FREDERICK MCCOLLUM

(210) 317-7370 | fgmccollum4@gmail.com | linkedin.com/in/erick-mccollum | github.com/frederickm13 | erickmccollum.com

SUMMARY

I am a well-organized leader with an incredible work ethic and a learn-it-all mindset. I can learn anything, and I will grow every day. I bring a sense of humor and contagious, positive energy to my team. Communication is my greatest strength, and I honestly enjoy writing documentation. I have an unrivaled passion for technology, learning, solving problems, and building valuable relationships. If you give me a chance, I will be a respected leader within 6 months of joining your team.

EDUCATION

M.Sc. in Business Analytics | University of Dallas | 4.0 GPA.
B.B.A. in Information Systems, **Mathematics & Finance** | Schreiner University | Summa Cum Laude | 3.97 GPA
Professional Certificate in Computer Science for Web Development | Harvard University (HarvardX)

TECHNOLOGIES & SKILLS

Languages: C#, Python, JavaScript, SQL, C, R, SAS, JSON, YAML
Frameworks & Tools: Git, Django, Node.js, .NET, ASP.NET, React, Redux, Docker, Terraform
Databases: Microsoft SQL Server, PostgreSQL, Azure Cosmos DB, Mongo DB, Redis, SQLite
Platforms: GitHub, Azure DevOps, Azure, Google Cloud Platform (GCP), Amazon Web Services (AWS), Dynamics 365
Concepts: Unit Testing, Micro-services, REST APIs, Cloud Development, Machine Learning, Business/Data Analytics

EXPERIENCE

Software Engineer II | H-E-B | May 2021 – Present
- Won a "Combo Loco" collaboration award for teamwork, communication, mentorship, and "heart for people."
- Engineer and support 10+ business-critical applications using modern technologies in a 24/7 environment.
- Designed & implemented a cloud-native, micro-services architecture to serve ML models via REST API.
- Improved the performance of a single-page web application and REST API by over 75%.
- Mentored and managed over 5+ junior developers and interns across multiple successful projects.
- Led the design and development of microservices, including a single-page app, REST API, and worker services.

Software Engineer | Microsoft | Sept. 2020 – Apr. 2021
- Implemented over 5+ build and release pipelines in Azure DevOps to streamline the team's CI/CD process.
- Architected and engineered a resilient REST API and front-end application using Azure technologies.
- Spearheaded organization-wide improvement in authentication and secure development practices.

Software Developer Consultant | Microsoft | May 2019 – Sept. 2020
- Developed and optimized cloud-based enterprise applications to improve user efficiency by over 53%.
- Investigated and resolved memory leak issues in over 22 distributed web applications and REST APIs.
- Lead developer on a project that Won a Microsoft "Better Together" award for going above and beyond.

Software Developer Support Engineer | Microsoft | July 2017 – May 2019
- Achieved consistent customer satisfaction ratings of over 90%.
- Recognized as a subject matter expert (SME) and team lead in software developer (SDK) topics.
- Expertly guided enterprise customers in development, debugging, and optimization of JavaScript and C# code.

CERTIFICATIONS

Microsoft Certified: Azure Fundamentals	Jun. 2019
Microsoft Certified Professional: Programming in C#	Feb. 2020
Microsoft Technology Associate: Programming Using JavaScript	Aug. 2019
Microsoft Technology Associate: Software Development Fundamentals	Jan. 2019
Microsoft Certified: Dynamics 365 Fundamentals	Jun. 2019
Microsoft Certified: Power Apps + Dynamics 365 Developer Associate	Dec. 2019 (*Expired December 2021*)

VOLUNTEER & ORGANIZATIONS

Open-Source Software Contributor | Microsoft Aspire Ambassador | Schreiner University Ambassador | CAST Tech High School Mentor | H-E-B "Helping Here" Volunteer