

Documentación Técnica - Sistema tienda_pro

■ SYSTEM DOCUMENTATION

1. Project Information

Project Name: **Multi-Branch Retail Management System – “tienda_pro”**

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Course: **Databases II**

Semester: **7th Semester**

Date: **November 19, 2025**

Instructor: **Jaider Quintero**

Short Project Description

This project consists of a complete **multi-branch retail management system** developed using **Django REST Framework** (backend) and **Angular CLI 20.3.10** (frontend), with **MySQL** as the primary database engine. :contentReference[oaicite:0]{index=0}

The system manages:

- Branches (physical stores)
- Product catalog and categories
- Taxes
- Inventory per branch
- Customers
- Discount campaigns
- Sales orders and their line details
- Payments
- Audit logs of critical changes

The goal is to centralize the management of a retail chain with multiple branches while keeping full traceability of sales and stock movements.

2. System Architecture Overview

2.1 Architecture Description

The system follows a **client–server REST architecture**, where:

- The **backend** (Django REST Framework) exposes RESTful API endpoints for all entities: products, customers, orders, payments, etc.
- The **frontend** (Angular SPA) consumes these endpoints and provides the user interface for administrators, cashiers and inventory managers.
- The **MySQL database** `tienda_pro` stores all operational information of the retail business.

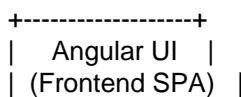
Data flows from the Angular frontend → REST API → Django backend → MySQL database, and responses travel in the opposite direction.

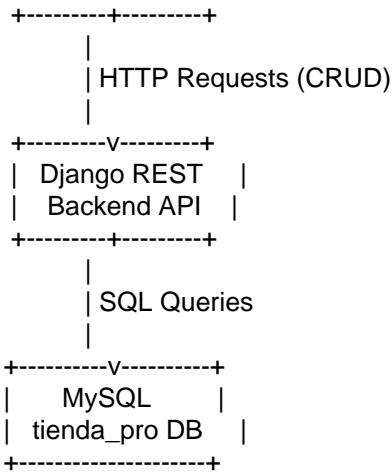
2.2 Technologies Used

- **Frontend:** Angular CLI 20.3.10, TypeScript, HTML, CSS
- **Backend:** Django, Django REST Framework
- **Database Engine:** MySQL
- **Additional Libraries / Tools:**
 - Angular HttpClient
 - Django ORM
 - MySQL Connector

