



MasterControl Training

Quality Excellence

Transform quality management with the most complete, connected and intelligent QMS available today. Choose the proven platform that empowers you to digitize and automate the management of quality events, documents and training across your entire product life cycle — and get your products to market sooner.



Employee training is an integral part of compliance with the U.S. Food and Drug Administration (FDA) and other international quality management regulations. Ensuring all staff members remain fully qualified for their roles requires strict attention to many details in overseeing the skills development of each employee. MasterControl Training automates all training tasks, including records management, routing, tracking, follow-up and escalation, ensuring that every employee's training requirements are complete and up to date.

Key Benefits

- 1 Reduce administrative burden**
MasterControl automates routine tasks, allowing coordinators to focus on creating effective training programs that ensure employees remain competent in performing their tasks.
- 2 Keep procedure training up to date**
Document management is integrated with training. MasterControl promptly alerts training coordinators and employees when document updates require process changes and new training.
- 3 Simplify compliance**
Most auditors scrutinize training records. Employee records, course curriculums and all other training documents are stored in a single repository, making them easy to access during audits.

“The abilities of the training module are very robust. From a time management perspective, it's a whole lot easier to manage training without someone having to constantly manage all the tasks.”

– Quality Manager,
Medical Device Manufacturer

A Closer Look at Features

1 Track training status of every employee

Advanced analytics and reporting capabilities let you record and maintain a detailed status of each employee's training — including exam results. Any deficiencies in training are automatically flagged. Training coordinators have immediate access to this data to verify that all employees are current with their required training.

2 Verify training accountability

It's imperative that employees fully understand their job processes and procedures. MasterControl Training prevents employees from signing off on training tasks until they have opened the instruction materials and completed the training.

3 Group training/signoff

If your company conducts training for groups, you can simultaneously verify and sign off multiple trainees.

4 Create progressive training sequences

Keep employees moving through their training by sequencing training courses. As soon as an employee completes a prerequisite, the next course is automatically launched.

5 Include multimedia materials

Enhance the effectiveness of training programs by incorporating helpful learning aids such as images, external materials, pop-up information sources or videos. Video content, i.e., MP4, Flash, WMV (Windows Media Video), etc., can be attached either as the main file of a linked document or directly to the course. It can also be a link to a video stored in YouTube or Vimeo. The ability to use multimedia materials allows you to accommodate various learning styles.

6 SCORM Compliant

MasterControl Training is compliant with SCORM (Shareable Content Object Reference Model) version 1.2, which means users can access SCORM-compliant courses from MasterControl.

MasterControl Insights

Turn static, siloed information into actionable intelligence. Transform product development with dynamic data management and exploration through powerful, personalized reporting and dashboards.



Unlock the Power of Your Data

Every cloud instance of MasterControl includes MasterControl Insights. Insights is an interactive business intelligence and data management tool that gives you complete access to your data. Pre-configured, role-based dashboard visualizations give you a comprehensive view of quality and manufacturing processes.

Additional Insights Features:

- Customized dashboards to meet your business needs
- Robust reporting
- Advanced analytics and artificial intelligence (AI) capabilities
- Export application programming interface (API)
- Key performance indicator (KPI) management

About MasterControl

MasterControl Inc. is a leading provider of cloud-based quality, compliance and production management software for life sciences and other regulated industries. Our mission is the same as that of our customers – to bring life-changing products to more people sooner. The MasterControl Platform helps organizations digitize, automate and connect critical processes across the regulated product development life cycle.

Learn more at mastercontrol.com

