



# APMG-International

THIS IS TO CERTIFY THAT

**Knud Brandis**

HAS PASSED THE

**ITIL®**

**Intermediate Examination:  
Intermediate Lifecycle Stream  
Continual Service Improvement**

DATE

**09 November 2011**

REGISTRATION NUMBER

**ITIL/064093**

CERTIFICATE NUMBER

**02450747-01-2QG1**

Alan Harpham  
APMG Chairman

This certificate remains the property of The APM Group Ltd and shall be returned immediately on request.  
The APM Group Ltd, Sword House, Totteridge Road, High Wycombe, Buckinghamshire,  
HP13 6DG, England  
Telephone - + 44 (0) 1494 452450. Fax - + 44 (0) 1494 459559. [www.apmgroup.co.uk](http://www.apmgroup.co.uk)  
Registered in England No 2861902

This examination was based on the 20XX edition

ITIL® is a Registered Trade Mark of the Office of Government Commerce in the United Kingdom and other countries

The Swirl logo™ is a Trade Mark of the Office of Government Commerce  
The OGC logo® is a Registered Trade Mark of the Office of Government Commerce.



**OGC**



00072759