



# Mining di Dati Web

Corso di Big Data – Modulo Analisi per i Big Data a.a. 2023/2024

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#### Outline

- □ Introduction
- Web Crawling and Resource Discovery
- □ Search Engine Indexing and Query Processing
- □ Ranking Algorithms
- □ Recommender Systems
- □ Summary



#### Introduction

#### ■ Web is an unique phenomenon

The scale, the distributed and uncoordinated nature of its creation, the openness of the underlying platform, and the diversity of applications

#### □ Two Primary Types of Data

- Web content information
  - ✓ Document data, Linkage data (Graph)
- Web usage data
  - Web transactions, ratings, and user feedback, Web logs



### Applications on the Web

- Content-Centric Applications
  - Data mining applications
    - Cluster or classify web documents
  - Web crawling and resource discovery
  - Web search
    - ✓ Linkage and content
  - Web linkage mining
- □ Usage-Centric Applications
  - Recommender systems
  - Web log analysis
    - ✓ Anomalous patterns, and Web site design



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### Web Crawling

- Web Crawlers or Spiders or Robots
- Motivations
  - Resources on the Web are dispensed widely across globally distributed sites
  - Sometimes, it is necessary to download all the relevant pages at a central location
- Universal Crawlers
  - Crawl all pages on the Web (Google, Bing)
- Preferential Crawlers
  - Crawl pages related to a particular subject or belong to a particular site



### Crawler Algorithms

- ☐ A real crawler algorithm is complex
  - A selection Algorithm, Parsing, Distributed, multi-threads
- □ A Basic Crawler Algorithm

```
Algorithm BasicCrawler (Seed URLs: S, Selection Algorithm: \mathcal{A}) begin FrontierList = S; repeat  \text{Use algorithm } \mathcal{A} \text{ to select URL } X \in FrontierList \\ FrontierList = FrontierList - \{X\}; Fetch URL X and add to repository;  \text{Add all relevant URLs in fetched document } X \text{ to } \\  \text{end of } FrontierList; \\  \text{until termination criterion; } \\  \text{end}
```



### Selection Algorithms

- □ Breadth-first
- □ Depth-first
- □ Frequency-Based
  - Most universal crawlers are incremental crawlers that are intended to refresh previous crawls
- □ PageRank-Based
  - Choose Web pages with high PageRank



### Combatting Spider Traps

- □ The crawling algorithm maintains a list of previously visited URLs for comparison purposes
  - So, it always visits distinct Web pages
- □ However, many sites create dynamic URLs
  - http://www.examplesite.com/page1
  - http://www.examplesite.com/page1/page2
  - Limit the maximum size of the URL
  - Limit the number of URLs from a site



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#### The Process of Search

#### □ Offline Stage

- The search engine preprocesses the crawled documents to extract the tokens and constructs an index
- A quality-based ranking score is also computed for each page

#### Online Query Processing

The relevant documents are accessed and then ranked using both their relevance to the query and their quality



### Offline Stage

#### ☐ The Preprocessing Steps

- The relevant tokens are extracted and stemmed
- Stop words are removed



### Offline Stage

- ☐ The Preprocessing Steps
  - The relevant tokens are extracted and stemmed
  - Stop words are removed
- ☐ Construct the Inverted Index
  - Maps each word identifier to a list of document identifiers containing it
    - Document ID, Frequency, Position



### Offline Stage

- ☐ The Preprocessing Steps
  - The relevant tokens are extracted and

stemmed

Stop words are removed

□ Construct the Inverted Index

Struttura dati usata per indicizzare dati appartenenti ad una rappresentazione sparsa di tipo insiemistico

(ad es. gli itemset nel mining di pattern frequenti)

- All'elemento viene associato un id generato tramite una funzione hash
- si crea una lista di id ognuno dei quali punta alla lista dei set che contengono l'elemento
- Maps each word identifier to a list of document identifiers containing it
  - Document ID, Frequency, Position
- ☐ Construct the Vocabulary Index
  - Access the storage location of the inverted word



### Ranking (1)

#### □ Content-Based Score

- A word is given different weights, depending upon whether it occurs in the title, body, URL token, or the anchor text
- The number of occurrences of a keyword in a document will be used in the score
- The prominence of a term in font size and color may be leveraged for scoring
- When multiple keywords are specified, their relative positions in the documents are used as well



