



A/B Testing Research Questions

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What is A/B testing?

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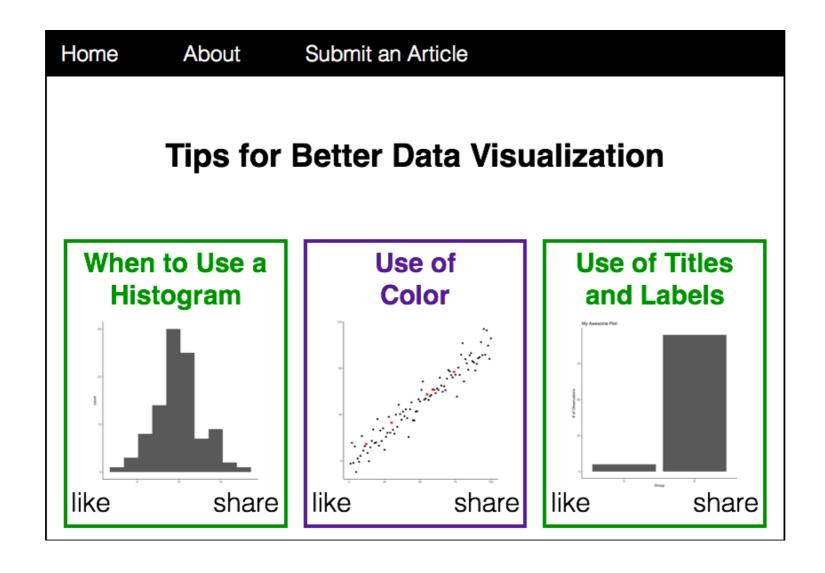
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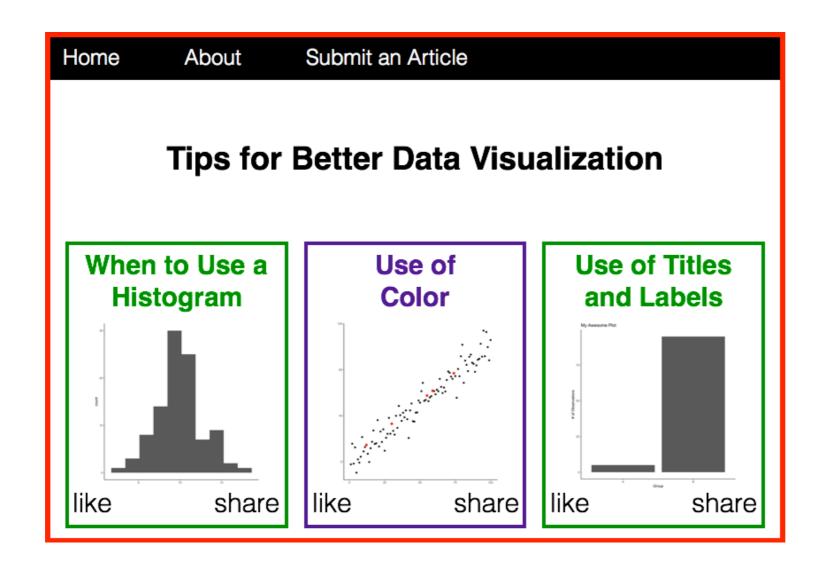
Uses of A/B testing

- Conversion rates (e.g., clicks or purchases)
- Engagement (e.g., sharing, "like"ing)
- Dropoff rate
- Time spent on a website