2.3 Visual Explanation of the System’s Operation

```text





### 3. Database Documentation (ENGLISH)

#### 3.1 Database Description

The `tienda_pro` database is designed to store and manage all operational information of a multi-branch retail store.

It follows a relational structure to ensure:

Data integrity and consistency through primary and foreign keys.

Efficient querying for reports and day-to-day operations.

Main entities:

Branch – physical stores of the chain.

Category – groups of products.

Tax – tax definitions and percentages.

Product – catalog of items sold.

Inventory – stock and selling prices per product and branch.

Customer – customer master data.

Discount – promotional campaigns and discount rules.

Orders – sales documents.

Order\_detail – line items of each order.

Payment – payment records for orders.

Audit\_log – audit trail of insert/update/delete operations.

This structure allows full traceability of:

Which products are sold and where,

How much inventory exists in each branch,

Which customers bought what, when and how they paid.

#### 3.2 ERD – Entity Relationship Diagram

(Insert the ERD image exported from MySQL Workbench – `tienda_pro.png`)

The ERD shows the relationships between: branch, category, tax, product, inventory, customer, discount, orders, order\_detail, payment and audit\_log.

#### 3.3 Logical Model

Key relationships between entities:

Product – Category – Tax

Each product belongs to one category (`product.category_id → category.category_id`).

Each product uses one tax type (`product.tax_id → tax.tax_id`).

Branch – Inventory – Product

Inventory links a product to a branch (`inventory.product_id → product.product_id`, `inventory.branch_id → branch.branch_id`).

Stock and selling price are stored at branch level.

Customer – Orders – Branch – Discount

Each order is issued for one customer (`orders.customer_id → customer.customer_id`).

Each order takes place in one branch (`orders.branch_id → branch.branch_id`).

Optionally, an order may use a discount campaign (`orders.discount_id → discount.discount_id`).

Orders – Order\_detail – Product

|                                                                                                                                    |
|------------------------------------------------------------------------------------------------------------------------------------|
| Each order has one or more line items (order_detail.order_id → orders.order_id).                                                   |
| Each line item references a product (order_detail.product_id → product.product_id).                                                |
| Orders – Payment                                                                                                                   |
| Each payment is linked to an order (payment.order_id → orders.order_id).                                                           |
| An order can have one or multiple payments depending on business rules.                                                            |
| Audit_log                                                                                                                          |
| Keeps generic references to modified tables and primary key values (table_name, pk_value), independently from the specific schema. |
| 3.4 Physical Model (Tables)                                                                                                        |
| Below is the main table documentation (simplified types).                                                                          |
| 3.4.1 branch                                                                                                                       |
| Table Column Type PK/FK Description                                                                                                |
| branch branch_id int PK Unique branch identifier                                                                                   |
| branch branch_name varchar Branch name (e.g., “Sucursal Sur #1”)                                                                   |
| branch address text Physical address                                                                                               |
| branch phone varchar Contact phone number                                                                                          |
| branch email varchar Contact email                                                                                                 |
| branch manager_name varchar Name of the branch manager                                                                             |
| branch opening_date date Opening date of the branch                                                                                |
| branch status varchar Branch status (active/inactive)                                                                              |
| branch created_at timestamp Record creation date                                                                                   |
| 3.4.2 category                                                                                                                     |
| Table Column Type PK/FK Description                                                                                                |
| category category_id int PK Unique category identifier                                                                             |
| category category_name varchar Category name (e.g., “Computación 1”)                                                               |
| category description text Category description                                                                                     |
| category status varchar Status (active/inactive)                                                                                   |
| category created_at timestamp Creation date                                                                                        |
| 3.4.3 tax                                                                                                                          |
| Table Column Type PK/FK Description                                                                                                |
| tax tax_id int PK Unique tax identifier                                                                                            |
| tax tax_name varchar Name (e.g., “IVA 5.00%”)                                                                                      |
| tax tax_percentage decimal Tax percentage (e.g., 5.00, 19.00)                                                                      |
| tax description text Description                                                                                                   |
| tax status varchar Status (active/inactive)                                                                                        |
| tax created_at timestamp Creation date                                                                                             |
| 3.4.4 product                                                                                                                      |
| Table Column Type PK/FK Description                                                                                                |
| product product_id int PK Unique product identifier                                                                                |
| product product_code varchar SKU / product code (e.g., SKU-20250001)                                                               |
| product product_name varchar Product name (e.g., “Pro Laptop 101”)                                                                 |
| product description text Product description                                                                                       |
| product base_price decimal Base price (without tax or discounts)                                                                   |
| product category_id int FK References category.category_id                                                                         |
| product tax_id int FK References tax.tax_id                                                                                        |
| product weight decimal Weight (optional)                                                                                           |
| product dimensions varchar Dimensions (optional)                                                                                   |
| product brand varchar Brand name                                                                                                   |
| product status varchar Status (active/inactive)                                                                                    |
| product created_at timestamp Creation date                                                                                         |
| product updated_at timestamp Last update date                                                                                      |
| 3.4.5 customer                                                                                                                     |
| Table Column Type PK/FK Description                                                                                                |
| customer customer_id int PK Unique customer identifier                                                                             |
| customer document_type varchar Document type (id_card, tax_id, passport)                                                           |
| customer document_number varchar Document number                                                                                   |

|          |                  |           |                                        |
|----------|------------------|-----------|----------------------------------------|
| customer | first_name       | varchar   | First name                             |
| customer | middle_name      | varchar   | Middle name (optional)                 |
| customer | last_name        | varchar   | Last name                              |
| customer | second_last_name | varchar   | Second last name (optional)            |
| customer | email            | varchar   | Email address                          |
| customer | phone            | varchar   | Phone number                           |
| customer | address          | text      | Full address                           |
| customer | birth_date       | date      | Birth date (optional)                  |
| customer | gender           | varchar   | Gender (optional, according to design) |
| customer | status           | varchar   | Status (active/inactive)               |
| customer | created_at       | timestamp | Creation date                          |
| customer | updated_at       | timestamp | Last update date                       |

#### 3.4.6 discount

| Table    | Column         | Type      | PK/FK | Description                              |
|----------|----------------|-----------|-------|------------------------------------------|
| discount | discount_id    | int       | PK    | Unique discount identifier               |
| discount | discount_name  | varchar   |       | Name (e.g., "Promo 1")                   |
| discount | discount_type  | varchar   |       | Type: percentage or fixed_amount         |
| discount | discount_value | decimal   |       | Discount value (percent or fixed amount) |
| discount | start_date     | date      |       | Start date                               |
