

Local relationships and trust	Force multiplier & community legitimacy (CAP partners increased Red Cross acceptance)
Local relationships and trust	Force multiplier & community legitimacy (CAP partners increased Red Cross acceptance)
Local relationships and trust	Force multiplier & community legitimacy (CAP partners increased Red Cross acceptance)
Local relationships and trust	Force multiplier & community legitimacy (CAP partners increased Red Cross acceptance)
Local relationships and trust	Force multiplier & community legitimacy (CAP partners increased Red Cross acceptance)
Local relationships and trust	Force multiplier & community legitimacy (CAP partners increased Red Cross acceptance)
Local relationships and trust	Identifying and reaching underserved/hyper-local pockets (access to small towns & vulnerable households)
Local relationships and trust	Identifying and reaching underserved/hyper-local pockets (access to small towns & vulnerable households)
Local relationships and trust	Identifying and reaching underserved/hyper-local pockets (access to small towns & vulnerable households)
Local relationships and trust	Identifying and reaching underserved/hyper-local pockets (access to small towns & vulnerable households)
Local relationships and trust	Identifying and reaching underserved/hyper-local pockets (access to small towns & vulnerable households)

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Local relationships and trust	Identifying and reaching underserved/hyper-local pockets (access to small towns & vulnerable households)
Local relationships and trust	Identifying and reaching underserved/hyper-local pockets (access to small towns & vulnerable households)
Local relationships and trust	Identifying and reaching underserved/hyper-local pockets (access to small towns & vulnerable households)
Local relationships and trust	Identifying and reaching underserved/hyper-local pockets (access to small towns & vulnerable households)
Local relationships and trust	Identifying and reaching underserved/hyper-local pockets (access to small towns & vulnerable households)
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Local relationships and trust	Identifying and reaching underserved/hyper-local pockets (access to small towns & vulnerable households)
Local relationships and trust	Identifying and reaching underserved/hyper-local pockets (access to small towns & vulnerable households)
Local relationships and trust	Identifying and reaching underserved/hyper-local pockets (access to small towns & vulnerable households)
Local relationships and trust	Identifying and reaching underserved/hyper-local pockets (access to small towns & vulnerable households)
Local relationships and trust	Trusted intermediaries for cultural and language needs (mayors, fire chiefs, consulates, local NGOs)

[illegible]

[illegible]

[illegible]

[illegible]

Operational integration and role clarity	Preâ€‘disaster readiness: expectationâ€‘setting, tabletop exercises, partner training
Operational integration and role clarity	Preâ€‘disaster readiness: expectationâ€‘setting, tabletop exercises, partner training
Operational integration and role clarity	Preâ€‘disaster readiness: expectationâ€‘setting, tabletop exercises, partner training
Operational integration and role clarity	Preâ€‘disaster readiness: expectationâ€‘setting, tabletop exercises, partner training
Operational integration and role clarity	Preâ€‘disaster readiness: expectationâ€‘setting, tabletop exercises, partner training
Operational integration and role clarity	Preâ€‘disaster readiness: expectationâ€‘setting, tabletop exercises, partner training
Operational integration and role clarity	Preâ€‘disaster readiness: expectationâ€‘setting, tabletop exercises, partner training
Operational integration and role clarity	Preâ€‘disaster readiness: expectationâ€‘setting, tabletop exercises, partner training
Operational integration and role clarity	Preâ€‘disaster readiness: expectationâ€‘setting, tabletop exercises, partner training
Operational integration and role clarity	Preâ€‘disaster readiness: expectationâ€‘setting, tabletop exercises, partner training
Operational integration and role clarity	Preâ€‘disaster readiness: expectationâ€‘setting, tabletop exercises, partner training
Service delivery performance and resource impact	Speed & scope of delivery (rapid local feeding and DES distribution)
Service delivery performance and resource impact	Speed & scope of delivery (rapid local feeding and DES distribution)

[illegible]

Service delivery performance and resource impact	Speed & scope of delivery (rapid local feeding and DES distribution)
Service delivery performance and resource impact	Speed & scope of delivery (rapid local feeding and DES distribution)
Service delivery performance and resource impact	Speed & scope of delivery (rapid local feeding and DES distribution)
Service delivery performance and resource impact	Speed & scope of delivery (rapid local feeding and DES distribution)
Service delivery performance and resource impact	Speed & scope of delivery (rapid local feeding and DES distribution)
Service delivery performance and resource impact	Speed & scope of delivery (rapid local feeding and DES distribution)
Service delivery performance and resource impact	Speed & scope of delivery (rapid local feeding and DES distribution)
Service delivery performance and resource impact	Speed & scope of delivery (rapid local feeding and DES distribution)
Service delivery performance and resource impact	Speed & scope of delivery (rapid local feeding and DES distribution)
Service delivery performance and resource impact	Speed & scope of delivery (rapid local feeding and DES distribution)
Service delivery performance and resource impact	Speed & scope of delivery (rapid local feeding and DES distribution)
Service delivery performance and resource impact	Local capacity building for response tasks (DDAO/DA training, volunteer mobilization)
Service delivery performance and resource impact	Local capacity building for response tasks (DDAO/DA training, volunteer mobilization)
Service delivery performance and resource impact	Local capacity building for response tasks (DDAO/DA training, volunteer mobilization)
Service delivery performance and resource impact	Local capacity building for response tasks (DDAO/DA training, volunteer mobilization)

[illegible]

[illegible]

[illegible]

Service delivery performance and resource impact	Cost offsets and scalability limits (partner-provided supplies/staff reduced Red Cross burden; capacity and geographic limits constrain scale)
Service delivery performance and resource impact	Cost offsets and scalability limits (partner-provided supplies/staff reduced Red Cross burden; capacity and geographic limits constrain scale)
Service delivery performance and resource impact	Cost offsets and scalability limits (partner-provided supplies/staff reduced Red Cross burden; capacity and geographic limits constrain scale)
Service delivery performance and resource impact	Cost offsets and scalability limits (partner-provided supplies/staff reduced Red Cross burden; capacity and geographic limits constrain scale)
Service delivery performance and resource impact	Cost offsets and scalability limits (partner-provided supplies/staff reduced Red Cross burden; capacity and geographic limits constrain scale)
Service delivery performance and resource impact	Cost offsets and scalability limits (partner-provided supplies/staff reduced Red Cross burden; capacity and geographic limits constrain scale)
Service delivery performance and resource impact	Cost offsets and scalability limits (partner-provided supplies/staff reduced Red Cross burden; capacity and geographic limits constrain scale)
Service delivery performance and resource impact	Cost offsets and scalability limits (partner-provided supplies/staff reduced Red Cross burden; capacity and geographic limits constrain scale)
Service delivery performance and resource impact	Cost offsets and scalability limits (partner-provided supplies/staff reduced Red Cross burden; capacity and geographic limits constrain scale)
Quality of service delivery	Reaching vulnerable populations
Quality of service delivery	Reaching vulnerable populations
Quality of service delivery	Reaching vulnerable populations
Quality of service delivery	Reaching vulnerable populations

[illegible]

[illegible]

[illegible]

[illegible]

[illegible]

Speed of service delivery	quicker disaster assessment
Speed of service delivery	quicker disaster assessment
Speed of service delivery	quicker disaster assessment
Speed of service delivery	quicker disaster assessment
Speed of service delivery	quicker disaster assessment
Speed of service delivery	quicker disaster assessment
Speed of service delivery	quicker disaster assessment
Speed of service delivery	quicker disaster assessment
Speed of service delivery	quicker disaster assessment
Cost Containment	Use of local partner resources
Cost Containment	Use of local partner resources
Cost Containment	Use of local partner resources
Cost Containment	Use of local partner resources
Cost Containment	Use of local partner resources

[illegible]

[illegible]

[illegible]

Scalability and recommendations	partners can reach people in need of individual assistance because they are local and know the community
Scalability and recommendations	partners can reach people in need of individual assistance because they are local and know the community
Scalability and recommendations	partners can reach people in need of individual assistance because they are local and know the community
Scalability and recommendations	partners can reach people in need of individual assistance because they are local and know the community
Scalability and recommendations	partners can reach people in need of individual assistance because they are local and know the community
Scalability and recommendations	partners can reach people in need of individual assistance because they are local and know the community
Scalability and recommendations	partners can reach people in need of individual assistance because they are local and know the community
Scalability and recommendations	partners can reach people in need of individual assistance because they are local and know the community
Scalability and recommendations	partners can reach people in need of individual assistance because they are local and know the community
Scalability and recommendations	Community members trust local partners
Scalability and recommendations	Community members trust local partners

[illegible]

Code	Document
Operational force multiplier: local surge capacity and direct service delivery	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Operational force multiplier: local surge capacity and direct service delivery	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Operational force multiplier: local surge capacity and direct service delivery	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Operational force multiplier: local surge capacity and direct service delivery	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Hyperlocal detection and accelerated assessments leading to faster assistance	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Hyperlocal detection and accelerated assessments leading to faster assistance	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Hyperlocal detection and accelerated assessments leading to faster assistance	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Hyperlocal detection and accelerated assessments leading to faster assistance	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Hyperlocal detection and accelerated assessments leading to faster assistance	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Hyperlocal detection and accelerated assessments leading to faster assistance	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Hyperlocal detection and accelerated assessments leading to faster assistance	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Hyperlocal detection and accelerated assessments leading to faster assistance	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Community legitimacy from trusted local endorsement, branding, and culturally appropriate services	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx

Community legitimacy from trusted local endorsement, branding, and culturally appropriate services	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Community legitimacy from trusted local endorsement, branding, and culturally appropriate services	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Liaison coordination and system efficiency: preventing duplication and scaling impact regionally	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Liaison coordination and system efficiency: preventing duplication and scaling impact regionally	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Liaison coordination and system efficiency: preventing duplication and scaling impact regionally	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Liaison coordination and system efficiency: preventing duplication and scaling impact regionally	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Local partner networks delivering last-mile, niche, and tailored assistance	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Local partner networks delivering last-mile, niche, and tailored assistance	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Local partner networks delivering last-mile, niche, and tailored assistance	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Local partner networks delivering last-mile, niche, and tailored assistance	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Local partner networks delivering last-mile, niche, and tailored assistance	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx

Local partner networks delivering last-mile, niche, and tailored assistance	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Asset mapping, exercises, and CAP liaison coordination for scalable detection	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Asset mapping, exercises, and CAP liaison coordination for scalable detection	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Asset mapping, exercises, and CAP liaison coordination for scalable detection	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Asset mapping, exercises, and CAP liaison coordination for scalable detection	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Asset mapping, exercises, and CAP liaison coordination for scalable detection	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Asset mapping, exercises, and CAP liaison coordination for scalable detection	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Asset mapping, exercises, and CAP liaison coordination for scalable detection	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Diverse detection channels: OEMs, elected leaders, social media, faith groups	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Diverse detection channels: OEMs, elected leaders, social media, faith groups	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Diverse detection channels: OEMs, elected leaders, social media, faith groups	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx

Diverse detection channels: OEMs, elected leaders, social media, faith groups	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Diverse detection channels: OEMs, elected leaders, social media, faith groups	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Physical access and staging: vehicles, hubs, generators, and alternative transport	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Physical access and staging: vehicles, hubs, generators, and alternative transport	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Physical access and staging: vehicles, hubs, generators, and alternative transport	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Physical access and staging: vehicles, hubs, generators, and alternative transport	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Physical access and staging: vehicles, hubs, generators, and alternative transport	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Physical access and staging: vehicles, hubs, generators, and alternative transport	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Physical access and staging: vehicles, hubs, generators, and alternative transport	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Physical access and staging: vehicles, hubs, generators, and alternative transport	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Mayors and elected officials as trusted outreach and access facilitators	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx

Mayors and elected officials as trusted outreach and access facilitators	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Consulates and consular volunteers as targeted language and cultural reassurance intermediaries	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Consulates and consular volunteers as targeted language and cultural reassurance intermediaries	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Local NGOs, faith groups, and clinics as cultural brokers delivering tailored services	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Local NGOs, faith groups, and clinics as cultural brokers delivering tailored services	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Local NGOs, faith groups, and clinics as cultural brokers delivering tailored services	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Local NGOs, faith groups, and clinics as cultural brokers delivering tailored services	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
In a person embedded liaisons build trust, visibility, and rapid community access	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
In a person embedded liaisons build trust, visibility, and rapid community access	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
In a person embedded liaisons build trust, visibility, and rapid community access	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
In a person embedded liaisons build trust, visibility, and rapid community access	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
In a person embedded liaisons build trust, visibility, and rapid community access	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
In a person embedded liaisons build trust, visibility, and rapid community access	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx

Inâ€‘person embedded liaisons build trust, visibility, and rapid community access	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Liaisons exercise practical operational authority to mobilize, deconflict, and coordinate partners	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Liaisons exercise practical operational authority to mobilize, deconflict, and coordinate partners	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Liaisons exercise practical operational authority to mobilize, deconflict, and coordinate partners	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Liaisons exercise practical operational authority to mobilize, deconflict, and coordinate partners	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Liaisons exercise practical operational authority to mobilize, deconflict, and coordinate partners	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Hybrid deployment: virtual coordination tools sequence and amplify inâ€‘person activities	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Hybrid deployment: virtual coordination tools sequence and amplify inâ€‘person activities	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Hybrid deployment: virtual coordination tools sequence and amplify inâ€‘person activities	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Hybrid deployment: virtual coordination tools sequence and amplify inâ€‘person activities	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Hybrid deployment: virtual coordination tools sequence and amplify inâ€‘person activities	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Hybrid deployment: virtual coordination tools sequence and amplify inâ€‘person activities	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx

Virtual-only or centralized liaisoning risks blind spots and reduced response effectiveness	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Virtual-only or centralized liaisoning risks blind spots and reduced response effectiveness	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Governance, reporting lines, logistics, readiness and scalability determine liaison deployment success	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Formalized SOPs, handoff checklists, and documentation standards	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Formalized SOPs, handoff checklists, and documentation standards	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Formalized SOPs, handoff checklists, and documentation standards	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Formalized SOPs, handoff checklists, and documentation standards	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Formalized SOPs, handoff checklists, and documentation standards	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Formalized SOPs, handoff checklists, and documentation standards	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Formalized SOPs, handoff checklists, and documentation standards	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Formalized SOPs, handoff checklists, and documentation standards	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Pre-incident integration: rosters, partner-capacity visibility, and contingency planning	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx

Pre-incident integration: rosters, partner-capacity visibility, and contingency planning	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Pre-incident integration: rosters, partner-capacity visibility, and contingency planning	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Pre-incident integration: rosters, partner-capacity visibility, and contingency planning	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Pre-incident integration: rosters, partner-capacity visibility, and contingency planning	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Pre-incident integration: rosters, partner-capacity visibility, and contingency planning	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Local CAP-led delegation, municipal coordination, and sustained presence	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Local CAP-led delegation, municipal coordination, and sustained presence	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Local CAP-led delegation, municipal coordination, and sustained presence	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Local CAP-led delegation, municipal coordination, and sustained presence	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Local CAP-led delegation, municipal coordination, and sustained presence	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Operational tools, reporting workflows, and audit-friendly recordkeeping	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Operational tools, reporting workflows, and audit-friendly recordkeeping	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Operational tools, reporting workflows, and audit-friendly recordkeeping	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx

Structured expectationâ€™setting through recurring partner forums, messaging, and MOUs	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Structured expectationâ€™setting through recurring partner forums, messaging, and MOUs	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Structured expectationâ€™setting through recurring partner forums, messaging, and MOUs	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Structured expectationâ€™setting through recurring partner forums, messaging, and MOUs	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Structured expectationâ€™setting through recurring partner forums, messaging, and MOUs	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Structured expectationâ€™setting through recurring partner forums, messaging, and MOUs	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Structured expectationâ€™setting through recurring partner forums, messaging, and MOUs	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Structured expectationâ€™setting through recurring partner forums, messaging, and MOUs	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Tailored tabletop and miniâ€™exercises to rehearse communications and decision points	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Tailored tabletop and miniâ€™exercises to rehearse communications and decision points	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Liaisonâ€™led cascading training to credential partners for key operational tasks	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Liaisonâ€™led cascading training to credential partners for key operational tasks	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Liaisonâ€™led cascading training to credential partners for key operational tasks	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx

Liaison-led cascading training to credential partners for key operational tasks	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Liaison-led cascading training to credential partners for key operational tasks	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Liaison-led cascading training to credential partners for key operational tasks	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Liaison-led cascading training to credential partners for key operational tasks	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Capability mapping and standardized pre-event information templates for scalable activation	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Pre-deployment administrative onboarding, contingency planning, and prioritized in-person liaison presence	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEAN ED_CEM_Originaldate2025_0625.docx
Pre-deployment administrative onboarding, contingency planning, and prioritized in-person liaison presence	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Pre-deployment administrative onboarding, contingency planning, and prioritized in-person liaison presence	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Pre-deployment administrative onboarding, contingency planning, and prioritized in-person liaison presence	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Pre-deployment administrative onboarding, contingency planning, and prioritized in-person liaison presence	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Rapid partner mobilization and reconnaissance (day-one activation)	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEAN ED_CEM_Originaldate2025_0625.docx
Rapid partner mobilization and reconnaissance (day-one activation)	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx

Rapid partner mobilization and reconnaissance (dayâ€™one activation)	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Rapid partner mobilization and reconnaissance (dayâ€™one activation)	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Rapid partner mobilization and reconnaissance (dayâ€™one activation)	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Rapid partner mobilization and reconnaissance (dayâ€™one activation)	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Rapid partner mobilization and reconnaissance (dayâ€™one activation)	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Rapid partner mobilization and reconnaissance (dayâ€™one activation)	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Rapid partner mobilization and reconnaissance (dayâ€™one activation)	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Immediate local feeding and mealâ€™kit provision (culturally appropriate)	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Immediate local feeding and mealâ€™kit provision (culturally appropriate)	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Immediate local feeding and mealâ€™kit provision (culturally appropriate)	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Immediate local feeding and mealâ€™kit provision (culturally appropriate)	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Immediate local feeding and mealâ€™kit provision (culturally appropriate)	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Immediate local feeding and mealâ€™kit provision (culturally appropriate)	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Daily DES and mobile gapâ€™filling distribution at community sites	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx

Daily DES and mobile gapâ€‘filling distribution at community sites	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Daily DES and mobile gapâ€‘filling distribution at community sites	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Daily DES and mobile gapâ€‘filling distribution at community sites	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Daily DES and mobile gapâ€‘filling distribution at community sites	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Daily DES and mobile gapâ€‘filling distribution at community sites	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Daily DES and mobile gapâ€‘filling distribution at community sites	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Daily DES and mobile gapâ€‘filling distribution at community sites	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Daily DES and mobile gapâ€‘filling distribution at community sites	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Logistics and asset enablers (vans, trucks, volunteers, airlift)	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Logistics and asset enablers (vans, trucks, volunteers, airlift)	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Liaison-led cascade training and certification for local DDAO/DA responders	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Liaison-led cascade training and certification for local DDAO/DA responders	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Liaison-led cascade training and certification for local DDAO/DA responders	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Liaison-led cascade training and certification for local DDAO/DA responders	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx

Liaison-led cascade training and certification for local DDAO/DA responders	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Partner-driven rapid volunteer mobilization through faith and social networks	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Partner-driven rapid volunteer mobilization through faith and social networks	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Partner-driven rapid volunteer mobilization through faith and social networks	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Partner-driven rapid volunteer mobilization through faith and social networks	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Partner-driven rapid volunteer mobilization through faith and social networks	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Partner-driven rapid volunteer mobilization through faith and social networks	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Partner-driven rapid volunteer mobilization through faith and social networks	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Partner-driven rapid volunteer mobilization through faith and social networks	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Partner-driven rapid volunteer mobilization through faith and social networks	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Institutionalization via embedded CAP teams, coalitions, asset mapping and exercises	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Institutionalization via embedded CAP teams, coalitions, asset mapping and exercises	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx

Institutionalization via embedded CAP teams, coalitions, asset mapping and exercises	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Institutionalization via embedded CAP teams, coalitions, asset mapping and exercises	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Institutionalization via embedded CAP teams, coalitions, asset mapping and exercises	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Institutionalization via embedded CAP teams, coalitions, asset mapping and exercises	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Institutionalization via embedded CAP teams, coalitions, asset mapping and exercises	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Formal rostering, SOPs, metrics and sustainment for trained volunteer readiness	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Formal rostering, SOPs, metrics and sustainment for trained volunteer readiness	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Formal rostering, SOPs, metrics and sustainment for trained volunteer readiness	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Formal rostering, SOPs, metrics and sustainment for trained volunteer readiness	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Formal rostering, SOPs, metrics and sustainment for trained volunteer readiness	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Operational impact: accelerate aid delivery and reduce reliance on flown-in staff	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Operational impact: accelerate aid delivery and reduce reliance on flown-in staff	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Operational impact: accelerate aid delivery and reduce reliance on flown-in staff	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx

Operational impact: accelerate aid delivery and reduce reliance on flown-in staff	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Operational impact: accelerate aid delivery and reduce reliance on flown-in staff	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Operational impact: accelerate aid delivery and reduce reliance on flown-in staff	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21_edited.docx
Immediate operational cost offsets from partner-provided resources	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Immediate operational cost offsets from partner-provided resources	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Immediate operational cost offsets from partner-provided resources	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Immediate operational cost offsets from partner-provided resources	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Immediate operational cost offsets from partner-provided resources	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Immediate operational cost offsets from partner-provided resources	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Immediate operational cost offsets from partner-provided resources	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Immediate operational cost offsets from partner-provided resources	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx

