Francella Teah

Scrum Master in Philadelphia, PA

Passion for customer service with grace and spunk. Let's wow ourselves and those whom we come in contact with.

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GITHUB https://github.com/freelyPheobe | **LINKEDIN** Francella Teah

PROJECT EXPERIENCE

Feel — Water and Mood Tracking App

- Demonstrate the relationship between water intake and mood change
- Calculate their water intake needs
- Track their daily water intake
- Track their mood

WORK EXPERIENCE

Driver — Uber, Philadelphia, PA

March 2017 - Present

- Ensures that customers arrive safely and timely to their destination while creating customer satisfaction.
- Successfully completed 9700+ trips.
- Fulfill duties of a personal driver while creating a welcoming and friendly environment.

Captain — CxRA, Philadelphia, PA

October 2017 -August 2020

- Designed flow-of-service for Weddings & Corporate Events
- Managed 30+ staff members
- Communicated special demands and allergies to Chefs
- Create welcoming and memorable experiences for guests and clients.

Assistant Store Manager — Casual Male XL, Springfield, PA

September 2016 - May 2017

- Increase dollar-per-transactions and units-per-transactions in compliance with company standards
- Addressed customer inquiries and resolved customer complaints.
- Reconcile cash receipts and conduct daily audits.
- Reviewed company's NSA board and implemented changes.

EDUCATION

LaunchCode, LC101 Programming Course — 2022

St. Joseph's University, BA, Business Major,Finance Minor — Incomplete

SKILLS

PROGRAMMING LANGUAGES

- • **Java**
- • **JavaScript**
- • **HTML5/CSS3**

FRAMEWORKS

- • **AngularJS**

DATABASES

- • **MySQL**

AWARDS

2011 Who's Who Among American Colleges & Universities nominee

First Lastname

SOFTWARE ENGINEER IN ST. LOUIS, MO

PHONE 123-456-7890 | **EMAIL** you@email.com
GITHUB YourPortfolioLinkGoesHere | **LINKEDIN** YourLinkedInLink

This is your **brief** headline statement. I.E. — I care about solving problems that inhibit people from understanding one another. By attaining a better understanding of those problems, I strive to implement solutions that connect us.

LANGUAGES		FRAMEWORKS		DATABASES	TOOLS
• JavaScript	• Java	• .NET	• AngularJS	• MySQL	• Tool 1
	• HTML5/CSS3		• Another	• MongoDB	• Tool 2
				• Another	

PROJECT EXPERIENCE

Example Project Name — Bluetooth Social Networking
- Designed UI for iOS & Android Apps. Launched Mobile app, with 5,000 downloads in the first month.
- Reached 30% market penetration at Illinois college campus and peaked at 10,000 users.
- Rebuilt second iteration of backend in Rails: designed as a RESTful API to support ~3,000 MAU.

WORK EXPERIENCE

Job Title, Company Name, Location, Month 20XX – Present
- This is your brief job description. Include accomplishments related to your key responsibilities with specifics about relevant skills.
- Use action verbs to quantify the impact of your work.

Junior Software Developer, Company Name, Location, Month 20XX – Month 20XX
- Design, implement, test, and deploy native iOS and Android applications used by 3,000+ users.
- Prototype UX designs for 3 different interactive web applications ensuring responsive design.
- Evaluate thousands of lines of code to ensure validity, proper structure, and compatibility with various browsers, devices, and operating systems.

Tech Support, Company Name, St. Louis, MO, Month 20XX – Month 20XX
- Provided technical support and information about Android, iOS, and Windows 8 devices to 5-10 customers per day.
- Troubleshoot hardware and software problems on 10 company laptops running Windows OS.

EDUCATION

LaunchCode, LC101 Programming Course — 2018
College Name, B.A. English Literature — 2010