

AHMAD FIRDAUS SYAUQI BIN AZMAN

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SUMMARY

A detail-oriented graduate from the University College TATI in Bachelor of Information Technology with Business Management. Achieved 1st place in the Three Minute International Thesis competition. Reliable team player who excels under pressure. Had a strong work ethic and a passion for learning while working with a dynamic team and organization.

EDUCATION

University College TATI

Bachelor of Information Technology with Business Management (Honours)

(Kemaman, Terengganu)

September 2020 – December 2023

- **CGPA:** 3.61
- **Relevant Coursework:** Software Engineering, Database, Web Application and Development, Mobile Computing, Information Security, Object Oriented Programming, System Analysis Design, Human Computer Interaction, Networking.

University College TATI

Foundation in Engineering

(Kemaman, Terengganu)

April 2019 – April 2020

- **CGPA:** 3.55

WORK EXPERIENCED

DPPM Tech Plt.

System Support Analyst

(Batu Caves, Selangor)

(January 2024 – June 2024)

- Handled **customer relations and support** for the management system.
- **Documentation of customer issues** of the system.
- **Promotion of system usage** to customers
- **Give training on system usage** to new users of the system.

Pejabat Tanah Kuala Nerus

Administrative Assistant, Internship

(Kuala Nerus, Terengganu)

(September 2023 – December 2023)

- **Designing and updating the office website.**
- **Contributing to the enhancement of digital presence and functionality.**

Takiri Technology Enterprise

Online Marketer, Part Time

(Kuala Nerus, Terengganu)

(January 2023 – March 2023)

- **Handled content marketing** for multiple channels like Facebook & TikTok regarding computers to attract new customers **with an organic social media strategy.**
- Grew company social media accounts from **zero to 6,000 visits/month** in three months.
- Revamped company social media accounts that improved **user engagement by over 60%** on Facebook & TikTok.

ACTIVITIES & INVOLVEMENT

Deputy Director of Final Year Student Academic Visit Program

(December 2023 - January 2023)

- Led a team in increasing fundraising efforts by 60% by demonstrating leadership while making a meaningful impact on the organization's mission.

President, UCTATI Sepak Takraw Club

(April 2019 – April 2020)

- Organising an invitational Sepak Takraw Competition
- Led a team to secure sponsorship by displaying full vision and having a significant influence on the organization's purpose.

ACHIEVEMENT

- 1st Placed, Three Minute International Thesis (July 2023)
- Developed an Android application “Little Hajj Application” (June 2023)
- Participated in Varsity Sepak Takraw League Siri 2 2023 Tournament (May 2023)
- Volunteered in CSR program for farm service in Kelompok Padi Kampung Padi, Kemaman (June 2022)

ADDITIONAL INFORMATION

Technical Skill: Microsoft Word (Advanced), Microsoft PowerPoint (Intermediated), Microsoft Excel (Novice), HTML(Intermediated), MySQL (Intermediated), Flutter (Intermediated), Javascript (Intermediated), PHP (Intermediated),

Language: Malay (Native), English (Professional working), Arabic (Limited working)

REFERENCES

Ts. Dr. Azliza Binti Yacob | Final Year Project Supervisor | University College TATI | +60139835292

Zainudin Bin Othman | Mentor | University College TATI | +60199538916