

G⁴

USER MANUAL

URM10PH238
JULY 2013 Rev. D

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Colchester, Vermont, U.S.A.

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Medical Device Use

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FCC Statement

All components of the G⁴ system comply with Part 15 of the FCC rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference; and
2. This device must accept any interference received, including interference that may cause undesired operation.

Class B Digital Device. This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However there is no guarantee that interference will not occur in a particular installation. If this equipment does not cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interface by one or more of the following measures.

EC – Declaration of Incorporation

This product complies with the following European Community Directives:

G⁴ RF transceiver in the Hub and USB dongle conform with R&TTE Directive (1999/5/EC)

Wideband transmission equipment operating in the 2.4GHz ISM band and using spread spectrum modulation techniques: EN 300 328 v1.7.1 (2006-10)

EMC Emission Requirements: EN 301 489-1 v1.8.1:2008/EN 301 489-3 v.1 2002

EN 55022-2006 Conducted Emissions

Immunity Requirements: EN 301 489-1 v1.8.1:2008/EN 301 489-3 v.1 2002

EN61000-4-2:2001	Electrostatic Discharge
EN61000-4-3:2002	Radiated Immunity
EN61000-4-4:2004	EFT/Burst Power Leads
EN61000-4-5:2001	Surge Immunity
EN61000-4-6:2003	Conducted Immunity, Power Leads
EN61000-4-11:2004	Voltage Dips and Interrupts

The G⁴ Source complies with the EMC directive 2004/108/EC

Radiated and Conducted Emissions: EN61326-1 Clause 7.2 Class B

Immunity Requirements: EN 61326-1 Table 2

EN61000-4-2: 2001	Electrostatic Discharge
EN61000-4-3:2002	Radiated Immunity
EN61000-4-4:2004	EFT/Burst Power Leads
EN61000-4-5:2001	Surge Immunity
EN61000-4-6:2003	Conducted Immunity, Power Leads
EN61000-4-8:1993 A1 2000	Power Frequency Magnetic Fields
EN61000-4-11: 2004	Voltage Dips and Interrupts

EMC Directive 2004/108/EC Low Voltage Directive 2006/95/EC

Note: The conducted emission herein only applies if a Polhemus-supplied power supply is used with the G⁴ unit.



G⁴ USER MANUAL

HOW TO USE THIS MANUAL

This user manual serves as a reference guide for the setup and operation of the Polhemus G⁴ tracker.

To quickly set up and run a new G⁴ system, refer to Section [3. Getting Started](#).

This section offers a step-by-step approach to guide you in installing, configuring and running your device in a simplified scenario of one Source and one Hub.

The manual is divided into several parts:

Section [1. G4 System Overview](#) provides detailed descriptions and physical information about the hardware and software components and accessories that make up the G⁴ system.

Section [2. Operation](#) provides general description of how the tracker can be deployed and some advice on physical installation.

Section [3. Getting Started](#) is a detailed step-by-step guide to installation, setup and simple operation of a minimal system. This section is designed to familiarize you with the basic process of setting up a system without delving into details of larger or more complex installations.

Section [4. Troubleshooting](#) covers installation and operation troubleshooting help.

Section [5. Programming and Alternate Platforms](#) provides a brief listing of programming tools and packages for supported host platforms.

[APPENDIX A.](#), [APPENDIX B.](#), [APPENDIX C.](#) and [APPENDIX D.](#) provide more detailed step-by-step guides and tutorials for more complex setup and installation scenarios as well as in-depth examinations of magnetic tracker science:

Finally, [APPENDIX E.](#), [APPENDIX F.](#) and [APPENDIX G.](#) provide specifications, warranty and Customer Service contact information.

SAFETY NOTICES

This apparatus has been designed and tested in accordance with Low Voltage Directive 2006/95/EC.

WARNINGS

- Before powering up the instrument, be aware that the mains plug shall only be inserted in a socket outlet provided with a protective ground contact. You must not negate the protective action by using an extension cord (power cable) without a protective conductor (grounding). Grounding one conductor of a two-conductor outlet is not sufficient protection.
- Whenever it is likely that the ground protection is impaired, you must make the instrument inoperative and secure it against any unintended operation.
- This instrument contains no user serviceable parts. Do not attempt to service the unit. Return it to Polhemus for repair.
- Do not perform any unauthorized modification to the instrument.
- Do not operate the instrument in the presence of flammable gasses or fumes. Operation of any electrical instrument in such an environment constitutes a definite safety hazard.
- Do not use the instrument in a manner not specified by the manufacturer.

TO CLEAN THE INSTRUMENT

If the instrument requires cleaning:

- (1) Remove power from the instrument.
- (2) Clean the external surfaces of the instrument with a soft cloth dampened with a mixture of mild detergent and water.

Make sure that the instrument is completely dry before reconnecting it to a power Source.

THE G⁴ HUB CONTAINS A LITHIUM ION BATTERY (which is not accessible to the user)*

GENERAL GUIDELINES AND HANDLING RECOMMENDATIONS

FOR LITHIUM ION OR LITHIUM POLYMER BATTERIES

- Keep Lithium ion/Lithium polymer batteries away from children. If a battery is swallowed promptly call your doctor.
- Do not allow any Lithium ion/Lithium polymer battery to come into contact with water or liquid of any kind. Do not leave the battery near flames, heaters, (microwave) ovens, stoves, fireplaces or other high-temperature locations. Excessive heat could cause the battery to deteriorate. Do not heat the battery or throw it into a fire. This can damage the safety vent and cause the electrolyte to catch fire.
- Do not leave the battery in a hot condition like strong direct sunlight, inside automobiles behind the windscreen, etc. This can overheat the cell and will reduce the battery's performance.
- Do not damage the battery in any way by nailing, hammering, crushing, etc. This can cause the cell to leak and/or to short circuit internally.
- Do not combine batteries of different capacities, types or brands.
- If a battery leaks or emits a strange odor during use or storage, stop using the cell immediately. Leaking electrolytes are flammable.
- If any fluid that has leaked from the battery comes into contact with skin or clothing, rinse with tap water or other clean water immediately. Contact with skin can cause irritation or burns.
- If fluid from a battery gets into a person's eye, rinse the eye immediately with clean water and seek medical attention promptly. Do not rub the eye.

*If battery becomes unusable, see [APPENDIX G](#).

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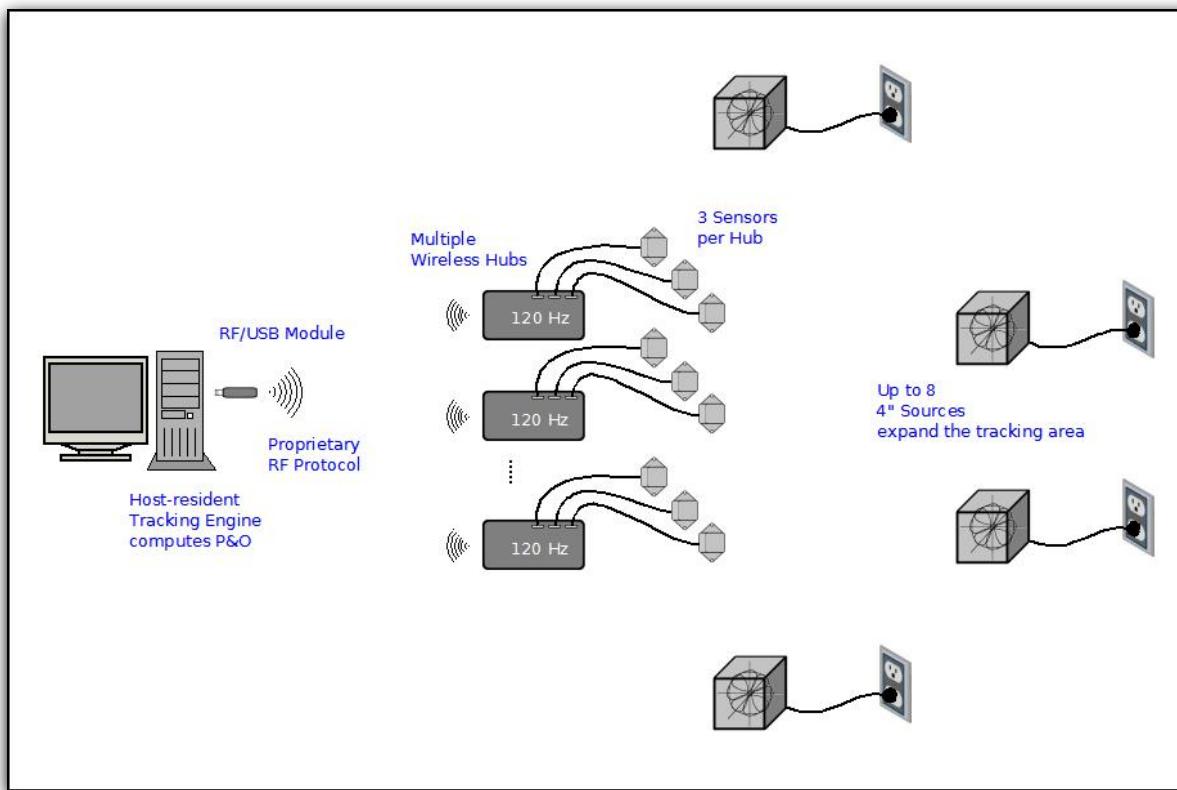
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**DUE TO SOFTWARE AND HARDWARE MODIFICATIONS
SCREEN OR PRODUCT EXAMPLES APPEARING IN THIS MANUAL
MAY VARY SLIGHTLY FROM THE ACTUAL
SCREENS OR PRODUCTS THE USER ACCESSES.**

1. G⁴ SYSTEM OVERVIEW

Congratulations on your purchase of the Polhemus G⁴. With a system electronics unit the size of most mobile phones, G⁴ harnesses the powerful performance that only AC electromagnetic technology offers. Incorporating a sleek, compact design, G⁴ allows for uninhibited movement. It boasts true 6 Degree-Of-Freedom (6DOF) technology, and delivers consistent, high-quality data, without the complications of hybrid technologies. As you read through the set-up and operations, you will find the G⁴ to have numerous configuration capabilities and flexibility to succeed in countless motion tracking and measurement applications.



1.1 INTRODUCTION

The Polhemus G⁴ tracking system is comprised of wireless tracking electronics driven by PC-hosted software. Proprietary RF communication with each tracking unit is achieved via an RF/USB Module on the host PC. Each wireless tracking unit ("Hub") drives up to three magnetic Sensors. The tracking area is defined by the placement of up to eight (8) standalone G⁴ electromagnetic Sources.

The modular nature of this architecture offers unprecedented scalability and versatility in Polhemus motion tracking.

1.2 COMPONENTS

1.2.1 G⁴ HUB

The G⁴ Hub is a lightweight and compact wireless tracking unit. It can be worn comfortably on the body via the belt attachment. It drives up to three (3) Polhemus Sensors at 120 samples per second. The Hub delivers tracker data to the host PC wirelessly via the RF Module, but wired operation is also possible by connecting it directly to the PC's USB port.



[Figure 1](#) depicts and identifies the controls and connection ports on the Hub chassis.

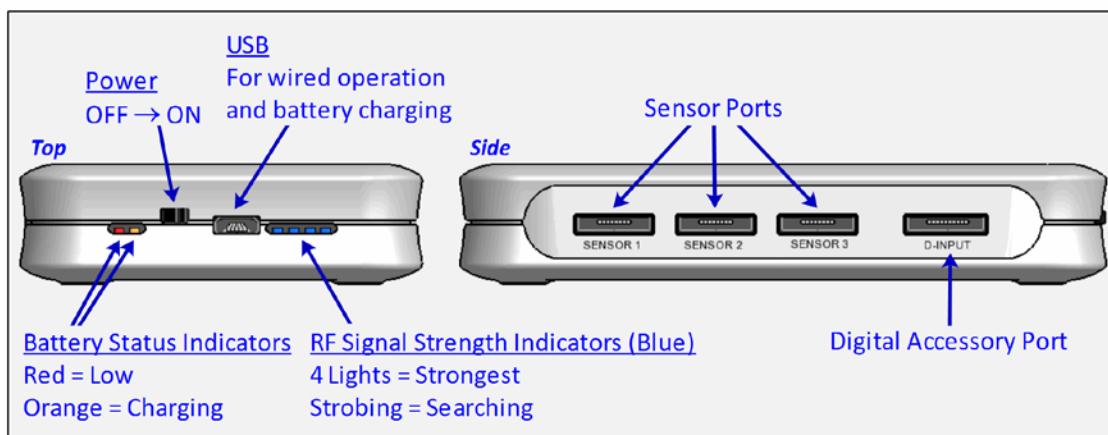


FIGURE 1. G⁴ HUB

The G⁴ Hub lithium ion rechargeable battery powers the Hub for more than 10 hours. It is recharged by the Host PC or an included AC wall charger, via the micro-USB port on the top of the Hub. The battery is not intended to be user-replaceable.

NOTE: As with all batteries, capacity (run-time) will diminish over time due to battery age and charging cycles.

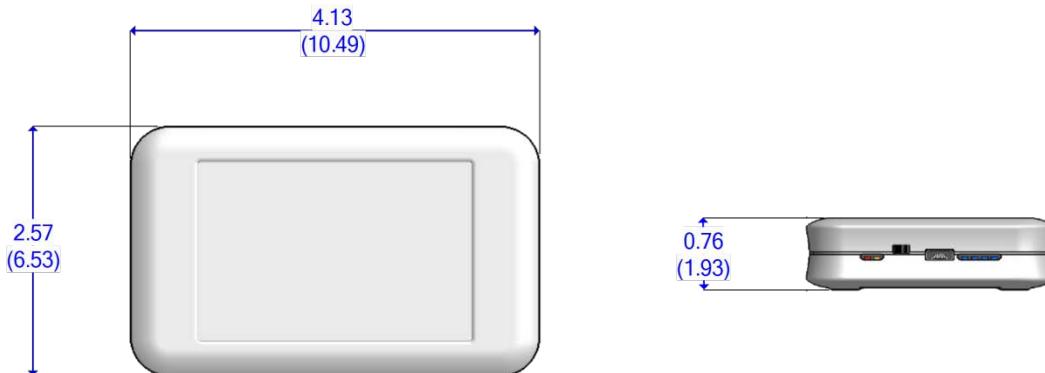
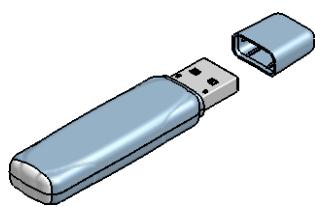


FIGURE 2. G⁴ HUB DIMENSIONS, INCHES (CM)

1.2.2 RF/USB MODULE

The G⁴ RF/USB Module enables wireless communication with multiple G⁴ Hubs. The Module aggregates raw tracker data received from detected wireless Hubs and delivers it via USB to the G⁴ Tracker Engine



Software residing on the host computer. The RF/USB Module communicates with multiple Hubs using the proprietary Polhemus G⁴ RF protocol by ‘pairing’ the Module with each Hub in its domain.

NOTE: *The RF/USB Module extension cable should always be used for optimum performance.*

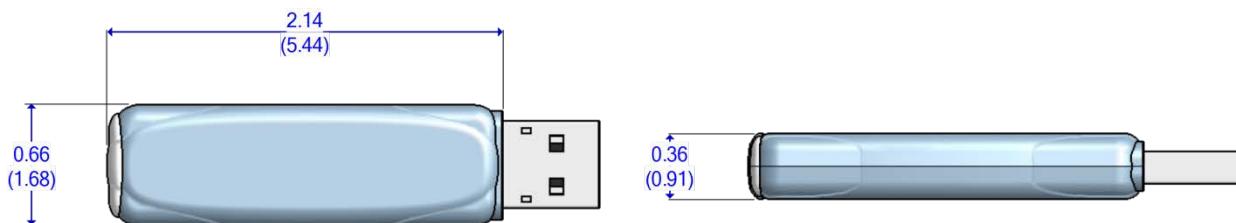


FIGURE 3. RF/USB MODULE DIMENSIONS, INCHES (CM)

1.2.3 SOURCE

The G⁴ Source produces the electromagnetic (EM) field necessary to track the position and orientation of the Sensors within range of the Source. The three-dimensional space in which this field is detectable by



the Sensors is known as the motion tracking area. Up to eight (8) Sources may be employed to define and expand this area. When more than one Source is used, each Source must operate at a different frequency so that it can be detected and distinguished from others by the Sensors. (Source frequency is not a configurable feature; Sources are manufactured to operate at specific frequencies, and may be purchased accordingly.)

The G⁴ Source is a standalone 4-inch cube that is powered by a DC power supply plugged into a 110V/240V AC outlet. Each Source is factory calibrated and is shipped with a unique calibration file (.g4s) that is used by the tracking system. The Source is normally mounted off the floor on a non-metallic surface or on a stand in a fixed location in proximity to where the Sensor tracking takes place. The usable motion tracking area around a G⁴ Source is dependent on the EM quality of the environment. An environment with few or no large metal structures/furniture ('distorters') in close proximity to the tracking hardware produces the most optimal distortion-free usable space. Don't be afraid of most metals: For example, Polhemus uses aluminum tripods to mount sources without any degradation of signal. For more information about magnetic distortion, see [APPENDIX B](#).

In addition, the usable motion tracking area depends heavily upon the needs of the application in which G⁴ motion tracking is employed. If an application depends more heavily on the accuracy of the position and orientation (P&O) data collected, then the usable tracking area around a single Source is generally smaller. When a Sensor is close to a Source, the P&O measurements are more accurate. As the Sensor moves away, the collected data may become noisier or more distortion-prone. When the Sensor is about 15 feet away, the detected Source signal will be very weak and the Sensor will discard signal from that

Source. Here the usable area may be extended by employing additional Sources. If an application relies less on accuracy and more on coverage area, a single Source may be sufficient, or multiple Sources may be placed farther apart to extend the usable motion tracking area. Refer to Section [2.4](#) for further discussion of Source placement. In general, the Polhemus G⁴ system can be configured to operate well in most environments.

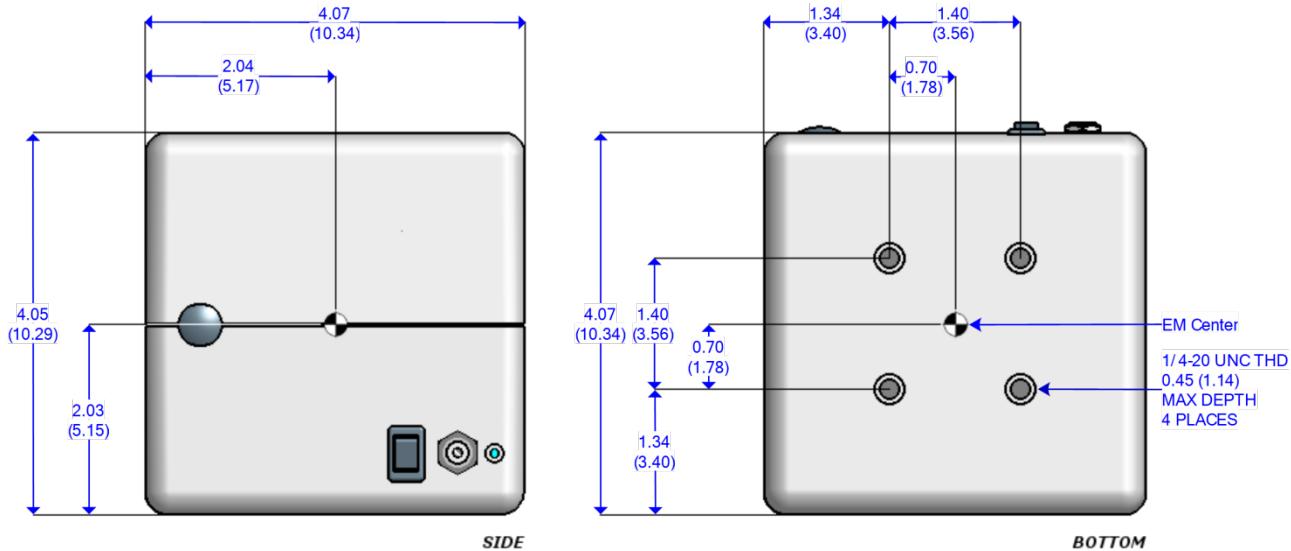


FIGURE 4. G⁴ SOURCE DIMENSIONS, INCHES (CM)

1.2.4 SENSORS

G⁴ Sensors detect the electromagnetic field generated by the G⁴ Source(s). Up to three Sensors may be driven by a single wireless G⁴ Hub. Sensor cables are available in a variety of lengths.



