

FREDERICK G. MCCOLLUM IV

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SKILL HIGHLIGHTS	EDUCATION
<ul style="list-style-type: none"> - C#, Python, ASP.NET, SQL, JavaScript, HTML & CSS - Python, R, & SAS for data science - Statistical data analysis and visualization - Microsoft Dynamics 365, Azure, Power Platform - RStudio, Microsoft Excel, Azure Data Explorer - Analytical and problem resolution capabilities - Quick learner; prioritize and manage deadlines - Communication & public speaking 	<p>Master of Science, Business Analytics <i>University of Dallas</i>, Irving, Tx 2021 <i>*Currently Enrolled*</i></p> <p>Bachelor of Business Administration, Information Systems Minor in Mathematics & Finance <i>Summa Cum Laude</i>, 3.97 Cumulative GPA Schreiner University, Kerrville, TX – 2017</p>

EXPERIENCE**Business Applications Developer Consultant***May 2019 – Present**Microsoft Corporation* | Irving, Texas

- Work directly with Microsoft enterprise customers, business partners, and product teams to create solutions that meet/exceed customer needs across the globe.
- Top performer in multiple enterprise projects, took on multiple leadership roles, mentored team members, participated in interviews/hiring events, and drove knowledge-sharing and readiness across the organization.
- Experience working with C#, .NET/ASP.NET, Agile methodologies, JavaScript, web app development, SQL scripting, and various Microsoft technologies (Dynamics 365, SQL Server, Azure, Power BI, and Power Platform).

Dynamics 365 Developer Support Engineer*July 2017 – May 2019**Microsoft Corporation* | Irving, Texas

- Gather meaningful data, analyze, troubleshoot Dynamics 365 application, platform, SDK, and developer issues.
- Consistently maintained top customer satisfaction scores and performance rates in the organization.
- Experience working with Microsoft Dynamics 365, Microsoft SQL Server, SQL scripting, JavaScript, C#, .NET development, IIS, and general web application aspects/architecture.

Information Systems Intern*Oct. 2016 - May 2017**Peterson Regional Medical Center* | Kerrville, Texas

- Assisted in day to day operations within the Medical Center information systems department.
- Gained experience applying company images to new computers, providing technical support to Medical Center staff, as well as assisting in the deployment of business-required machines.
- Spent some time job-shadowing a Business Analyst at the Medical Center to obtain valuable experience.

CERTIFICATIONS	PORTFOLIO
Dynamics 365 for Sales Functional Consultant Assoc. <i>Microsoft</i>	GitHub: https://github.com/frederickm13
Azure Fundamentals <i>Microsoft</i>	
Dynamics 365 Fundamentals <i>Microsoft</i>	Website: https://www.erickmccollum.com
Software Development Fundamentals <i>Microsoft</i>	
Base Programmer for SAS 9 <i>SAS</i>	LinkedIn: www.linkedin.com/in/erick-mccollum
Database Fundamentals <i>Microsoft</i>	
Introduction to Programming Using Python <i>Microsoft</i>	Kaggle: https://www.kaggle.com/fgmccollum4
Introduction to Programming Using JavaScript <i>Microsoft</i>	

RECOGNITIONS & ORGANIZATIONS

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| – Schreiner University President's List (3.75+ GPA) | – Sigma Beta Delta - National Business Honor Society |
| – Schreiner University Ambassador | – Learning Support Services Note Taker / Peer Tutor |
| – Kappa Mu Epsilon - National Mathematics Society | – Schreiner University Men's Basketball Team |
| – National Society of Leadership and Success | – Alpha Chi – National College Honor Society |