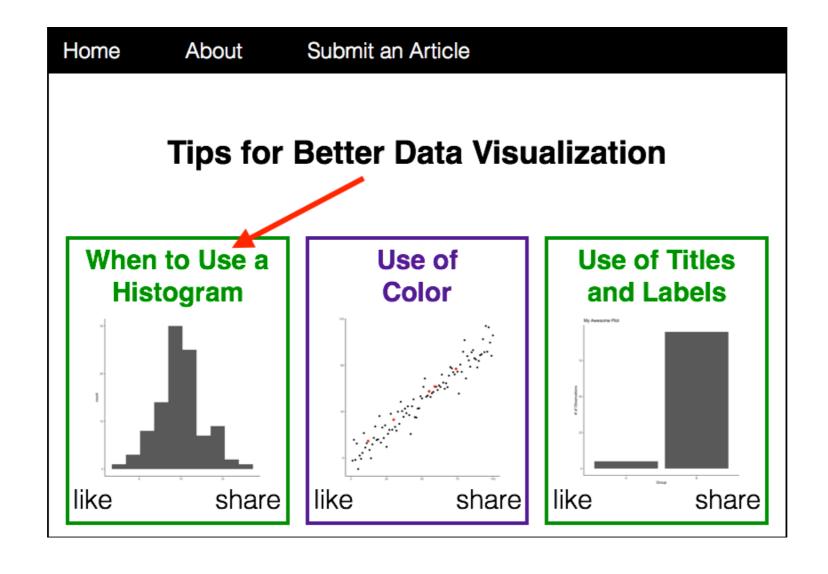




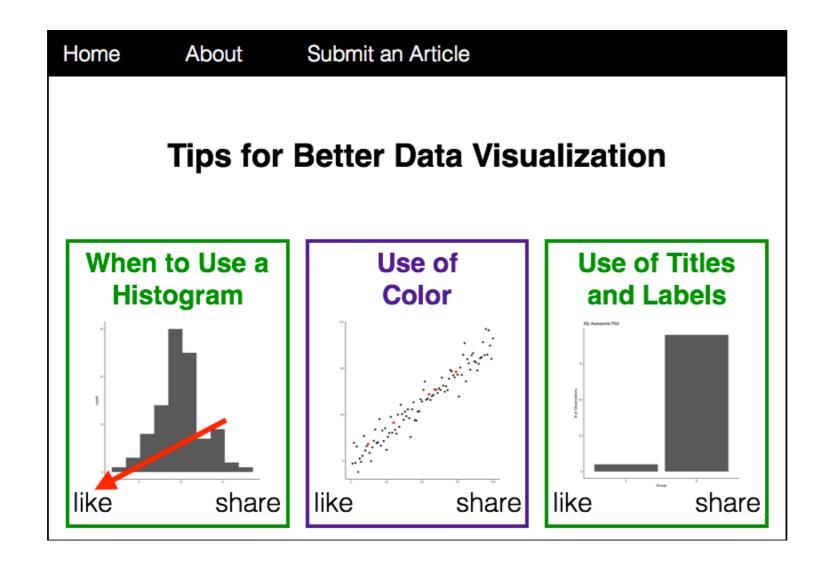




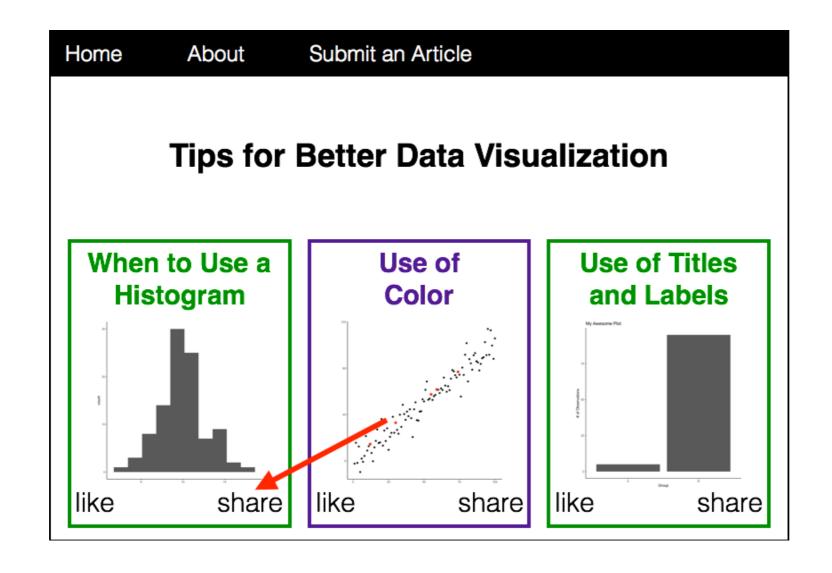














Time spent on homepage



Time spent on homepage

```
library(tidyverse)
library(lubridate)

str(viz_website_2017)

viz_website_2017 %>%
   summarize(mean(time_spent_homepage_sec))
```