| discount | end_date       | date      |       | End date                                 |
| discount | minimum_amount | decimal   |       | Minimum order total to apply discount    |
| discount | status         | varchar   |       | Status (active/inactive)                 |
| discount | created_at     | timestamp |       | Creation date                            |

#### 3.4.7 orders

| Table  | Column         | Type      | PK/FK | Description                                  |
|--------|----------------|-----------|-------|----------------------------------------------|
| orders | order_id       | int       | PK    | Unique order identifier                      |
| orders | order_number   | varchar   |       | Human-readable number (e.g., ORD-202500001)  |
| orders | customer_id    | int       | FK    | References customer.customer_id              |
| orders | branch_id      | int       | FK    | References branch.branch_id                  |
| orders | discount_id    | int       | FK    | References discount.discount_id (optional)   |
| orders | order_date     | timestamp |       | Date and time of the order                   |
| orders | subtotal       | decimal   |       | Sum of line subtotals                        |
| orders | total_tax      | decimal   |       | Total tax amount                             |
| orders | total_discount | decimal   |       | Total discount at order level                |
| orders | final_total    | decimal   |       | Final amount to be paid                      |
| orders | order_status   | varchar   |       | Status (pending, completed, cancelled, etc.) |
| orders | notes          | text      |       | Optional comments                            |
| orders | salesperson    | varchar   |       | Salesperson name                             |
| orders | created_at     | timestamp |       | Creation date                                |
| orders | updated_at     | timestamp |       | Last update date                             |

#### 3.4.8 order\_detail

| Table        | Column        | Type    | PK/FK | Description                                  |
|--------------|---------------|---------|-------|----------------------------------------------|
| order_detail | detail_id     | int     | PK    | Unique line identifier                       |
| order_detail | order_id      | int     | FK    | References orders.order_id                   |
| order_detail | product_id    | int     | FK    | References product.product_id                |
| order_detail | quantity      | int     |       | Quantity sold                                |
| order_detail | unit_price    | decimal |       | Unit price at the time of sale               |
| order_detail | line_subtotal | decimal |       | Quantity x unit_price                        |
| order_detail | line_tax      | decimal |       | Tax amount for this line                     |
| order_detail | line_discount | decimal |       | Discount applied to this line                |
| order_detail | line_total    | decimal |       | Final line total (subtotal + tax - discount) |

#### 3.4.9 inventory

| Table     | Column       | Type | PK/FK | Description                        |
|-----------|--------------|------|-------|------------------------------------|
| inventory | inventory_id | int  | PK    | Unique inventory record identifier |
| inventory | product_id   | int  | FK    | References product.product_id      |
| inventory | branch_id    | int  | FK    | References branch.branch_id        |

|           |                    |           |                                               |
|-----------|--------------------|-----------|-----------------------------------------------|
| inventory | available_quantity | int       | Current stock                                 |
| inventory | minimum_quantity   | int       | Minimum stock threshold                       |
| inventory | selling_price      | decimal   | Selling price for this product in this branch |
| inventory | warehouse_location | varchar   | Location in warehouse/store                   |
| inventory | last_updated       | timestamp | Last inventory update                         |

### 3.4.10 payment

| Table   | Column               | Type      | PK/FK | Description                                         |
|---------|----------------------|-----------|-------|-----------------------------------------------------|
| payment | payment_id           | int       | PK    | Unique payment identifier                           |
| payment | order_id             | int       | FK    | References orders.order_id                          |
| payment | payment_method       | varchar   |       | Method (cash, credit_card, bank_transfer, etc.)     |
| payment | cash_amount          | decimal   |       | Amount paid in cash                                 |
| payment | card_amount          | decimal   |       | Amount paid with card                               |
| payment | transfer_amount      | decimal   |       | Amount paid by bank transfer                        |
| payment | total_paid           | decimal   |       | Total sum of all methods                            |
| payment | change_given         | decimal   |       | Change returned to customer                         |
| payment | authorization_number | varchar   |       | Authorization code (for card/transfer)              |
| payment | payment_date         | timestamp |       | Date and time of payment                            |
| payment | payment_status       | varchar   |       | Status (pending, processed, failed, reversed, etc.) |
| payment | payment_notes        | text      |       | Optional notes                                      |

### 3.4.11 audit\_log

| Table     | Column      | Type      | PK/FK | Description                               |
|-----------|-------------|-----------|-------|-------------------------------------------|
| audit_log | audit_id    | bigint    | PK    | Unique audit identifier                   |
| audit_log | table_name  | varchar   |       | Name of the table affected                |
| audit_log | pk_value    | varchar   |       | Primary key value of the affected record  |
| audit_log | op          | varchar   |       | Operation type (INSERT, UPDATE, DELETE)   |
| audit_log | changed_at  | timestamp |       | Timestamp of the change                   |
| audit_log | changed_by  | varchar   |       | User or process that performed the change |
| audit_log | before_data | json      |       | Data before the operation                 |
| audit_log | after_data  | json      |       | Data after the operation                  |

## 4. Use Cases – CRUD Operations

### 4.1 Use Case: CRUD Product

#### 4.1.1 Create Product

Actor: Administrator / Product Manager

Description: Registers a new product in the catalog.

Preconditions: Category and tax must exist.

Postconditions: A new product record is stored in product.

Main Flow:

User selects “Add Product”.

System displays the product registration form.

User fills in SKU, name, category, tax, base price, brand and description.

User submits the form.

System validates the data.

System creates the new product record.

System shows a confirmation message.

#### 4.1.2 Read Product

Actor: Any authorized user

Description: Displays the list of products.

Main Flow:

User selects “Products”.

System loads the product list.

System displays name, SKU, category, price, stock status, etc.

#### 4.1.3 Update Product

Actor: Administrator / Product Manager

Description: Edits information of an existing product.

Main Flow:

User selects a product from the list.

System loads product information.

User edits fields (price, tax, status, etc.).

User saves changes.

System validates and updates the record.

Confirmation message is shown.

#### 4.1.4 Delete / Deactivate Product

Actor: Administrator

Description: Removes or deactivates a product from the catalog.

Main Flow:

User chooses a product.

System asks for confirmation.

User confirms.

System marks the product as inactive or deletes it, according to business rules.

Success notification is shown.

#### 4.2 Use Case: CRUD Customer

Similar structure to Product:

Create Customer: register new customer data.

Read Customer: list all customers.

Update Customer: modify address, contact info or status.

Delete/Deactivate Customer: archive or deactivate customers when needed.

#### 4.3 Use Case: CRUD Branch

Actor: System Administrator

Create new branch (name, address, manager, opening date).

List existing branches.

Update contact information.

Deactivate branch while preserving historical data (orders, inventory).

#### 4.4 Use Case: CRUD Inventory

Actor: Inventory Manager

Create inventory record for a product in a branch.

Read inventory per branch and product.

Update available quantity, minimum quantity and selling price.

Remove or adjust records when stock is restructured.

#### 4.5 Use Case: CRUD Discount

Actor: Marketing Manager

Create discount campaign (discount\_name, type, value, dates, minimum amount).

Read active and expired discounts.

Update discount parameters.

Deactivate discounts when campaign ends.

#### 4.6 Use Case: CRUD Order

Create Order

Actor: Cashier / Salesperson

Main Flow:

User selects "New Order".

Chooses customer and branch.

(Optional) selects a discount.

Adds products and quantities to the order detail.

System calculates subtotal, tax, discount and final total.

User saves the order.

System stores the order in orders and lines in order\_detail.

Read / Update / Delete Order

View order history and details.

Modify pending orders (add/remove products, change quantities).

Cancel orders (set status cancelled, revert stock if required).

#### 4.7 Use Case: CRUD Payment

Actor: Cashier

Create Payment: register payment for an existing order with one or several methods.

Read Payment: view payment history per order, per customer or per date.

Update Payment: correct method or status (e.g., mark as reversed).

Delete Payment: remove erroneous payments (with audit logging).

## 9. Backend Documentation

### 9.1 Backend Architecture

The backend of the retail system is built using Django and Django REST Framework (DRF), following a modular app-based structure similar to the clinical system.

System\_documentation

DRF components used:

Models – map tables in tienda\_pro (Product, Branch, Order, etc.).

Serializers – convert models ↔ JSON.

Views / ViewSets – implement business logic and expose CRUD endpoints.

URLs – route HTTP requests to viewsets.

Permissions – control access to APIs (future improvement).

This modular design improves scalability, maintenance and reusability.

### 9.2 Backend Folder Structure (Suggested)

backend/

    └── tienda\_site/

        └── settings.py

        └── urls.py

        └── wsgi.py

        └── asgi.py

    └──

        └── apps/

            └── catalog/     # product, category, tax

            └── location/    # branch, inventory

            └── customer/   # customer

            └── sales/       # orders, order\_detail, discount

            └── payment/    # payment

            └── audit/      # audit\_log

    └──

        └── manage.py

Each app contains:

app\_name/

    └── models.py

    └── serializers.py

    └── views.py or viewsets.py

    └── urls\_viewset.py

    └── admin.py

### 9.3 Models by Application

Catalog App = { Product, Category, Tax }

Location App = { Branch, Inventory }

Customer App = { Customer }

Sales App = { Orders, Order\_detail, Discount }

Payment App = { Payment }

Audit App = { Audit\_log }

### 9.4 URL Routing Structure

tienda\_site/urls.py:

urlpatterns = [

