

# Versioning for Software as a Service in the context of Multi-Tenancy

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**Abstract.** TODO

How to provide different versions of a SaaS to multiple tenants at the same time?

**Keywords:** TODO

## 1 Introduction

What is SaaS and multi-tenancy and why is it important? (better explained in 2?)

What is versioning?

Reasons for versioning Manage incompatibility Feature change (User acceptance) API compatibility (Technical incompatibility)

Rollout of features Ops: Does it scale? Biz/Users: Is it accepted by users? Does the feature 'work' (A/B testing) - Legal

+ provider pov needs flexibility to react to changed requirements reduce technical debt by retiring code/functionality

+ user pov client will complain and will want to stay on the old version

## 2 Terminology

Terminology

SaaS What is multi tenancy? How does it relate to multi user? multi-user is a subset of multi-tenant every tenant is a multi-user system in itself Multi-tenant = Multi-User + SLA + Heavily customizable [DELFT] Code-Revision / Product-Version - explain PV stop talking about CR afterwards - // api versioning is just small fraction of the application Product version Visible to the user Code revision Invisible to the user

Coupling of product version and code revision depends on architecture of application. example for "old" product version: use a specific software not just version 1 2 3 4 5 MS office versions

why only product version? if changes don't affect the user then we don't need to version When we mention 'version', we are talking about product versions.

(Frontend:UI/Backend:Business Logic/DB) - // how can we provide a versioning for all these layers with minimal cost. where the tenant can choose. - // how can we make sure that everything is in sync and consistent - granularity of versioning depends on how tight stack is coupled - users interface with versioning in frontend (tenant or even user specific) - backend/db is only versioned forward for whole tenant - stick with product version instead of code revision - Configuration - variables in database in shared table layout - Customization (int.) - code / templating executed in the context of the saas provider - huge changes - // Eyad does not care about config/customization - // predefined columns - // Eyad doesn't care - ; we handle just like configuration Customization (internal) Tenant-specific changes that run within the application context Examples: Templates, Custom DB fields, DSLs

- Extension (ext.) - // E column extension - not focused on marketplace - // truly external extensions are 2 much - // Eyad doesn't care, we don't do - ; we don't care Extension (external) Tenant-specific changes that run outside the application and interface with it over an API Example: Third-party add-ons in a marketplace addon is in a way just a regular customer as it is truly external we only have to consider customization in our architecture

### 3 Architecture

Assumption: Each tenant uses only one version at a time

#### 3.1 Application Stack

- Frontend ; Backend ; DB frontend: ui backend: app / business logic db: shared state - user management - Versioning layer - Auth layer engineering details: load balancer / caching emitted - ?web server (caching, load balancer)?

hat viele geile diagramme aus dem vortrag

#### 3.2 Multi-Instance

Not multi-tenant in itself, but usually the most intuitive way to provide saas. good if not too many clients.

multi-tenancy using multi-instance though this seems simple from an architectural perspective bad consolidation factor high maintenance cost as operation complexity increases with the number of tenants not the spirit of SaaS

#### 3.3 Shared-Instance 1:1

#### 3.4 Shared-Instance 1:n

### 4 Related Work

- SaaS and Multi Tenancy - Economy of Scale - Development vs. Fixed Cost and Maintenance - Delft paper - DB - A.Kemper "5-Schemas" - A.Kemper

"Versioned Tables" - Infrastructure - Salesforce as good Example - Delft no multi-instance - BPEL multi-instance used, though not wanted - ... - Routing - Customization // how 2 either merge these approaches / try to map these approaches to something similar or new on the application level

## References