P&O is calculated from the electrical center of the Sensor device, relative to a user-defined location in the tracking area. This chosen Cartesian origin may be the location of a G⁴ Source, so all calculated P&O is relative to that Source, or it may be another location chosen for the specific needs of the application employing the G⁴ tracking technology. Physical dimensions of the Sensor are detailed in [Figure 5](#).

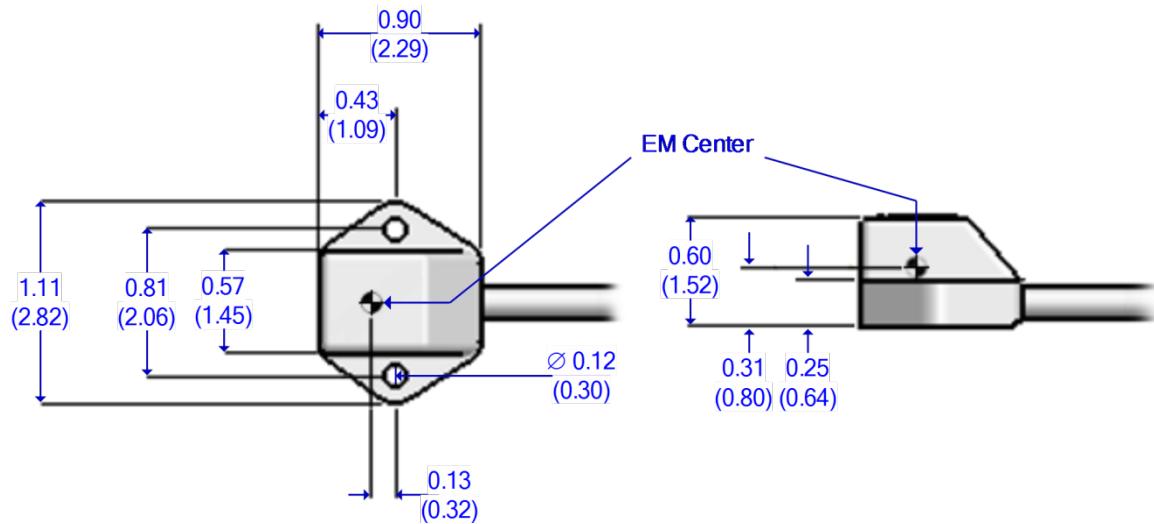


FIGURE 5. G⁴ SENSOR DIMENSIONS, INCHES (CM)

1.2.5 POWERTRAK 360™

The G⁴ PowerTRAK 360 is a handheld device that combines a sensor with four push buttons. It connects to any Sensor Port and the Digital Accessory Port on the G⁴ Hub. The push buttons can be pressed individually or in combination to produce events on the Hub's Digital Accessory Port. The state of these digital inputs is reported in the "Digital Accessory State" field of the G⁴ P&O data frame. In effect, each button or button-combination can be given a different function in custom application.



Physical dimensions of the PowerTRAK 360 are detailed in [Figure 6](#) and [Figure 7](#).

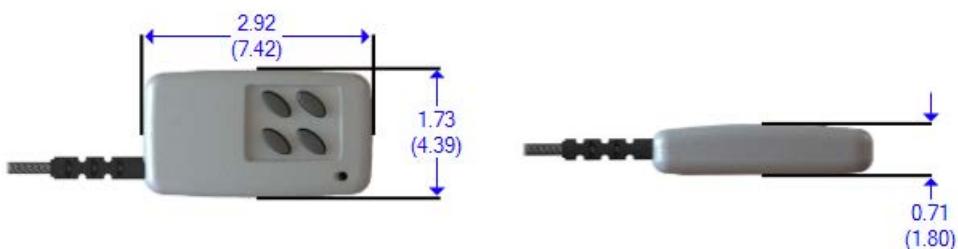


FIGURE 6. POWERTRAK 360 DIMENSIONS, INCHES (CM)

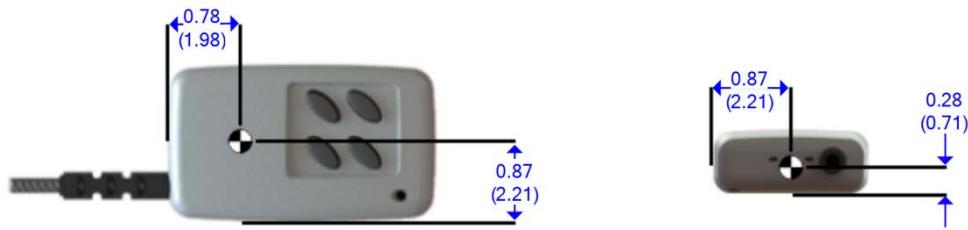


FIGURE 7. POWERTRAK 360 EM CENTER, INCHES (CM)

1.2.6 DIGITAL ACCESSORY CABLE ASSEMBLY

For custom-made digital input applications, the G⁴ Digital Accessory Cable Assembly is available to take advantage of all 8 digital inputs in the G⁴ Hub Digital Accessory Port.



For details about using this option, see Section [3.7.2](#).

1.2.7 HOST TRACKING ENGINE SOFTWARE

The final major component in the Polhemus G⁴ tracking system is the tracking engine software resident on the host computer: the G4Track DLL. Host applications using G⁴ technology link to this DLL at runtime or compile time. G4Track manages the USB runtime session with the G⁴ RF/USB Module, collecting tracker data gathered from active wireless Hubs and computing P&O. The user application accesses P&O data and applies tracking parameters such as filtering, boresighting, offsets and frames of reference via G4Track DLL functions.

The G⁴ system software set includes Windows® and Linux versions of G4Track with full documentation. Both versions of G4Track can be used directly. On Windows®, the comprehensive Polhemus Developer Interface (PDI) SDK can also be used.

2. OPERATION

The central hardware component of the G⁴ tracking system is the wireless Hub. Each Hub drives up to three (3) wired G⁴ Sensors. This design allows one or more Hubs to be worn on the body or on any untethered object. The three Sensors are connected to the Hub via customizable cable lengths so that each moving body can be outfitted in an orderly ergonomic fashion.

2.1 WIRELESS

Wireless management of the G⁴ Hubs is accomplished using a 2.4 GHz radio frequency (RF) link. The proprietary RF protocol operates on twenty (20) frequencies in a pseudo-random sequence to ensure compatibility with other RF devices. Multiple channel groups are provided so that multiple G⁴ systems may be operated on different channels in the same environment, or in different tracking areas within RF range of one another.

2.2 WIRED

If wireless operation is not a viable option in the operating environment due to excessive interference, an individual G⁴ Hub may be managed directly by connecting the micro-USB port on the Hub to the host computer USB port. When connected this way, the *G4Track* host software module manages the Hub directly and seamlessly. Only one Hub may be managed when using this connection method.

2.3 HUB AND SENSOR MOUNTING AND CONNECTIONS

The G⁴ Hub features an optional belt clip attachment.

G⁴ Sensors feature two mounting holes for #4 threaded fasteners (supplied) for applications that require fixed Sensor mounting. G⁴ Sensors are available in a variety of cable lengths.

2.4 SOURCE PLACEMENT

When arranging one or more Sources in the tracking area, keep the following in mind:

G⁴ performance is best when Sensors are within 2 to 6 feet (0.6 to 1.83 m) of a Source, but more than 4 inches (10 cm) away.

Sources should be arranged and mounted no more than 16 feet (4.88 m) apart. The tracking area can be expanded by installing more Sources and placing them strategically.

The G⁴ Source features mounting holes for attachment to fixed surfaces, which should fit a camera-style tripod perfectly.

Sources should not be mounted directly on metal and should be placed away from magnetic distorters if possible. For more information about magnetic distortion, refer to Section [3.4.1](#) (see page [20](#)).

Do not place the Source's power supply directly on the G⁴ Source.

3. GETTING STARTED

The setup and operation procedures detailed below demonstrate the use of the Windows software utilities that accompany the G⁴ system. Polhemus also provides a set of Linux utilities, applications and libraries for use with G⁴. Refer to Section [5.2](#) for an overview of the Linux utilities.

Whether your target platform is Windows or Linux, the procedures described here are worth studying to get an understanding of the overall operation of the Polhemus G⁴ system. In fact, the entire setup process can be performed on Windows. A system set up on Windows can be operated on Linux without error.

3.1 INSTALLATION AND SETUP OVERVIEW

Installation and setup of the G⁴ tracking system involves the following operations:

1. Install host software on the computer.
2. Perform the RF configuration procedure.

The purpose of this procedure is to

- a) Join the G⁴ RF/USB Module (RFM) and Hub(s) to each other for wireless communication; and
- b) To assign an identity to each Hub.

This is done by first configuring the RFM and then configuring each of the G⁴ Hubs that will be joined with it. The Hub IDs configured in this step are used at runtime to identify Hubs when processing G⁴ Position and Orientation (P&O) data.

The RF configuration may be preserved in a file on the host computer but this is not a requirement.

3. The last step to complete G⁴ installation is to place the Source(s) and define the G⁴ Source configuration.

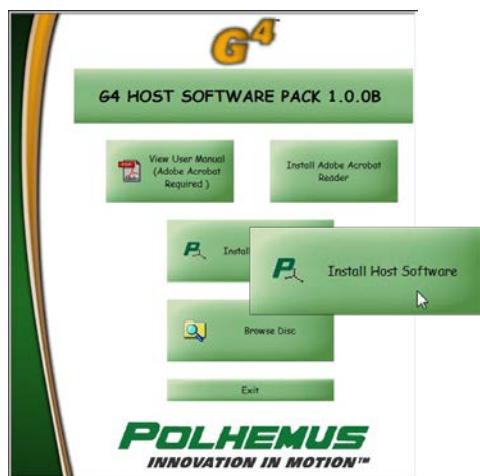
In this step, the position and orientation of each Source in the system is measured and stored in a **source configuration file (.g4c)** on the host computer. Proper definition of this file is crucial for correct tracking. This procedure is described in detail in Section [3.4](#) (see page [20](#)).

3.2 INSTALL HOST SOFTWARE

This section details installation of the G⁴ Host Software on Windows systems.

To install Linux G⁴ Host Software, refer to [5.2](#), page [44](#).

See Section [4.1](#) for additional Install tips on Windows Vista, Windows 7 and Windows 8.



1. The G⁴ Host Software CD contains all of the software and drivers needed to begin using the system or developing software for it. Begin by loading the CD into the host computer's CD or DVD drive. If the computer is configured to auto-run disks when they are loaded into the drive, the G⁴ Host Software Installation screen will appear automatically. If it does not, navigate to the CD using Windows Explorer and run the Setup program found on the CD.

2. From the Host Software Installation screen you can review the contents of the CD, view system manuals and install the host software. Select **Install Host Software** to proceed.

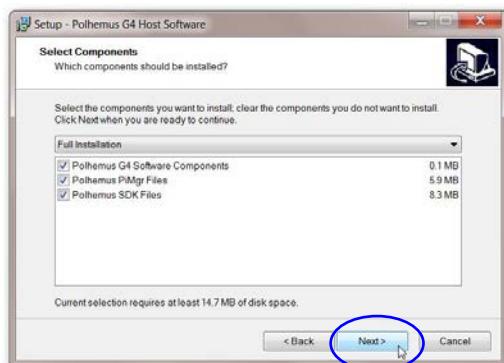
3. The Host Software Setup wizard will appear. Select **Next** to advance the wizard to the next step.



4. Review and accept the license agreement and select **Next**.



5. Browse to highlight the destination location. The default location is C:\Program Files\Polhemus. The most common practice is to use the default location. Select **Next**.



6. Select the components to install. By selecting **Full Installation** in the drop-down box, all software components on the CD will be installed. The available selections are:

- G⁴ Software Components – These are the drivers, utilities and the G4Track tracking engine necessary to configure and run the G⁴ system, plus documentation for these.
- PiMgr Files – Executables and help files associated with the PiMgr tracker management demonstration utility for Polhemus trackers.
- SDK Files – Libraries, sample programs and online help associated with the Polhemus Developer Interface (PDI), Polhemus' comprehensive Windows software development kit.

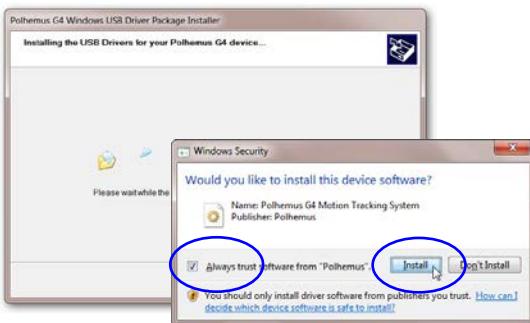
Select **Next**.



7. Before installation of the selected components commences, a summary page is displayed. Review the selections made and select **Back** to change the selections. Select **Install** to begin the installation.



8. Installation of the Windows device files cannot proceed without specific user input. The Polhemus G⁴ Windows USB Driver Package Installer Welcome page will display. Select **Next** to continue.



9. Driver installation continues with the display of the Driver Installation Page.

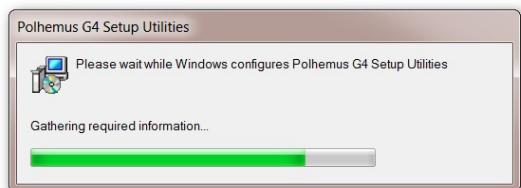
Windows Security displays a confirmation window to verify that you wish to add device software to your Windows system. If you anticipate future installations of Polhemus devices and software, opt to “always trust” Polhemus software installation.

Select **Install** to continue.



10. Driver installation ends with the display of the Driver Installation Finish page. Select **Finish** to complete the installation.

When the G⁴ RF/USB Module is plugged into the host computer’s USB port for the first time, the Windows USB driver will be loaded automatically.



A progress window appears briefly, indicating that G⁴ Setup Utilities are being installed.



The G⁴ Setup Utilities require that Microsoft .NET 3.5 be installed on the host computer.

Windows 7 and Windows 8 already include .NET 3.5.

However, Windows XP and Vista systems that do not already have it require .NET 3.5 to be installed before the G⁴ Setup Utilities installation can continue.

The .NET installation begins automatically, and requires a system restart upon completion.

When the restart is completed, the G⁴ Setup Utilities installation resumes.

You may choose to restart your PC immediately or you may postpone the restart. Either approach is acceptable, but the PC **must** be restarted before continuing to Section 3.3 (see page 14).

For detailed step-by-step guide to .NET 3.5 installation, see Section 4.3 (page 41).

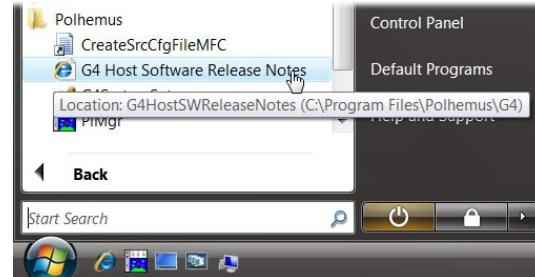


11. G⁴ Host Software Installation concludes with the display of the completion page. Select **Finish** to complete the installation, and to display any release notes associated with the installation.

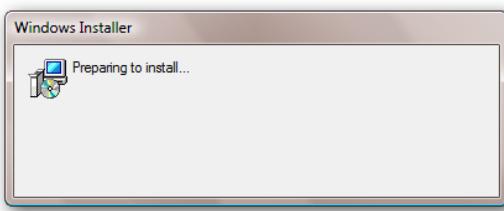


12. G⁴ Host Software Release Notes are presented in an HTML file displayed by your default browser.

The Release Notes are also accessible via the Windows Start menu:



13. If Microsoft .NET 3.5 was installed but the computer has not been restarted (Postpone was selected), restart the computer now via the Windows Start button.

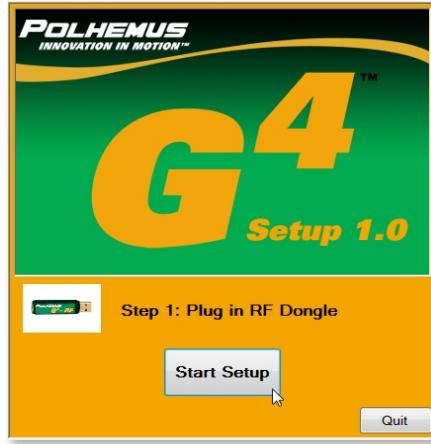


14. When the restart has completed, the G⁴ Setup Utilities installation will resume.

Continue to the [Configure RF Setting](#) section (see page [14](#)).

3.3 CONFIGURE RF SETTINGS

The procedure detailed below configures the RF communication between the RFM (dongle) and Hub(s) using the Windows **G4SystemSetup** utility. On a Linux system, the **G4DevCfg** utility is used. The instructions below do not apply to the Linux utility. However, a G⁴ system that has been configured with the Windows utility can be operated on a Linux host without error. See [5.2](#), page [44](#) for more information about the Polhemus G⁴ utilities for Linux.

- 1. Start the RF Configuration process by launching the **G4SystemSetup** utility. This utility steps you through the process of assigning an RF Channel Group and joining the G⁴ RF/USB Module (RFM, or 'Dongle') to each G⁴ Hub in your system.
A Windows shortcut to this utility is installed on the desktop.
 - 2. The G⁴ RF Setup start window is displayed, and the first instruction is presented.
Select **Start Setup**.
 - 3. Plug the G⁴ RFM (the 'RF Dongle') into any USB port on the host computer.
The setup program will wait for the RFM to be plugged in.
- The first time the RFM is plugged in after the host software is installed, Windows will install the G⁴ USB drivers, which requires user input.
- When the device driver has been installed, Windows displays a success notification as shown below.
- 
- 
- 
-



- The G⁴ RF Setup utility detects the RFM. This status is displayed at the bottom of the G⁴ Setup screen.

The next step to perform is displayed in the highlighted area at the top: "Select the RF Channel Group."

Selection of the RF channel group is determined by the number of G⁴ systems that are to be operated within RF range of one another. If there are no other G⁴ systems in the environment, any selection will do. It is often simplest in this case to choose the default selection, channel group 1.

Select **Next** to continue.

💡

At any time during the G⁴ Setup process, additional detail about the process step or an input field is accessed by hovering the cursor over the help icon or over any input field.

Step 2: Select the RF Channel Group for this Dongle.

1 2 3 4

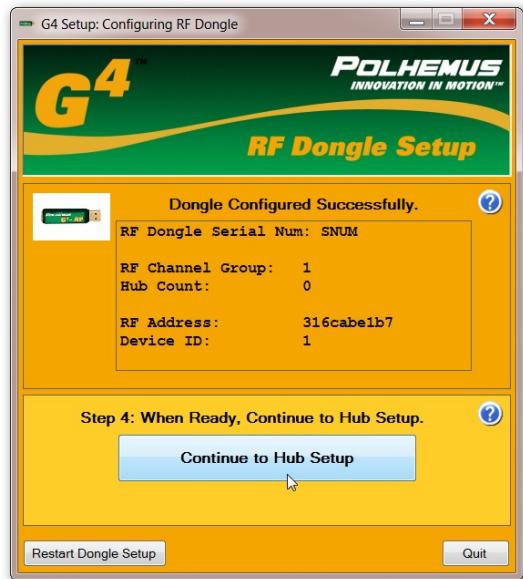
💡

Select RF Channel Group
Select the Radio Frequency Group that this Dongle will use to communicate with its associated hubs.

Click 'Next' to move to the next step.



- Select **Program Dongle Configuration Now** to configure the RF/USB Module.



6. The RF configuration summary for the RF/USB Module is now displayed as depicted in the screenshot to the left.

- **RFM Serial Number** – The factory serial number assigned by Polhemus to the RFM hardware.
- **RF Channel Group** – The channel group selected in the previous steps.
- **Hub Count** – The number of Hubs currently joined with these RF settings. (Zero)
- **RF Address** – Automatically generated unique address that is used in conjunction with the channel group identifier to uniquely identify components joined to this RFM. A new RF address is assigned each time an RFM is configured.
- **Device ID** – Automatically generated RFM identifier for internal use.

You are now ready to configure the RF settings for each Hub that will be joined with this RFM.

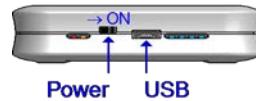
Each Hub will be plugged into the host computer USB port successively until all Hubs are joined. To prepare, have the first Hub ready to connect via USB.