Immediate operational cost offsets from partner-provided resources	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Geographic and jurisdictional coverage limits create uneven applicability	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Geographic and jurisdictional coverage limits create uneven applicability	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Geographic and jurisdictional coverage limits create uneven applicability	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Geographic and jurisdictional coverage limits create uneven applicability	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Geographic and jurisdictional coverage limits create uneven applicability	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Geographic and jurisdictional coverage limits create uneven applicability	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Geographic and jurisdictional coverage limits create uneven applicability	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Capacity and duration ceilingsâ€”partner throughput and fatigue limit sustainment	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Capacity and duration ceilingsâ€”partner throughput and fatigue limit sustainment	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Coordination, training and pre-mapping are necessary enablers to scale	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx

Coordination, training and pre-mapping are necessary enablers to scale	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Coordination, training and pre-mapping are necessary enablers to scale	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Coordination, training and pre-mapping are necessary enablers to scale	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Coordination, training and pre-mapping are necessary enablers to scale	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Coordination, training and pre-mapping are necessary enablers to scale	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Measurement and ROI gaps hinder investment and risk management decisions	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Measurement and ROI gaps hinder investment and risk management decisions	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Measurement and ROI gaps hinder investment and risk management decisions	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Trusted local presence and liaisonâ€‘driven case identification	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Trusted local presence and liaisonâ€‘driven case identification	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Trusted local presence and liaisonâ€‘driven case identification	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Trusted local presence and liaisonâ€‘driven case identification	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx

Trusted local presence and liaison-driven case identification	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Trusted local presence and liaison-driven case identification	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Trusted local presence and liaison-driven case identification	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Food-centered outreach combined with culturally appropriate services	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Food-centered outreach combined with culturally appropriate services	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Food-centered outreach combined with culturally appropriate services	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Mobile delivery, transport assets and resilience hubs for doorstep access	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Mobile delivery, transport assets and resilience hubs for doorstep access	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Mobile delivery, transport assets and resilience hubs for doorstep access	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Mobile delivery, transport assets and resilience hubs for doorstep access	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Mobile delivery, transport assets and resilience hubs for doorstep access	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Language access, trusted intermediaries and culturally tailored communications	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Language access, trusted intermediaries and culturally tailored communications	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx

Language access, trusted intermediaries and culturally tailored communications	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Language access, trusted intermediaries and culturally tailored communications	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Language access, trusted intermediaries and culturally tailored communications	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Targeted individualized supports for functional and disability needs	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Preparedness, asset mapping, coordination capacity and monitoring gaps	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Sustained, culturally appropriate feeding and meal coordination by partners	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Sustained, culturally appropriate feeding and meal coordination by partners	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Sustained, culturally appropriate feeding and meal coordination by partners	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Sustained, culturally appropriate feeding and meal coordination by partners	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Logistics and asset investments enabling higher-volume, faster distribution	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Logistics and asset investments enabling higher-volume, faster distribution	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Logistics and asset investments enabling higher-volume, faster distribution	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Logistics and asset investments enabling higher-volume, faster distribution	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx

Non-standard individualized supports: sanitation, medical equipment, disability accommodations	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Non-standard individualized supports: sanitation, medical equipment, disability accommodations	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Non-standard individualized supports: sanitation, medical equipment, disability accommodations	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Non-standard individualized supports: sanitation, medical equipment, disability accommodations	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Non-standard individualized supports: sanitation, medical equipment, disability accommodations	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Non-standard individualized supports: sanitation, medical equipment, disability accommodations	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Outreach, language access, tech assistance and liaison advisory services	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Outreach, language access, tech assistance and liaison advisory services	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Outreach, language access, tech assistance and liaison advisory services	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Preparedness, asset mapping and partner training to scale diverse services	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Preparedness, asset mapping and partner training to scale diverse services	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Housing and shelter capacity gap and need for partner development	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx

Housing and shelter capacity gap and need for partner development	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Housing and shelter capacity gap and need for partner development	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Local CAP presence and focused on the ground assessment teams	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Local CAP presence and focused on the ground assessment teams	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Partner autonomy and local network mobilization for immediate feeding	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Partner autonomy and local network mobilization for immediate feeding	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Partner autonomy and local network mobilization for immediate feeding	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Partner autonomy and local network mobilization for immediate feeding	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Local logistics and assets (vehicles, staging, airlift) enabling faster deliveries	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Local logistics and assets (vehicles, staging, airlift) enabling faster deliveries	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Local logistics and assets (vehicles, staging, airlift) enabling faster deliveries	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Local logistics and assets (vehicles, staging, airlift) enabling faster deliveries	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Local logistics and assets (vehicles, staging, airlift) enabling faster deliveries	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Mitigating access constraints and clarifying roles to prevent multi-day delays	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx

Embedded CAP presence as immediate local observers and first responders	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Embedded CAP presence as immediate local observers and first responders	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Embedded CAP presence as immediate local observers and first responders	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Embedded CAP presence as immediate local observers and first responders	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Embedded CAP presence as immediate local observers and first responders	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Local partner and official referral networks uncovering overlooked impacted pockets	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Local partner and official referral networks uncovering overlooked impacted pockets	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Local partner and official referral networks uncovering overlooked impacted pockets	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Local partner and official referral networks uncovering overlooked impacted pockets	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Local partner and official referral networks uncovering overlooked impacted pockets	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Social media and multi-channel monitoring revealing hyper-local needs quickly	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Social media and multi-channel monitoring revealing hyper-local needs quickly	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Social media and multi-channel monitoring revealing hyper-local needs quickly	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx

Social media and multi-channel monitoring revealing hyper-local needs quickly	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Social media and multi-channel monitoring revealing hyper-local needs quickly	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Social media and multi-channel monitoring revealing hyper-local needs quickly	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Preparedness exercises, asset mapping and front-end coordination to accelerate start-up	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Preparedness exercises, asset mapping and front-end coordination to accelerate start-up	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Preparedness exercises, asset mapping and front-end coordination to accelerate start-up	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Preparedness exercises, asset mapping and front-end coordination to accelerate start-up	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Rural remoteness and safety/access constraints limiting assessment speed	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Feeding operations: rapid, culturally appropriate, and sustained meals	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Feeding operations: rapid, culturally appropriate, and sustained meals	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Feeding operations: rapid, culturally appropriate, and sustained meals	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Feeding operations: rapid, culturally appropriate, and sustained meals	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Feeding operations: rapid, culturally appropriate, and sustained meals	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx

Feeding operations: rapid, culturally appropriate, and sustained meals	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Feeding operations: rapid, culturally appropriate, and sustained meals	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Feeding operations: rapid, culturally appropriate, and sustained meals	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Tangible supplies and specialized equipment provision	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Tangible supplies and specialized equipment provision	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Tangible supplies and specialized equipment provision	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Tangible supplies and specialized equipment provision	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Tangible supplies and specialized equipment provision	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Tangible supplies and specialized equipment provision	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Transport, aggregation and last-mile logistics (including airlift)	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Transport, aggregation and last-mile logistics (including airlift)	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Transport, aggregation and last-mile logistics (including airlift)	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx

Transport, aggregation and last-mile logistics (including airlift)	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Transport, aggregation and last-mile logistics (including airlift)	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Transport, aggregation and last-mile logistics (including airlift)	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Local sensing, referrals and reaching hyper-local underserved populations	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Force-multiplier and cost/capacity offsets from partner contributions	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Force-multiplier and cost/capacity offsets from partner contributions	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Force-multiplier and cost/capacity offsets from partner contributions	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Coordination, training, contingency planning, limits and housing gaps	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANE D_CEM_Originaldate2025_0625.docx
Coordination, training, contingency planning, limits and housing gaps	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Coordination, training, contingency planning, limits and housing gaps	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx
Coordination, training, contingency planning, limits and housing gaps	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Coordination, training, contingency planning, limits and housing gaps	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Coordination, training, contingency planning, limits and housing gaps	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Coordination, training, contingency planning, limits and housing gaps	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx

Coordination, training, contingency planning, limits and housing gaps	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Coordination, training, contingency planning, limits and housing gaps	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Rapid, culturally appropriate and sustained feeding operations	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Rapid, culturally appropriate and sustained feeding operations	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Rapid, culturally appropriate and sustained feeding operations	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Rapid, culturally appropriate and sustained feeding operations	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Local logistics, mobile distribution and durable asset provisioning	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Local logistics, mobile distribution and durable asset provisioning	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Local logistics, mobile distribution and durable asset provisioning	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Local logistics, mobile distribution and durable asset provisioning	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Tailored health, hygiene supports and durable medical equipment delivery	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Tailored health, hygiene supports and durable medical equipment delivery	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Tailored health, hygiene supports and durable medical equipment delivery	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx

Hyperâ€‘local identification and rapid household delivery	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Hyperâ€‘local identification and rapid household delivery	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Hyperâ€‘local identification and rapid household delivery	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Direct trusted communication channels and selfâ€‘referral pathways	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Direct trusted communication channels and selfâ€‘referral pathways	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Direct trusted communication channels and selfâ€‘referral pathways	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Direct trusted communication channels and selfâ€‘referral pathways	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Anticipatory local knowledge to find overlooked and dispersed households	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Local assets, volunteers and doorâ€‘toâ€‘door logistics for individual reach	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Culturally attuned relationshipâ€‘building to engage reluctant or marginalized individuals	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
Culturally attuned relationshipâ€‘building to engage reluctant or marginalized individuals	CAP_Liaison_DR535-25_Alex_Taylor_2025_0708_CLEANED_TF.docx
Culturally attuned relationshipâ€‘building to engage reluctant or marginalized individuals	Region_Staff_DR535-25_Micheal_Sullivan_2025_0613 (2).docx

Culturally attuned relationshipâ€‘building to engage reluctant or marginalized individuals	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
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Culturally attuned relationshipâ€‘building to engage reluctant or marginalized individuals	CAP_Partner_DR535-25_Lisa_Willard_2025_0617.docx
Culturally attuned relationshipâ€‘building to engage reluctant or marginalized individuals	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Culturally attuned relationshipâ€‘building to engage reluctant or marginalized individuals	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Coordination limits, misdirection risks and measurement gaps	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx
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Coordination limits, misdirection risks and measurement gaps	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
Coordination limits, misdirection risks and measurement gaps	CAP_Staff_DR535-25_MATT_HENRY_2025_0710_CLEANED_JW.docx
Coordination limits, misdirection risks and measurement gaps	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Trusted community messengers: municipal and leader endorsements	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Embeddedness through deep local roots and representative presence	RegionChapterStaff_DR535-25_BarryFalke_Edited2025_0709_CLEANED_CEM_Originaldate2025_0625.docx

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Embeddedness through deep local roots and representative presence	DRO_Leadership_DR535-25_Richard_Goldfarb_Edited_2025_0711_ST.docx
Embeddedness through deep local roots and representative presence	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
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Embeddedness through deep local roots and representative presence	CAP_Staff_DR535-25_Venna_Oldsen_2025_0618_CLEANED_SM.docx
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Embeddedness through deep local roots and representative presence	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Sustained visibility and reliable follow-through that build reputation	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx
Sustained visibility and reliable follow-through that build reputation	CAP_Partner_DR535-25_Terri_Brassfield_2025_07_21 edited.docx
Culturally appropriate intermediaries and communication channels	DRO_Leadership_DR535-25_Jennie_Sahgun_2025_0626_CLEANED_am.docx
Local networks and rapid grassroots mobilization for acceptance	Community_Stakeholder_DR535-25_John_Williard_2025_0625.docx

