FREDERICK G. MCCOLLUM IV

fgmccollum4@gmail.com ♦ www.linkedin.com/in/erick-mccollum ♦ www.erickmccollum.com

	SKILL HIGHLIGHTS	EDUCATION
-	C#, Python, ASP.NET, SQL, JavaScript, HTML & CSS	Master of Science, Business Analytics
-	Python, R, & SAS for data science	<i>University of Dallas,</i> Irving, Tx
-	Statistical data analysis and visualization	2021 *Currently Enrolled*
-	Microsoft Dynamics 365, Azure, Power Platform	
-	RStudio, Microsoft Excel, Azure Data Explorer	Bachelor of Business Administration, Information Systems
-	Analytical and problem resolution capabilities	Minor in Mathematics & Finance
-	Quick learner; prioritize and manage deadlines	Summa Cum Laude, 3.97 Cumulative GPA
-	Communication & public speaking	Schreiner University, Kerrville, TX – 2017

EXPERIENCE

Consultant – Business Applications Developer

May 2019 – Present

Microsoft Corporation | Irving, Texas

- Work directly with Microsoft enterprise customers, business partners, and product teams to create solutions that meet/exceed customer needs across the globe.
- Top performer in multiple enterprise projects, took on multiple leadership roles, mentored team members, participated in interviews/hiring events, and drove knowledge-sharing and readiness across the organization.
- Experience working with C#, .NET/ASP.NET, Agile methodologies, JavaScript, web app development, SQL scripting, and various Microsoft technologies (Dynamics 365, SQL Server, Azure, Power BI, and Power Platform).

Support Engineer – Dynamics 365 Developer

July 2017 - May 2019

Microsoft Corporation | Irving, Texas

- Gather meaningful data, analyze, troubleshoot Dynamics 365 application, platform, SDK, and developer issues.
- Consistently maintained top customer satisfaction scores and performance rates in the organization.
- Experience working with Microsoft Dynamics 365, Microsoft SQL Server, SQL scripting, JavaScript, C#, .NET development, IIS, and general web application aspects/architecture.

Information Systems Intern

Oct. 2016 - May 2017

Peterson Regional Medical Center | Kerrville, Texas

- Assisted in day to day operations within the Medical Center information systems department.
- Gained experience applying company images to new computers, providing technical support to Medical Center staff, as well as assisting in the deployment of business-required machines.
- Spent some time job-shadowing a Business Analyst at the Medical Center to obtain valuable experience.

CERTIFICATIONS			PORTFOLIO
Dynamics 365 for Sales Functional Consultant Assoc.	Microsoft	GitHub:	https://github.com/frederickm13
Azure Fundamentals	Microsoft		
Dynamics 365 Fundamentals	Microsoft	Website:	https://www.erickmccollum.com
Software Development Fundamentals	Microsoft		
Base Programmer for SAS 9	SAS	LinkedIn:	www.linkedin.com/in/erick-mccollum
Database Fundamentals	Microsoft		
Introduction to Programming Using Python	Microsoft	Kaggle:	https://www.kaggle.com/fgmccollum4
Introduction to Programming Using JavaScript	Microsoft		

RECOGNITIONS & ORGANIZATIONS

- Schreiner University President's List (3.75+ GPA)
- Schreiner University Ambassador
- Kappa Mu Epsilon National Mathematics Society
- National Society of Leadership and Success
- Sigma Beta Delta National Business Honor Society
- Learning Support Services Note Taker / Peer Tutor
- Schreiner University Men's Basketball Team
- Alpha Chi National College Honor Society