Time spent on homepage

```
library(tidyverse)
library(lubridate)

str(viz_website_2017)

viz_website_2017 %>%
    group_by(month(visit_date)) %>%
    summarize(mean(time_spent_homepage_sec))
```

```
# A tibble: 12 x 2
   `month(visit_date)` `mean(time_spent_homepage_sec)`
                  <dbl>
                                                    <dbl>
                                                 58.97295
                                                 60.02026
                                                69.98907
                                                49.89426
                                                48.02607
                                                59.89163
                                                60.11506
                                                60.05151
                                                70.01241
10
                                                79.98697
11
                     11
                                                89.88108
12
                     12
                                               100.06631
```





Let's practice!

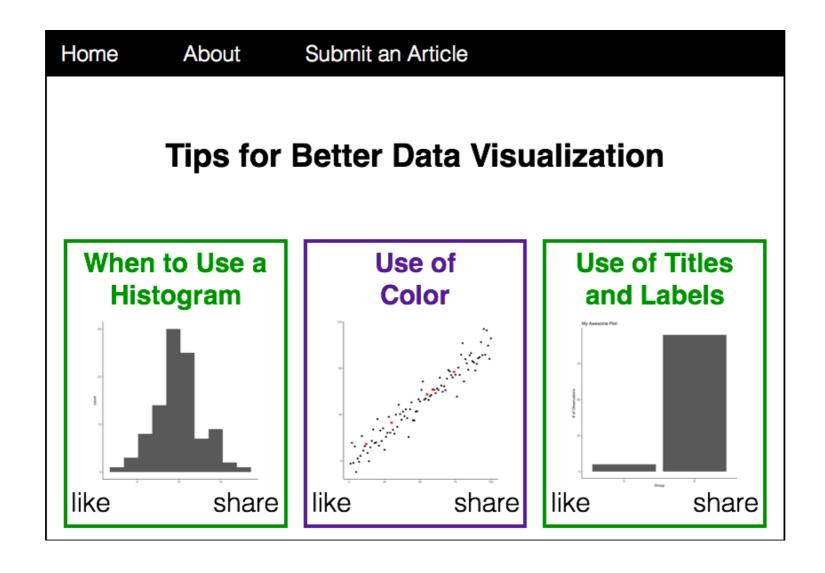




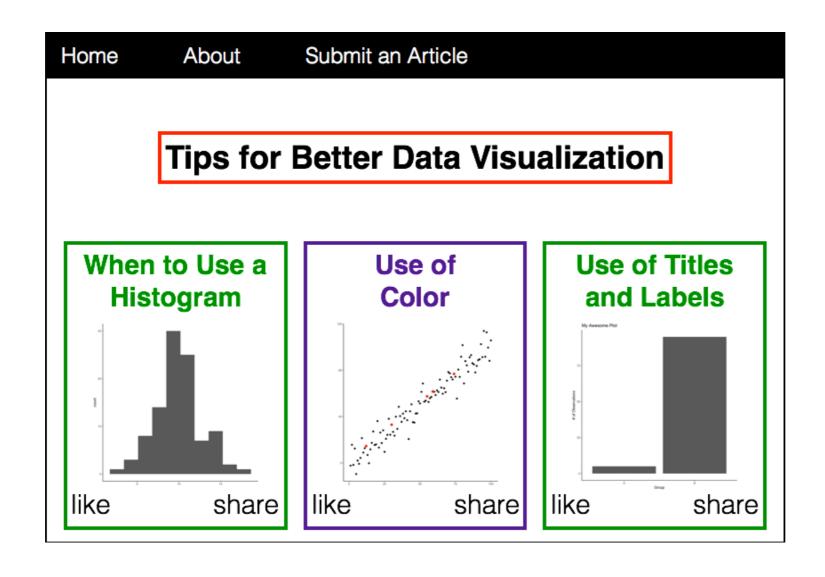
Assumptions and Types of A/B Testing

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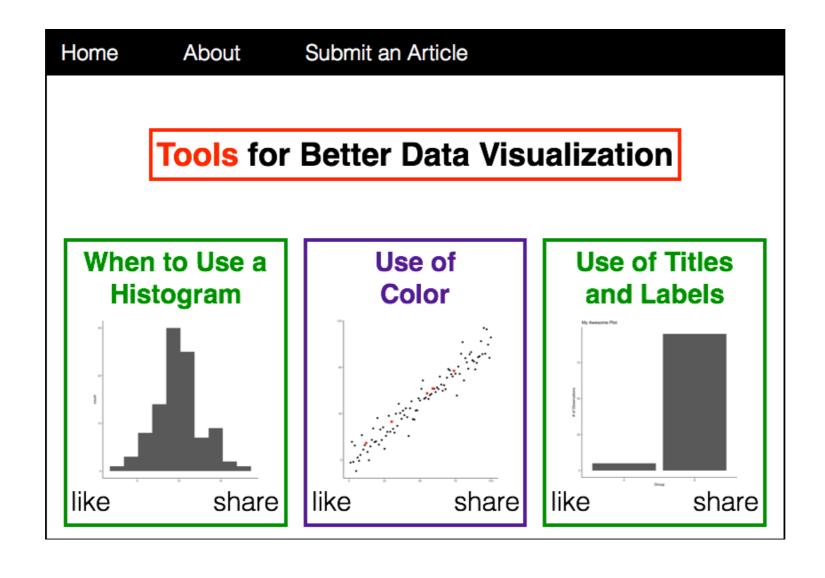












