

FREDERICK G. MCCOLLUM IV

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| PROFESSIONAL SUMMARY | SKILL HIGHLIGHTS |
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| My name is Frederick McCollum, but I go by Erick. I am a motivated IT professional with an unrivaled passion for technology, learning, and building valuable relationships. I strive to utilize modern technology to create valuable solutions, make a positive business impact, and empower others. | Programming: C#, Python, JavaScript, SQL, ASP.NET, HTML & CSS, R, SAS, Git Technical: Dynamics 365 & Power Platform, Azure, Data Analytics, Machine Learning, Azure Data Explorer Soft Skills: Quick Learner, Communication / Public Speaking, Analytical, Problem Solving, Time Management |

| EDUCATION | PORTFOLIO |
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| M.S., Business Analytics 4.0 Cumulative GPA <i>University of Dallas</i> 2021 *Currently Enrolled* | GitHub: github.com/frederickm13 Website: erickmccollum.com LinkedIn: linkedin.com/in/erick-mccollum |
| B.B.A., Information Systems Minor in Mathematics & Finance <i>Summa Cum Laude, 3.97 GPA</i> <i>Schreiner University – 2017</i> | |

EXPERIENCE**Consultant – Business Applications Developer***May 2019 – Present**Microsoft Corporation | Irving, Texas*

- Work directly with Microsoft enterprise customers, business partners, and product teams to create solutions that meet/exceed customer needs across the globe.
- Top performer in multiple enterprise projects, took on multiple leadership roles, mentored team members, participated in interviews/hiring events, and drove knowledge-sharing and readiness across the organization.
- Experience working with C#, .NET/ASP.NET, Agile methodologies, JavaScript, web app development, SQL scripting, and various Microsoft technologies (Dynamics 365, SQL Server, Azure, Power BI, and Power Platform).

Support Engineer – Dynamics 365 Developer*July 2017 – May 2019**Microsoft Corporation | Irving, Texas*

- Gather meaningful data, analyze, troubleshoot Dynamics 365 application, platform, SDK, and developer issues.
- Consistently maintained top customer satisfaction scores and performance rates in the organization.
- Experience working with Microsoft Dynamics 365, Microsoft SQL Server, SQL scripting, JavaScript, C#, .NET development, IIS, and general web application aspects/architecture.

Information Systems Intern*Oct. 2016 – May 2017**Peterson Regional Medical Center | Kerrville, Texas*

- Assisted in day to day operations within the Medical Center information systems department.
- Gained experience applying company images to new computers, providing technical support to Medical Center staff, as well as assisting in the deployment of business-required machines.
- Spent some time job-shadowing a Business Analyst at the Medical Center to obtain valuable experience.

CERTIFICATIONS

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| MCP: Programming in C# | MTA: Software Development Fundamentals |
| Microsoft Certified: Dynamics 365 for Sales Consultant | MTA: Database Fundamentals |
| Microsoft Certified: Azure Fundamentals | MTA: Introduction to Programming Using Python |
| Microsoft Certified: Power Platform + Dynamics 365 Core | MTA: Introduction to Programming Using JavaScript |
| Microsoft Certified: Dynamics 365 Fundamentals | MTA: Security Fundamentals |
| SAS Certified: Base Programmer for SAS 9 | MCP: Dynamics 365 CE Online Deployment |

RECOGNITIONS, ORGANIZATIONS, & VOLUNTEER

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| Open Source Software Contributor | Schreiner University Ambassador | Nat. Society of Leadership and Success |
| Microsoft Aspire Ambassador | Kappa Mu Epsilon: Math Society | Alpha Chi: Honor Society |
| Schreiner University President's List | Schreiner U. Men's Basketball Team | Sigma Beta Delta: Business Society |