```
 path('admin/', admin.site.urls),
 path('api/', include('apps.catalog.urls_viewset')),
 path('api/', include('apps.location.urls_viewset')),
 path('api/', include('apps.customer.urls_viewset')),
 path('api/', include('apps.sales.urls_viewset')),
 path('api/', include('apps.payment.urls_viewset')),
 path('api/', include('apps.audit.urls_viewset')),
```

]

Example API endpoints:

/api/products/  
/api/categories/  
/api/taxes/  
/api/branches/  
/api/inventory/  
/api/customers/  
/api/orders/  
/api/order-details/  
/api/discounts/  
/api/payments/  
/api/audit-logs/

## 9.5 API Documentation (REST Examples)

Example 1 – Create Product

Endpoint: POST /api/products/

Body:

```
{
 "product_code": "SKU-20250001",
 "product_name": "Pro Laptop 101",
 "description": "High performance laptop",
 "base_price": 1907.29,
 "category_id": 1,
 "tax_id": 1,
 "brand": "Globex",
 "status": "active"
}
```

Responses:

201 Created – Product successfully created.

400 Bad Request – Validation errors.

Example 2 – List Orders

Endpoint: GET /api/orders/

Description: Returns a list of all orders with customer, branch and totals.

Example 3 – Create Payment for an Order

Endpoint: POST /api/payments/