Within group vs. between group

- within each participant sees both conditions
- between different groups of participants see different conditions
 - Assumption: There should be nothing qualitatively different between the two groups of participants

Types of A/B testing

- A/B compare a control and a test condition ("Tips" vs. "Tools")
- A/A compare two groups of control conditions ("Tips (group 1)" to "Tips (group
 2)")
- A/B/N compare a control condition to any number of different test conditions (e.g., "Tips" vs. "Tools" vs. "Strategies")





Let's practice!



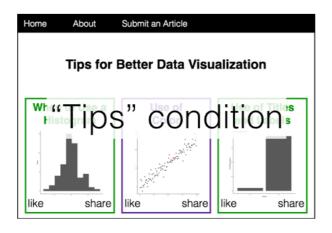


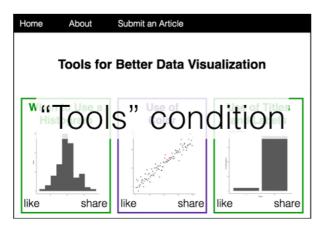
Confounding Variables

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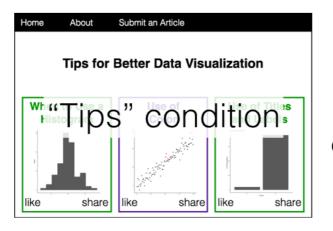
Confounding variables

A **confounding variable** is an element of the environment that could affect your ability to find out the *truth* of an A/B experiment.

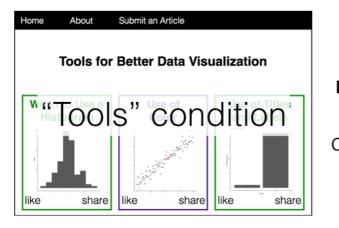




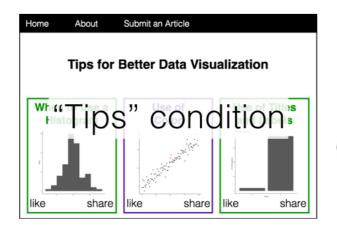




month 1 20% click 'like'







month 1 20% click 'like'

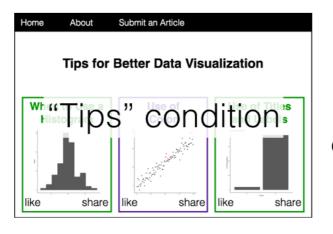
Tools for Better Data Visualization

W"TOOLS" CONDITION

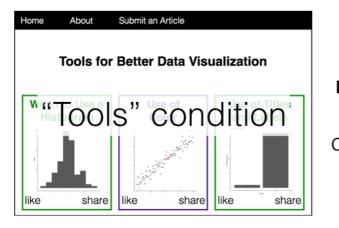
like share like share

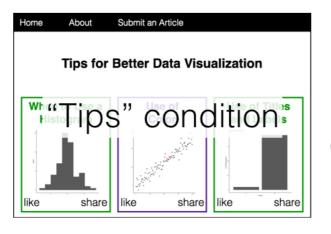
of letters? frequency of word?