Quote
a credibility for the Red Cross, because of the CAP team's
there's extensions of myself and as and what not to go represent and see what's happening.
and bring food in, bring the supplies in along with the Red
It certainly allowed us to focus on other resources, knowing that our partners fed everyone.
we got services out to the community faster than the DR was able to.
she actually was able to ground a need for 300 milk kits for that community residents, you know, because they were spread out.
assessment as quickly as we did in Florida if we didn't have CAP
I think what was most helpful was their ability to be a force multiplier for our detailed damage assessment
at communicating what our partners were doing so that we weren't duplicating the services, and she
CAP program brought to this county has just been nothing short of a miracle
Our established relationships allowed local officials and partners to efficiently identify those in need by canvassing the town and surrounding homes.
We don't know where those needs are and what is needed until someone tells us.
it's approachable and it's not food that they've never seen before. And, you know,

Having relationships in the community and being a local face saying Hey, I just lived one town over

When requests come from trusted community members with our support behind the scenes, the process tends to be more efficient and better received

Now I will say now that our team is integrated, we are leveraging them for value outside of that county.

which allowed me and the team to focus on other areas and

their ability to be a force multiplier for our detailed damage assessment

I did not see a duplicate of service.

they delivered all of that to that home. Like I think it was the day we requested it.

But building that trust, being present and that's the least we can do is just to show up.

everything was set up at the fire station in Dyes. I worked directly with the Fire Chief there.

CAP staff in the Red Cross are local. We live in these communities.

OK. So because of our CAP program here in the county, we had some Red Cross employees, three that were readily available for this disaster.

The CAP program depends on community partners to tell us what's going on, what is working and what does not work.

We are asking that team to really think about things like community asset mapping and understanding the assets in the community.

I think asset mapping and you know, things like that are something that really needs to happen for, for scalability.

As we continue to do these, I am learning that we have to make sure we're asking the right questions.

I will drive down train our CAP teams who would train the CAP partners and then we'll have mobilized workforce to conduct damage assessment quickly.

So I engaged the CAP liaison to understand what they were doing, how they were doing it.

they communicate with one another. We saw that happen in real life very quickly after we had that exercise. But

always dependent upon Red Cross, Matt and Pam to tell us exactly what the needs are.

access them was through a trusted source like the mayor because everyone, everyone voted for him.

The reason we learned about Mammoth Springs is because the Hardy mayor told us.

who who the persons of influence were that we're going to make sure that we were in the right place.

stemmed from some social media posts

use Facebook, everyone around us knows us and so we just put the

coming up with a couple of resiliency hubs, shelter partners

we decided that we would be doing reconnaissance using CAP partners in that county

The gap where they provided the most was distribution of emergency supplies.

we ended up leveraging some schools and some libraries. That was also successful through the the CAP liaison

we reached out to our network of partners and almost immediately, within 24 hours, they were connecting with one another.

We have a lot of people in the community that they cannot drive. We we have no public transportation.

These supplies were sourced through partner organizations with help from surrounding communities, and were staged primarily at the local fire station for public access.

those planes were able to take off and deliver within hours

the relationships with the mayor, which also allowed the cap team to then be connected and maybe

organized it with the city and the mayor.

thankful. Thankfully there was a gentleman there that stayed down there at the fire station most of the time that and

I do know we have Spanish speaking people that are volunteers.

we were in these really tight knit communities early on

the relationships with the mayor, which also allowed the cap team to then be connected and

take supplies and food to those that that didn't want to wade through their yard

we work a lot with the schools and the senior citizen centers, the health departments, the fire departments.

we have our entire CAP team embedded in our seven chapter action teams.

it's important for us to to be present and that's what these teams have done.

I intentionally put her in a branded car and so that the logo

The CAP Liaison had stated, I can mobilize CAP partners to conduct damage assessment.

It was very effective. Our CAP liaison worked hard to advocate for what our needs were within the leadership of the operation.

because of the CAP program here, that was not the case.

I'm not sure that the liaison system is the best way to do it.

For FLOCOM and Missouri, Arkansas both, both field teams activated their partners day of/day after landfall.

They coordinated, you know, who was bringing what, you know, what days and that deal.

we had to mobilize Alex and she was operational for I want to say 3 or 4 days in the field.

you know, organized it with the city and the mayor. And so, you know, I did not see a duplicate of service.

always dependent upon Red Cross, Matt and Pam to tell us exactly what the needs are. We don't want to duplicate

dedicated spreadsheet that documented who was servicing what day

each of those partners reached out on their own social media

they're allowed to sit on sync calls

they identified liaisons to place there with those partners to work alongside

Since we can't know everything happening across a wide area, partners should be encouraged to over-communicate

on Facebook, we get it on a text message, we get it.

And interestingly, the Liaison, even though we had an integrated program, was from somewhere else.

having somewhere that we can see the readiness level of the team

But for Diaz, that relationship between CAP, the Dr. and the local region, it was really good.

this transitional call when things elevate to a national DR to just make

dedicated spreadsheet that documented who was servicing what day and what service was being provided that day so that there was no overlap. I know,

the capital liaison answers to the job director doesn't answer to the EOL chief.

they do need to learn and see that we need to have a central place

taking directions from two different bosses and I can't fault him for leaning towards the boss that signs off on his check.

we were able to report that back to the operation, particularly through the CAP liaison role.

ensuring that initiatives are supported by concrete plans, rather than relying solely on what is outlined in the MOU.

the organization thereof of the Red Cross and those with the adaptation program getting all of that organized information and need out to people.

this transitional call when things elevate to a national DR to just make sure

dedicated spreadsheet that documented who was servicing what day and
their ticketing list of things to do when they first come into a region or to a chapter is ask, hey, what do you got?
better understanding of how the DRO operates and having CAP liaisons who are really, really in tune
my recommendation would be to have to have a firmer contingency plan of impacted CAP field teams.
But I feel like Red Cross kind of spearheads that disaster relief
we used that team specifically to help respond
So, my moral is a good CAP liaison is really going to solve those challenges.
This is the first time I've operated with a CAP team that was integrated into the region.
representative there, you know, every day, you know, that meals were served
I think there are drawbacks to sending in someone from another community
this transitional call when things elevate to a national DR
I think my recommendation would be to have to have a firmer contingency plan of impacted CAP field teams.
the organization thereof of the Red Cross and those with the adaptation program getting all of that organized information and need out to people

those partners and say "this is what you can expect us to ask for your help and support on"

All where they went through and simulated a disaster. So these partners, they knew ahead of time what was expected of them,

that partner felt like if they didn't do it, it wouldn't happen.

I would want to know that I'm probably meeting with that CAP team member or team twice a month

I've tried to have like a monthly or every other month meeting for the Emergency Management

Our team started working with those nonprofits to develop the nonprofit coalition and that group meets monthly.

specifying each partner's capabilities, such as food distribution, damage assessment, or shelter management

In fact, when there's a disaster, it's just like, OK, I'm about to receive a phone call

they did tabletop exercises where they went through and simulated a disaster.

we actually hosted a mini disaster response exercise the day before the storms hit.

helping them to understand what damage assessment is and why we do it

I think every team should be doing tabletop exercises. We do them so.

Did you know you become a shelter volunteer or you can do damage assessments, you could help with feeding, you could help teach preparedness.

I will drive down train our CAP teams who would train the CAP partners
we actually hosted a mini disaster response exercise the day before the storms hit
I wish we had more people prepared for damage assessment, as it's crucial
we've had trainings, I've gone to Red Cross trainings.
I think if we had a really good initial sheet of here's the partners and what they can do.
set expectations with those partners of when we might
really understanding and and I would say deployed experience
have a firmer contingency plan of impacted CAP field teams
engaging in multiple discussions regarding expectations when our team was activated or placed on standby
I'm about to receive a phone call or I'm about to be notified by e-mail or Facebook
we were able to get to that town faster than we would have because of the CAP program
we got services out to the community faster than the DR was able to

it probably would have taken another 24 hours

they responded quickly and find anything that we really needed or asked for.

it's not like the Red Cross where it's going to take me 72 hours to spin up this massive machine.

almost immediately, within 24 hours, they were connecting with one another.

I participated in coordinating meals that were taken to the city of Dyes on a daily basis

delivered food either the same day or the next morning

the biggest help that CAP did for us is help us with this cargo van

some distribution of emergency supplies. That was

to typically be food that the locals have had before. So, you

and stuff in place, it's not like the Red Cross where it's going to take me 72 hours

in coordinating meals that were taken to the city of Dyas on a daily

our partner delivered food either the same day or the next morning, and ensured meals were consistently available.

Well, the biggest help that CAP did for us is help us with this cargo van that we have.

we were able to get to that town faster than we would have

we were handing out DES every day

Matt rode around and our IRV distributing supplies, meeting with these impacted communities

they responded quickly and find anything that we really needed or asked for

distribution site for at the Firehouse was open I want to

almost immediately, within 24 hours, they were connecting with one another

coordinating meals that were taken to the city of Dyas on a daily basis

our partner delivered food either the same day or the next morning

having that van has, oh, just bumped up the delivery exponentially

Matt rode around and our IRV distributing supplies, meeting with these impacted communities.

at least two of our partners utilize their vehicles to help distribute supplies and pick up meals and bring them to the community there

they did tabletop exercises where they went through and simulated a disaster

providing them the opportunity to learn and be trained and in our system

field trainings, which thanks to the CAP liaison that went a long way for that community

to have trained volunteers for the damage assessment piece

I wish we had more people prepared for damage assessment

how do we mobilize community effectively and leverage partners and a built-in community workforce

We'll bring volunteers who are able to tell them in Spanish that shelters are safe

find local people who are willing to become Red Crossers or advocates for us

we will happily mobilize local churches to come be a part and help the distribution and be a local volunteer

reached out on their own social media

within 24 hours, they were connecting with one another

we had some Red Cross employees, three that were readily available for this disaster

the community and the CAT partners were able to provide the staffing and the volunteers

We use Facebook, everyone around us knows us and so we just put the word out

The CAP team really was facilitating a tremendous amount of our preparedness and resiliency programs in the county.

Lee in Sarasota, before FLOCOM ever happened, they did tabletop exercises where they went through and simulated a disaster.

that's their job is to build resiliency and prepare community for disasters.

As far as I know, it was all on their own.

the CAP liaisons were going to be immediately assigned. CAP team was going to be immediately assigned.

we had some Red Cross employees, three that were readily available for this disaster.

vast opportunities have been afforded to us because we've been educated and we know what's available

the opportunity to learn and be trained and in our system so that we

having somewhere that we can see the readiness level of the team itself.

