reached the community that wasn’t coming out.”*

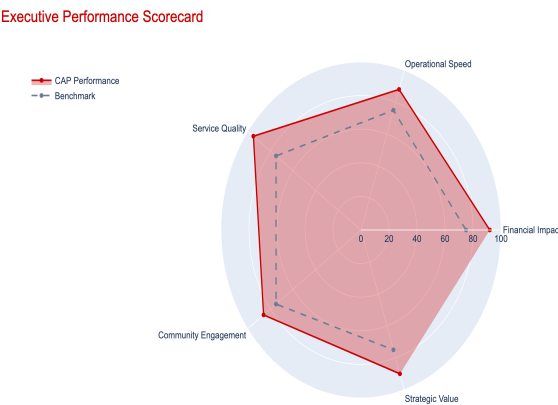


Figure: executive scorecard

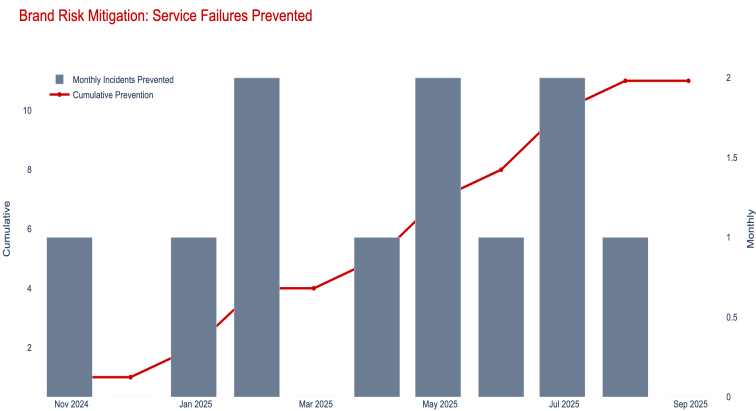


Figure: risk timeline