It is not necessary to disconnect the RFM.

Select **Continue to Hub Setup**.

7. The G⁴ Hub Setup screen appears. The status display at the bottom of the screen indicates that it is searching for a Hub to join.

Connect the first Hub to join to the computer's USB port using the Hub USB cable connected to the micro-USB port on the top of the Hub.



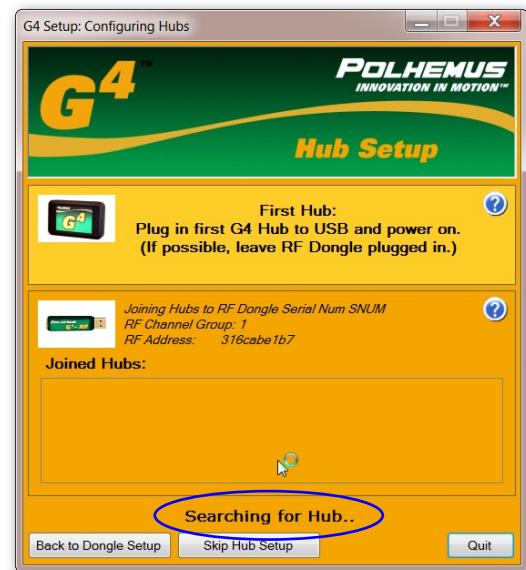
Power ON the Hub.

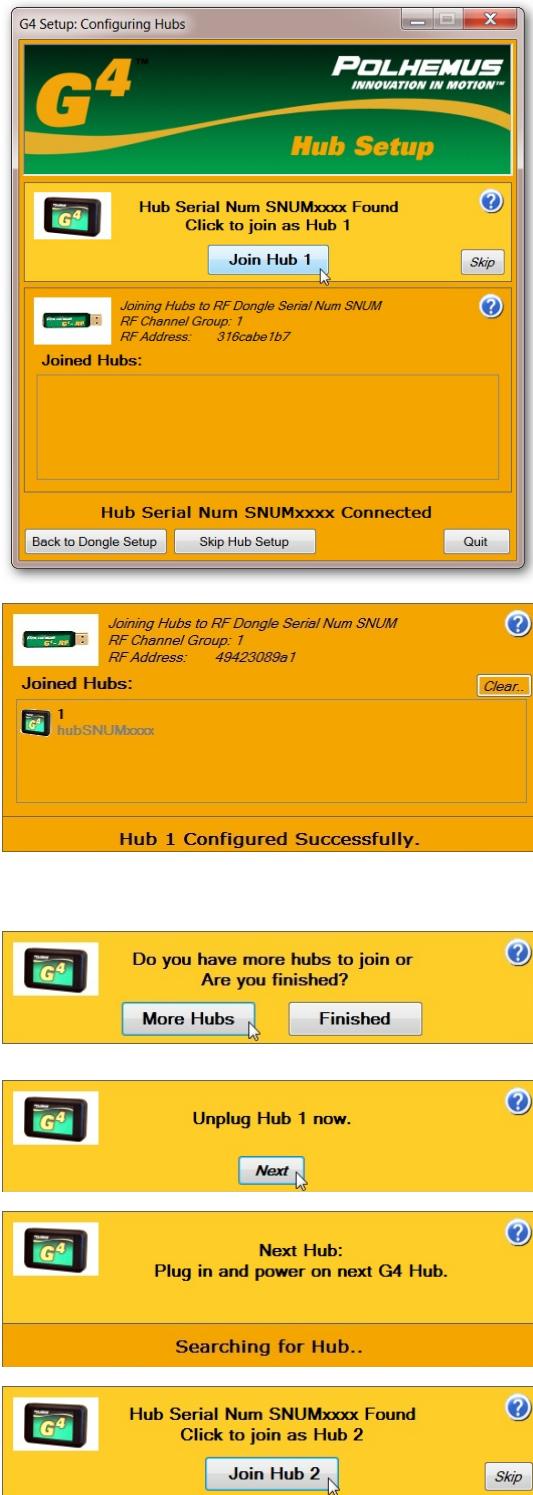
It is not necessary to disconnect the RFM if there is an additional USB port available on the host computer.

As with the RFM, the first time a G⁴ Hub is plugged in to a new USB port after the host software is installed, Windows will again install the G⁴ USB drivers for the device. No user input should be required.

When the device driver installation has completed, the G⁴ Hub Setup will detect the Hub.

If the Hub is not detected, make sure that the Hub's power switch is in the ON position.





8. The serial number of the detected Hub is displayed in the highlighted area.

The first Hub to be joined to the RFM will be identified as Hub 1. Select **Join Hub 1** to configure the Hub and join it to the RFM.

If the Hub hardware connected at this time is not intended to be designated as Hub 1, select **Skip** to ignore this Hub and move on to another one. The Hub will not be configured.

9. The **Joined Hubs** summary in the lower half of the screen is updated to include the Hub that has just been joined.

Each time a new Hub is joined during the G⁴ setup process, it is added to the display.

The list of joined Hubs may be cleared at any time by selecting the **Clear** button. Subsequent Hub numbering will begin with Hub 1.

10. Select **More Hubs** to continue to the next Hub to be joined.

Select **Finished** if all Hubs have been joined.

11. If more Hubs are to be joined, unplug Hub 1 and select **Next**.

12. Connect the next Hub to configure to the computer's USB port using the Hub USB cable connected to the micro-USB port on the top of the Hub.

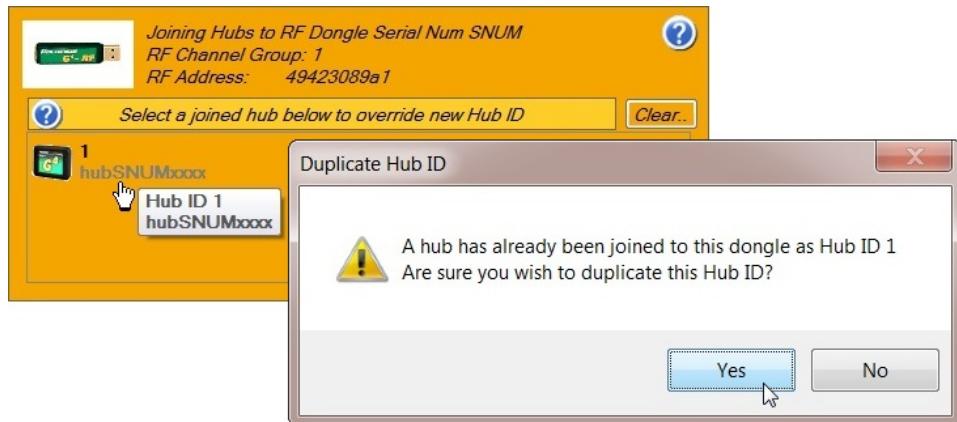
13. The serial number of the detected Hub is displayed in the highlighted area.

Select **Join Hub 2** to configure the Hub and join it to the RFM, or select **Skip** to ignore this Hub.



If it is preferred that the Hub be configured with a duplicate ID so that there will be more than one Hub joined with the same ID, specify this by selecting the Hub ID that you wish to duplicate in the Joined Hubs display.

Note that Hubs joined with duplicate IDs should not be used at the same time, as they will be indistinguishable from one another by the RFM. Duplicate IDs are allowed for the purpose of pre-configuring backup or alternate hardware.



14. When all Hubs have been joined, select **Finished**.



15. After the Hub has been joined, select **Update RF/USB Module Configuration Now** to save the Joined Hub List back to the RFM.

Select **Skip** to bypass this step. It is not functionally necessary for the Joined Hub list to be saved on the RFM; it is a ‘housekeeping’ convenience for the operator to recall this list.

16. The final step is to save the G⁴ RF Configuration to a .g4d file on the host computer. The name given to the configuration file is the RFM factory serial number. The location of the file may be selected by the operator.

Select **Save** to proceed with saving the .g4d file.

Select **Skip** to bypass this step. It is not functionally necessary to preserve the G⁴ system RF configuration in a file; it is a housekeeping convenience for the operator.

17. G⁴ System RF Configuration is complete. Select **Exit**.

3.4 SOURCE SETUP AND CONFIGURATION

Each G⁴ Source set includes a factory calibration file (.g4s) produced by Polhemus manufacturing. For optimal performance in each installation, the G⁴ tracking engine requires this Source calibration data, as well as the location and attitude of each Source. Together this information describes the unique Source configuration of the G⁴ installation. This data is provided to the G4Track Tracker Engine Software in a custom-compiled Source Configuration (.g4c) file.

The procedure for G⁴ Source installation, setup and generation of the Source Configuration (.g4c) file is detailed in this section. The procedure is detailed here using the Windows **G4CreateSrcCfg** and **G4SrcOrientMeasApp** utilities.

The instructions below do not apply to the Linux utilities. On a Linux system, the **CreateCfgFile** utility is used. However, a G⁴ Source Configuration (.g4c) created using the Windows utilities may be used successfully on a Linux-hosted G⁴ system at runtime. See Section [5.2](#), page [44](#) for more information about the Polhemus G⁴ utilities for Linux.

3.4.1 DEFINITIONS

In the sections that follow, the following terms are used frequently. It is important to understand their meanings. Refer back to this section as you proceed with setting up your system.

P&O. Position and Orientation. Cartesian position coordinates (x, y, z) of an object in three dimensions and Euler angle coordinates Azimuth, Elevation, and Roll (a, e, r) describing the attitude of the object. (Orientation may also be expressed as an Orientation Quaternion for mathematical disambiguation, but the discussions to follow in this manual will discuss orientation in terms of Euler angles exclusively.)

Origin. The position where (x, y, z) equals (0,0,0). The origin is the point from which all positions are measured: Sensor positions calculated by the tracker are measured from the origin. Position of Sources installed in the tracking area is measured from the origin. The physical location of the origin in the tracking area is selected by the human operator installing and setting up the G⁴ system.

Frame of Reference. The position and orientation in physical space in which an object placed there would measure (0, 0, 0) in position and (0, 0, 0) in orientation. When speaking of the Frame of Reference, the positional Origin of (0,0,0) is usually implied. But the term may be used when discussing orientation angles specifically. The Frame of Reference that the G⁴ system uses for measuring sensor P&O is established by the operator during setup. Also called “Reference Frame” or “Reference Location.”

Virtual Frame of Reference. Same as Frame of Reference. This term is used specifically when the Frame of Reference established during setup is a point outside of a physical G⁴ source. In the simplest system demonstration in Section [3.4.3](#), a G⁴ source is used as the Frame of Reference, so that all measured P&O is relative to the center of that physical source cube. If a point in space outside of that cube is defined as the Frame of Reference, it may be referred to as a Virtual Frame of Reference. This scenario is explored in depth in [APPENDIX A](#).

XYZAER. Abbreviation for (x,y,z) position and (a,e,r) orientation coordinate inputs.

3.4.2 SOURCE PLACEMENT

Refer to the following guidelines when installing G⁴ Sources:

- To minimize magnetic distortion (see inset below), secure Sources away from magnetic distorters.
- Mount Sources at least three (3) feet off the floor.
- Use only nylon, fiberglass or stainless steel 302 screws. The G⁴ Source features mounting holes for attachment to fixed surfaces or a camera-style tripod.
- Do not mount Sources directly on metal surfaces.
- Sources should be arranged no more than 16 feet (4.88 m) apart.
- Do not place the power supply directly on the Source.

About Magnetic Distortion and Floor Compensation

For best accuracy, it is recommended to use the G⁴ system in an environment that is free of large amounts of conductive metal. While it is often possible to move items such as metal desks, a common obstacle in many types of buildings is the structure of the floor. Rebar or corrugated steel can affect the magnetic field generated by the G⁴ Source.

Polhemus Engineers have approximated this effect and have developed compensation algorithms that have been shown to dramatically improve performance in many situations where the floor has been determined to be altering P&O data. If needed, these floor compensation algorithms are applied to the G4 system in the Source Configuration File (.g4c) based on the distance of the G4 Source from the floor. This process is detailed in Section [3.4.3](#), page [22](#).

For more detailed information about magnetic distortion, refer to [APPENDIX B](#).

3.4.2.1 SELECT REFERENCE LOCATION

For proper measurement, first determine a **reference location** (origin) from which the position and orientation (P&O) of each Source will be measured. It does not matter where this location is, but it is important that the P&O of each Source in the system be measured accurately from this location.

The reference location can be the actual location of one of the Sources in your installation. In such a scenario, all sensor P&O would be in reference to that Source.



Note that the tracking frame of reference can be modified at runtime with the Translation and Rotation Frame Of Reference runtime parameters, which are described in Section [3.9.4](#). Details on how to apply these parameters at runtime with the PiMgr application or with custom software through the PDI or G4Track DLL are found in online help and other documentation accompanying those host software components.

3.4.2.2 MEASURE CAREFULLY

Carefully measure the position and orientation of each Source from the reference location. When measuring Source position, you are measuring the distance of the Electro-Magnetic (EM) center of the source from the reference location in 3 dimensions X, Y, and Z. Refer to [Figure 4](#) for the location of the Source's EM center. Use the most accurate means possible of measuring Source position.

The orientation of the Sources in your installation can be measured with the help of the Source Orientation Measurement App (G4SrcOrientMeasApp). G4SrcOrientMeasApp can be run independently from your Windows Start Menu or as a step in the creation of your Source Configuration (.g4c) file. This process is detailed below and in [APPENDIX A](#), [APPENDIX C](#), and [APPENDIX D](#).

3.4.3 CREATE SOURCE CONFIGURATION FILE

In order to determine the Position and Orientation of each Sensor, the G⁴ Tracker requires information about **(a)** the placement and physical characteristics of Sources in the tracking area, and **(b)** the frame of reference (or origin) from which P&O is measured. This information is provided at startup in a G⁴ Source Configuration (.g4c) file.

On Windows, the .g4c file is created with the Create Source Configuration File (**G4CreateSrcCfg**) utility that is automatically installed with the G⁴ Host Software (see [G4 System Overview](#), page 1.)

This section details the creation of the .g4c file using **G4CreateSrcCfg**.

This procedure will configure the simplest possible setup: a single Source system in which P&O is referenced to the Source itself.

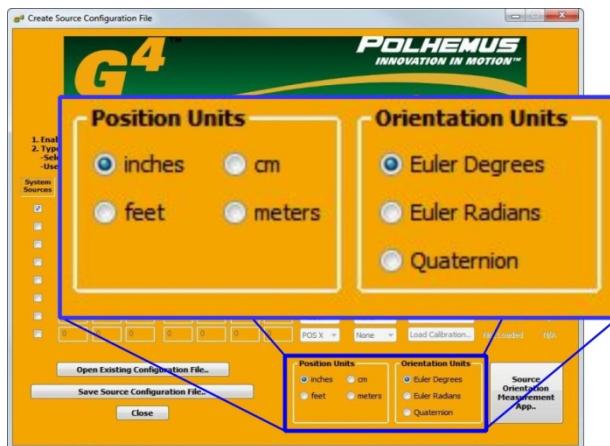
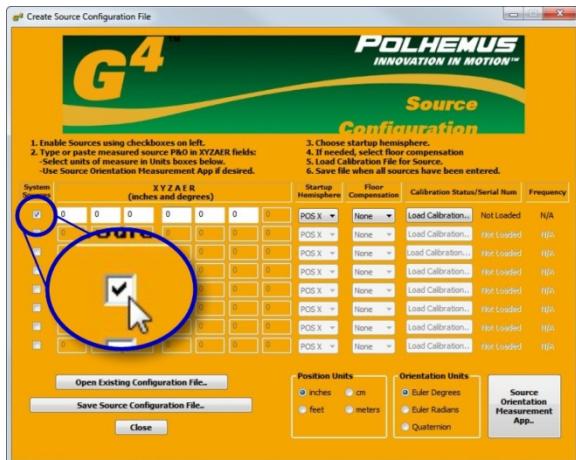
For an example of a multi-Source system setup using a Virtual Frame of Reference (in which the frame of reference is *not* a physical Source) please see [APPENDIX A](#) and [APPENDIX D](#).



1. Start the G⁴ Source configuration file creation process by launching the **G4CreateSrcCfg** utility. A Windows shortcut to this utility is installed on the desktop.

2. Instructions for using the utility are listed at the top of the display.

The screen displays fields for each possible Source. A G⁴ system may employ up to eight (8) Sources. With this utility you will enable fields for each Source in your system, and then fill in the fields you enable.



5. Input XYZAER position and orientation measurements for the Source.

XYZAER (inches and degrees)						
0	0	0	0	0	0	0

In defining the position and orientation of the Source, we are establishing the Origin/Frame of Reference for the G⁴ system as a whole.

For this simple example, we set the origin to be the center of this Source and maintain the reference orientation to match its physical orientation.

To do this, enter X,Y,Z as 0,0,0 and A,E,R as 0,0,0.

By doing this, we are saying that the Source is positioned at (0,0,0) in the tracking area and oriented at 0 degrees in Azimuth, Elevation, and Roll.

These values may be pasted in from another program such as notepad or the **G4SrcOrientMeasApp**. This is helpful in a multiple-Source installation. See the inset [below](#) or [APPENDIX C](#) for more information.

For a multiple Source example with the origin outside of the Source and the Sources turned, requiring a virtual frame of reference, see [APPENDIX A](#), and [APPENDIX D](#).

3. Enable a Source.

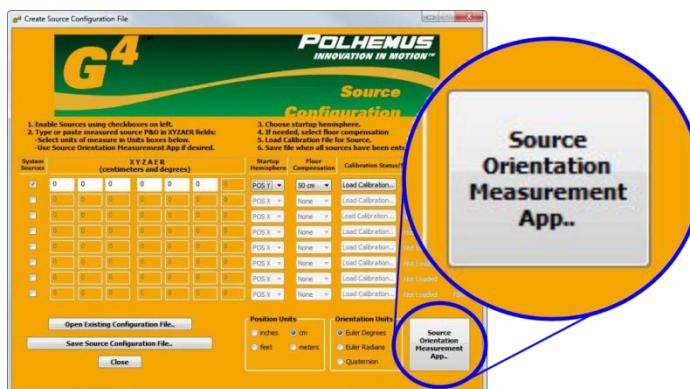
It does not matter which Source is first. For this demonstration, the first Source will be our single and only Source.

4. Set Measurement Units. The **G4CreateSrcCfg** utility defaults to measurements in Inches for position and degrees for orientation. If you will be using different units to express the measured position and orientation of your source(s), change the settings now.

Note that if unit selections are changed after data is input into the XYZAER fields, the values in the fields are converted to the new units automatically.



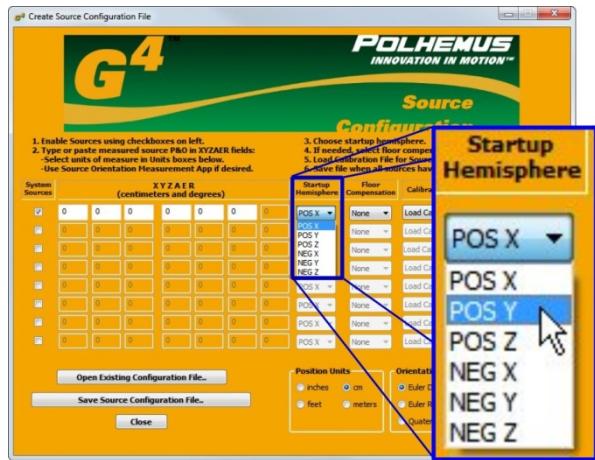
G4SrcOrientMeasApp : For multi-Source installations and with sources mounted in various orientations, it may be confusing to determine the orientation of the Sources relative to the chosen frame of reference. In scenarios like this, at this point it may be helpful to use the G⁴ Source Orientation Measurement utility to automatically determine the orientation of the Sources. This application uses the G⁴ itself to detect and save the orientation of sources. G4SrcOrientMeasApp can be launched either from the Windows Start menu or directly from G4CreateSrcCfgFile.



The Source orientation information gathered by G4SrcOrientMeasApp can then be pasted back into the XZYAER input fields in the G4CreateSrcCfg utility.



See [APPENDIX C.](#) for details on using G4SrcOrientMeasApp.



6. Select the Source's **Startup Hemisphere**. The startup hemisphere of a Source describes the direction with respect to that Source from which Sensors enter the tracking area or approach that Source.

