

# Jamie Cantrell

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## Key Skills

Communication & Marketing Strategies

Customer Service & Sales

Project Management

Team Leadership

## Qualifications

10 Years Customer Service Experience

Graduate-Level Education in Business

B2B & B2C Relationship Management Experience

Social Media Experience: Blogs, Wikis, Twitter,

Facebook, Forums (Reddit, Digg, etc.)

Community Management Experience (forum  
moderation, MMORPG guild leadership)

## Top Personal Qualities

Creative & Innovative

Business & Technology-Savvy

Friendly & Customer-Oriented

Analytical & Process-Oriented

Organized & Detail-Oriented

Driven to Succeed & Add Value

## Technical Skills

Microsoft Office

Adobe Creative Suite

HTML

## Professional Affiliations

American Marketing Association

## Education

**Master of Business Administration**

Washburn University School of Business 2012

**Bachelor of Arts, Political Science**

San Diego State University 2008

August 2011 – Present

**Strategic Account Manager/Relationship Manager**

State Industrial Products

San Francisco, California

October 2009 – July 2011

**Global IT Knowledge Management Intern**

Colgate-Palmolive Company

Topeka, Kansas

February 2009 – October 2009

**Office Manager/Marketing Strategist**

West Side Baptist Church

Topeka, Kansas

November 2001 - December 2008

**Customer Service & Administrative Specialist/Full-Time Student**

Various Retail and Service Companies:

*Administrative Assistant*

Reinhard Financial Services

Lawrence, Kansas

*Receptionist*

Bossier Nissan Subaru Dealership

Lawrence, Kansas

*Office Assistant*

Griswold Real Estate Management

San Diego, California

*Debt Counseling Finance Assistant*

Debt Free America

San Diego, California

*Receptionist*

Advanced Care Veterinary Hospital

Poway, California

*Sales Associate*

Robinsons-May Company

San Diego, California

*Store Manager*

Swings 'n' Things

San Diego, California

*Customer Service, Sales & Event Specialist*

Ultrazone Lazer Tag

San Diego, California

*Sales Associate*

JCPenney Company

Pleasanton, California