Making sure that our partners feel that they have the knowledge and the training and the tools that they need to be successful.

partner's capabilities, such as food distribution, damage assessment, or shelter

They meet once a month and it's from all over our county. 501-C threes of the organization's leaders and participants.

damage assessment done quicker in that county than than we would have without it.

Everyone else was a CAP partner volunteer who handled that DA.

damage assessment teams or

we cannot have completed damage assessment as quickly as we did in Florida if we didn't have CAP partners

the CAP liaisons were going to be immediately assigned.

people immediately, within just a few hours, people were converging upon the area to help

It reduced probably our cost of actually sending deployed volunteers out there to the same level.

we had food resources in the thousands that offset feeding that the Red Cross didn't have to do.

I'll take not having to bring in the four staff and two trucks, which is what they offset by doing that.

partners coordinating that we'd have been overwhelmed with food because we,

they are utilizing their own buildings, their own facilities, their own transportation, their own staff and infrastructure.

The Red Cross had very little expense in that because the partners picked that up and did that.

CAP employees, we were getting some supplies in rather quickly.

The first thing that our partners did was provide meals to one of the communities.

having that van has, oh, just bumped up the delivery exponentially.

it's impossible to check in on all these people and make sure they're all OK every single household.

Generally there was only maybe one or two representative from each partner that would show up to to deliver stuff.

Just while the partners can scale up, they can only scale up to the infrastructure that they have.

The one thing there that delayed anything was how far away, how rural that community is

And if it hadn't been for the CAP program, we wouldn't have had any of this.

We did not have any CAP partners that were physically located in small communities.

big geographical county. So it's stretches for a long way.

food resources in the thousands that offset feeding that the Red Cross didn't have to do.

we deliver them in the van that was provided to us by your program.

I think it's pretty critical to know what your community is capable of before you try to implement anything.

Now, how do you scale that? No idea.

we cannot have completed damage assessment as quickly as we did in Florida if we didn't have CAP partners who showed up

partners coordinate and bring food in, bring the supplies in

they did the training and then they immediately went out in the field to do DDAO

Better planning and earlier training for partners would have made coordination much easier

So FLOCOM, you know, we had food resources in the thousands that offset feeding that the Red Cross didn't have to do.

partners coordinating that we'd have been overwhelmed with food because we, you

CAP employees, we were getting some supplies in rather quickly. So as far as shovels, clean up kits and that

reconnaissance using CAP partners in that county

in Mississippi County and you can't replicate that. And

They were able to reach them quicker for the county they were in.

But again, without CAP doing that in Texas, I don't know that they would have successfully gotten to the colonias

They already knew the make-up of those communities.

We have a lot of elderly people that are homebound.

We've been in the community, and I have led an outreach for over 18 years.

So they provided direct service delivery in the form of feeding, meal distribution particularly.

The fact that the food was delivered from our partners and there wasn't a need for outside services for that.

to provide a, a box of food to them, you know, that's, that's life or death right

of resiliency hubs, shelter partners, -- all

They provided that and they delivered all of that to that home.

take supplies and food to those that that didn't want to wade through their yard to

the food was delivered from our partners and there wasn't a need for outside services for that.

has bought vehicles for organizations so that they can deliver

it was very easy to access the mayor because of our CAP relationships

we wanted to make sure that the food was culturally relevant to that population.

I think they were there. I think that was the most critical piece, they were in the community.

they're primarily Spanish speaking and we were able to leverage partners to either directly translate for us

We rely on local organizations to bring these critical needs to our attention.

donations were secured through a CAP partner for a handicap-accessible toilet and other necessary items

just open up one of those resiliency centers here in town and that type of deal.

By far it's feeding efforts. That was a significant effort in both DRs.

that would go across county borders to do feeding

partners coordinate and bring food in,

they can deliver food to people. We have a lot of people in the community that they cannot drive.

a workforce, a trained workforce that can provide those shelter services is really

I believe CAP program had an enhancement they've done with that group for a box truck.

at least two of our partners utilize their vehicles to help distribute supplies and pick up meals and bring them to the community there.

staged primarily at the local fire station for public access.

Next was going to be health services, mental health services, as well as any clinics that were able to be mobile

we were able finally available able to get in a shower trailer brought in Southern Baptist Association.

coordinate how we could provide a durable medical equipment toilet to that family.

And then we got the showers in, you know

for a handicap-accessible toilet and other necessary items.

we had everything from sleeping bags to garbage bags to the cleaning supplies to food to hygiene

those partners reached out on their own social media and that

they can charge their phones

it can be challenging to align their roles when an actual disaster occurs.

the opportunity to learn and be trained and in our system so that we can utilize them even further,

It's got a variety of canned goods and stuff.

resident transitions for a while.

I still saw very little housing support that we saw through CAP.

arranging hotel stays for several nights.

transportation, their own staff and

delivered food either the same day or the next

the mayor of that town posted Matt, the CAP manager's direct cell phone on Facebook

we're just able to mobilize it faster if there is one.

Our partners were able to identify what the needs were and who needed the services in a faster way

we can get it in one load and we can get there pretty quick.

they got superb services through us because they were, they're right there.

we have X supplies locally where we could start with.

their own transportation, their own staff and infrastructure.

within 24 hours, they were connecting with one another.

But because of the CAP employees, we were getting some supplies in rather quickly.

we were able to get to that town faster than we would have because of the CAP program, because of those partners.

the CAP program being embedded into Mississippi County that allowed us to do that much faster

So we early on in the DR, we decided that we would be doing reconnaissance using CAP partners in that county.

I guess most helpful was just their quick response.

Our established relationships allowed local officials and partners to efficiently identify those in need

We get it on Facebook, we get it on a text message

we had resources and we had relationships where they were reporting to us quicker - is my sense - that there was a need.

you guys do have a connection to whatever that is. And yeah, we're just able to mobilize it faster if there is one.

we had additional households that were identified in other small pockets that probably would have either taken longer for us to find

whenever we found out that there was a need, you know, we jumped to action.

It's just more ways have been opened for us to know what the needs are

because we had resources and we had relationships where they were reporting to us quicker

we learned about Mammoth Springs is because the Hardy mayor told

I heard from them was what do you need? You know, where, where do you need it? What do you need it?

it stemmed from some social media post

because of the CAP employees, we were getting some supplies in rather quickly.

We get it on Facebook, we get it on a text message, we get it.

more effectively get in particular DES supplies and probably damage assessment done quicker in that county than than we would have without it.

they have deep roots in Mississippi County and you can't replicate that.

We took them around, you know, to, to looking at the assessments of damage, you know, for individual assistance.

And within hours we had our van loaded and also purchasing meals for the workers that were working in Dyess.

When it was safe for us to go in and perform a damage assessment. Some of our sent volunteers to help us out with this damage assessment.

we were able to provide some DES supplies and galvanize some of the partners there

it's going to typically be food that the locals have had before

that community partner did feed and so that took, you know, some cost savings from us as well

that would go across county borders to do feeding as well, which was huge

We mainly provided a noon meal for the community.

own transportation, their own staff and infrastructure. So

was delivered from our partners and there wasn't a need for outside services for

if I needed someone to go to the pizza place and pick up the pizzas and take them to the town hall

we were able to provide some DES supplies and galvanize some of the partners there.

can offer a hot meal three times a day, day of

we had a direct link to the CAP partner for using their box truck

we were able finally available able to get in a shower trailer brought in Southern Baptist Association

delivered from our partners and there wasn't a need for outside services for that. That was the

The partners used their own vehicles which saved us money.

We leveraged partners to support some distribution of emergency supplies.

So especially when it came to food access, CAP partners really, really turned up for FLOCOM.

that community partner did feed and so that took, you know, some cost savings from us as well,

CAP partner for using their box truck or

Otherwise, no, they are utilizing their own buildings, their own facilities, their own transportation, their own staff and infrastructure.

help us with this cargo van that we have.

CAP really engaged and provided, I would say a majority of meeting the needs of those families.

that community partner did feed and so that took, you know, some cost savings from us as

if it hadn't been for the CAP program, we wouldn't have had any of this

the biggest help that CAP did for us is help us with this cargo van that we have

clear expectations with the partners around what they could expect to be asked from the Red Cross in times of a disaster

Excel spreadsheet out and just organized it so that we knew exactly who was going to be feeding when

And so for the past year for us, we're trying to engage them further with here's more about Red Cross.

It was really, of course, localized to their county that they were serving in within their region.

they had taken a trailer load of supplies to this little town and the people over there turned them away and said we're overwhelmed

I think, I think my recommendation would be to have to have a firmer contingency plan of impacted CAP field teams

she was really good at coordinating that.

So the CAP program has bought vehicles for organizations so that they can deliver and it's ways that we can help each other.
This preparation goes beyond simply providing resources like vehicles; it requires proactive planning and communication.
that would go across county borders to do feeding as well, which was huge.
hot meals, they were helping provide pantry kits
humble opinion, it was as if the Red Cross couldn't meet it and it was brought
and then also lunches for all of the workers.
There's probably a better than even chance that we probably would not have seen the same level of distribution of emergency supplies.
at least two of our partners utilize their vehicles to help distribute supplies
So the CAP program has bought vehicles for organizations so that they can deliver
we used a CAT partner to deliver supplies, as it required a vehicle and a boat
medical equipment toilet to that family
if they needed a potty chair, you know, then I would reach out providing resources for the workers as in gloves, garbage bags, bleach, cleaning supplies and then also lunches for all of the workers

the foundational relationships that they built is really the only reason we were able to get into some of those impacted communities.

Our partners responded quickly because they see the whole county as their community, even without a physical presence in every area.

We've been in the community, and I have led an outreach for over 18 years. So everyone around us knows who we are.

the relationships that our CAP team has built has prepared us very well that should we

We live in these communities. We know the people that they know, and we have relationships with, maybe not the people directly, but the organizations and the agencies that they're used to working with.

One thing about being a well-known organization in a small area is that if someone hears about a problem, they think of us.

It was simply word of mouth. It was simply the fire department would call and say, we've had a fire.

partners were able to identify what the needs were and who needed the services in a

they'll go knock on doors in their community or take the pictures and do the damage assessment.

more effectively get in particular DES supplies and probably damage assessment done quicker in that county

think individual cases got more attention, you know, like we had that family that had that disabled child in the wheelchair

she actually was able to ground a need for 300 milk kits for that community residents, you know, because they were spread out

They were able to reach them quicker for the county they were in

the foundational relationships that they built is really the only reason we were able to get into some of those impacted communities

they can deliver food to people. We have a lot of people in the community that they cannot drive

Our partners responded quickly because they see the whole county as their community, even without a physical presence in every area

everyone around us knows who we are

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individual cases got more attention, you know, like we had that family that had that disabled child in the wheelchair

We live in these communities. We know the people that they know, and we have relationships

Our partners responded quickly because they see the whole county as their community

We've been in the community, and I have led an outreach for over 18 years

the relationships with the mayor, which also allowed the cap team to then be connected and maybe more

there is a credibility for the Red Cross, because of the CAP team's work

they see us, they know us and we are the Red Cross to them.

mobilize local churches to come be a part

the community now knows that, hey, you know, you can come down there and get items and all that.

had already made those relationships and built the trust

Hey, we know of this small community that doesn't have power.