### Ranking (2)

#### □ Limitations of Content-Based Score

- It does not account for the reputation, or the quality, of the page
  - A user may publish incorrect material
- Web Spam
  - Content-spamming: The Web host owner fills up repeated keywords in the hosted Web page
  - Cloaking: The Web site serves different content to crawlers than it does to users
- Search Engine Optimization (SEO)
  - ✓ The Web set owners attempt to optimize search results by using their knowledge



### Ranking (3)

#### □ Reputation-Based Score

- Page citation mechanisms: When a page is of high quality, many other Web pages point to it
- User feedback or behavioral analysis mechanisms: When a user chooses a Web page, this is clear evidence of the relevance of that page to the user
- □ The Final Ranking Score

RankScore = f(IRScore, RepScore).

Spams always exist



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#### □ Random Walk Model

A random surfer who visits random pages on the Web by selecting random links on a page



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- The long-term relative frequency of visits to any particular page is clearly influenced by the number of in-linking pages to it



#### □ Random Walk Model

A random surfer who visits random pages on the Web by selecting random Viene esplicitamente links on a page

1. The long-term relative frequency of visits to any particular page is clearly probabilità di inseguire un influenced by the number of in-linking determinato link pages to it

definita una "probabilità di transizione" da un nodo verso gli altri a questo connessi ovvero una



#### □ Random Walk Model

- A random surfer who visits random pages on the Web by selecting random links on a page
  Viene esplicitamente definita una "probabilità di
- 1. The long-term relative frequency of verso gli altri a questo verso questo person questo person
- 2. The long-term frequency of visits to any page will be higher if it is linked to by other frequently visited pages

Il processo di definizione di queste frequenze a lungo termine di visita di una pagina è ottenuto tramite una "Catena di Markov" in cui le frequenze rappresentano le cosiddette "probabilità di stato stabile" di ciascun nodo

• Si consideri un sistema che transita da uno stato ad un altro, all'interno di uno spazio degli stati  $S = \{i, j, k, ...\}$ , con una certa probabilità di transizione  $p_{ij}$ 

$$p_{ij} \in [0,1], \quad \sum_{j} p_{ij} = 1 \ \forall i$$

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• La variabile  $X_n$  che all'istante di tempo discreto n, contiene il valore dello stato i-esimo è una variabile aleatoria la cui probabilità è:

$$p_i^{(n)} = P\left(X_n = i\right)$$

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• L'evoluzione nel tempo di  $X_o$ ,  $X_1$ , ...,  $X_n$ , ... è un *processo* stocastico

• In generale l'evoluzione del processo stocastico è regolata come segue:

$$P(X_0 = i_0, ..., X_{n+1} = i_{n+1})$$

$$= P(X_{n+1} = i_{n+1} \mid X_0 = i_0, ..., X_n = i_n) \cdot P(X_0 = i_0, ..., X_n = i_n)$$

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Un processo stocastico è detto processo di Markov (catena di Markov) se:

$$P(X_{n+1} = i_{n+1} \mid X_0 = i_0, \dots, X_n = i_n) = P(X_{n+1} = i_{n+1} \mid X_n = i_n)$$

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=  $P(X_{n+1} = i_{n+1} | X_0 = i_0, \dots, X_n = i_n) \cdot P(X_0 = i_0, \dots, X_n = i_n)$ 

Un processo stocastico è detto processo di Markov (o catena di Markov) se:

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Infine la catena di Markov è omogenea se:

$$p_{ij} = P\left(X_{n+1} = j \mid X_n = i\right)$$

non dipendono da *n*, ma solo dagli stati *i* e *j*.

