

FREDERICK G. MCCOLLUM IV

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SKILL HIGHLIGHTS

- C#, Python, .NET, SQL, R, SAS, JavaScript, HTML & CSS
- Statistical data analysis and visualization
- Microsoft Dynamics 365, Azure, & Power Platform
- RStudio, Microsoft Excel, Azure Data Explorer
- Analytical and problem resolution capabilities
- Quick learner; prioritize and manage deadlines
- Communication & public speaking

EDUCATION

Master of Science, Business Analytics

University of Dallas, Irving, Tx

2021 **Currently Enrolled**

Bachelor of Business Administration, Information Systems

Minor in Mathematics & Finance; 3.97 Cumulative GPA

Schreiner University, Kerrville, TX – 2017

EXPERIENCE

BUSINESS APPLICATIONS DEVELOPER CONSULTANT

May 2019 – Present

Microsoft Corporation | Irving, Texas

- Work directly with Microsoft Customers, Business Partners, and Product teams to create solutions that meet/exceed customer needs across the globe.
- Involved in some of the largest, most complex, and most strategic projects for enterprise customers.
- Experience working with C#, .NET Development, JavaScript, Web Development, SQL scripting, Microsoft Dynamics 365, Microsoft SQL Server, Microsoft Azure, and Microsoft Power Platform.

DYNAMICS 365 DEVELOPER SUPPORT ENGINEER

July 2017 – May 2019

Microsoft Corporation | Irving, Texas

- Gather meaningful data, analyze, troubleshoot Dynamics 365 application, platform, SDK, and developer issues.
- Consistently maintained one of the highest customer satisfaction scores and resolution rates in the organization.
- Experience working with Microsoft Dynamics 365, Microsoft SQL Server, SQL scripting, JavaScript, C#, .NET development, IIS, and general web application aspects/architecture.

INFORMATION SYSTEMS INTERN

Oct. 2016 - May 2017

Peterson Regional Medical Center | Kerrville, Texas

- Assisted in day to day operations within the Medical Center information systems department.
- Gained experience applying company images to new computers, providing technical support to Medical Center staff, as well as assisting in the deployment of machines.
- Additionally, spent some time job shadowing a Business Analyst at the Medical Center.

CERTIFICATIONS

Dynamics 365 for Sales Functional Consultant Associate	<i>Microsoft</i>
Azure Fundamentals	<i>Microsoft</i>
Dynamics 365 Fundamentals	<i>Microsoft</i>
Software Development Fundamentals	<i>Microsoft</i>
Base Programmer for SAS 9	<i>SAS</i>
Database Fundamentals	<i>Microsoft</i>
Introduction to Programming Using Python	<i>Microsoft</i>

PORTFOLIO

GitHub:	https://github.com/frederickm13
Website:	https://www.erickmccollum.com
LinkedIn:	www.linkedin.com/in/erick-mccollum
Kaggle:	https://www.kaggle.com/fgmccollum4

RECOGNITIONS & ORGANIZATIONS

- Schreiner University President's List (3.75+ GPA)
- Schreiner University Ambassador
- Kappa Mu Epsilon - National Mathematics Society
- National Society of Leadership and Success
- Alpha Chi – National College Honor Society
- Sigma Beta Delta - National Business Honor Society
- Learning Support Services Note Taker / Peer Tutor
- Schreiner University Men's Basketball Team
- Character and Community Athlete of the Week