In this example, the startup hemisphere for the Source is +Y (POS Y) because tracked objects (Sensors) are going to enter the space (or be initially powered on) on the +Y side of the Source.

Note: After power up, Sensor tracking is not confined to the +Y side of the Source. This is only a requirement for initial startup.

See inset below.

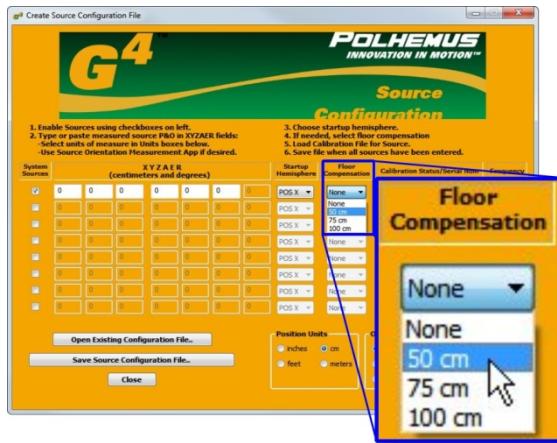
About Startup Hemisphere

- At runtime, Sensors begin tracking by detecting the presence of the magnetic field produced by one or more Sources in the tracking area. Correct computation of the Sensor's position relative to a detected Source depends upon prior knowledge about which side of the Source the Sensor is expected to be on when the Source is initially detected. (This moment of initial detection may occur dynamically, when a powered ON Hub and Sensor moves into the tracking area, or if the Hub is powered on when it is already in the tracking area.)
- When Startup Hemisphere is not configured correctly, sign errors in calculated sensor position may result, or the sensor may appear to jump from one quadrant in the tracking area to another.
- After the initial detection, the Sensor may pass above, below or around to any side of the Sources and the position will always be computed correctly. This behavior is known as "hemisphere tracking."
- When more than one Source is employed, the system will automatically align the Sensor to the correct P&O and hemisphere once the Sensor detects more than one Source.
- In many circumstances, it is not practical to dictate from which side of a Source the Sensors will always begin tracking. In scenarios such as these, the placement of Sources is very important to the practicality and usability of the tracking area. Depending on what is being tracked, a solution to this problem might be to mount the Sources above the tracking area rather than around the perimeter or throughout. This allows tracked bodies to move freely about through the area and always on one side of the Source or Sources.

7. Select Floor Compensation level (*if needed*).

Floor compensation is an optional feature to compensate for magnetic distortion caused by building floor structures. See the inset below.

The Source in the sample setup is 3 feet above the floor. If Floor Compensation is desired, choose a level that is closest to the actual distance of the Source from the floor.



Ideally, Sources would be mounted at 50- 75- or 100 cm above the floor if Floor Compensation is used.

However, in our example the Source is assumed to be 3 feet (91.4 cm) above the floor, so the closest Floor Compensation level is 100 cm.

In an actual G⁴ installation, it may be necessary to experiment with different Floor Compensation levels, starting with **None**.

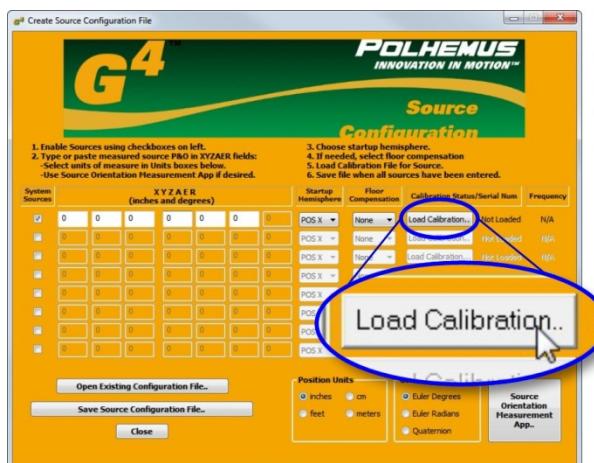
About Floor Compensation

For best accuracy, it is recommended to use the G⁴ system in an environment that is free of large amounts of conductive metal. While it is often possible to move items such as metal desks, a common obstacle in many types of buildings is the structure of the floor. Rebar or corrugated steel can affect the magnetic field generated by the G⁴ Source.

Polhemus Engineers have approximated this effect and have developed compensation algorithms that have been shown to dramatically improve performance in many situations where the floor has been determined to be altering P&O data. Floor compensation algorithms are available for 50-, 75- and 100-cm distances from the floor.

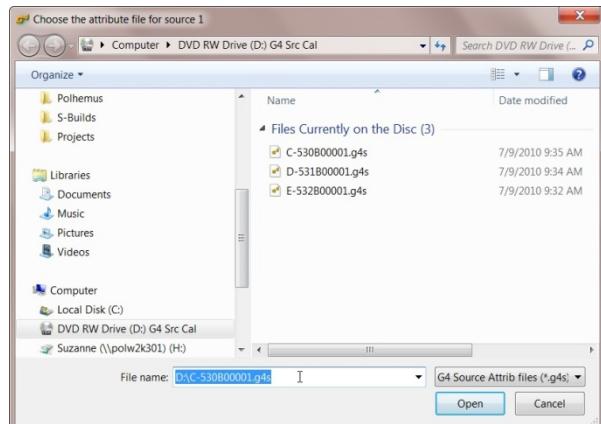
Not all rebar and floor materials are the same and floor compensation may or may not improve performance. For this reason, when applying Floor Compensation in your G4 installation, the best approach is to experiment with different levels, starting with **None**.

For more detailed information about magnetic distortion, refer to [APPENDIX B](#).



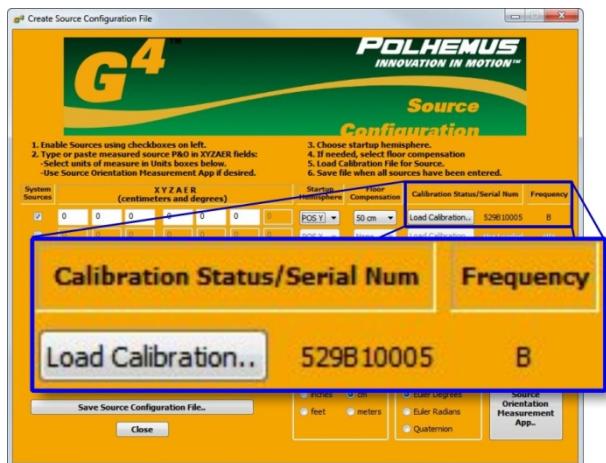
8. Load the calibration file for the Source by removing the Software Install CD and loading the Source Calibration CD.

Each G⁴ Source is calibrated during manufacture. **The unique calibration data associated with each Source is provided on a CD-ROM accompanying the Source.** In this step, the calibration file is selected and loaded into the G4CreateSrcCfg program.



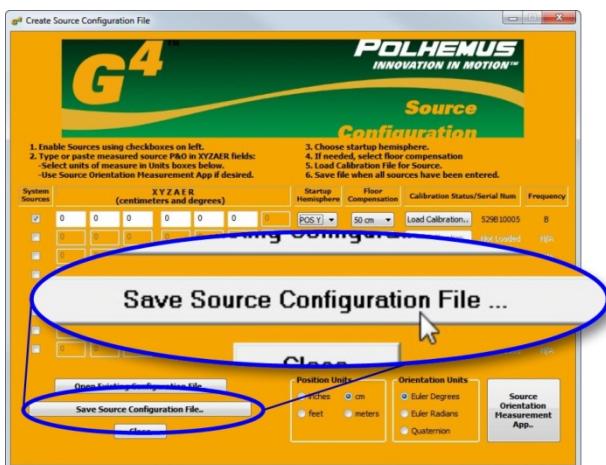
9. Choose the G⁴ Source Calibration .g4s file that corresponds with the Source being configured.

Each .g4s file is named with the serial number of the G⁴ Source to which it applies. The serial number can be read from the label on the bottom of the G⁴ Source.



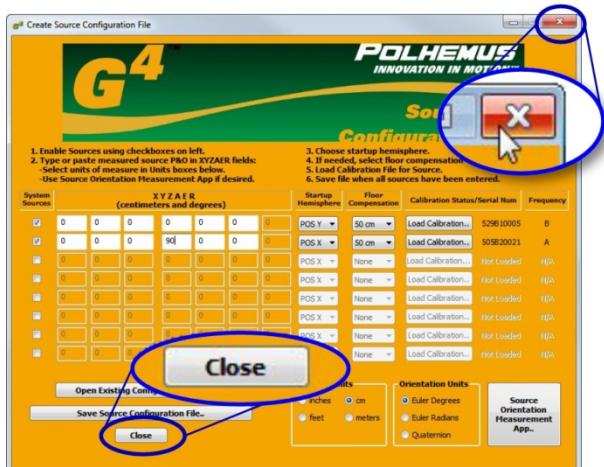
10. When the Source Calibration file is loaded, the serial number is displayed, as well as the frequency ID of the Source.

The Source's configuration information is now complete.



11. The last step is to create and save the new .g4c file.

Select the **Save** button and choose a name for the .g4c file that reflects the purpose of this Source configuration.

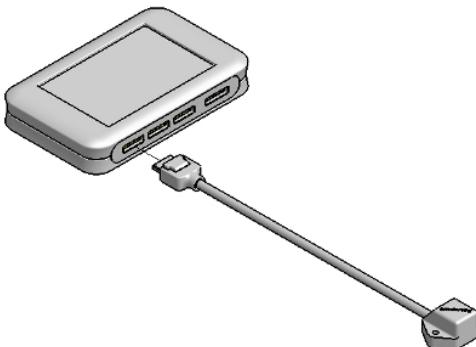


12. Exit the G4CreateSrcCfg program by selecting the Close button at the bottom of the display or the Window Close control.
13. Unplug Dongle.
14. Unplug Hub.
15. Power off Hub.

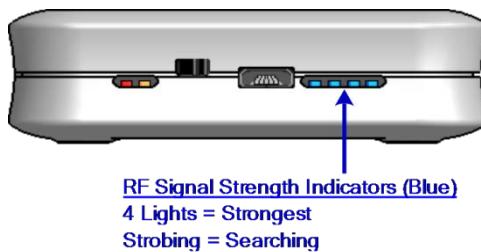
You have now created a custom source configuration file for your G⁴ setup, but the file is not yet being used. The file you have created will be employed at system startup in Section [3.6](#) ahead.

3.5 MAKE CONNECTIONS

- Plug a single Source into an AC outlet and power on.
- Plug RF/USB Module (“RFM” or “Dongle”) into host PC USB port (if you have unplugged it).
- Plug one or more Sensors into Sensor ports of G⁴ Hub. Start install of Sensors with Sensor Port 1.



Hot Swapping Sensors
If the GUI and the Hub are running in Continuous mode and you wish to add or remove a Sensor, stop continuous mode, add or remove the Sensor, and restart Continuous mode.

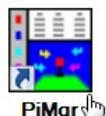


- Power on Hub. Observe the blue signal strength LEDs display a power-up sequence of one long flash followed by two short flashes. Next, the Hub searches for an RF connection. The LEDs strobe while the Hub searches.

When an RF connection is established the blue signal strength LEDs stop strobing and stay lit: more lit LEDs indicate a stronger RF signal. Experiment with signal strength by moving the Hub away from the RFM and observing a change in the signal strength indicators.

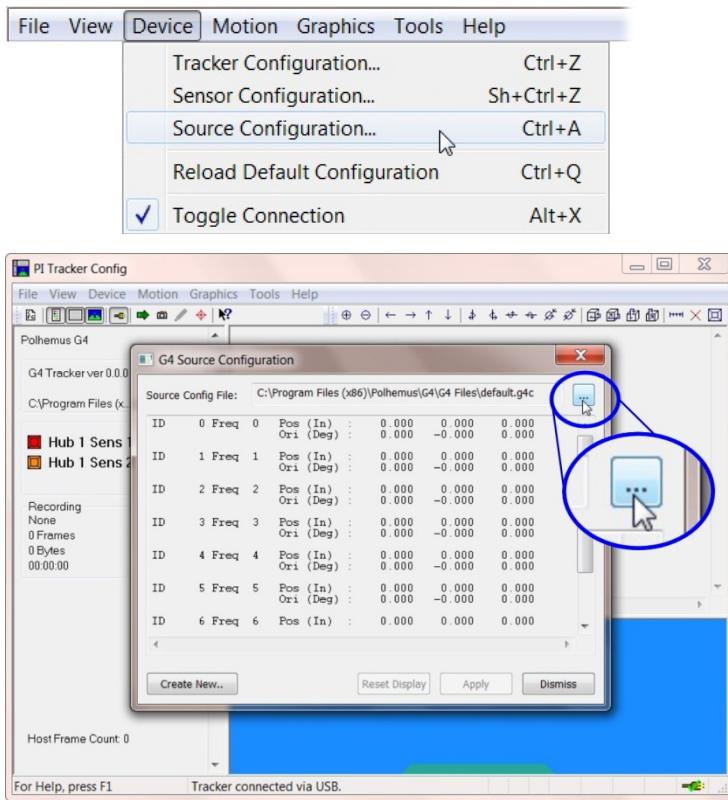
3.6 START A G⁴ TRACKING SESSION

Here is where all the setup and configuration comes together. Start a custom G⁴ tracking session using the Polhemus PiMgr and the Source Configuration (.g4c) you created in Section [3.4.3](#).

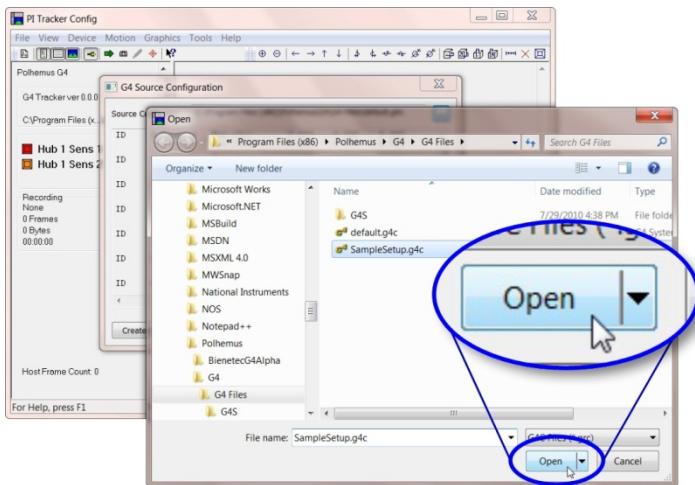


1. Launch the PiMgr application from the desktop shortcut.

To employ the Source Configuration, the created .g4c file is supplied to the G4Track Tracker Engine Software at startup. For custom applications, the file path for the .g4c file is specified when starting the G4Track DLL. For experimentation and testing on Windows, apply the .g4c file created in Section [3.4.3](#) with the PiMgr application.



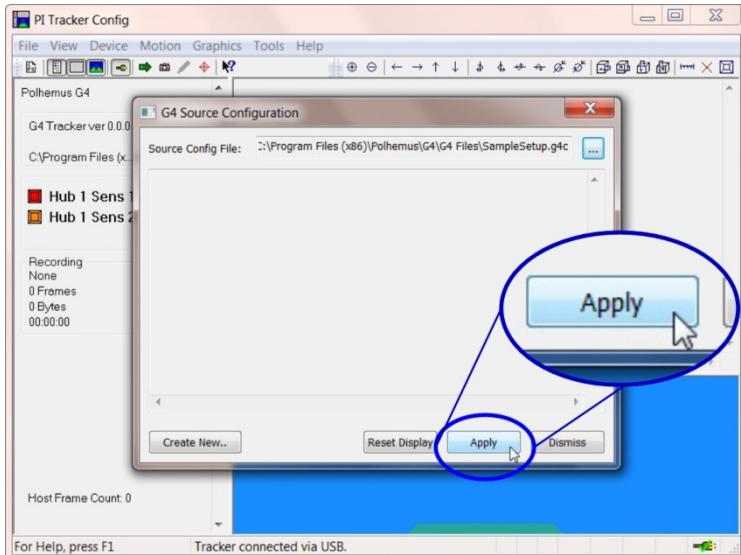
2. Open the Source Configuration dialog from the Device Menu.



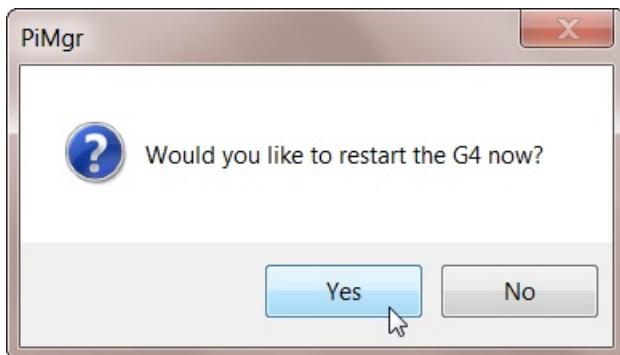
3. The G⁴ Source Configuration dialog appears.

Browse to the new .g4c file.

4. Open the .g4c file.

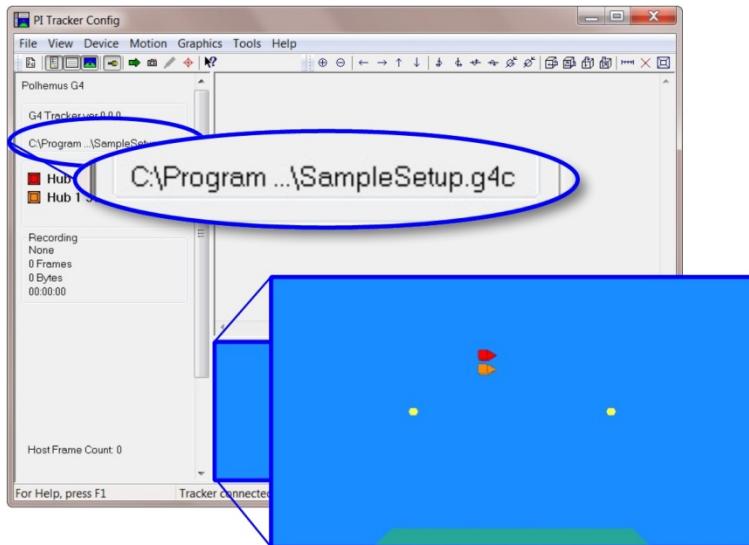


5. Apply the .g4c file.



6. The G⁴ Tracker Engine Software reads the .g4c file upon startup. To apply the Source configuration, restart the G⁴.

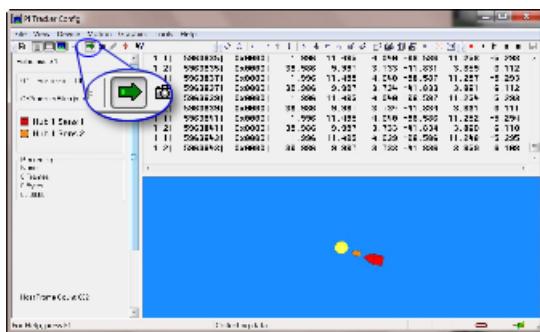
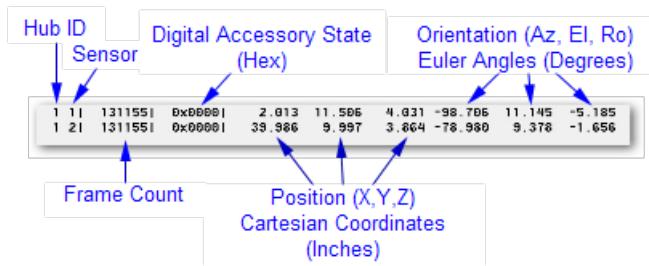
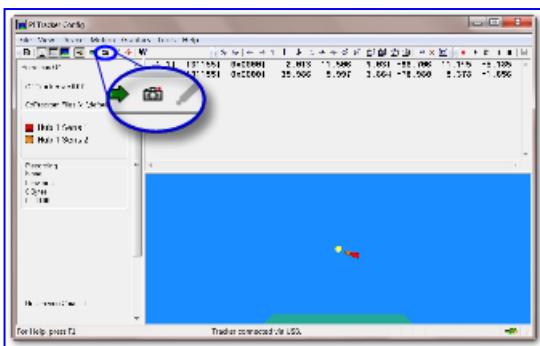
This may take several seconds to update.



7. When the PiMgr connection to G⁴ is re-established, the new Source Configuration .g4c file path is observed in the Status View pane. The configured Sources are depicted in the graphics pane.