```
{
 "order_id": 1,
 "payment_method": "credit_card",
 "cash_amount": 0.00,
 "card_amount": 4005.31,
 "transfer_amount": 0.00,
 "total_paid": 4005.31,
 "change_given": 0.00,
 "authorization_number": "AUTH-202500001",
 "payment_status": "processed",
 "payment_notes": "Automatic payment registration"
}
```

Example 4 – Get Inventory by Branch

Endpoint: GET /api/inventory/?branch\_id=1

Description: Returns all inventory records for branch 1 (e.g., “Sucursal Sur #1”).

Example 5 – Apply Discount to Order

Endpoint: PUT /api/orders/1/

```
{
 "discount_id": 1
}
```

Backend recalculates total\_discount and final\_total based on discount rules.

## 9.6 Authentication

At this stage, a login system may not be implemented for the demo version:

No JWT or session-based authentication.

APIs might be public/unprotected.

For a production system, it is recommended to:

Add JWT authentication (e.g., DRF SimpleJWT).

Define roles (admin, manager, cashier, auditor).

Restrict access to sensitive endpoints.

## 10. Frontend Documentation

The frontend of the retail system uses Angular CLI 20.3.10 with a modular structure of components, services and models for each entity, similar to the clinical system.

System\_documentation

### 10.1 Technical Frontend Documentation

Framework: Angular CLI 20.3.10

UI Library: PrimeNG, PrimeIcons

Languages: TypeScript, HTML, CSS

### 10.2 Project Folder Structure (Suggested)

frontend/

    └── angular.json

    └── package.json

    └── tsconfig.json

    └──

        └── src/

            └── main.ts

            └── index.html

            └── styles.css

            └──

            └── app/

                └── app.component.ts

                └── app.component.html

                └── app.routes.ts

                └──

                └── layout/

                    └── aside/

                    └── footer/

                    └── header/

                └──

                └── components/

                    └── branch/

                    └── category/

                    └── tax/

                    └── product/

                    └── inventory/

                    └── customer/

                    └── order/

                    └── order-detail/

                    └── payment/

                    └── discount/

                    └── audit/

                └──

                └── services/

                    └── branches.service.ts

                    └── categories.service.ts

                    └── taxes.service.ts

                    └── products.service.ts

                    └── inventory.service.ts