I could ask them and I know that it would, it would be done.

if someone hears about a problem, they think of us.

Born and raised in this community, know everybody and pretty much everybody knows me.

the community now knows that, hey, you know, you can come down there and get items and all that. So it's there. I think

I have led an outreach for over 18 years. So everyone around us knows who we are.

having the CAP team there that had already made those relationships and built the trust

the community now knows that, hey, you know, you can come down there and get items

Quote Elaboration
CAP-built partnerships created credibility that increased community acceptance and eased Red Cross engagement.
CAP partners acted as operational extensions, freeing staff to focus on other priorities and areas.
Partners sourced and delivered supplies, reducing logistical pressure and expanding on-the-ground assistance capacity.
Partner-led feeding freed Red Cross staff to address other needs, amplifying overall operational capacity.
Local CAP partners used relationships to accelerate service delivery and reach hyper-local affected people quickly.
CAP partners identified dispersed, specific needs enabling prompt, targeted deliveries that formal assessments might miss.
CAP partners and liaisons enabled rapid damage assessments, accelerating assistance payments to affected clients.
CAP-trained locals expanded assessment capacity, improving access and speeding humanitarian assistance decisions and delivery.
CAP liaisons coordinated partner activities, preventing duplication and enabling faster, targeted assistance delivery.
Local CAP staff provided immediate surge capacity and logistics, enabling rapid, community-centred assistance.
Canvassing and local networks enabled hyper-local identification of vulnerable households for faster targeted assistance.
Longstanding local presence and communication channels enabled partners to detect needs rapidly and notify Red Cross.
Culturally familiar feeding made assistance approachable, increasing community willingness to engage with Red Cross.

Local faces and relationships reduced stigma and increased willingness to accept aid, boosting legitimacy.
Trusted community advocates channel requests, making Red Cross assistance more acceptable and operationally efficient.
Integration scaled CAP expertise regionally, leveraging partnerships and extending operational reach beyond counties.
Partner presence reduced duplication of effort, freeing staff to concentrate on additional operational priorities.
CAP liaisons multiplied assessment capacity, enabling faster field trainings and more efficient regional operations.
CAP organized with local officials to coordinate roles, preventing overlapping services and improving operational efficiency.
CAP liaison used trusted local messengers and same-day deliveries to reach isolated households.
Local staff presence and trust enabled identification and provisioning of substantial, spread-out household needs.
Local hubs and leaders like the fire chief enabled staging and community awareness for isolated residents.
Local CAP staff and rapid partner activation enabled swift coordination and identification of small affected pockets.
CAP local staff availability and vehicle resources overcame transportation barriers to reach homebound households.

Community partners and canvassing tactics enabled identification of households in isolated towns and surrounding rural homes.

Calls for asset mapping show intent to catalog local capacities for scalable detection and response.

Recommends asset mapping to document capacities enabling scalable detection and partner mobilization.

Emphasizes standardizing liaison queries to emergency managers to improve consistent detection of hyper-local needs.

Describes CAP liaison-led training cascade mobilizing partners for rapid local damage assessments and detection.

Leadership engaged CAP liaisons to replicate successful local tactics and coordinate scalable detection efforts.

Exercises improved partner communication and rapid coordination for detection and response to hyper-local pockets.

Local partners rely on CAP liaison signals to prioritize efforts and avoid duplicating hyper-local responses.

Trusted elected officials serve as key messengers to notify isolated residents and mobilize localized aid.

Local elected leaders reliably surface small-town needs, enabling targeted outreach to underserved communities.

Identifying local persons of influence (trusted messengers) enabled access into marginalized and hard-to-reach communities.

Monitoring social media surfaced flooded households missed by official assessments, aiding hyper-local detection.
Local Facebook and word-of-mouth posts signaled needs quickly, mobilizing volunteers and directing deliveries to pockets.
Resiliency hubs and shelter partnerships provided local staging sites for supplies and community support.
Reconnaissance and asset mapping identify access points and logistical assets for staging and reach planning.
Local CAP stocks allowed immediate emergency supply distribution to small communities.
Schools and libraries functioned as community hubs for staging, distribution, and building local trust.
Rapid partner activation enabled quick staging and deliveries through existing local transport and volunteer networks.
Vehicle and transit gaps made CAP-provided vehicles, resilience centers, and generators crucial for homebound household access.
Local staging at fire stations enabled community access and efficient last-mile distribution.
Cargo vans and air transport enabled larger, faster deliveries, improving reach to remote and dispersed households.
Chapter leaders used mayoral relationships to open doors and connect CAP teams to community sites.

Mayoral engagement coordinated services with CAP, preventing duplication and enhancing community trust and acceptance.
Spanish-speaking volunteer at the fire station provided on-site language access and reassurance to residents.
Local Spanish-speaking volunteers served as informal language intermediaries, supporting culturally accessible response efforts.
Local faith-based NGOs partnered with CAP to provide culturally appropriate food and trusted community access.
Chapter EDs and CAP liaisons connected elected officials and community feedback to operational decision-making.
Fire chiefs provided logistics and Spanish-speaking station volunteers served as immediate language intermediaries.
Public institutions and Spanish-speaking volunteers acted as trusted local intermediaries for outreach and language support.
Embedded CAP staff provide local visibility and rapid access, favoring in-person deployment over virtual.
Alex emphasizes physical presence builds trust, enabling transformational engagement and quicker local service delivery.
Visible branding increased recognition and direct contactability, evidencing benefits of in-person liaisons.
Shows liaisons can pragmatically mobilize partners and exercise operational authority on the ground.
Liaison presence gave authoritative advocacy to leadership, coordinating partners and reducing duplication in-person.
Local CAP presence produced faster boots-on-ground and sustained in-person service delivery immediately.

Expresses skepticism about mandatory liaison routing, urging flexibility between in-person and alternative responses.
In-person liaison-led teams directly activated and mobilized local partners immediately after landfall.
Local coordinator deconflicted deliveries, scheduled partner actions, and exercised de facto operational coordination authority.
Mobilizing in-person liaisons for several field days enabled immediate assessments, training, and targeted service delivery.
CAP liaisons coordinated with municipal leaders to deconflict services, reducing duplication and improving efficiency.
Community partners relied on named local liaisons to identify needs, deconflict activities, and avoid duplication.
Explicit hybrid use: digital spreadsheets and group texts organized and deconflicted face-to-face partner actions.
Indicates virtual sourcing via social media supported in-person deliveries, forming a hybrid resource pipeline.
Recommends virtual call participation to build familiarity, sequencing in-person deployment more effectively.
Describes in-person liaison placement alongside partners, supplemented by social media for information dissemination.
Argues enhanced partner reporting and communication (often virtual) compensates for remote awareness limits and sequences response.
Describes virtual alerts (email, social media, texts) triggering rapid physical mobilization and deliveries.

Centralized, non-local liaison deployments created confusion and risked blind spots in local operational awareness.
Readiness visibility is essential; remote liaising without readiness data risks degraded local response.
Pre-existing local relationships granted authority and faster needs identification during deployments.
Calls to codify transition calls and include region-to-national handoff details in formal documents.
Describes practical documentation tools and handoff records preventing duplication and formalizing partner contributions.
Highlights need for clear reporting lines and defined liaison authority to formalize handoffs and command relationships.
Advocates centralized coordination and notification protocols to document supply allocations and avoid duplication.
Identifies dual-reporting problems and recommends liaison training to formalize roles and improve handoff clarity.
Portrays liaison as documentation conduit and deconfliction agent, supporting standardized reporting and duplication prevention.
Explicitly calls for written plans, role definitions, and procedures to operationalize partner integration and handoffs.
Notes organized information sharing from Red Cross adaptation program but lacks mention of formal SOPs or documentation templates.
Missing transition calls caused friction; codify transitions to clarify roles and handoffs.

Shared documentation prevented duplication and established a clear handoff and visibility mechanism across levels.
Ask-local practice surfaces partner capacity and facilitates initial handoffs between arriving teams and chapters.
Experienced CAP liaisons translate DRO needs into partner action, clarifying roles and enabling coordinated handoffs.
Firmer contingency plans for impacted CAP teams ensure coverage and clear role transitions during surges.
Chapter liaisons spearhead local response, coordinating partners and directing task assignments to prevent duplication.
CAP staff were delegated to represent and operationally support communities, handling local outreach and handoffs.
Leadership viewed skilled CAP liaisons as essential for translating DRO requests into partner-led local action and handoffs.
Front-end CAP integration into regions improved handoffs and allowed immediate operational alignment with DRO activities.
CAP provided sustained, daily onsite representation and performed tactical logistics like meal pickup and coordination.
External liaisons can misalign expectations; recommend clearer role definitions and context-aware liaison deployment.
Recommend codified transition calls/documents to capture handoffs and enable audit-friendly continuity.
Firmer contingency plans and rosters improve visibility, enabling auditable readiness and clearer handoffs.
Centralized information distribution and meetings ensure partners receive organized needs lists and maintain coordinated, auditable responses.

Recurring levelâ€‘setting meetings clarify expected partner requests, roles, and preâ€‘disaster functions.

Tabletop exercises prepared partners by clarifying capabilities and expectations before real events.

Highlights need for clear outreach wording to avoid pressuring partners into unintended commitments.

Regular twiceâ€‘monthly coordination meetings and MOUs formalize expectations and partner commitments.

Recurring community meetings provide a forum for sharing roles, building familiarity, and aligning expectations.

Monthly nonprofit coalitions and partner events institutionalize expectationâ€‘setting and build partner familiarity preâ€‘disaster.

Documenting partner capabilities and integration procedures formalizes expectations and guides preâ€‘disaster coordination.

Established notification channels (phone, email, social media) set activation expectations and clarify partner tasks.

Regular, tailored tabletop exercises set expectations and clarify partner capabilities before disasters.

Mini-exercise improved partner communication and operational readiness immediately before real response activation.

Describes liaison training content to prepare partners for damage assessment and other operational tasks.

Advocates routine tabletop exercises to prepare partners and reinforce liaisonâ€‘led training cascades.

Shows chapters recruit and orient partners into operational roles through liaison outreach and cascade training.

Describes liaison-led cascading training model to credential partners for rapid damage assessment.
Describes near-event exercise used to align partners and reinforce liaison training and communications.
Calls for earlier partner training to credential volunteers for damage assessment and operational tasks.
Documents recurring partner trainings that prepare individuals to perform disaster response roles.
Advocates pre-populated partner capability sheets to speed matching and scalable pre-event activation.
Links CAP-led expectation-setting to partner readiness and pre-established roles before disasters.
Advocates for liaisons with deployed operational experience and preference for in-person presence.
Recommends contingency planning and front-loaded administrative onboarding for CAP team availability and deployment readiness.
Describes advance expectation conversations and communication to align partners prior to activation or deployment.
Reflects predefined communication channels and notification protocols to set expectations during activations.
Highlights CAP enabling faster access to small communities, expanding rapid DES and feeding reach.
Demonstrates day-one partner activation delivered faster, locally appropriate feeding and DES than DR structures.