From this point forward, until a different .g4c is selected, PiMgr defaults to this new .g4c.

This .g4c may also be applied to G⁴ via a custom application using the PDI Software Development Kit. It is the responsibility of the application to employ the correct .g4c when launching G⁴.



8. Collect a single P&O data frame from G⁴ by selecting the Single Frame toolbar icon, or by typing "P".

The text pane at the top of the PiMgr screen displays the P&O of the active G⁴ Sensors.

The fields displayed there are:

- Hub ID
- Sensor Num
- Frame Count
- Digital Accessory State
- Position X Coordinate (Inches)
- Position Y Coordinate (Inches)
- Position Z Coordinate (Inches)
- Azimuth (Degrees)
- Elevation (Degrees)
- Roll (Degrees)

9. Collect continuous P&O frames by selecting the Toggle Continuous Mode toolbar button, or type "C".

Experiment with the P&O data. Move Sensors to known positions at known attitudes and verify the data displayed on the PiMgr screen and in the graphical display.



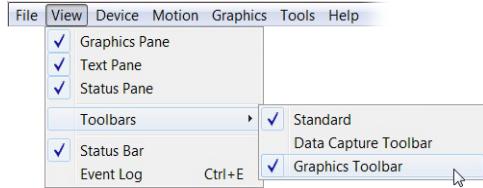
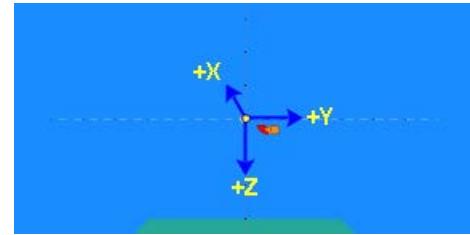
Two things to be aware of when viewing P&O data with PiMgr:

- **Point of View (POV).** The default PiMgr POV uses tracker coordinates from the origin. In this example, the Source is located at (0,0,0) and so the POV also coincides with the Source. The PiMgr's POV has the eye looking in the direction of Positive X (+X) from the Source. Positive Y (+Y) is to the right, and Positive Z (+Z) is down.

The PiMgr POV can be manipulated using the controls on the Graphics Toolbar. Enable the graphics toolbar via the View→Toolbars menu. Refer to PiMgr online help for details about the use of this toolbar.



- **Display Update.** The frame data displayed in the upper text portion of the PiMgr includes a frame count field. It is possible that data displayed in this text field may appear to 'skip' one or more frames. The reason for this is that PiMgr is NOT guaranteed to display every frame of data received from the tracker. PiMgr is designed to run cooperatively with other processes and applications running in the Windows operating system. Therefore, PiMgr renders graphics and displays frames only during system idle time. This generally produces no noticeable gaps in the animated graphics portion of the display, but it may be observed by studying the actual frame count data displayed in the text portion.



3.7 USING DIGITAL ACCESSORIES

The G⁴ Hub's digital accessory port allows up to eight (8) digital inputs to be collected and reported alongside P&O output. The state of these inputs is reported in the Digital Accessory State field of the PiMgr P&O record as a hexadecimal number.

3.7.1 PowerTRAK 360

When using the PowerTRAK 360, plug the connectors into Sensor Port 1, 2 or 3 and the Digital Accessory Port.



The four buttons on the PowerTRAK 360 correspond to digital Inputs 1-4, represented by bits 0-3 in the Digital Accessory field of the P&O frame. The buttons can be pushed individually or in combination to produce 16 unique digital input states.

In PiMgr, the digital accessory field appears in hexadecimal notation. The table below details the button states and their appearance in PiMgr.

TABLE 1. POWERTRAK 360 BUTTON STATES

Button Pressed	Digital Accessory field	PiMgr Display
1	0000 0001	0x0001
2	0000 0010	0x0002
3	0000 0100	0x0004
4	0000 1000	0x0008
1 & 2	0000 0011	0x0003
1 & 3	0000 0101	0x0005
1 & 4	0000 1001	0x0009
2 & 3	0000 0110	0x0006
2 & 4	0000 1010	0x000a
3 & 4	0000 1100	0x000c
1 & 2 & 3	0000 0111	0x0007
1 & 2 & 4	0000 1011	0x000b
1 & 3 & 4	0000 1101	0x000d
2 & 3 & 4	0000 1110	0x000e
1 & 2 & 3 & 4	0000 1111	0x000f

3.7.2 DIGITAL ACCESSORY CABLE AND CONNECTOR

For custom-made digital input applications, use the G⁴ Digital Accessory Cable Assembly.



The input lines in this assembly are represented by bits 0-7 in the Digital Accessory field of the P&O frame. The digital inputs are pulled up in the hub through a 22K resistor to 3.3V.

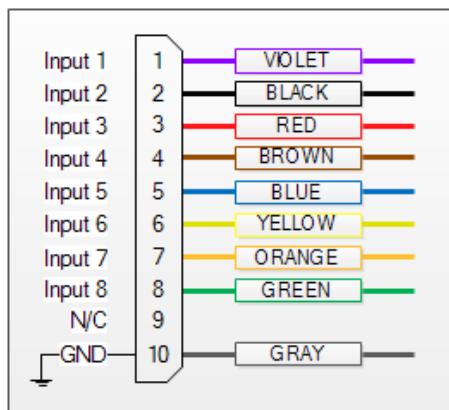


FIGURE 8. DIGITAL ACCESSORY CABLE WIRING DIAGRAM

3.8 RF RANGE

The G⁴ system utilizes a radio frequency (RF) data link that moves data between each active Hub and the RF/USB module in real time. The RF link can operate reliably up to 40-60 feet in optimal conditions. Various circumstances may affect performance such as environmental factors and other 2.4GHz RF devices. The proprietary protocol includes a pseudo-random frequency hopping pattern over 20 different frequency channels to ensure good coexistence with other devices in the 2.4GHz band.

The RF/USB Module extension cable should always be used for optimum performance.

The RF data rate can accommodate 8 G⁴ Hubs and still maintain a 120Hz update rate per hub. ***If less than eight Hubs are active, the RF protocol implements multiple transmissions for the most robust performance.***

Whenever possible, maintain a clear line of sight between the RF/USB module and the Hub. An extension cable is provided to facilitate this.

A Single-Hub system offers the highest reliability to avoid data frame drops. As additional Hubs are added to the system, random data frame drops can occur.

3.9 RUNTIME TRACKING PARAMETERS

All tracker parameters are runtime settings only. Settings must be re-applied each time the G⁴ session is started in the PiMgr or a custom application.

The application of tracking parameters varies in scope. [Table 2](#) summarizes the scope of these parameters.

Some parameters can be applied to Hubs and Sensors that are not yet detected by the tracking engine.

The purpose of this section is to describe the configurable features of G⁴ tracking. Details on how to apply these parameters at runtime with the PiMgr application or with custom software through the PDI or G4Track DLL are found in the reference documentation and online help accompanying those host software components.

TABLE 2. RUNTIME TRACKING PARAMETER SCOPE

PARAMETER	SCOPE
Filters	Applied per-Hub or for all Hubs in system.
Boresight	Applied per Sensor or for all detected Hubs and Sensors in system.
Increment, auto-increment	Applied per Sensor or for all Hubs and Sensors in system.
Frame of reference	Affects entire system. Not Hub- or Sensor-specific.
Tip Offset	Applied per Sensor or for all Hubs and Sensors in system.
Units of measure	Affects entire system. Not Hub- or Sensor-specific.

3.9.1 FILTERS

The G⁴ tracking engine contains an adaptive filter that is designed to control noise (jitter) in the data output. The filter can be applied to position or orientation or both. It may be applied on a per-Hub basis or for all Hubs in the system. With heavy filtering, P&O data may appear to have a slightly slower dynamic response, even though the data are transferred at the normal rate of 120 frames per second. Default setting is **Heavy**.

About Polhemus Filters

The filter used by G⁴ is a single-pole, low-pass filter with an adaptive pole location. The pole location is constrained within user-specified boundary values **FLow** and **FHigh** but is continuously self-adaptive between these limits as a function of a user-specified sensitivity parameter *F* and the sensed input conditions (ambient noise plus rotational rate). For input “rate” conditions that fall within the adaptive range, the adaptive feature varies the pole location between the **FLow** and **FHigh** limits to maximize the output resolution for static inputs while minimizing the output lag for dynamic inputs. Whenever the input conditions cause the filter to make a transition to a narrower bandwidth (i.e., increased filtering), the transition rate of the pole location is constrained to a user-specified maximum allowable rate.

G^4 filtering is controlled by the adjustment of four parameters: boundary values *Flow* and *Fhigh*, Sensitivity *F*, and a Maximum Transition Rate. To simplify the use of G^4 Filtering at the user level, the Polhemus PiMgr application (Windows) uses application-level filtering presets defined in [Table 3](#).

TABLE 3: PIMGR FILTER PRESETS FOR G⁴

FILTER PRESET	SENSITIVITY (F)	BOUNDARY (FLOW)	BOUNDARY (FHIGH)	MAX TRANSITION RATE
Light	0.2	0.2	0.8	0.95
Medium	0.05	0.05	0.8	0.95
Heavy	0.02	0.02	0.8	0.95

The default position and orientation filter setting for all Hubs is **Heavy**.

3.9.2 BORESIGHT

Boresighting causes one or more Sensors to be mathematically aligned in orientation with user system coordinates, regardless of the physical orientation of the Sensor. The effect of boresighting a Sensor is that orientation outputs for the Sensor will equal the specified boresight reference angles at the current physical orientation of the Sensor hardware.

Boresight reference angles may be specified in all orientation units of measure supported by the G^4 interface. See Section [3.9.6](#) to review the supported units of measure.

Boresight reference orientation may be applied to any active Sensor or to all Sensors in the system. Sensors that are not detected by the G^4 tracking engine cannot be boresighted.

Sensor boresighting can be reset (undone) at any time.

3.9.3 INCREMENT AND AUTO-INCREMENT

Position and orientation data output for any Sensor or collection of Sensors can be configured to be updated only when a specified delta threshold has been exceeded. When position and/or orientation increment is applied, P&O data are reported in a continuous stream as usual but do not change unless the change is greater than the increment threshold. Position data for each axis changes only when the position threshold has been exceeded on that axis, and only that axis' position changes. Orientation changes when the total rotation vector changes by the attitude threshold.

The G^4 tracking engine may be configured to operate in Auto-Increment mode. In this mode, new P&O data are reported only when changes in the position and/or orientation data have satisfied internal pre-defined criteria. The criteria are dynamic, depending on electromagnetic (EM) signal strength and noise values. The effect of auto-increment is virtual jitter-free performance with coarse resolution at large separation distances.

Increment threshold values applied to G^4 are expressed in the unit of measure configured for P&O output. See Section [3.9.6](#) to review the supported units of measure.

3.9.4 FRAME OF REFERENCE

A rotation and/or translation frame of reference can be applied to G^4 P&O data output as a whole. Frame of reference may be specified in all units of measure supported by the G^4 interface. See Section [3.9.6 below](#).

3.9.5 TIP OFFSET

The tip offset parameter is a means of causing the G⁴ tracking engine to produce P&O for a point other than the electromagnetic (EM) center of a Sensor. This is useful when a Sensor is mounted on an instrument. In this type of scenario, the P&O of the tip of the instrument is of interest, not the P&O of the Sensor itself. The tip offset is applied to G⁴ as a floating-point 3-tuple describing the location of the ‘tip’ with respect to the Sensor. The tip offset is specified in any position unit of measure (see Section [3.9.6](#)) supported by the G⁴ interface. Tip offset can be applied to any or all Sensors.

3.9.6 P&O OUTPUT UNITS OF MEASURE

For expressing position in Cartesian coordinates, G⁴ supports the following units of measure:

- Inches (Default)
- Feet
- Centimeters
- Meters

Orientation may be expressed as:

- Euler Angles, Degrees (Default)
- Euler Angles, Radians
- Orientation Quaternion

Units of measure parameters are applied to all G⁴ P&O output.

Certain other runtime parameters expressed as position coordinates or orientation ([Boresight Increment](#), [Frame Of Reference](#), [Tip Offset](#)) may be applied in units other than configured P&O units. Doing so does not change the current setting of the P&O output units of measure.

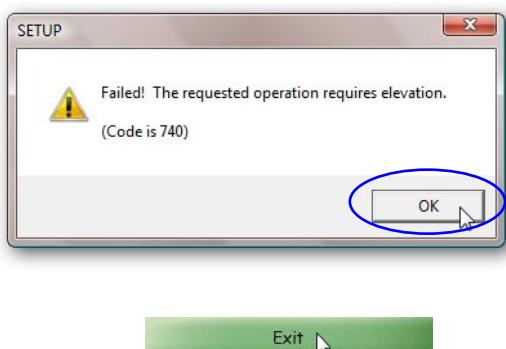
4. TROUBLESHOOTING

The Polhemus G⁴ tracker is supported by a variety of management utilities and tools for setup and data collection on the Windows platform.

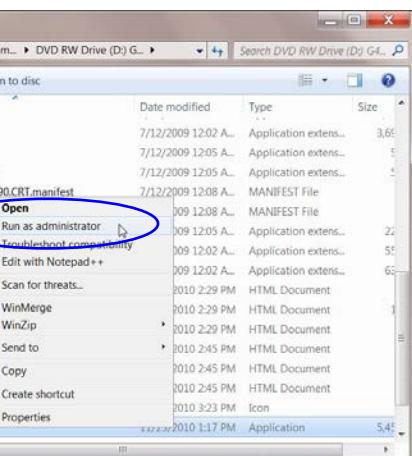
4.1 INSTALLATION ON WINDOWS VISTA, WIN7 AND WIN8

On Windows Vista, Windows 7 and Windows 8 systems, Windows User Account Control (UAC) may prevent the install from starting. An error box like the one below appears.

If this happens, proceed with the following steps to run the G⁴ Host Installation as Administrator:



Select **OK** to exit the error window.



Select **Exit** to end the G⁴ Host Software Installation.

Right-click the Setup program on the CD and select **Run as Administrator** from the menu.

4.2 .NET 3.5 INSTALLATION ON WINDOWS VISTA AND WINDOWS XP

The G⁴ Setup Utilities requires that Microsoft .NET 3.5 be installed on the host computer.

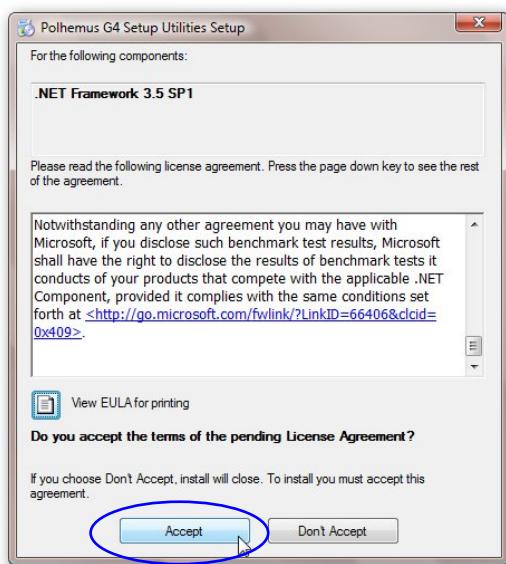
Windows 7 and later already includes .NET 3.5.

However, Windows XP and Vista systems that do not already have it require .NET 3.5 to be installed before the G⁴ Setup Utilities installation can continue.

The .NET installation begins automatically, and requires a system restart upon completion.

When the restart is completed, the G⁴ Setup Utilities installation resumes.

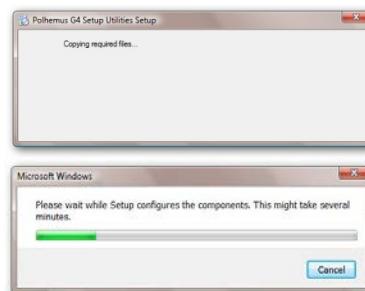
You may choose to restart your PC immediately or you may postpone the restart. Either approach is acceptable, but the PC **must** be restarted before continuing.



1. If Microsoft .NET 3.5 is not present on the installing computer, it is installed after G⁴ Drivers are installed.

Select **Accept** to allow the installation .NET 3.5 to continue.

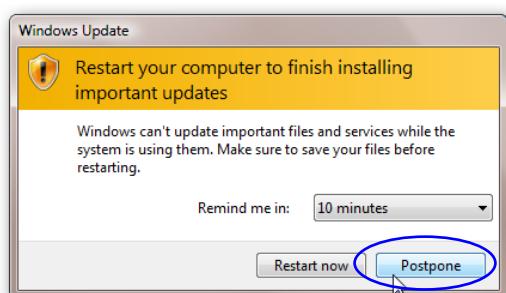
Progress windows appear as the installation proceeds:



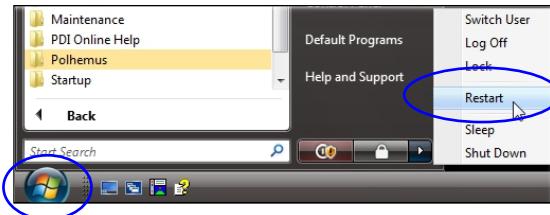
2. When .NET 3.5 installation is complete, the system must be restarted. There may be multiple windows requesting permission to restart.

The system may be restarted immediately by selecting **Yes** or **Restart Now**, or the restart may be postponed by selecting **No** or **Postpone**. Either option is fine.

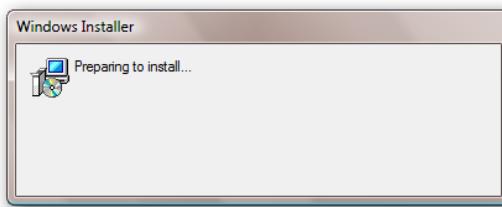
If you choose to restart immediately, refer to Section 3.3 (see page 14).



3. If you choose to Postpone, restart manually via the Windows start button:



4. When the restart has completed, the G⁴ Setup Utilities installation will resume:



5. Continue G⁴ setup with as per Section [3.3 Configure RF Setting](#) (see page [14](#)).

4.3 ADDITIONAL HELP

Problem	Solutions and Workarounds
1. P&O data reported is all zeros, or '90.0 -0.00 90.00' in orientation.	Make sure Source(s) are powered on. Make sure Hub/Sensor is in range of configured Source(s).

2. Hubs that are no longer active appear in PiMgr graphics and Status views. (And in the G4Track Active Hub Map.)	<p>RFM discovers new Hubs continuously and reports them in the Active Hub Map. Criteria are not yet established for 'aging' inactive Hubs out of the Active Hub Map. Start Hub installs with Sensor Port 1.</p> <p>Solution:</p> <p>As of version 1.0.4, the only way to clear the Active Hub Map of 'old' Hubs is to stop the G4Track DLL and reset the RF module by unplugging it. If using the PiMgr, quit and restart the PiMgr as well:</p> <ol style="list-style-type: none"> 1. Shut down PiMgr 2. Turn off Hub(s). 3. Unplug RF module from USB port. 4. Plug RF module back into USB port. 5. Turn on Hub(s). 6. Restart PiMgr. <p>Workaround:</p> <p>P&O data never includes inactive Hub data. Using assumptions appropriate to the end-user application, it is possible to develop logic to ignore Hubs in the Active Hub Map based on Hubs reporting P&O.</p>
3. Hub does not appear in Active Hub Map and does not produce P&O.	<p>Make sure that the Hub is powered ON and that the battery is not depleted.</p> <p>Make sure that the Hub is joined with the RF module. See Section 3.3.</p>
4. Hub does not complete the full startup LED flash sequence.	The Hub battery may be depleted. Recharge the unit.
5. Hub strobos continuously, never discovers RFM.	<p>Solutions:</p> <p>Make sure Hub and RF module have been joined properly with the RF Setup Utility (Section 322.)</p> <p>Make sure RF module is seated properly in USB port and end LED is illuminated.</p> <p>Make sure Hub is within RF range of the RF module.</p> <p>Make sure other RF devices are not interfering.</p> <p>Workaround:</p> <p>If the RF environment prohibits wireless connection with the Hub, plug the Hub directly into the PC.</p> <p>Caveat: You can only run one Hub at a time this way.</p>

6. RF link only works at very short distances.	<p>Solutions: Be sure to use the extension cable on the RFM. Position the RFM in an unobstructed area. The RF signal should have objects to reflect off of for good performance when human body blocks the Hub from the RFM. Make sure that there are walls and/or ceilings to provide this reflection.</p>
7. P&O is incorrect, especially in Z, elevation and/or roll as Sensors move away from Source, and Source is near the floor.	<p>Distortion from rebar or steel-reinforced flooring may be affecting accuracy.</p> <p>Solutions: Raise Source higher off floor, or Add Floor Compensation to Source Configuration (.g4c)</p>
8. P&O data is missing, frames are dropped, etc.	<p>Determine if the problem is occurring on the Host PC or in the tracking electronics. To eliminate the Host PC as the problem, make sure no other Source-intensive applications are running on the PC. Disable graphical display or real-time processing of the data if possible.</p> <p>If the PC is not the problem, verify that the RF environment is not causing frame drops and retries. Reposition the RFM antenna by using the USB extension cable to move the RFM away from the PC and/or other RF shields. Bring the Hub in close to the RFM and, or plug the Hub directly to the PC.</p>
9. Random non-existent Hub IDs appear in Active Hub Map.	<p>RF collisions may have caused an erroneous Hub ‘discovery.’ The invalid Hub will not produce P&O data, but will appear in the Hub map. To clean the Hub map, see Step 2 (above).</p>

5. PROGRAMMING AND ALTERNATE PLATFORMS

5.1 WINDOWS

Like all the Polhemus trackers, the Polhemus G⁴ is accompanied by the comprehensive Polhemus Developer Interface (PDI) SDK and programming APIs for Windows. These tools are installed automatically by the G⁴ Host Software CD installer, along with the management and configuration utilities.