```

■ ■■■■ customers.service.ts
■ ■■■■ orders.service.ts
■ ■■■■ payments.service.ts
■ ■■■■ discounts.service.ts
■ ■■■■ audit.service.ts
■
■ ■■■■■ models/
■ ■■■■■■■ branch.ts
■ ■■■■■■■ category.ts
■ ■■■■■■■ tax.ts
■ ■■■■■■■ product.ts
■ ■■■■■■■ inventory.ts
■ ■■■■■■■ customer.ts
■ ■■■■■■■ order.ts
■ ■■■■■■■ order-detail.ts
■ ■■■■■■■ payment.ts
■ ■■■■■■■ discount.ts
■ ■■■■■■■ audit.ts

```

### 10.3 Services (API Communication)

Each entity communicates with the Django API through an Angular service.

Example: Product Service

```

import { Injectable } from '@angular/core';
import { HttpClient } from '@angular/common/http';
import { Observable } from 'rxjs';
import { Product, ProductCreate } from '../models/product';
@Injectable({
 providedIn: 'root'
})
export class ProductService {
 private baseUrl = 'http://localhost:8000/api/products';
 constructor(private http: HttpClient) {}
 getProducts(): Observable<Product[]> {
 return this.http.get<Product[]>(`${this.baseUrl}/`);
 }
 getProduct(id: number): Observable<Product> {
 return this.http.get<Product>(`${this.baseUrl}/${id}/`);
 }
 createProduct(payload: ProductCreate): Observable<Product> {
 return this.http.post<Product>(` ${this.baseUrl}/`, payload);
 }
 updateProduct(id: number, payload: Partial<ProductCreate>): Observable<Product> {
 return this.http.put<Product>(` ${this.baseUrl}/${id}/`, payload);
 }
 deleteProduct(id: number): Observable<void> {
 return this.http.delete<void>(` ${this.baseUrl}/${id}/`);
 }
}

```

All other services (Customer, Branch, Order, Payment, etc.) follow a similar pattern.

### 10.4 Models (TypeScript Interfaces)

Models define the TypeScript interfaces used by components and services.

Example: Product Model

```

export interface Product {
 product_id?: number;
 product_code: string;
 product_name: string;
 description: string;
}

```

```
base_price: number;
category_id: number;
tax_id: number;
weight?: number;
dimensions?: string;
brand?: string;
status: 'active' | 'inactive';
created_at?: string;
updated_at?: string;
}
export type ProductCreate = Omit<Product, 'product_id' | 'created_at' | 'updated_at'>;
```

Each entity (Branch, Customer, Order, Payment, etc.) has its own interface.

## 10.5 Components

Each Angular component is responsible for:

Displaying tables with PrimeNG (lists).

Showing forms for creating and editing records.

Handling delete/confirm dialogs.

Navigating between modules through the main layout.

Typical components per module:

product-list, product-form

customer-list, customer-form

order-list, order-detail, order-form

payment-list, payment-form

## 10.6 Layout System and Visual Explanation

The main layout contains:

A sidebar with navigation links (Products, Customers, Orders, etc.).

A header with system title (e.g., "Multi-Branch Retail System").

A central router-outlet where module components are rendered.

Screenshots to include in the final documentation:

Dashboard / Main Layout – header + sidebar.

Product Module – product list and create form.

Customer Module – customer list and create form.

Order Module – create order, show order details.

Payment Module – register payment for an order.

Inventory Module – inventory by branch.

Each screenshot should be labeled, e.g.:

Figure X. Product Module – list and CRUD actions.

## 11. Frontend–Backend Integration

Angular communicates with the Django REST API using:

HttpClient in services (GET, POST, PUT, DELETE).

JSON serialization – DRF sends JSON, Angular models map the fields.

Consistent routing – Angular calls /api/products/, Django exposes /api/products/.

CORS configuration – backend allows requests from http://localhost:4200 during development.

Example call:

```
this.http.get<Product[]>('http://localhost:8000/api/products/');
```

## 12. Conclusions & Recommendations

The tienda\_pro database provides a solid, normalized model for multi-branch retail operations.

The combination of Django REST + Angular forms a clean separation between backend logic and frontend UI.

The modular design (apps/services/components) simplifies maintenance and future extensions.

The system supports complete workflows: product management, inventory by branch, customer management, sales orders, payments and discounts.

For future work it is recommended to:

Implement authentication and role-based permissions.

Add reporting modules (top-selling products, sales per branch, low stock alerts).

Improve audit log visualization on the frontend for better traceability.