Estimates partners provided roughly a oneâ€‘day faster DES delivery compared to external logistics.
Community perceived CAP partners arrived within about a day, initiating immediate local feeding and supply distributions.
Indicates CAP partners' preâ€‘existing infrastructure enabled much faster activation than Red Cross's 72â€‘hour mobilization.
Explicitly reports partners mobilized connections and situational awareness within about 24 hours.
Shows CAP staff initiated and coordinated daily meal deliveries, sustaining local feeding through immediate action.
Partners often achieved sameâ€‘day or nextâ€‘morning feeding, maintaining daily meal availability for communities.
CAPâ€‘provided vehicle significantly increased delivery payloads and speed, enabling faster, broader local distributions.
Partners enabled immediate local feeding and emergency supply distribution, expanding reach and speed.
Local partners provided culturally familiar meals rapidly, improving acceptability and immediate uptake.
Preâ€‘existing partner infrastructure enabled immediate pantry/kit distributions, avoiding typical 72â€‘hour Red Cross startup delay.
CAP staff coordinated daily meal deliveries, sustaining community feeding even before formal casework began.
Partners often delivered sameâ€‘day or nextâ€‘morning meals, sustaining daily availability during initial response.
CAPâ€‘provided cargo van increased delivery capacity and speed, enabling larger, faster singleâ€‘load distributions.
CAP partners accelerated DES access to small towns, preventing overlooked communities and enabling quicker support.

Indicates daily DES distribution at community sites, sustaining access and addressing emergent household needs.
Shows mobile IRV teams identified needs and delivered supplies at community DES points, enabling rapid gap-filling.
Community perceived near-day rapid response, with partners delivering meals and supplies within about a day.
Partners kept hyperlocal distribution sites open weeks after DES closed, sustaining access for small communities.
Documents ~24-hour partner mobilization, enabling faster needs identification and immediate local distributions.
Shows CAP-coordinated daily meal deliveries to affected towns, providing immediate food when utilities failed.
Documents same-day or next-morning meal deliveries, with partners ensuring daily meal availability at community sites.
CAP-provided vehicles significantly increased per-trip payloads, speeding distribution and expanding local delivery capacity.
Mobile IRV outreach enabled real-time supply distribution and identification of unmet needs during DES operations.
Partner-owned vehicles and local transport enabled rapid pickup and distribution of meals and supplies.
Tabletop exercises clarified partner roles and expectations, strengthening local readiness for damage assessment tasks.
Emphasizes training partners and rostering them into systems for broader cross-county utilization.
CAP liaison-enabled field trainings produced local trainees and improved community access and response legitimacy.
Identifies gap in pre-trained DA volunteers and need for advance DDAO/DA training readiness.

Calls for earlier, planned DA training to integrate partners and streamline assessment mobilization during responses.
CAP facilitated community workforce mobilization for distribution, sheltering, and assessments, enhancing local operational capacity.
Faith-based partners supplied language-capable volunteers, improving outreach and shelter acceptance among Spanish-speaking residents.
Recruiting local advocates and volunteers expands capacity and enables community-led mobilization and sustained engagement.
CAP engaged churches and community groups to source volunteers for distributions and damage assessments locally.
Local partners self-activated using social media and church networks to solicit volunteers and donations rapidly.
Pre-established nonprofit coalition enabled partner-to-partner coordination and near-immediate volunteer mobilization within a day.
Embedded CAP staff provided immediate surge capacity, enabling rapid volunteer-led deliveries and on-the-ground logistics support.
Local CAT partners and volunteers supplied frontline staffing and conducted damage assessments, reducing external deployment needs.
Local nonprofits mobilized volunteers through social media and phone networks, rapidly assembling support and meal preparation.
Embedded CAP teams established hubs, partners, and preparedness structures that enable local response capabilities.
Tabletop exercises clarify expectations and roles, improving partner readiness and coordinated volunteer responses.

Affirms CAP mandate to develop local resilience and recruit community advocates for response tasks.
Documents partner self-activation via local networks, showing community-driven volunteer mobilization capability.
Front-end liaison assignment accelerates integration of local teams, enabling faster volunteer deployment.
Embedded CAP staff provided immediate surge presence, improving local tasking and logistical response speed.
Recurring meetings and trainings sustain partner awareness and practical readiness for volunteer mobilization.
Indicates intent to roster trained volunteers into systems, but lacks SOPs and sustainment metrics.
Calls for visible readiness metrics to track trained teams, supporting rostering and sustainment decisions.
Emphasizes partner training and tools, implying rostering and SOP needs but lacking explicit sustainment metrics.
Recommends concrete role definitions and SOPs to operationalize partners, enabling rostering and predictable mobilization.
Regular meetings create readiness networks but don't necessarily establish formal rostering, SOPs, or measurable sustainment metrics.
Local partner training and mobilization enabled faster assessments and supply distribution, reducing need for flown-in staff.
Partners staffed damage assessments, highlighting cascade training and volunteer mobilization reducing external staffing needs.
Document motivates DDAO/DA training and volunteer recruitment to address local capacity shortfalls and mobilization.

CAP partners and liaisons accelerated assessments, enabling earlier client assistance and reducing flow-in staff dependency.
Immediate liaison assignment enables rapid local training and volunteer mobilization at disaster onset.
Rapid community response via social networks delivered volunteers within hours, enhancing local surge capacity.
Partners reduced volunteer deployments and associated costs, easing operational staffing and deployment burdens.
Partner food and volunteers replaced Red Cross feeding duties, reducing immediate procurement and staffing demands.
Partners substituted staff and vehicles, freeing Red Cross assets and enabling redeployment elsewhere.
Partner coordination prevented food supply overload and reduced Red Cross provisioning and logistical strain.
Partners provided facilities, transport and staff, lowering ARC operational and administrative burdens during response.
Partners absorbed food and supply costs and provided staff, significantly reducing ARC immediate expenditures.
Local CAP staff rapidly delivered cleanup kits and supplies, reducing logistical response time and costs.
Partner-provided meals were the largest immediate cost offset, easing Red Cross feeding responsibilities.

Partner vehicles and cargo capacity multiplied delivery throughput, reducing transport costs and time.
Limited personnel and broad geography prevent full household coverage; pre-mapped capacities are essential.
Partner presence was limited to one or two people, restricting delivery capacity across communities.
Partners' scalability capped by their infrastructure, resources, and staff readiness during disasters.
Rural distance and dispersed damage pockets constrained partner reach and slowed response coordination.
Local CAP presence filled gaps when Red Cross assets were distant, enabling faster local response.
No local CAP partners in small communities limited reach, leaving some communities unsupported.
Large, sparsely populated counties stretched partner delivery capacity and limited reach into remote areas.
Partners provided large-scale feeding and volunteers, directly reducing Red Cross feeding and staffing burdens.
Partner vehicles and air logistics multiplied delivery capacity, offsetting Red Cross transportation and procurement burdens.
Pre-mapping community capacities enables targeted partner use, reducing Red Cross burden while revealing geographic scalability limits.

Expresses uncertainty about scaling partner efforts, implying need for coordination, training, and pre-mapped assets for scalability.
Shows liaison-coordinated partner DA accelerated assistance, offsetting ARC resources but limited by partner geographic presence.
Coordination enabled partners to deliver food and supplies, reducing Red Cross provisioning but constrained by limited volunteer presence.
Training enabled rapid partner DA deployment, yielding cost offsets but constrained by partner infrastructure and staff fatigue.
Direct recommendation: invest in partner training and planning to improve coordination and expand scalable cost offsets.
Large-scale donated food and volunteers offset Red Cross feeding costs, without quantified financial metrics.
Partner-coordinated donations prevented food service overload, yet contributions were anecdotal and not monetarily measured.
Local CAP staff, vehicles, and supplies expedited deliveries, reducing ARC logistical burdens without quantified metrics.
Trusted local liaisons conducted reconnaissance to identify hyper-local, otherwise unnoticed, vulnerable households.
Deep local roots created trust and enabled identification of dispersed, hard-to-reach vulnerable households.
On-the-ground CAP teams increased speed of contact and situational awareness in local communities.
CAP liaisons enabled access to marginalized colonias otherwise unreachable by standard response channels.

Engaging partners embedded in marginalized communities leveraged pre-existing knowledge to locate vulnerable households.
Local partners used vehicle deliveries and resilience centers to reach homebound, elderly, and transport-isolated residents.
Longstanding, visible outreach cultivated trust and ready volunteer networks to surface vulnerable households quickly.
CAP partners supplied pantry kits and food boxes, filling gaps Red Cross couldn't quickly address.
Partner-delivered food and relationship-building increased acceptance and reach among marginalized households.
Feeding programs and direct food-box deliveries reached homebound, elderly, and other high-need households.
CAP-enabled supply deliveries and pre-established resiliency hubs increased doorstep access and rapid local reach.
Local CAP partners conducted reconnaissance and same-day home deliveries, reaching isolated vulnerable households quickly and directly.
Local emergency vehicles and proposed resiliency centers provided doorstep delivery and predictable access for flood-isolated vulnerable residents.
Partner food deliveries mobilized within 24 hours, enabling rapid doorstep or local distributions to vulnerable households.
CAP-funded vehicles and resilience center infrastructure enabled deliveries and local access for homebound, elderly, and transport-isolated residents.
CAP ties to local officials enabled trusted messaging and quicker access to communities.
Culturally relevant food and in-field translation reduced barriers for immigrant populations to access aid.

On the ground presence built trust and enabled direct communication with hard to reach populations.
Leveraged partner translation provided essential language access and improved shelter and service inclusivity.
Trusted local organizations acted as messengers to identify vulnerable households and prioritize responses.
Local partners sourced disability appropriate equipment, addressing individual household functional needs promptly.
Local proposal for resiliency centers aimed to create predictable access and fix coordination failures.
Partners provided rapid, sustained, culturally familiar hot meals, coordinating local restaurants and daily feeding operations.
Leadership noted partners expanded feeding geographically, crossing counties to sustain culturally appropriate meal access.
Community stakeholders highlighted partner coordination in delivering food and supplies alongside Red Cross efforts.
Partner emphasized CAP-funded vehicles enabled delivery of meals directly to homebound and transit limited residents.
Embedding local hubs and trained workforces enables faster, higher-volume shelter and supply distribution.
Box truck asset improved coordination and throughput for hot meal distribution across affected areas quickly.
Partner-owned vehicles directly increased delivery capacity and speed, enabling broader meal and supply distribution.
Local staging points like fire stations concentrated supplies, speeding distribution and improving community access to resources.