• In una catena di Markov omogenea con probabilità di transizione  $p_{ij}$  e con distribuzione iniziale  $p_i^{(0)}=P\left(X_0=i\right)$  :

$$P(X_0 = i_0, \dots, X_n = i_n) = p_i^{(0)} \cdot p_{i_0 i_1} \cdots p_{i_{n-1} i_n}, \dots$$

• In una catena di Markov omogenea con probabilità di transizione  $p_{ij}$  e con distribuzione iniziale  $p_i^{(0)}=P\left(X_0=i\right)$  :

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• Si dimostra ricorsivamente poiché, ad es:

```
P(X, Y, Z, K) = P(X \mid Y, Z, K)P(Y, Z, K) =
= P(X \mid Y, Z, K)P(Y \mid Z, K) P(Z, K) = /* \text{ usiamo la catena Markoviana } */
= P(X \mid Y) P(Y \mid Z) P(Z \mid K) P(K)
```

• In una catena di Markov omogenea con probabilità di transizione  $p_{ij}$  e con distribuzione iniziale  $p_i^{(0)} = P(X_0 = i)$ :

$$p_i^{(n)} = \sum_{i_0, i_1, \dots, i_{n-1}} p_i^{(0)} \cdot p_{i_0 i_1} \cdots p_{i_{n-1} i_n}$$

• Si dimostra ricordando che tutti gli eventi  $X_k = j$  sono mutuamente esclusivi all'istante k per cui le probabilità di raggiungere lo stato  $i_n$  al tempo n è la somma di tutte le probabilità che il sistema si sia evoluto lungo una qualunque delle possibili combinazioni di stati da  $i_0$  a  $i_n$ .

• Una catena di Markov può essere rappresentata tramite un *grafo G* = (S, P) in cui gli stati rappresentano i nodi e la *matrice di transizione P* =  $[p_{ij}]$  contiene le probabilità di transizione che rappresentano gli archi.

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Valgono le seguenti proprietà:

$$(P \cdot P)_{ij} = \sum_{i_1} p_{i,i_1} p_{i_1j} \quad (P^n)_{ij} = \sum_{i_1, \dots, i_{n-1}} p_{ii_1} \cdots p_{i_{n-1}j}$$

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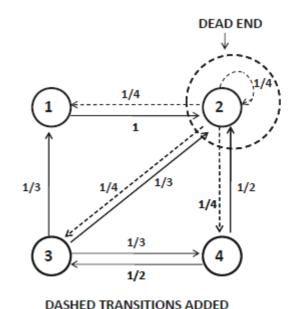
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• In una catena di Markov omogenea:  $p_j^{(n)} = \sum_i p_i^{(0)} \cdot (P^n)_{ij}$ 

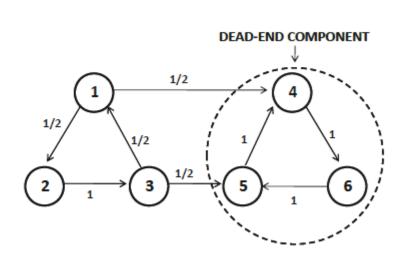


- □ Random Walk Model
  - Dead ends: pages with no outgoing links
  - Dead-end component



TO REMOVE DEAD END

(a) Dead-end node



(b) Dead-end component



#### □ Random Walk Model

- Dead ends: pages with no outgoing links
  - ✓ Add links from the dead-end node (Web page) to all nodes (Web pages), including a self-loop to itself
- Dead-end component
  - ✓ A teleportation (restart) step: The random surfer may either jump to an arbitrary page with probability  $\alpha$ , or it may follow one of the links on the page with probability  $1 \alpha$



- $\square$  G = (N, A) be the directed Web graph
  - Nodes correspond to pages
  - Edges correspond to hyperlinks
    - ✓ Include added edges for dead-end nodes



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  - $\blacksquare$   $\pi(i)$ : the steady-state probability at i
  - $\blacksquare$  In(i): set of nodes incident on i
  - Out(i): the set of end points of the outgoing links of node i
  - Transition matrix P of the Markov chain

$$p_{ij} = \frac{1}{|Out(i)|}$$
 if there is an edge form  $i$  to  $j$ 



The probability of a teleportation into i  $\frac{\alpha}{n}$ 



- $\square$  The probability of a teleportation into i
- $\square$  The probability of a transition into i

$$(1-\alpha)\sum_{j\in In(i)}\pi(j)\cdot p_{ji}$$



- The probability of a teleportation into i  $\frac{\alpha}{n}$
- $\square$  The probability of a transition into i

$$(1-\alpha)\sum_{j\in In(i)}\pi(j)\cdot p_{ji}$$

☐ Then, we have

$$\pi(i) = \alpha/n + (1 - \alpha) \cdot \sum_{j \in In(i)} \pi(j) \cdot p_{ji}$$