For programming reference, please refer to Online Help and sample code projects included in the SDKs for all supported platforms.

5.2 LINUX

The Polhemus G⁴ set also includes a software toolkit for Linux. The Linux kit is found on the Host Software CD that accompanies a new G⁴ system. It contains the following:

- | | |
|------------------------|---|
| G4Track_lib_dist APIs: | <ul style="list-style-type: none">• G4Track library to manage G⁴• SrcCfgLib library used to create .g4c files• MAN pages for all libraries |
| Setup Utilities: | <ul style="list-style-type: none">• G4DevCfg Hub-RFM pairing application• CreateCfgFile .g4c creation application (open source) |
| User Applications: | <ul style="list-style-type: none">• G4Term console/terminal application (open source)• G4Display graphical UI application (open source) |

The Linux toolkit does not include a USB driver. It depends on the public Linux libusb-1.0 and SDL libraries which are available for download online.

To install the Linux tools, find the **G4_Linux.tar.gz** archive file on the G⁴ Host Software CD and extract it onto a Linux system.

Please refer to the MAN pages and README files included in the toolkit for more Polhemus G⁴ Linux documentation.

APPENDIX A. Source Configuration

This Appendix examines in detail the discovery and configuration of the Position and Orientation (P&O) and Hemisphere values for Sources in hypothetical one- and two-Source G⁴ system installations. These values would be input into the G4CreateSrcCfg utility during the setup of these systems.

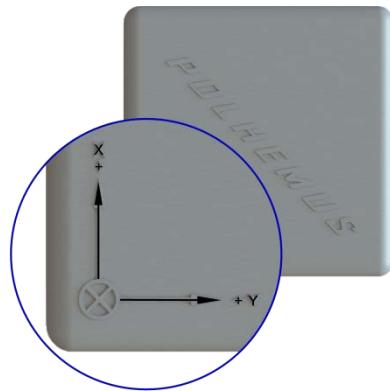
1. EXAMPLE 1 – SINGLE SOURCE SETUP

Setting up the Source Configuration file can be simple for a single Source system.

In the simplest case the origin (the point (0,0,0) where X, Y, and Z are zero) and the reference frame (the directions of the X, Y, and Z axes) are aligned with a single physical Source. To use this default scenario, enter X,Y,Z as 0,0,0 and A,E,R as 0,0,0 in the XYZAER fields of the CreateSrcCfgFile utility.

XYZAER (inches and degrees)						
0	0	0	0	0	0	0

With this set of numbers the system will calculate Sensor position from the center of the source cube, and it will calculate Sensor orientation relative to the Source's reference frame described by the markings on the Source shell.



Moving the Origin

Alternately, the origin could be mathematically translated to a *virtual* point that is not in the center of the physical Source. For example, you may want G⁴ to report 0 in X and Y at a new origin point in space 12 inches in front (+X) of the physical Source and 24 inches to the right (+Y) of the physical Source. When a Sensor is placed at that point it will report a position of (0,0,0). **To do this, you measure from the origin to the Source** and enter (-12,-24,0) for X,Y,Z. For this example you want the sensor orientation to remain relative to the Source's reference frame so you leave 0,0,0 for A,E,R.

XYZAER (inches and degrees)						
-12	-24	0	0	0	0	0

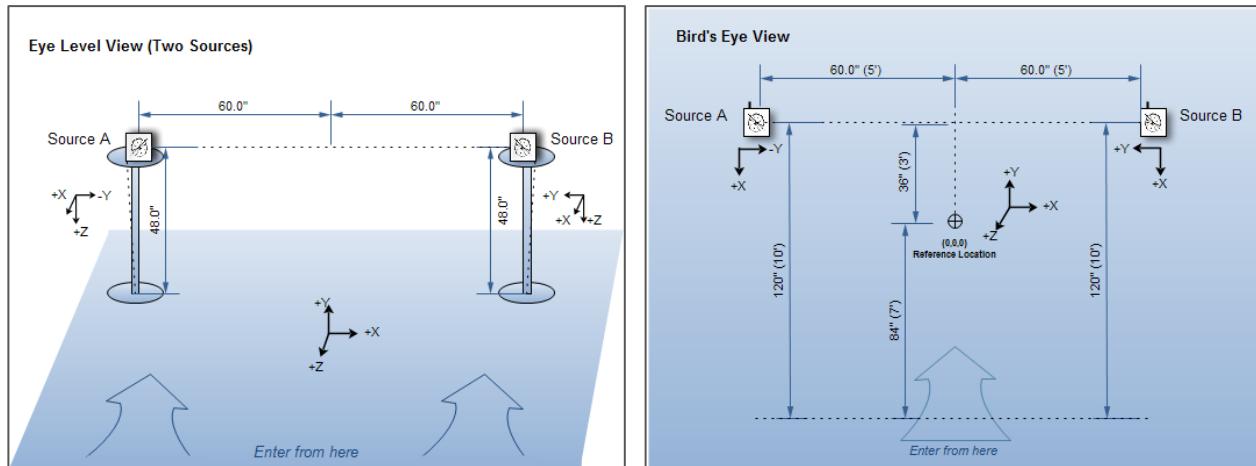
2. EXAMPLE 2 – DUAL SOURCE SETUP

For a multiple Source system the setup process can become confusing because there is greater flexibility (both physically and virtually) in setting up the system.

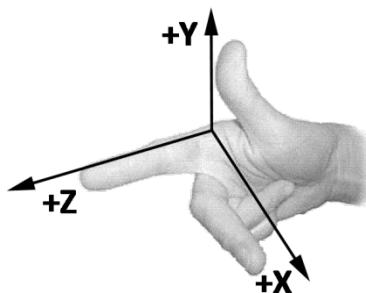
The G⁴ system offers huge flexibility for tracking over large areas by referencing multiple Sources placed around the area to be tracked. This keeps a strong magnetic signal that will always be available to the Sensors within the tracked area and allows for shaping the area of coverage (such as a long narrow area, a rectangular area, or an L-shaped area.). The system is similar to a cell phone system in that the Sensors (cell phones) listen to the closest Sources (cell towers)—as the Sensors move out of one Source's area of coverage they move into another's coverage. The G⁴ software keeps track of this geometry and reports the Sensors' P&O within the coverage space.

In order to report the P&O data, a frame of reference needs to be established by the user. In this example two Sources are set 10 feet (120 inches) apart on a stage 10 feet wide by 20 feet long. One Source (frequency A) is located on a pedestal 4 feet (48 inches) tall, placed 5 feet (60 inches) left of center stage and another Source (frequency B) is located on a similar pedestal 5 feet to the right of center stage. Both Sources are 10 feet back from the front of the stage and they are mounted on the pedestal with the mounting screw holes down and the power switch is toward the rear of the stage.

In this example, the frame of reference for P&O will be defined as follows: the horizontal axis of the stage is to be the X direction, the vertical axis is to be the Y direction, and the front-to-rear axis is to be the Z axis, as in a traditional graphics coordinate frame. Center stage will be Zero X, the floor will be Zero Y, and the Zero Z plane will be 7 feet (84 inches) from the front of the stage.



To understand this frame of reference, use a Right Hand Rule. The pointing finger is the +Z Axis, the thumb is the +Y Axis and the middle finger is the +X Axis:



Standing on the stage and facing the audience, using your right hand to match the desired output reference frame, +Z (pointing finger) will be pointing at the audience, +Y (thumb) will be pointing up and +X (third finger) will be pointing left.

This sets a *virtual* frame of reference (VFR) that is not only translated but also rotated from all of the actual physical Sources. To calculate correct P&O in this new VFR, the G⁴ needs to know the position and orientation of each Source **relative to the VFR**.

Measure Source Position

Determining the position of each Source relative to the VFR is straightforward. Using the Bird's Eye View [above](#) we see that:

Source A position is physically translated from the origin/VFR by X=-60, Y=+48 and Z=-36.

Source B position is physically translated from the origin/VFR by X=+60, Y=+48 and Z=-36.



The key question to answer here is "***How far is the Source FROM the origin?***"

Always measure source position FROM the origin/VFR TO the Source.

Do *NOT* measure from the Source to the VFR!

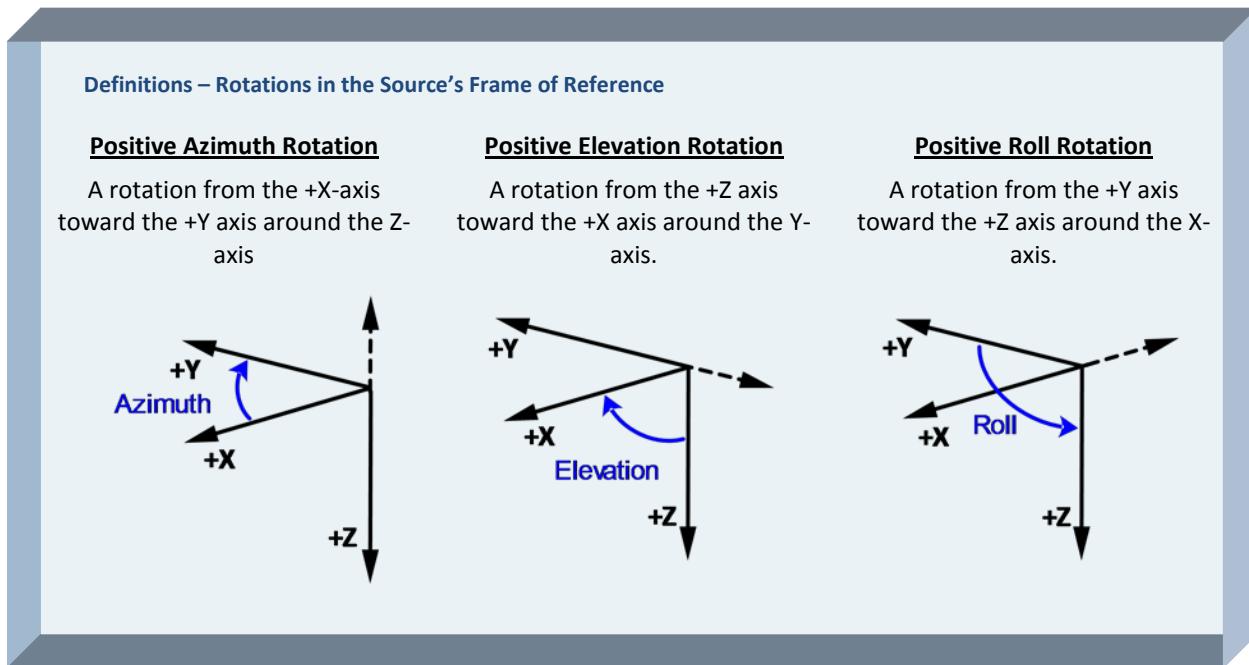
Measure Source Orientation

Note: The discussion that follows is a detailed examination of how to determine a Source's orientation referenced to a Virtual Frame of Reference. It is important to have a general idea about how these angles are calculated, and Polhemus recommends studying the process below.

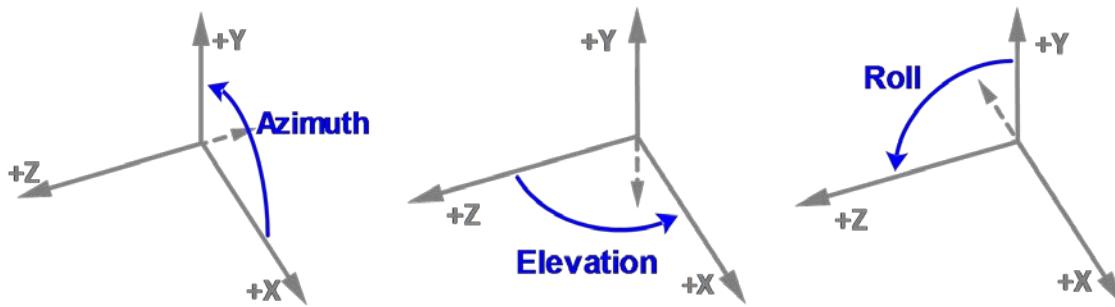


*In large systems with several Sources or with a different Virtual Frame of Reference than the hypothetical system used here, it may be preferable and less error-prone to use Polhemus' automated method with the **G4SrcOrientMeasApp**. This method is detailed in [APPENDIX C](#).*

The orientation of each Source relative to the VFR is arrived at by calculating (in order) the azimuth, elevation and roll rotations needed to apply to the VFR to equal each physical Source's native frame of reference.



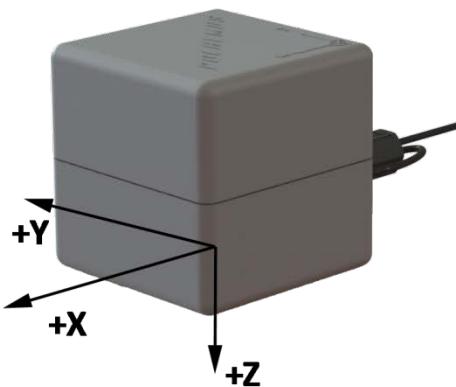
These rotations must be applied *in the frame of reference* that we are working in. That is, we apply (in order) azimuth, elevation and roll rotations *in the new VFR*:



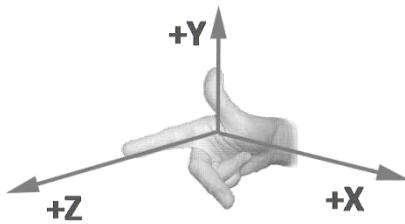
Source A

Look carefully at the Source A Frame of Reference below and determine the relationship between the X, Y, Z axes with the X, Y, Z axes of the VFR:

Source A Frame of Reference

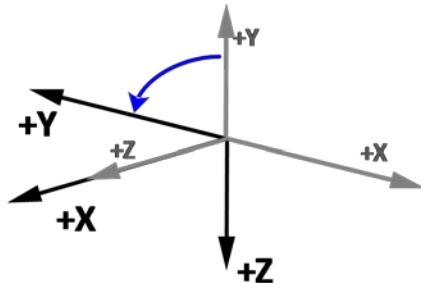


Virtual Frame of Reference



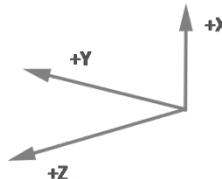
1. Rotate in Azimuth

By superimposing the axes of the two coordinate systems together, we see that the Y-axis of the VFR (in gray) can be rotated 90 degrees to align with the Y-axis of Source A (black).



Remember that the rotation must occur in the VFR coordinate system. The rotation we require is a 90 degree rotation from the Y-axis to the negative X-axis ($Y \rightarrow -X$) of the VFR coordinate system. From the definitions [above](#) we know that a rotation from the positive X-axis to the Y-axis ($X \rightarrow Y$) is positive rotation in azimuth. This is equivalent to the rotation we want here: a 90 degree rotation in azimuth (-90° Az).

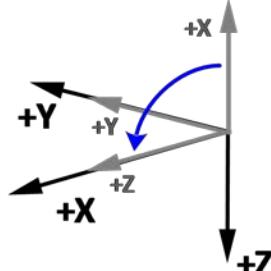
The entire VFR is rotated 90 degrees in Azimuth. The result of this rotation in Elevation in the VFR:



2. Rotate in Elevation

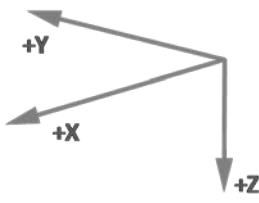
Superimpose again. Now it can be seen that the X-axis of the VFR can be rotated 90 degrees to align with the X-axis of Source A.

In the VFR coordinate system, this is a rotation from the X-axis to the Z-axis. A rotation from the Z-axis to the X-axis is a positive rotation in elevation. Therefore the rotation we want here is a *negative* 90 degree rotation in elevation (-90° El).

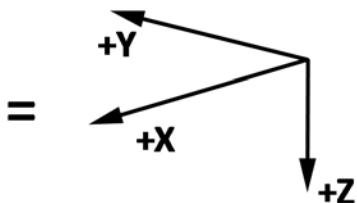


This final rotation aligns the VFR with the Source A frame of reference:

Rotated VFR



Physical Source Orientation



The sum of these rotations is azimuth, elevation and roll of

(90, -90, 0)

Source B

Refer again to the Birds-Eye View [above](#). In our setup, Source B is physically oriented the same as Source A, so the orientation of Source B in the VFR is the same as that of Source A.

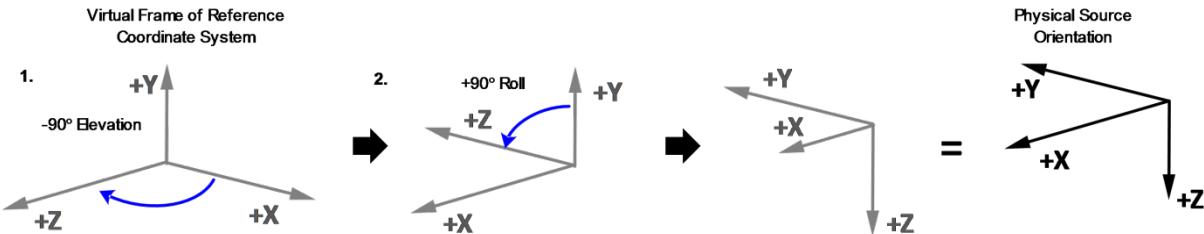
The final Source Position and Orientation values are:

System Sources	XYZ AER (feet and degrees)							Startup Hemisphere	Floor Compensation	Calibration Status/Serial Num	Frequency
<input checked="" type="checkbox"/>	-60	48	-36	90	-90	0	0	NEG Z	None	Load Calibration..	505B20021 A
<input checked="" type="checkbox"/>	60	48	-36	90	-90	0	0	NEG Z	None	Load Calibration..	529B10005 B



Note: The process described above arrives at the Source A orientation by first determining the Azimuth rotation and then the Elevation rotation. No Roll rotation was required in this example. However, the resulting orientation of (90, -90, 0) is not the only solution! There is another equally valid Source Orientation that could be used here.

In general, it is best to start the rotation process with an Azimuth rotation as we did in this solution. However, if there is no Azimuth rotation, one could start with Elevation. If we do that with this hypothetical Source A orientation, the process proceeds like this:



The resulting orientation using this approach is (0, -90, 90), which is equivalent our previous result of (90, -90, 0). In this hypothetical system, either could be used successfully as inputs to the CreateSrcCfgFile utility.

This dual solution a result of the ambiguity of Euler Angles at cardinal angles. More often this ambiguity may be encountered when tracking P&O in Euler Angle units, and in those cases the use of Quaternion orientation will eliminate the problem. It is not practical or intuitive to use Quaternions in a tutorial example of this nature and so we chose to use a method more instructive of the concepts herein.