Shows partners mobilized mobile health and mental-health clinics, expanding medical and individualized in-home supports.
Documents partner-provided sanitation infrastructure and individualized bedside toilet delivery for specific medical or accessibility needs.
Shows liaison coordination enabled delivery of durable medical equipment toilets for individualized disability and sanitation needs.
Partner-delivered shower services expanded sanitation options beyond standard supplies, improving community hygiene access.
Illustrates partners securing disability accommodations and assistive equipment to meet individual household accessibility needs.
Shows CAP-supported supply breadth included hygiene and cleaning items, enabling diverse sanitation-related assistance.
Local partner outreach via social media mobilized donations, expanding resources and community engagement.
Resilience centers provide tech access and respite, improving outreach and navigation for affected residents.
Clear pre-established liaison plans and role alignment are necessary to activate partner capabilities during disasters.
Training and system integration makes partners deployable into diverse roles, scaling services across counties.
Partner coordination supplied diverse food and hygiene items, demonstrating asset mobilization complemented Red Cross capabilities.
Partners were trained and recruited to support shelter transitions and related shelter volunteer roles.

CAP lacked housing support; expanding partner roles to include shelter and bilingual services was recommended.
Local partners bridged housing gaps with temporary lodging; formalized sheltering partnerships need clearer planning.
Pre-existing partner assets—vehicles, staff, facilities—enabled immediate service delivery without waiting for external logistics.
Partners provided same-day or next-morning feeding, demonstrating rapid local mobilization and immediate relief.
Local presence and low-friction contact enabled immediate requests for meals and rapid partner activation.
Partner-owned infrastructure and assets allowed immediate continuation of services and faster meal distributions locally.
Rapid partner connections and local knowledge shortened detection-to-delivery timelines, enabling quicker feeding responses.
Local vehicle assets and air staging enabled consolidated, rapid deliveries, allowing same-day feeding and supply transport.
On-the-ground teams enabled immediate, focused service delivery, shortening assessment-to-assistance timelines.
Pre-positioned local supplies enabled immediate distributions, reducing wait times for material assistance.
Partner-owned vehicles, facilities, and staff eliminated mobilization delays, enabling immediate community services.
Rapid partner networking enabled near-immediate coordination and resource mobilization within a day.
Local CAP staff expedited supply deliveries and used community vehicles to reach homebound residents.
Local CAP partnerships enabled faster access to small towns, reducing delays and preventing overlooked communities.

Embedded CAP presence produced faster awareness and access, accelerating initial local damage assessments.
Deliberate early CAP reconnaissance assignments accelerated situational awareness and broadened initial assessment coverage.
Community-perceived rapid CAP response facilitated prompt on-the-ground engagement aiding initial assessments.
Pre-existing local relationships enabled rapid canvassing and household identification, speeding damage assessments.
Multiple communication channels surfaced needs rapidly, aiding quick, localized assessment identification and response.
Embedded partners' relationships led to faster reports and earlier assessment access in small impacted communities.
Existing CAP connections enabled faster mobilization and targeting of small or otherwise overlooked impacted areas.
Partners and social media quickly revealed small pockets of need that central teams might have missed.
Immediate local mobilization upon notification compressed detection-to-action timelines for assessments and aid delivery.
Multiple communication channels (social media, texts) increased timely reporting of localized needs for rapid assessment.
Local partner reporting accelerated awareness of needs, enabling quicker targeted assessments and response.
Local officials' reports exposed overlooked communities quickly, prompting targeted follow-up and assessments.
Direct needs-focused questioning quickly surfaced household-level priorities for immediate assistance and assessment.

Social media alerts helped identify small, otherwise-missed pockets requiring rapid assessment and support.
CAP employees' rapid actions reduced lag between need identification and on-site assessment or supply delivery.
Multiple channels—Facebook, texts, partner lists—expanded rapid awareness of localized needs for assessment.
Embedded CAP relationships and asset mapping enabled quicker, localized damage assessments and faster supply access.
Local knowledge and embedded partners provided immediate referrals, uncovering impacted pockets faster.
Partners escorted assessors to damaged locations, reducing access time and speeding household-level assessments.
Local transport and assets enabled deliveries within hours, shortening the time from needs identification to response.
Safety and access conditions determined assessment start times, delaying in-person evaluations until safe.
Local partners enabled timely feeding and supply distributions, extending Red Cross operational reach.
Local partners supplied culturally familiar meals, increasing acceptability and uptake during rapid feeding operations.
Partner feeding reduced Red Cross expenses and enabled reallocation of staff to other priorities.
CAP partners provided feeding across jurisdictions, acting as force multipliers and expanding feeding coverage.
Local partners coordinated scheduled meal deliveries, ensuring predictable, repeat feeding for affected community members.

Partners used their own facilities, vehicles, and staff to run hot meal distributions locally and continuously.
Partner-delivered food met needs directly, eliminating reliance on external suppliers and accelerating feeding operations.
Local staff and volunteers performed last-mile pickup and delivery, enabling timely, community-appropriate meal distribution.
Partners supplied and distributed emergency supplies, enabling localized DES support and faster community response.
Local partners provided large-scale, culturally appropriate meal supplies, rapidly reducing Red Cross feeding burdens.
CAP partners provided trucks and pre-positioned supplies, immediately enabling local distributions and operational startup.
Local partners supplied specialized sanitation equipment and coordinated food and supply deliveries, augmenting Red Cross efforts.
Partners delivered food and supplies, substantially reducing Red Cross expenses and eliminating need for external procurement.
Partners contributed vehicles and rapid same-day deliveries, lowering costs and ensuring timely food access.
Partners handled local distribution and damage assessments, enabling faster DES supply delivery and reach.
CAP partners provided sustained, culturally appropriate feeding and managed local delivery operations immediately after impact.
Local partners sourced and delivered niche supplies and feeding, reducing Red Cross logistical burden and costs.

CAP partners provided box trucks and distributed emergency supplies, multiplying local delivery capacity and freeing Red Cross assets.
Partners used own facilities, transport, staff, and CAP provided box trucks to conduct local hot meal distribution.
CAP provided cargo van enabled single load collections and aggregated supplies for rapid airlift via small aircraft.
CAP partners provided majority of direct assistance and reached small, dispersed households through local networks.
Partner feeding directly reduced Red Cross expenses and freed staff to focus elsewhere during response.
CAP investments enabled resources and services otherwise unavailable, reducing Red Cross burden and expanding local capacity.
CAP-provided van increased delivery efficiency, boosting local capacity and reducing redundant transport trips and costs.
Emphasizes pre-disaster expectation-setting to align partner roles and resource commitments.
Describes simple rostering and pre-event coordination to match partner capabilities to tasks.
Reports active efforts to train partners for formal response roles like shelters, assessments.
Notes geographic limits and constrained scalability of partner resources to county-level operations.
Shows delivery logistics reduced burdens but revealed coordination gaps and misdirected shipments.
Recommends stronger contingency planning to sustain partner-supported operations when local CAP teams are impacted.
Highlights liaison-driven coordination to prevent duplication and align partner activities.

Describes CAP investments in durable assets (vehicles, kitchen equipment) to expand partner service capacity.
Warns resources must be paired with proactive planning and communication to integrate partners effectively.
Partners extended feeding reach across jurisdictions, filling gaps where Red Cross coverage was limited.
Partners provided pantry kits and food boxes—nonstandard, quickly mobilized items Red Cross doesn't routinely stock.
Partners filled individualized gaps—sourcing niche items and services that Red Cross couldn't immediately provide.
Partners supplied worker meals and recovery supplies, supporting on-the-ground cleanup and response operations.
Partners enabled greater emergency-supply distribution, expanding reach and speed beyond typical Red Cross capacity locally.
Partners provided transport assets, enabling local distribution of meals and supplies without heavy Red Cross involvement.
CAP-funded durable assets—vehicles and equipment—expanded partners' delivery and food-preparation capacity locally.
Partners provided specialized transport, including boats, to reach flooded, rural communities inaccessible by standard Red Cross assets.
Partners identified access needs and provided durable medical toilets for households with functional limitations.
Partners sourced niche hygiene and accessibility items immediately when Red Cross capacity was insufficient.
Partners supplied hygiene and cleanup materials, supporting recovery and worker needs beyond typical Red Cross provisions.

Established local relationships granted access and allowed partners to enter impacted communities for household assistance.
Partners' county-wide perspective let them quickly locate and assist isolated households across dispersed areas.
Longstanding presence and name recognition created direct referral pathways for households to request individual assistance.
Built relationships enabled trusted local contact points and faster community entry for direct referrals.
Embedded presence and local networks created direct communication channels for self-referrals and targeted outreach.
Local reputation generated self-referrals and community notifications directing individuals to partners for help.
Word of mouth and first-responder alerts provided immediate, trusted self-referral pathways to local partners.
Local partners identified needs faster than larger operations, enabling timely, targeted individual assistance delivery.
Local partners conducted door-to-door assessments and mobilized volunteers for household-level identification and assistance.
Local partners sped supply delivery and assessments, reaching households faster than external teams.
Local partners identified vulnerable households otherwise overlooked, enabling individual assistance.
Local partner identified a concrete household-level need and organized targeted distribution.

Being local allowed partners to reach affected individuals faster, shortening time to help.

Pre-existing relationships opened access to impacted communities, enabling targeted individual assistance.

Local partners used vehicles and proximity to deliver food and aid to those unable to travel.

Partners' county-wide perspective enabled rapid, comprehensive outreach to isolated individuals and neighborhoods.

Longstanding visibility and name recognition produced direct community referrals for individual assistance.

Demonstrates local partners sped supply delivery and assessments, despite coordination gaps and limited quantitative measurement.

Shows local partners identified vulnerable households missed by central systems, revealing measurement and referral gaps.

Shows embedded networks enabled referrals, though systematic tracking and outcome measurement remained insufficient.

Local scope of concern enabled rapid responses, but measurement gaps prevent assessing coverage and coordination shortfalls.

Longstanding presence built trust and referral channels, but lacks system metrics to quantify individual assistance delivered.

Mayor relationships opened venues and legitimacy, encouraging community trust in local partners' presence and activities.

CAP partnerships created local credibility, showing embeddedness fosters trust and access.

Visible, sustained presence made partners synonymous with relief, prompting community to seek help confidently.
Mobilizing trusted local institutions shows community partners' embedded role and residents' willingness to engage.
Established local distribution points made partners recognizable and accepted sources of assistance.
Pre-existing relationships and demonstrated delivery created legitimacy, enabling access and community trust.
Trusted partner relationships allowed identification and outreach to isolated, hard-to-reach households.
Consistent follow-through by local CAP staff generated confidence that community requests would be fulfilled.
Familiar local organizations become default contacts, reflecting embeddedness and resident trust.
Personal roots and recognition make partners approachable, strengthening community trust and rapid mobilization.
Accessibility and visible supportive partners created community awareness and implied trust in local assistance.
Long-term visibility, local ties, and familiar channels drive rapid community recognition and cooperative response.
Pre-existing community relationships built by CAP compensated for lack of trust in external responders.
Stakeholder observed visible access points and community praise, indicating acceptance and trust in local partners.