



Cheque and Debit Card Outstanding Authorisation Reversal Request

Personal Information

Cardholder Name: _____

Surname: _____

Contact Number: _____

Email: _____

Card Number: _____

Only complete first 7 and last 4 digits of your card number

Account Number: _____

Transaction Information

Merchant/ATM Name: _____

Transaction Date: _____

Amount: _____

I declare that an authorisation is reserved on my account and hereby request FNB to reverse the authorisation due to (please tick applicable):

☐ Transaction was paid for in another way. (Attach proof of payment).

☐ I only did one transaction at this merchant (Attach a copy of your transaction slip). I did not authorise the additional transaction.

☐ My transaction was declined, but the funds were still reserved on my account. (Attach declined slip).

☐ I returned the merchandise (attach a copy of the return slip).

☐ I made a hotel / car rental booking and the deposit was reserved on my account. The final transaction was processed on my account on _____
for an amount of R _____

Your Declarations – by signing this form I confirm the following

1. If proof is obtained that I did authorise the transaction, I will be legally responsible to pay the required fees, transaction and other related charges.
2. All information and documents that I have given FNB are true, authentic and correct
3. I understand that by requesting FNB to reverse the authorisation it will not prevent the merchant from processing the transaction and debiting my account. in the event that this does happen, I can follow the Cheque and Debit Card Dispute Process.

Date: _____

Full Name: _____

Client Signature: _____

For Office Use Only - Form submitted by

Employee No: _____

Branch Code: _____

To prevent any delays in processing the reversal please ensure that all supporting documentation is attached where required.

Email this form to debitcardauth@fnb.co.za