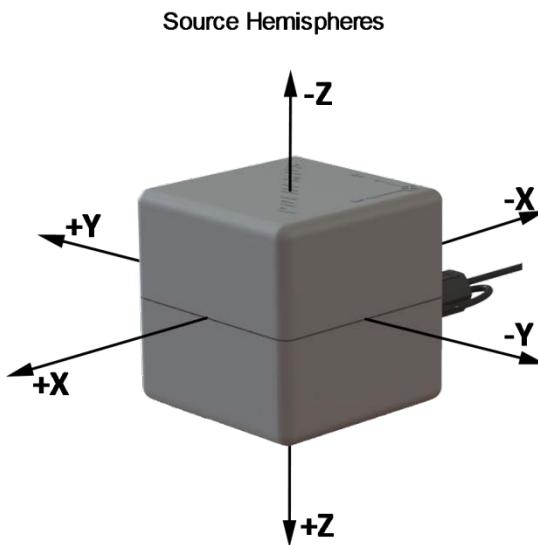
This ambiguity and complexity can be avoided in most cases by employing the G4SrcOrientMeasApp utility described in [APPENDIX C](#).

3. HEMISPHERES

As with other magnetic trackers, G⁴ computes position with two possible answers due to the symmetry of magnetic fields; these answers are equal and opposite to each other. Obviously only one answer is correct, so the system requires definition of which hemisphere is correct at the start of tracking; from that point on, the system will keep track of the hemisphere and produce the correct answer.

G⁴ will automatically figure out the correct hemispheres when there is more than one Source configured and in use. However, in order to do this G⁴ needs to sense at least two Sources. It may not always be the case that upon initial entry into a tracking space multiple Sources are within range of the Sensor, so G⁴ may momentarily self-select the wrong hemisphere until it senses another Source; once found, the hemisphere ambiguity is resolved automatically.

The starting hemisphere selection in the CreateSrcCfgFile utility is offered to eliminate the confusion time for multi-Source setups and ***is important for a single Source setup.*** The starting hemisphere selection is relative to each individual Source. Use the markings on the Source shell to determine which hemisphere of coverage the Sensor will be in at startup.



Once the system starts in the indicated hemisphere, all hemispheres are automatically tracked for total freedom of movement.

In the stage example [above](#), at initial startup (before the VFR has been mathematically recalculated by G⁴), when tracking a user's head, entry into the tracking area would always be above the Sources on the pedestal, so the -Z starting hemisphere would be selected for each Source. This would produce non-ambiguous tracking from the start (no auto-correction would occur). If a starting hemisphere cannot be defined, use the best guess and let the system resolve the hemispheres automatically, but realize that there can be a short period of time required before the hemisphere is resolved.

APPENDIX B. Understanding Distortion

The AC magnetic tracking technology employed by G⁴ and by other Polhemus trackers is based on the presence of a magnetic dipole field created by a closed loop of electric current. G⁴ Sources produce these dipoles on three axes, and Sensors detect them on three axes.

In an ideal benign environment, the dipole fields produced by the Source behave predictably according to theoretical models, and position and orientation (P&O) solutions can be found with a high degree of accuracy. However, the theoretical dipole behavior may be disrupted by the presence of magnetic distortion in the tracking environment.

There are two kinds of magnetic distortion that are explained by material physics: eddy current distortion and permeability distortion. In practice, AC magnetic tracking technology is usually more susceptible to eddy current distortion. Eddy current distortion is created by the presentation of large loops of conductive material (e.g., a window frame made of conductive material or a sheet of **highly** conductive metal, such as aluminum, copper or silver). The conductive loop tends to create a magnetic field (B). To counteract this unstable condition, the material supports small, closed-loop electronic eddy currents that produce a reverse magnetic field to counteract B . In situations where eddy currents are strong enough, they might distort the pure dipole produced by the Source by combining with it.

The extent of the effect of magnetic distortion depends on the material, its size and shape, and its proximity to the Source-Sensor field path. Polhemus has found that the effects of eddy current distortion on P&O measurement can be eliminated by placing large eddy current distorters away from the Source-Sensor field lines on the order of three times the distance between Source and Sensor ($p > 3d$); often the effects are negligible at a distance of $1d$ – $2d$, depending on the size of the distorts.

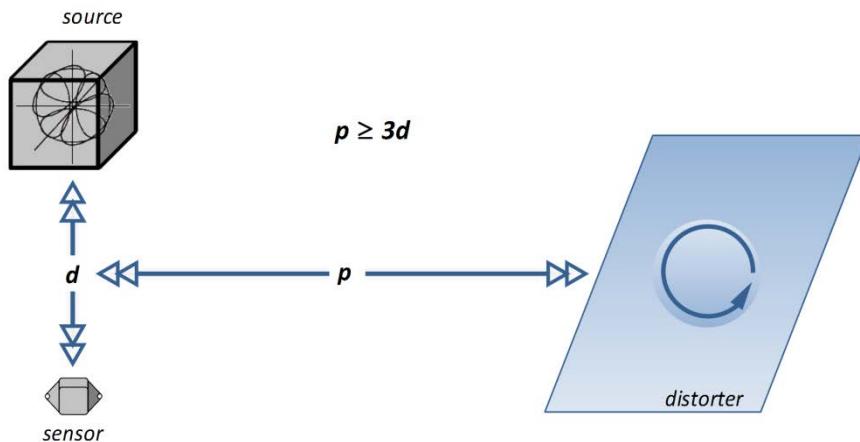


FIGURE 9. COMPONENT PLACEMENT FOR EDDY CURRENT ELIMINATION

Polhemus finds that in the majority of cases consideration of the above guidelines results in a successful implementation.

Magnetic permeability distortion is produced by ferromagnetic materials such as iron, nickel or cobalt. These materials exhibit strong attraction to one another and are easily magnetized. Electrons in these materials act as tiny electromagnets, aligning themselves so that their magnetic fields reinforce one

another. When the fields produced by magnetic tracker electronics come near a ferromagnetic material, the dipole field geometry is distorted by the tendency of the field to couple with the ferromagnetic field. AC magnetic tracking technology is not immune to this type of distortion, but circumstances that produce it are very rare in practice. To cause magnetic permeability distortion, would require an unusual circumstance such as placing the magnetic material directly on the sensor.

APPENDIX C. Using the G⁴ Source Orientation Measurement App (Windows)

One of the two fundamental operations in setting up a G⁴ System is to create the Source Configuration File (.g4c) that identifies the location, orientation and calibration data of the sources in the G⁴ installation.

This operation is performed by using the Create Source Configuration File utility (**CreateSrcCfgFile**): Manually enable and input each Source's Position and Orientation, load a unique Source Calibration File (.g4s), configure the Startup Hemisphere and select an optional Floor Compensation setting.

When there are multiple G⁴ Sources installed, it can be confusing to figure out the correct orientation to apply for each source, relative to the overall system frame of reference. This is especially true if the Sources are mounted at different orientations from one another. ([APPENDIX A.](#) provides a good example of this.) To make this task easier, Polhemus has developed the G⁴ Source Orientation Measurement App for Windows (**G4SrcOrientMeasApp**). This app can be launched directly from the CreateSrcCfgFile utility, right when you need it. With the **G4SrcOrientMeasApp**, you can detect and save the orientation of all installed sources using the G⁴ itself. In addition, CreateSrcCfgFile allows you to input the Source P&O measurements *all at one time* with a single “paste” operation.

How it works

After connecting to the G⁴, the task of G4SrcOrientMeasApp is to determine the orientation of each Source in the installation. It uses Sensor 1 to do this. You will move the Sensor around your installation, approaching each Source. As you move the Sensor around, the app will tell you when the Sensor is too close or too far away from a Source. When a Source is detected, the app will tell you that it is “Ready To Measure,” at which time you will click a button to take the measurement and move on to the next Source.

The measurements can be saved to a text file or to the Windows clipboard. If you save to the clipboard then you can go back to the CreateSrcCfgFile utility and paste the measurements directly into the program in one operation.

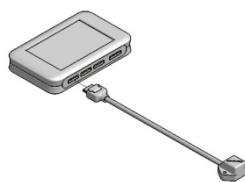
If you save the measurements to a text file, you can then edit the text file by adding the Position information for each Source. Then copy the entire contents of the file and paste it directly into the CreateSrcCfgFile **XYZAER** fields in one paste operation.

Preparation

The instructions that follow will familiarize you with the process of using the default features of the G4SrcOrientMeasApp.



- To get started, you should already have the Dongle and one Hub paired using the **G4SystemSetup** utility.

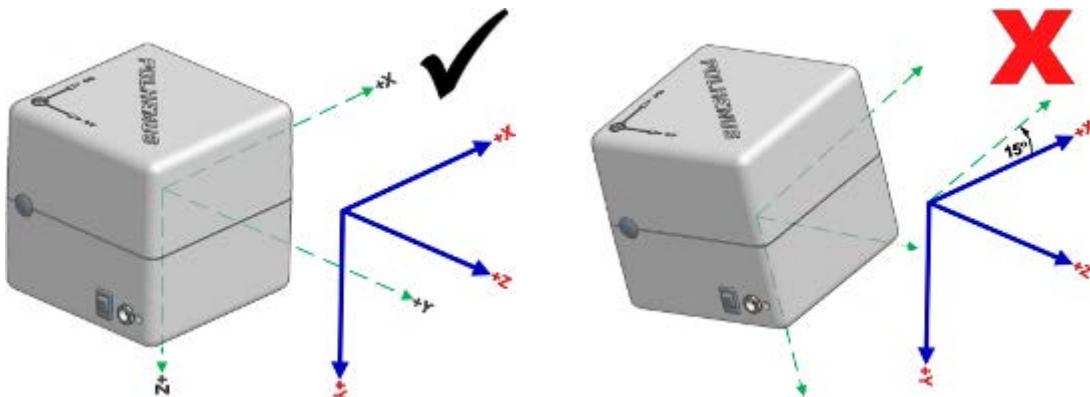


- There should be a sensor plugged in to the Sensor 1 position on the Hub.



- If you have a PowerTrak360, plug that in too. It can be used as the Sensor 1 position (above), but this is not a requirement; it may also be used as an addition to a standard Sensor plugged into the Sensor 1 position.

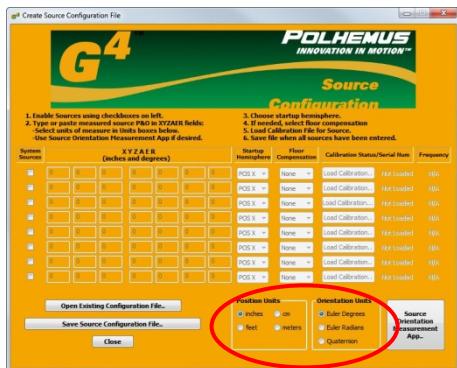
- Your source(s) should already be mounted in your tracking area, aligned with the X, Y, and Z axes of the desired frame of reference.



IMPORTANT Note: This utility will detect source orientation to the **nearest 90°**. If the sources in your installation are not aligned on the axes, you will not get precise measurements. However, it may be possible to use these measurements to find the correct quadrant. Then you would need to do manual fine-tuning of the measurements to your actual source orientation.



- Next, launch the *CreateSrcCfgFile* utility.



- Select the desired **Position Units** (inches/cm/feet/meters) and **Orientation Units** (degrees/radians/quaternion).



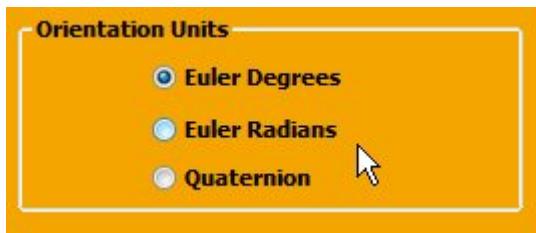
- Start the **G4SrcOrientMeasApp** by clicking on the big square button on the lower right.

G4SrcOrientMeasApp – Step By Step



1. Connect to G⁴.

When a connection has been established, the status message changes from **Not Connected** to **Connected**.



2. Review Orientation Units.

These fields already contain the Orientation Units that you selected previously in CreateSrcCfgFile.



Note: When you change the Orientation units, only measurements taken subsequently will be saved in the new units. Measurements already saved to the clipboard or to a file cannot be converted to the new units.



If you have already taken several measurements and you wish to change orientation units, the best course of action is to either:

Start over by clearing the Clipboard (step [3 below](#))

or

Continue collecting source orientation measurements in the current units. Later, after you paste all of the measurements into the CreateSrcCfgFile program, you can change the units of all the measurements in that program. Just be sure that when you paste the measurements that the Units setting in the CreateSrcCfgFile program is set to the units that the measurements were collected in with G4SrcOrientMeasApp.



3. Review Save Options.

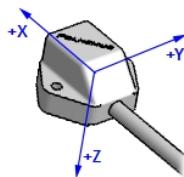
By default, measurements will be saved to the Windows Clipboard. At any time you can Clear the Clipboard or View the measurements that you have collected.

4. Position Sensor 1 in alignment with the desired system Frame of Reference.

**Position sensor 1 near Source.
Point sensor in +X direction with bottom of sensor pointing in +Z direction
of system frame of reference**

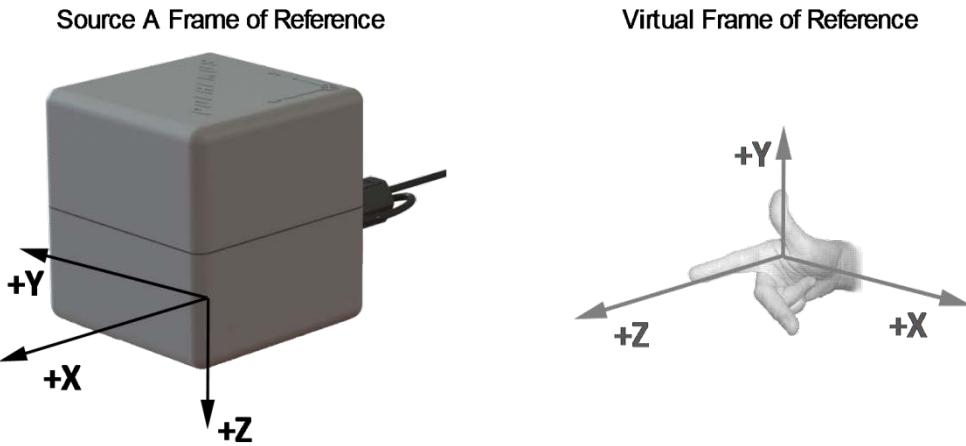
The orientation of your sensor is very important. It must be oriented in alignment with the desired system frame of reference that you are now configuring:

- a. The +X direction of Sensor 1 should be aligned with the +X direction of the desired system frame of reference.
- b. The bottom of Sensor 1 should point in the +Z direction of the desired system frame of reference.

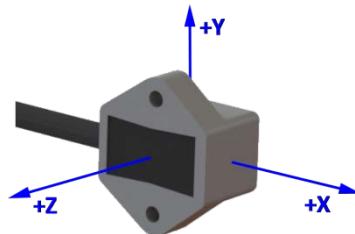


Example:

Recall the hypothetical dual-Source G⁴ system setup described in [APPENDIX A](#).

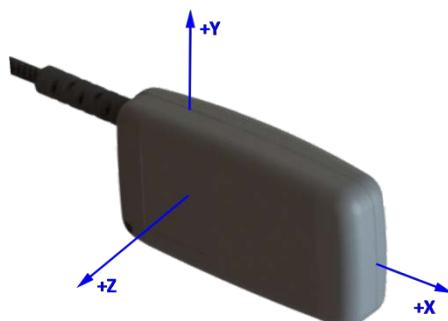
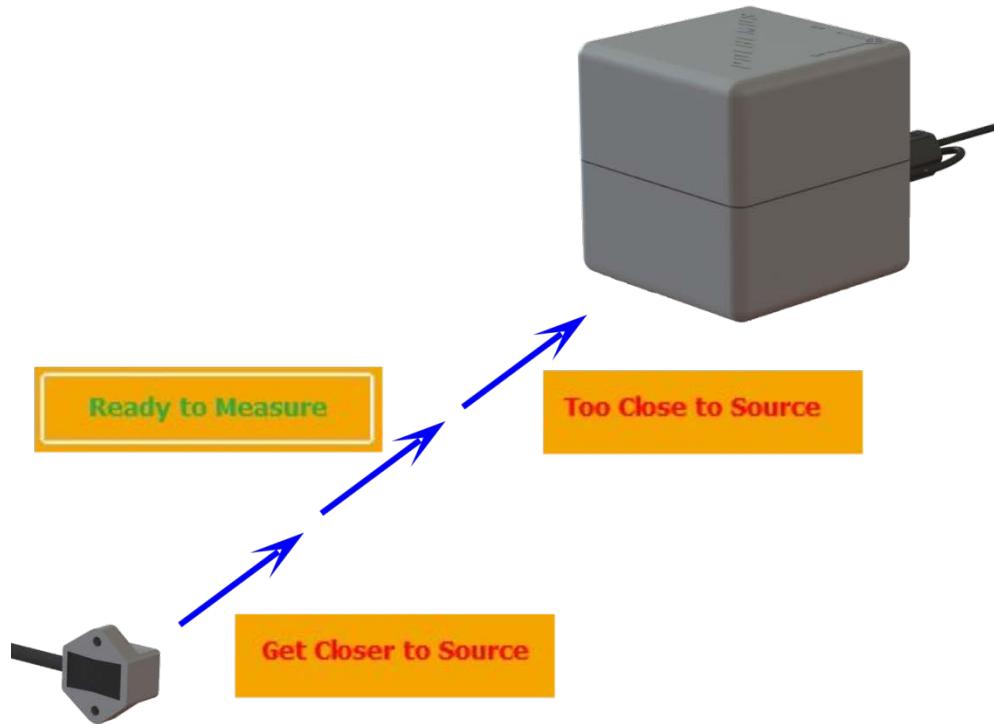


Sensor 1 should be oriented in alignment with the virtual frame of reference:



5. Move Sensor 1 toward a Source.

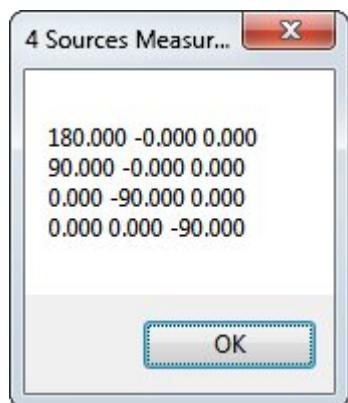
Move toward a Source from any direction. While you are too close or too far away from a Source, messages will be displayed in red telling you to get closer or move away. A Ready To Measure message will appear when your distance from the Source is just right.



6. Measure when Ready.

When the green **Ready To Measure** message is displayed, save the measurement by clicking on the **Measure Source Orientation** button. This may require the help of another person to click the button while you position the Sensor near the Source.

Note: If you have a PowerTrak360 connected to the hub, you can take the measurement remotely by clicking on any button on the PowerTrak360.



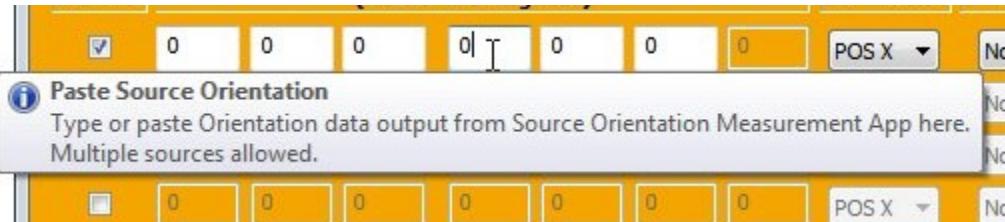
7. Repeat Steps 5 and 6 with the rest of the installed Sources.

If you wish to review the measurements you have already taken, click on the "View.." button in the Save Measurements To box.

