

# FREDERIK BLAIS

14 Cochrane, Compton, Canada · 819-342-0722  
[fblais@fbbusiness.ca](mailto:fblais@fbbusiness.ca) · <https://github.com/frederikblais>

## EDUCATION

2017

**HIGH SCHOOL DIPLOMA**, POLYVALENTE LA FRONTALIÈRE

High Math, High English and Chemistry.

2017 – 2019 (NOT COMPLETED)

**PSYCHOLOGY**, CHAMPLAIN COLLEGE

Degree specific classes: Geography, Macroeconomics, Western Civilization History, Psychology, Politics, Quantitative Methods

2019 – 2022 (IN PROGRESS)

**COMPUTER SCIENCE**, CHAMPLAIN COLLEGE

Degree specific classes: Computer skills (Introduction to Office software), Programming (C#, Java), Computer Management (VM's, Debian Server, Windows Server 2016), Object-Oriented Programming (C#), Web Design and Coding (HTML, CSS, intro to JS), Networking (Backups, CompTIA), Deploy and Maintain Servers (Web hosting, Hybrid Setup vs on Cloud, IT Admin introduction), Client Web Application (HTML, CSS, Bootstrap 4, AngularJS), Database Development (Postgres, Datagrip, Docker, .Net5, API Design, GIT), Internet of things (Python, Raspberry PI, Breadboard circuits), Transactional Web Applications (JavaScript, NodeJS (Express, NGINX)).

## EXPERIENCE

JUNE 2020 –

**M365 SUPPORT TECHNICIAN I**, SHERWEB

Assist clients with any issues, questions or request regarding their Microsoft 365 products such as Exchange, SharePoint, Teams, Basic Email Migration, Domain Setup, Office suite (Excel, Word, PowerPoint) and more. Went through a 6-week full-time training before being officially employed. As a M365 Support technician, we are asked to follow rigorous and well-structured standards with all cases even if the cases are deemed out-of-scope. In response to the COVID crisis, we had to move from the office to a remote environment.

NOVEMBER 2019 – JUNE 2020

**COMPUTER SALES ASSOCIATE**, BESTBUY CANADA

Describe your responsibilities and achievements in terms of impact and results. Use examples, but keep it short.

## **SKILLS**

- List your strengths relevant for the role you're applying for
- List one of your strengths
- List one of your strengths
- List one of your strengths

## **ACTIVITIES**

Use this section to highlight your relevant passions, activities, and how you like to give back. It's good to include Leadership and volunteer experiences here. Or show off important extras like publications, certifications, languages and more.