

Terms & Conditions

1. APPLICABILITY

1.1 The General Terms & Conditions below apply to all propositions, offers and transactions of Brew Café & Wine Bar.

1.2. Prices and on-going offers are subject to change. The client is responsible for confirming all costs and service levels that exceed regulatory requirements prior to agreeing to accept a service or product from Brew Café & Wine Bar.

1.3. By accepting a proposition, an offer or making a transaction, the consumer of Brew Café & Wine Bar 's products or services expressly accepts the applicability of these General Terms & Conditions.

1.4. Deviations from that stipulated in these Terms & Conditions are only valid when they are confirmed in writing by the management.

2. QUALITY

2.1. Brew Café & Wine Bar guarantees that all products and services offered meet regulatory standards and the standards set by Brew Café & Wine Bar.

2.2. The management must be informed immediately about any complaint by contacting through any one of the contact access methods listed on <https://brewcafewinebar-au.web.app>. Appropriate actions will be taken as soon as possible.

2.3. Appropriate actions are defined as replacing the product with the one that meets regulatory and Brew Café & Wine Bar standards or refunding the money in part or full.

3. PRICES/OFFERS

3.1. Prices mentioned on <https://brewcafewinebar-au.web.app> or on any offer made via WhatsApp, SMS or Telegram from accounts mentioned in Contact section of the website are the official prices at which transaction will be executed.

3.2. Verbal offers of on-the-spot discounts or commitments made over the phone will be respected by Brew Café & Wine Bar in good faith to the extent possible. However they do not constitute a legal commitment.

3.3. Multiple offers cannot be clubbed together unless explicitly mentioned in writing by Brew Café & Wine Bar management.

3.4. Any applicable taxes or any price component that arise out of regulation are subject to change without any advanced notice. Changes in them may override written transaction commitments made by Brew Café & Wine Bar.

3.5. All offers are made in \$. An additional 5% GST as per the prevailing tax rate is applicable on all prices mentioned.

3.6. All promotional prices are valid only during the offer period and only until stocks last.



3.7. Brew Café & Wine Bar does not assume responsibility for printing or typesetting errors or errors introduced by degradation of the printed offer due to environmental factors. No rights may be derived from such errors.

4. CANCELLATIONS

4.1. Brew Café & Wine Bar will make an effort to hold every event as scheduled but reserves the right to cancel or postpone it on account of factors deemed falling reasonably outside its control. Should an event be cancelled or postponed, Brew Café & Wine Bar will make all efforts to let you know of the same as soon as possible if you have provided your contact information to Brew Café & Wine Bar.

4.2. Brew Café & Wine Bar bears no monetary or legal responsibility for losses arising out of postponed or cancelled events to a potential customer.

4.3. If you have already prepaid in part or whole for an event organized by Brew Café & Wine Bar that has been postponed or cancelled, that amount will be either refunded to you or, converted into a store check for use against future purchases of services or products by Brew Café & Wine Bar. The customer will be free to choose between refund and adjustment against future purchases.

4.4. All purchases are final, non-refundable and non-returnable in case of change of plans by the customer.

5. PAYMENTS

5.1 We accept payments via cash, MasterCard, or PayPal only.

5.2. Payment currency is \$ only.

5.3. 20% of the price of service or product or, QR100, 000, whichever is lower, must be pre-paid to secure a reservation or an order made ready for collect-and-go.

5.4. The customer who has made a booking or placed an electronic order must provide an active phone number for the order to be confirmed.

6. OTHER PROVISIONS

6.1. If one or more of the provisions in these Terms and Conditions or any other agreement with Blue Pepper are in conflict with any applicable law or regulation then the provision in question will lapse and be replaced by a new comparable stipulation admissible by law to be determined by Brew Café & Wine Bar.

6.2. The law of the union territory of Brisbane, Australia and of that of Australia applies to all agreements entered into with or concluded by Blue Pepper. Any disputes arising directly or indirectly from these agreements will be exclusively settled by the Brisbane District Court.

6.3. Brew Café & Wine Bar will handout QR 100 coupon to anyone who is the first person to detect and highlight an error in its publication that is not yet known to Brew Café & Wine Bar.

