



Union Bank CMS User Request Form

Did you know there is a self-reset option for the CMS system? – [Click here to see how](#)

Reason for Request: Choose One

UB Account Executive

CMS Login (*existing users*)

User Name

UB Broker Company Code (*e.g. A001*)

UB Approved Broker Company Name

NetBranch/Location

User Phone Number

User Email Address

(*email must be a company email address*)

Comments:

Service Level Response Timing

If you can't use the self reset for your password, complete this form and you will receive an email within 1 to 2 business days from with your temporary password.

For new broker company set up, you should receive an email within 72 hrs.

For questions about credit card transactions, please contact your Union Bank Representative.

System Requirements for CMS

Internet Explorer Browser

The use of Apple Products, Mac or MacBooks is not supported by CMS.

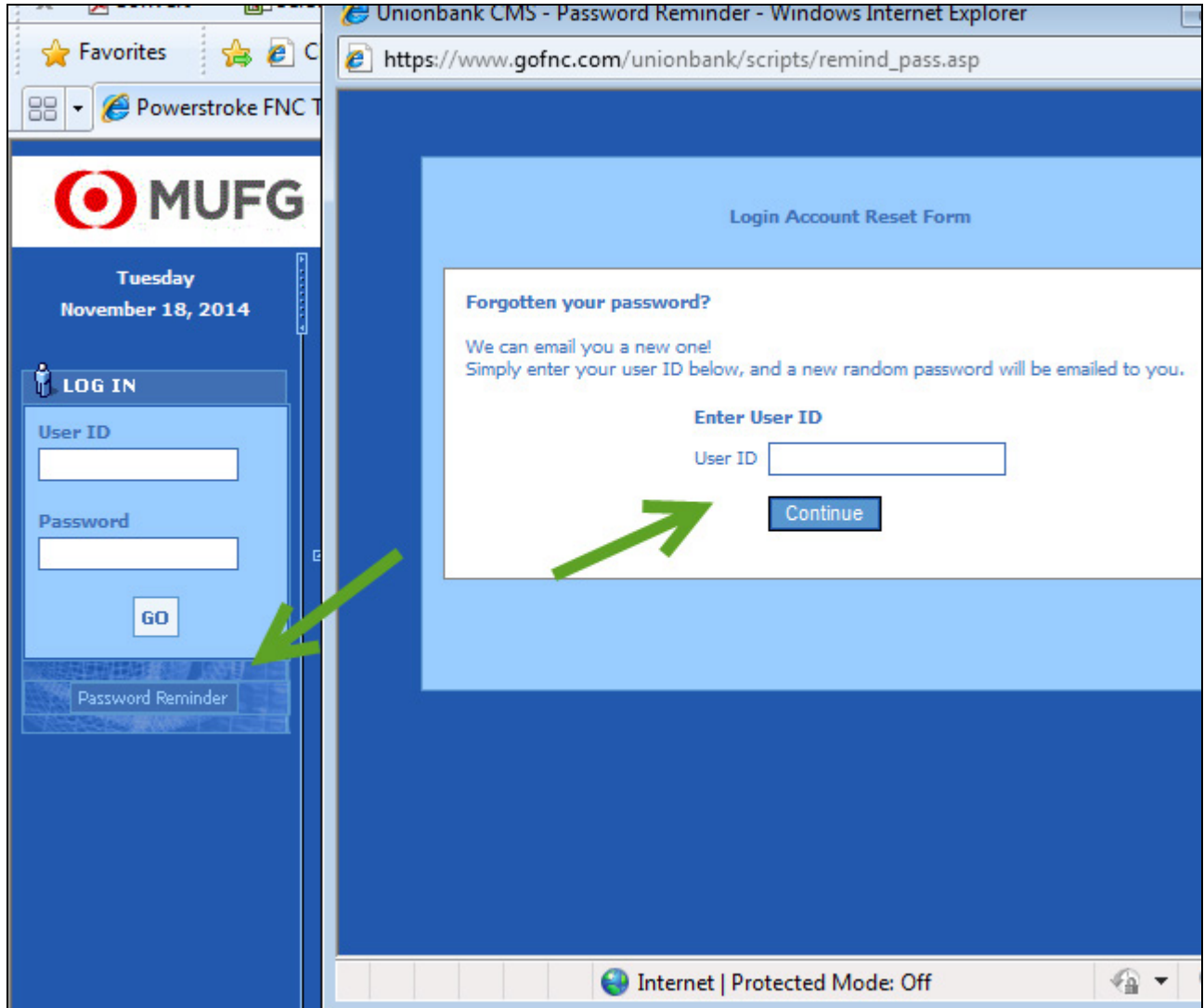
(Will open your email and attach form.)

Or you may save the form, attach to email and send to: FNCAAdminSupport@unionbank.com

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Just a couple clicks and you can self-reset your Password for CMS.



The image shows two overlapping browser windows. The left window displays the MUFG website with a 'LOG IN' section containing fields for 'User ID' and 'Password', a 'GO' button, and a 'Password Reminder' link. A green arrow points from the 'Password Reminder' link to the right window. The right window, titled 'Unionbank CMS - Password Reminder - Windows Internet Explorer', shows the URL 'https://www.gofnc.com/unionbank/scripts/remind_pass.asp'. It contains a 'Login Account Reset Form' with the heading 'Forgotten your password?' and the text 'We can email you a new one! Simply enter your user ID below, and a new random password will be emailed to you.' Below this is a section labeled 'Enter User ID' with a 'User ID' input field and a 'Continue' button. A green arrow points from the 'Continue' button back to the left window.

After providing your User ID and clicking Continue, you will receive an e-mail with a new temporary password. Be sure to type the temporary password directly into the field. Copying and pasting the temporary password will not work. The temp PW is case sensitive.