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$$\square$$
 Let  $\bar{\pi} = [\pi(1), ..., \pi(n)]^{\top}$ 

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## Steady-state Probabilities (3)

Let 
$$\bar{\pi} = [\pi(1), ..., \pi(n)]^T$$

$$\bar{\pi} = \alpha \bar{e}/n + (1 - \alpha)P^T \bar{\pi} \qquad \bar{e} = [1_1, ..., 1_n]^T$$

■ With the constraint  $\sum_{i=1}^{n} \pi(i) = 1$ 

# NANITAR DELIVER OF THE PARTY OF

## Steady-state Probabilities (3)

 $\Box$  Let  $\bar{\pi} = [\pi(1), ..., \pi(n)]^{\top}$ 

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- With the constraint  $\sum_{i=1}^{n} \pi(i) = 1$
- Optimization
  - $\bar{\pi}^{(0)} = \frac{\bar{e}}{n}$



$$\Box$$
 Let  $\bar{\pi} = [\pi(1), ..., \pi(n)]^{\top}$ 

$$\overline{\pi} = \alpha \overline{e}/n + (1 - \alpha)P^T \overline{\pi} \qquad \overline{e} = [\mathbf{1}_1, \dots, \mathbf{1}_n]^T$$

- With the constraint  $\sum_{i=1}^{n} \pi(i) = 1$
- Optimization
  - $\bar{\pi}^{(0)} = \frac{\bar{e}}{n}$
  - $\bar{\pi}^{(t+1)} = \frac{\alpha \bar{e}}{n} + (1 \alpha) P^{\mathsf{T}} \bar{\pi}^{(t)}$

$$\overline{\pi}^{(t+1)} \leftarrow \frac{\overline{\pi}^{(t+1)}}{|\overline{\pi}^{(t+1)}|_1}$$

Fino a raggiungere la convergenza



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## Recommender Systems

#### □ Data About User Buying Behaviors

User profiles, interests, browsing behavior, buying behavior, and ratings about various items

#### □ The Goal

Leverage such data to make recommendations to customers about possible buying interests



## Utility Matrix (1)

- $\square$  For n users and d items, there is an  $n \times d$  matrix D of utility values
  - The utility value for a user-item pair could correspond to either the buying behavior or the ratings of the user for the item
  - Typically, a small subset of the utility values are specified

La matrice D è sparsa!!!!



## Utility Matrix (2)

- $\square$  For n users and d items, there is an  $n \times d$  matrix D of utility values
  - Positive preferences only
    - ✓ A specification of a "like" option on a social networking site, the browsing of an item at an online site, the buying of a specified quantity of an item, or the raw quantities of the item bought by each user
  - Positive and negative preferences (ratings)
    - ✓ The user specifies the ratings that represent their like or dislike for the item



## Utility Matrix (3)

 $\square$  For n users and d items, there is an  $n \times d$  matrix D of utility values

	GLADIATOR	GODFATHER	BEN-HUR	GOODFELLAS	SCARFACE	SPARTACUS
U <sub>1</sub>	1			5		2
U <sub>2</sub>		5			4	
U <sub>3</sub>	5	3		1		
U <sub>4</sub>			3			4
U <sub>5</sub>				3	5	
U <sub>6</sub>	5		4			

(a) Ratings-based utility

	GLADIATOR	GODFATHER	BEN-HUR	GOODFELLAS	SCARFACE	SPARTACUS
U <sub>1</sub>	1			1		1
U <sub>2</sub>		1			1	
U <sub>3</sub>	1	1		1		
U <sub>4</sub>			1			1
U <sub>5</sub>				1	1	
U <sub>6</sub>	1		1			

(b) Positive-preference utility



### Types of Recommendation

#### □ Content-Based Recommendations

- The users and items are both associated with feature-based descriptions
  - ✓ The text of the item description
  - ✓ The interests of user in a profile

#### □ Collaborative Filtering

- Leverage the user preferences in the form of ratings or buying behavior in a "collaborative" way
- The utility matrix is used to determine either relevant users for specific items, or relevant items for specific users

