

FREDERICK G. MCCOLLUM IV

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PROFESSIONAL SUMMARY	SKILL HIGHLIGHTS
My name is Frederick McCollum, but I go by Erick. I am a motivated IT professional with an unrivaled passion for technology, learning, and building valuable relationships. I strive to utilize modern technology to create valuable solutions, make a positive business impact, and empower others.	<p>Programming: C#, Python, JavaScript, SQL, ASP.NET, HTML & CSS, R, SAS</p> <p>Technologies: Dynamics 365, Azure, Power Platform, Visual Studio, Microsoft Excel, Azure Data Explorer</p> <p>Soft Skills: Quick Learner, Communication / Public Speaking, Analytical, Problem Solving, Time Management</p>

EDUCATION	PORTFOLIO
<p>M.S., Business Analytics 4.0 Cumulative GPA University of Dallas 2021 *Currently Enrolled*</p> <p>B.B.A., Information Systems Minor in Mathematics & Finance Summa Cum Laude, 3.97 GPA Schreiner University – 2017</p>	<p>GitHub: github.com/frederickm13</p> <p>Website: erickmccollum.com</p> <p>LinkedIn: linkedin.com/in/erick-mccollum</p>

EXPERIENCE

Consultant – Business Applications Developer Microsoft Corporation Irving, Texas	May 2019 – Present
<ul style="list-style-type: none">- Work directly with Microsoft enterprise customers, business partners, and product teams to create solutions that meet/exceed customer needs across the globe.- Top performer in multiple enterprise projects, took on multiple leadership roles, mentored team members, participated in interviews/hiring events, and drove knowledge-sharing and readiness across the organization.- Experience working with C#, .NET/ASP.NET, Agile methodologies, JavaScript, web app development, SQL scripting, and various Microsoft technologies (Dynamics 365, SQL Server, Azure, Power BI, and Power Platform).	
Support Engineer – Dynamics 365 Developer Microsoft Corporation Irving, Texas	July 2017 – May 2019
<ul style="list-style-type: none">- Gather meaningful data, analyze, troubleshoot Dynamics 365 application, platform, SDK, and developer issues.- Consistently maintained top customer satisfaction scores and performance rates in the organization.- Experience working with Microsoft Dynamics 365, Microsoft SQL Server, SQL scripting, JavaScript, C#, .NET development, IIS, and general web application aspects/architecture.	
Information Systems Intern Peterson Regional Medical Center Kerrville, Texas	Oct. 2016 - May 2017
<ul style="list-style-type: none">- Assisted in day to day operations within the Medical Center information systems department.- Gained experience applying company images to new computers, providing technical support to Medical Center staff, as well as assisting in the deployment of business-required machines.- Spent some time job-shadowing a Business Analyst at the Medical Center to obtain valuable experience.	

CERTIFICATIONS

MCSA: Programming in C#	MTA: Software Development Fundamentals
Microsoft Certified: Dynamics 365 for Sales Consultant	MTA: Database Fundamentals
Microsoft Certified: Azure Fundamentals	MTA: Introduction to Programming Using Python
Microsoft Certified: Dynamics 365 Fundamentals	MTA: Introduction to Programming Using JavaScript
SAS Certified: Base Programmer for SAS 9	MTA: Security Fundamentals

RECOGNITIONS, ORGANIZATIONS, & VOLUNTEER

Open Source Software Contributor	Schreiner University Ambassador	Nat. Society of Leadership and Success
Microsoft Aspire Ambassador	Kappa Mu Epsilon: Math Society	Alpha Chi: Honor Society
Schreiner University President's List	Schreiner U. Men's Basketball Team	Sigma Beta Delta: Business Society

