

**FREDERICK G. MCCOLLUM IV**

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| PROFESSIONAL SUMMARY   | SKILL HIGHLIGHTS   |
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| My name is Frederick McCollum, but I go by Erick. I am a motivated IT professional with an unrivaled passion for technology, learning, and building valuable relationships. I strive to utilize modern technology to create valuable solutions, make a positive business impact, and empower others. | Programming: C#, Python, JavaScript, SQL, ASP.NET, HTML & CSS, R, SAS<br>Technologies: Dynamics 365, Azure, Power Platform, Visual Studio, Microsoft Excel, Azure Data Explorer<br>Soft Skills: Quick Learner, Communication / Public Speaking, Analytical, Problem Solving, Time Management |

| EDUCATION  | PORTFOLIO   |
|--|---|
| <b>M.S., Business Analytics</b><br>4.0 Cumulative GPA<br><i>University of Dallas</i><br>2021 *Currently Enrolled*                              | GitHub: github.com/frederickm13<br>Website: erickmccollum.com<br>LinkedIn: linkedin.com/in/erick-mccollum |
| <b>B.B.A., Information Systems</b><br>Minor in Mathematics & Finance<br><i>Summa Cum Laude, 3.97 GPA</i><br><i>Schreiner University – 2017</i> |   |

**EXPERIENCE****Consultant – Business Applications Developer***May 2019 – Present**Microsoft Corporation | Irving, Texas*

- Work directly with Microsoft enterprise customers, business partners, and product teams to create solutions that meet/exceed customer needs across the globe.
- Top performer in multiple enterprise projects, took on multiple leadership roles, mentored team members, participated in interviews/hiring events, and drove knowledge-sharing and readiness across the organization.
- Experience working with C#, .NET/ASP.NET, Agile methodologies, JavaScript, web app development, SQL scripting, and various Microsoft technologies (Dynamics 365, SQL Server, Azure, Power BI, and Power Platform).

**Support Engineer – Dynamics 365 Developer***July 2017 – May 2019**Microsoft Corporation | Irving, Texas*

- Gather meaningful data, analyze, troubleshoot Dynamics 365 application, platform, SDK, and developer issues.
- Consistently maintained top customer satisfaction scores and performance rates in the organization.
- Experience working with Microsoft Dynamics 365, Microsoft SQL Server, SQL scripting, JavaScript, C#, .NET development, IIS, and general web application aspects/architecture.

**Information Systems Intern***Oct. 2016 - May 2017**Peterson Regional Medical Center | Kerrville, Texas*

- Assisted in day to day operations within the Medical Center information systems department.
- Gained experience applying company images to new computers, providing technical support to Medical Center staff, as well as assisting in the deployment of business-required machines.
- Spent some time job-shadowing a Business Analyst at the Medical Center to obtain valuable experience.

**CERTIFICATIONS**

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|---|---|
| MCP: Programming in C#                                  | MTA: Software Development Fundamentals            |
| Microsoft Certified: Dynamics 365 for Sales Consultant  | MTA: Database Fundamentals                        |
| Microsoft Certified: Azure Fundamentals                 | MTA: Introduction to Programming Using Python     |
| Microsoft Certified: Power Platform + Dynamics 365 Core | MTA: Introduction to Programming Using JavaScript |
| Microsoft Certified: Dynamics 365 Fundamentals          | MTA: Security Fundamentals                        |
| SAS Certified: Base Programmer for SAS 9                | MCP: Dynamics 365 CE Online Deployment            |

**RECOGNITIONS, ORGANIZATIONS, & VOLUNTEER**

|                                       |                                    |  |
|---------------------------------------|------------------------------------|--|
| Open Source Software Contributor      | Schreiner University Ambassador    | Nat. Society of Leadership and Success |
| Microsoft Aspire Ambassador           | Kappa Mu Epsilon: Math Society     | Alpha Chi: Honor Society               |
| Schreiner University President's List | Schreiner U. Men's Basketball Team | Sigma Beta Delta: Business Society     |