## Content-Based Recommendations (1)



- □ User is associated with some documents that describe his/her interests
  - Specified demographic profile
  - Specified interests at registration time
  - Descriptions of the items bought
- □ The items are also associated with textual descriptions
- 1. If no utility matrix is available
  - k-nearest neighbor approach: find the top-k items that are closest to the user
    - ✓ The cosine similarity with tf-idf can be used

## Content-Based Recommendations (2)



#### 2. If a utility matrix is available

- Classification-Based Approach D contiene like
  - ✓ Training documents representing the descriptions of the items for which that user has specified utilities
  - ✓ The labels represent the utility values.
  - ✓ The descriptions of the remaining items for that user can be viewed as the test documents
- Regression-Based Approach
  D contiene valori di rating

#### □ Limitations

Depends on the quality of features



## Collaborative Filtering

■ Missing-value Estimation or Matrix Completion

- The Matrix is extremely large
- The Matrix is extremely sparse

## Algorithms for Collaborative Filtering



- □ Neighborhood-Based Methods for Collaborative Filtering
  - User-Based Similarity with Ratings
  - Item-Based Similarity with Ratings
- ☐ Graph-Based Methods
- Clustering Methods
  - Adapting k-Means Clustering
  - Adapting Co-Clustering
- □ Latent Factor Models
  - Singular Value Decomposition
  - Matrix Factorization
  - Matrix Completion

## User-Based Similarity with Ratings



- □ A Similarity Function between Users
  - $\bar{X} = (x_1, ..., x_s)$  and  $\bar{Y} = (y_1, ..., y_s)$  be the common ratings between a pair of users
  - The Pearson correlation coefficient

$$Pearson(\overline{X}, \overline{Y}) = \frac{\sum_{i=1}^{s} (x_i - \hat{x}) \cdot (y_i - \hat{y})}{\sqrt{\sum_{i=1}^{s} (x_i - \hat{x})^2} \cdot \sqrt{\sum_{i=1}^{s} (y_i - \hat{y})^2}}$$

$$\checkmark$$
  $\hat{x} = \sum_{i=1}^{s} x_i / s$  and  $\hat{y} = \sum_{i=1}^{s} y_i / s$ 

- 1. Identify the peer group of the target user
  - Top-k users with the highest Pearson coefficient
- 2. Return the weighted average ratings of each of the items of this peer group
  - Normalization is needed

## Item based Similarity with Ratings

 Un item è caratterizzato da un insieme di utenti che lo preferiscono o meno

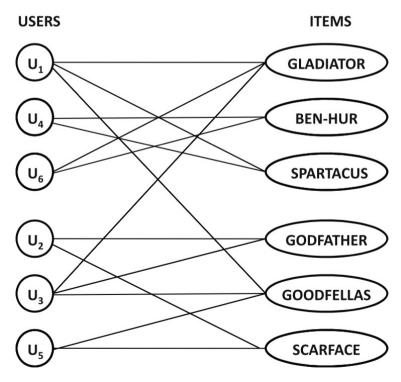
• Si confrontano le *colonne* della matrice M.

Si usa la distanza coseno normalizzata:

Cosine
$$(\bar{U}, \bar{V}) = \frac{\sum_{i=1}^{s} u_i \cdot v_i}{\sqrt{\sum_{i=1}^{s} u_i^2} \cdot \sqrt{\sum_{i=1}^{s} v_i^2}}$$

## Graph Based Methods

• Si può pensare di costruire il grafo «bipartito» utentiitem, in cui c'è un arco se  $u_i$  ha espresso una valutazione su  $i_j$ 

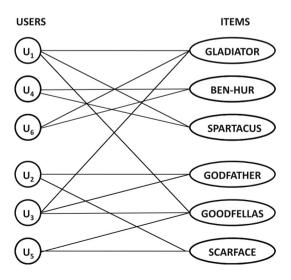


## Graph Based Methods

- PageRank può essere utilizzato per individuare
  - I k item con migliore score con un random walk a partire dal nodo  $u_i$

• I k utenti con migliore score con un random walk a partire dal

nodo  $i_i$ 





## Clustering Methods (1)

#### Motivations

- Reduce the computational cost
- Address the issue of data sparsity to some extent

#### ☐ The Result of Clustering

- Clusters of users
  - User-user similarity recommendations
- Clusters of items
  - ✓ Item-item similarity recommendations