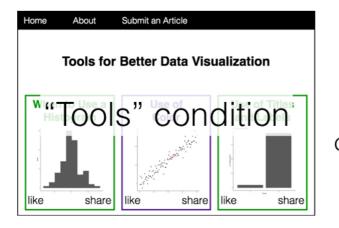
month 1 20% click 'like'



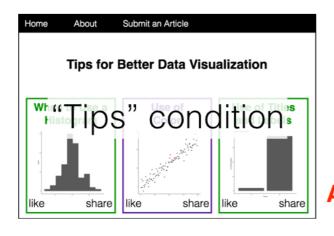


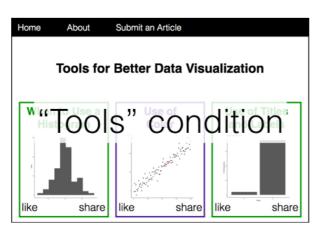
month 1 20% click 'like'

month 2 20% click 'like'



month 1 10% click 'like'





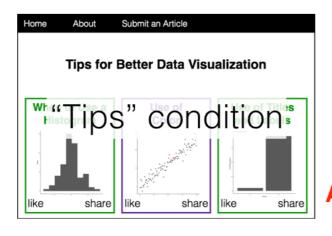
month 1 month 2 20% 20% click 'like' click 'like'

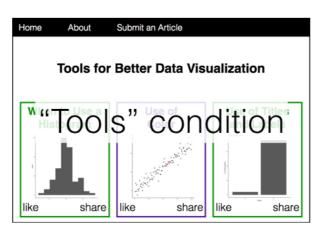
Ages 20 - 35: 50%

Ages 35+: 50%

month 1 month 2 10% 30% click 'like' click 'like'







month 1 month 2 20% 20% click 'like' click 'like'

Ages 20 - 35: Ages 20 - 35: 50% 10%

Ages 35+: Ages 35+: 90%

month 1 month 2 10% 30% click 'like' click 'like'





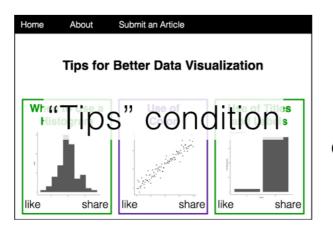
Let's practice!



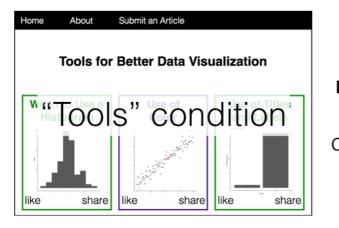


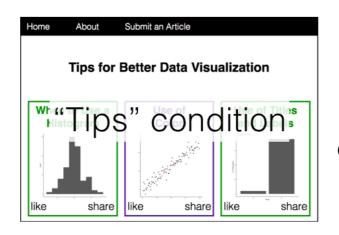
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A side effect is an unintended consequence of a change you made.



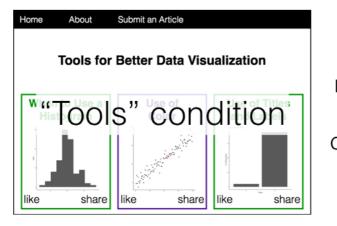
month 1 20% click 'like'



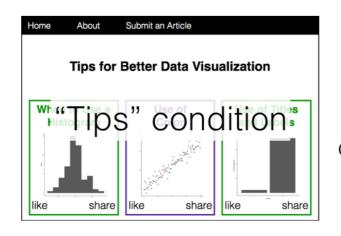


5 seconds to load

month 1 20% click 'like'

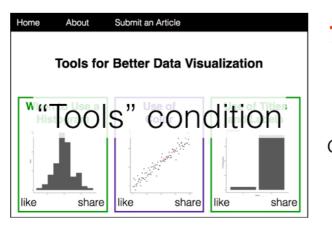






5 seconds to load

month 1 20% click 'like'



7 seconds to load



Examples of side effects

- Load times
- Information "above the fold"





Let's practice!