## Clustering Methods (2)

#### □ User-User Recommendation Approach

- 1. Cluster all the users into  $n_g$  groups of users using any clustering algorithm
- 2. For any user *i*, compute the average (normalized) rating of the specified items in its cluster
- 3. Report these ratings for user *i*

#### □ Item-Item Recommendation Approach

- 1. Cluster all the items into  $n_g$  groups of items
- 2. The rest is the same as "Item-Based Similarity with Ratings"



## Adapting *k*-Means Clustering

- 1. In an iteration of k-means, centroids are computed by averaging each dimension over the number of specified values in the cluster members
  - Furthermore, the centroid itself may not be fully specified
- 2. The distance between a data point and a centroid is computed only over the specified dimensions in both
  - Furthermore, the distance is divided by the number of such dimensions in order to fairly compare different data points



#### Latent Factor Models

#### ☐ The Key Idea

- Summarize the correlations across rows and columns in the form of lower dimensional vectors, or latent factors
- These latent factors become hidden variables that encode the correlations in the data matrix and can be used to make predictions
- Estimation of the k-dimensional dominant latent factors is often possible even from incompletely specified data



## Modeling

- ☐ The n users are represented by n factors:  $\overline{U_1}, ..., \overline{U_n} \in \mathbb{R}^k$
- ☐ The d items are represented by d factors:  $\overline{I_1}, ..., \overline{I_d} \in \mathbb{R}^k$
- $\square$  The rating  $r_{ij}$  for user i and item j

$$r_{ij} \approx \langle \overline{U_i}, \overline{I_j} \rangle = \overline{U_i}^{\mathsf{T}} \overline{I_j} = \overline{I_j}^{\mathsf{T}} \overline{U_i}$$

 $\square$  The rating matrix  $D = [r_{ij}]_{n \times d}$ 

$$D \approx F_{user} F_{item}^T$$

 $F_{user} \in \mathbb{R}^{n \times k}$  and  $F_{item} \in \mathbb{R}^{d \times k}$ 



## Matrix Factorization (MF)

□ The Goal

$$D \approx UV^{\mathsf{T}}$$

 $\square$  The objective when D is fully observed

$$J = \left\| D - UV^{\mathsf{T}} \right\|_F^2$$

 $\square$  The objective when D is partially

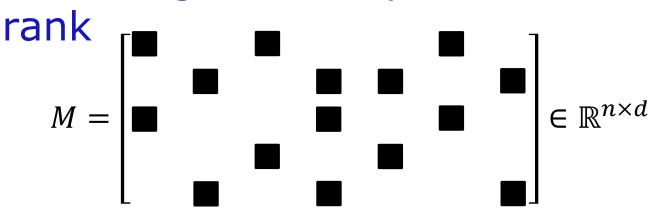
observed
$$J = \sum_{(i,j)\in\Omega} \left(D_{ij} - \overline{U_i}^{\mathsf{T}} \overline{V_j}\right)^2$$

- $\blacksquare$   $\Omega$  is the set of observed indices
- Constrains can be added:  $U \ge 0$  and  $V \ge 0$

# NANJAIS STATE

## Matrix Completion

□ Assuming the Utility matrix is low-



□ The Optimization Problem

$$\min_{\substack{X \in \mathbb{R}^{n \times d} \\ \text{s.t.}}} \quad \operatorname{rank}(X) \Longrightarrow \min_{\substack{X \in \mathbb{R}^{n \times d} \\ \text{s.t.}}} \quad \|X\|_*$$

$$\operatorname{s.t.} \quad X_{ij} = M_{ij}, \forall (i,j) \in \Omega$$

 $\blacksquare$   $\Omega$  is the set of observed indices



#### Outline

- □ Introduction
- Web Crawling and Resource Discovery
- □ Search Engine Indexing and Query Processing
- □ Ranking Algorithms
- □ Recommender Systems
- □ Summary



### Summary

- Web Crawling and Resource Discovery
  - Universal, Preferential, Spider Traps
- □ Search Engine Indexing and Query Processing
  - Content-based score, reputation-based scores
- □ Ranking Algorithms
  - PageRank and its variants, HITS
- □ Recommender Systems
  - Content-Based, Collaborative Filtering