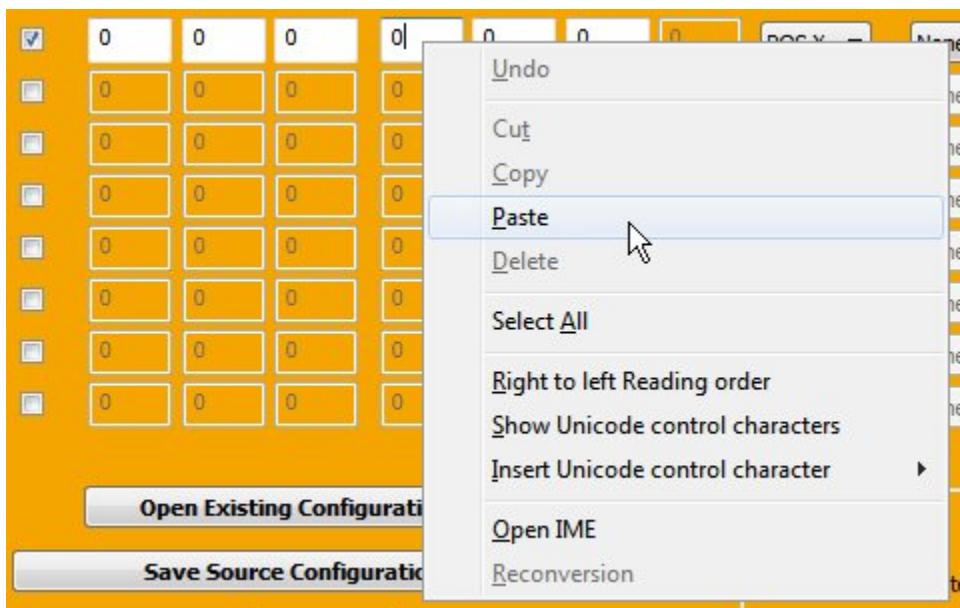
If you wish to start over, click on the "Clear" button next to the Clipboard option.

8. Paste the collected measurements.

In **CreateSrcCfgFile**, enable a Source, then hover your mouse over the first Orientation field. A Tooltip appears, indicating that you can paste source orientation data there.



Right-click and select **Paste**.



All of the measured source orientations in the clipboard are pasted into the correct fields and enabled.

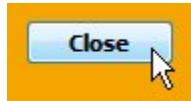
System Sources	XYZAER (inches and degrees)						Startup Hemisphere	Floor Compensation	Calibration Status/Serial Num	Frequency	
<input checked="" type="checkbox"/>	0	0	0	180	-0	0	0	POS X ▾	None ▾	Load Calibration..	Not Loaded
<input checked="" type="checkbox"/>	0	0	0	90	-0	0	0	POS X ▾	None ▾	Load Calibration..	Not Loaded
<input checked="" type="checkbox"/>	0	0	0	0	-90	0	0	POS X ▾	None ▾	Load Calibration..	Not Loaded
<input checked="" type="checkbox"/>	0	0	0	0	-0	90	0	POS X ▾	None ▾	Load Calibration..	Not Loaded

Note: In order for the **Paste** operation to work, the source measurements must be in the Windows Clipboard memory: Take care to go directly from the **G4SrcOrientMeasApp** to the **CreateSrcCfgFile** without doing any Windows copy operations that would overwrite the Clipboard.

9. Continue your .g4c file creation as usual.

Measure Source Positions. Select the Startup Hemisphere and Floor Compensation. Load the Calibration File. Save the .g4c.

Don't forget to close the G4SrcOrientMeasApp that is still running with an active G⁴ connection.



Note: It is possible to paste ALL source measurements (position and orientation) into the CreateSrcCfgFile program at one time. To do this, Select Save Measurements to File when you start G4SrcOrientMeasApp (step [3](#)). Then after you have collected all of the Source Orientation measurements, open the file you saved with a text editor and type in the position measurements for each source. Then copy the text contents of the file and paste into the first X position field in CreateSrcCfgFile. Now all Source position and orientation measurements are pasted in at once.

APPENDIX D. Another Two-Source Setup and Sample Configuration

Each G⁴ Source set includes a factory calibration file (.g4s) produced by Polhemus manufacturing. For optimal performance in each installation, the G⁴ tracking engine requires this Source calibration data, as well as the location and attitude of each Source. Together this information describes the unique Source configuration of the G⁴ installation. This data is provided to the Tracker Engine Software in a custom-compiled Source Configuration (.g4c) file.

The procedure for G⁴ Source installation, setup and generation of the Source Configuration (.g4c) file is detailed in this section.

The Sources in this system are mounted facing each other three (3) feet off the floor and seven (7) feet apart. (The measurements shown in these diagrams are in inches.) The tracked objects (upon which Hubs/Sensors are mounted) enter the tracking area from the direction depicted.

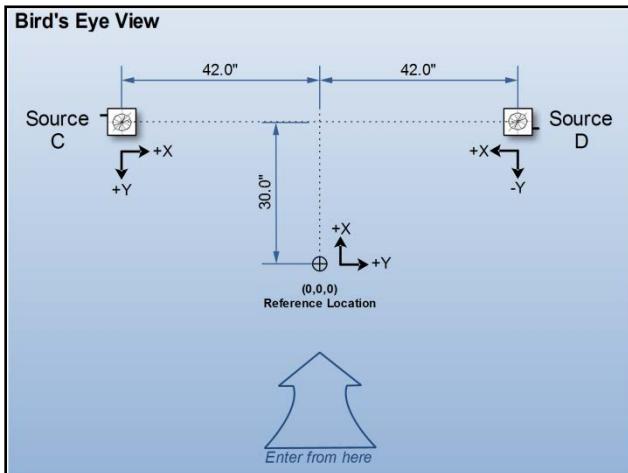


FIGURE 10. SAMPLE SOURCE SETUP, BIRD'S EYE PERSPECTIVE

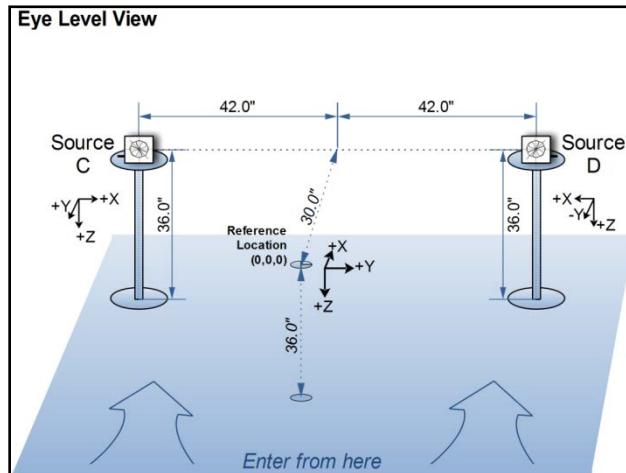


FIGURE 11. SAMPLE SOURCE SETUP, EYE-LEVEL PERSPECTIVE

PLACEMENT

When arranging one or more Sources in a tracking area, keep the following in mind:

G⁴ performance is best when Sensors are within 2 to 6 feet (0.6 to 1.83 m) of a Source but not closer than 4 inches (10 cm). Sources should be arranged and mounted no more than 16 feet (4.88 m) apart. The tracking area can be expanded by installing more Sources and placing them strategically.

To minimize magnetic distortion (see inset below), secure Sources at least three (3) feet off the floor to non-metallic surfaces with nylon, fiberglass or stainless steel 302 screws. The G⁴ Source features mounting holes for attachment to fixed surfaces. Do not place the power supply directly on the Source.

About Magnetic Distortion and Floor Compensation

For best accuracy, it is recommended to use the G⁴ system in an environment that is free of large amounts of conductive metal. While it is often possible to move items such as metal desks, a common obstacle in many types of buildings is the structure of the floor. Rebar or corrugated steel can affect the magnetic field generated by the G⁴ Source.

Polhemus Engineers have approximated this effect and have developed compensation algorithms that have been shown to dramatically improve performance in many situations where the floor has been determined to be altering P&O data. If needed, these floor compensation algorithms are applied to the G4 system in the Source Configuration File (.g4c) based on the distance of the G4 Source from the floor. This process is detailed in Section [3.4](#).

For more detailed information about magnetic distortion, refer to [APPENDIX B](#).

For more detailed information about magnetic distortion, refer to the **POLHEMUS G⁴ SYSTEM MANUAL**.

SELECT FRAME OF REFERENCE

For correct motion tracking, the fixed P&O of the Sources in the tracking area must be measured and input to G⁴ at runtime.

For proper measurement, first determine a **reference location** from which the position and orientation of each Source will be measured. It does not matter where this location is, but it is important that the P&O of each Source in the system be measured accurately from this location. In this example, the reference orientation, the Virtual Frame of Reference

The reference point in the layout depicted above is in the middle of the tracking area. This reference point is the chosen origin, with coordinates (0,0,0). The orientation of this re

Alternatively, the reference location may also be located at the center of one of the Sources, so that one Source is positioned at the origin, and the others are measured in relation to it. This simplifies the Source setup somewhat. However, it is often advantageous to choose a different point in the tracking area to which the *Sensor* P&O will be referenced.



Note that the tracking frame of reference can be modified at runtime with the Translation and Rotation Frame Of Reference runtime parameters. Details on how to apply these parameters at runtime with the PiMgr application or with custom software through the PDI or G4Track DLL are found in the reference documentation and online help accompanying those host software components.

MEASURE CAREFULLY

Carefully measure the position and orientation of each Source relative to the reference location.

SOURCE CONFIGURATION FILE

GENERATE SOURCE CONFIGURATION FILE

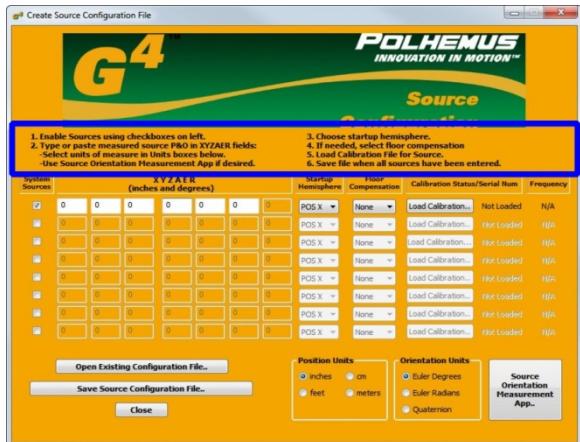
Information about the placement and characteristics of the Sources is needed by the G⁴ tracking engine to produce P&O solutions. The Source Configuration (.g4c) file is generated and supplied to the tracking engine on startup. The .g4c file is created with the Create Source Configuration File utility that is automatically installed with the G⁴ Host Software. (See [G4 System Overview](#).)

The instructions that follow demonstrate generation of a .g4c file for the sample Source setup depicted in [Figure 10](#) and [Figure 11](#) (see page D-1).



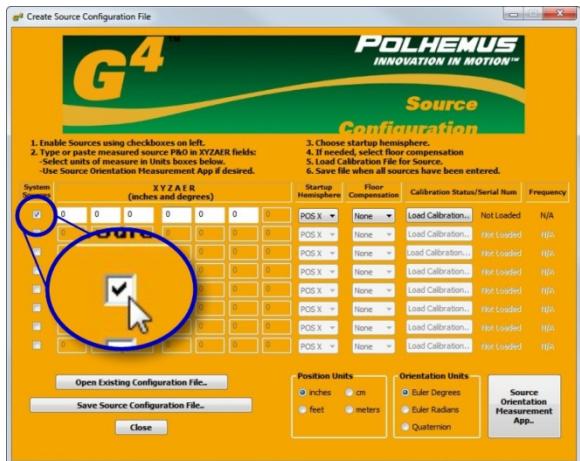
Start the G⁴ Source configuration file creation process by launching the G4CreateSrcCfg utility.

A Windows shortcut to this utility is installed on the desktop.



Instructions for using the utility are listed at the top of the display.

The screen displays fields for each possible Source. A G⁴ system may employ up to eight Sources. With this utility you will enable fields for each Source in your system, and fill in the fields you enable.



Enable fields for the first Source.

It does not matter which Source is first. For this demonstration, the first Source will be Source C, the one on the left in [Figure 10](#) and [Figure 11](#).

XYZAER (inches and degrees)						
0	0	0	0	0	0	0

Input XYZAER measurements for the Source. These may be entered individually or pasted from the Windows clipboard as a block. (See [below](#).)

Measuring *from the reference location*, the position coordinates of Source C are (30, -42, 0), measured in inches.

Source C is turned 90 degrees to the right, so the Euler orientation coordinates in degrees with respect to the reference are (90, 0, 0).

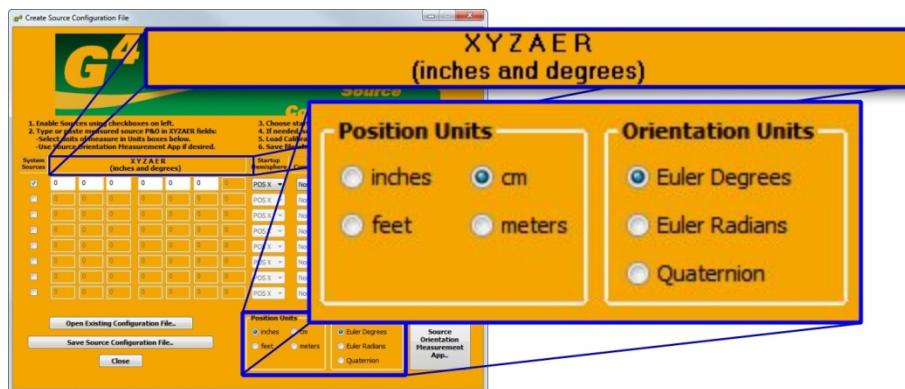


The orientation of Sources C and D in this example are easily determined because they differ from the virtual frame of reference by only one rotation in Azimuth. A more complex scenario is described in [APPENDIX A](#) with a detailed step-by-step description of how the Source Orientation inputs for the AER fields in the G4SrcCfgFile utility are discovered.

Alternatively, Source Orientation values can be measured automatically using the **G4SrcOrientMeasApp**. The process for using this tool is detailed in [APPENDIX C](#).



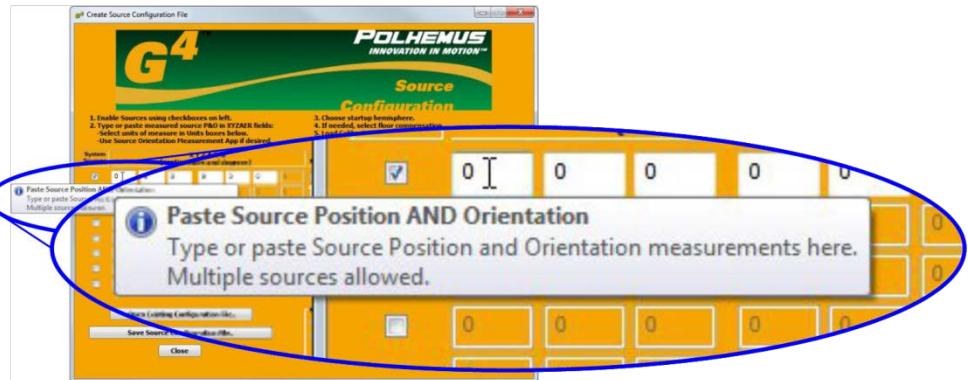
To express Source P&O measurements in units other than inches and degrees, select input Position and Orientation units in the lower right-hand corner of the display. The current selections are displayed in the XYZAER field heading.



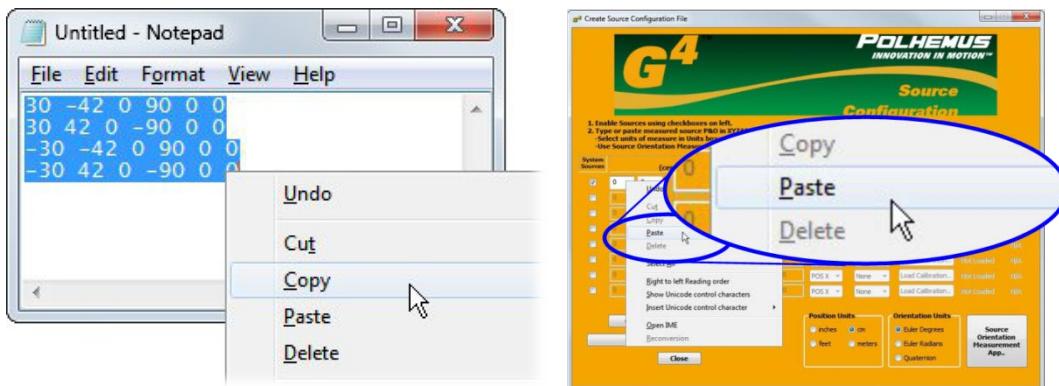
Note that if unit selections are changed after data is input into the XYZAER fields, the values in the fields are converted to the new units automatically.



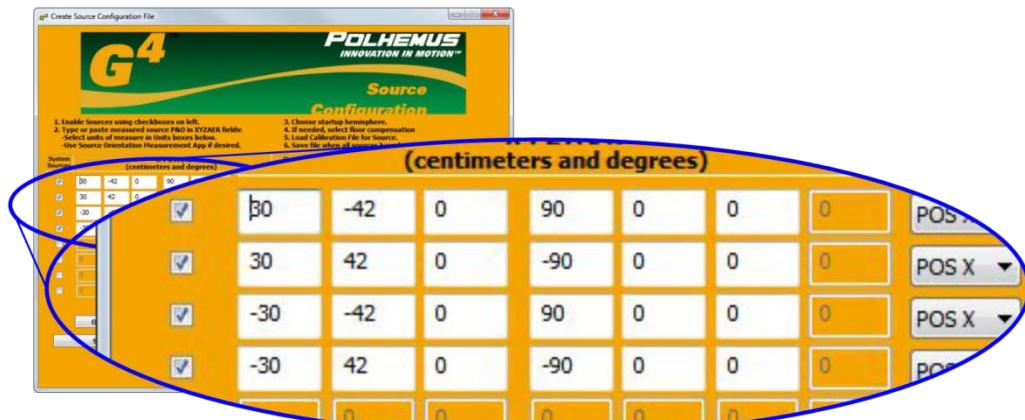
If you have Source Position and Orientation values saved to the Windows clipboard, you can paste them directly into the XYZAER fields in CreateSrcCfgFile.

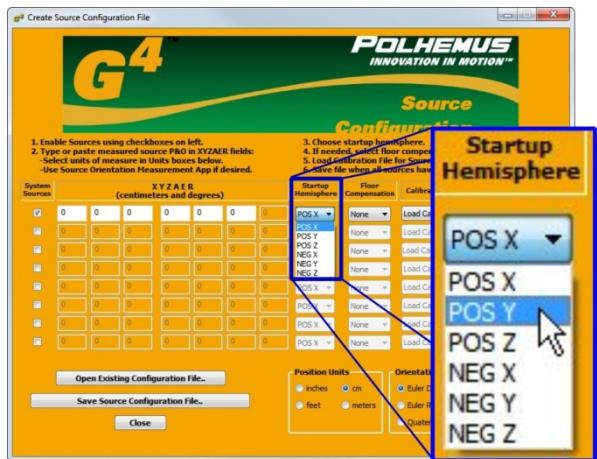


For example, if you have edited the P&O for multiple Sources in Windows Notepad, you can select and copy all of the numbers from Notepad into CreateSrcCfgFile as one block of data.



When data for multiple Sources are pasted into an active field, Source fields receiving the data will become active.





Select the Source C **Startup Hemisphere**. The startup hemisphere of a Source describes the direction with respect to that Source from which Sensors enter the tracking area or approach that Source.

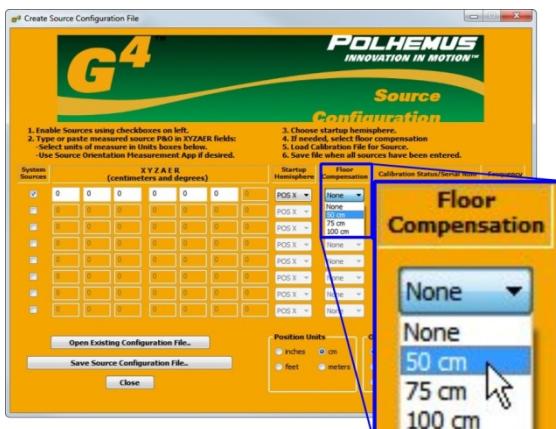
In this example, the startup hemisphere for Source C is +Y (POS Y) because in the tracking area described by this Source layout, tracked objects (Sensors) are meant to enter the space (or be initially powered on) on the +Y side of Source C.

Note: After power up, Sensor tracking is not confined to the +Y side of Source C. This is only a requirement for initial startup.

When more than one Source is employed, the system will automatically align the Sensor to the correct P&O and hemisphere once the Sensor detects more than one Source.

About Startup Hemisphere

- At runtime, Sensors begin tracking by detecting the presence of the magnetic field produced by one or more Sources in the tracking area. Correct computation of the Sensor's position relative to a detected Source depends upon prior knowledge about which side of the Source the Sensor is expected to be on when the Source is initially detected. (This moment of initial detection may occur dynamically, when a powered ON Hub and Sensor moves into the tracking area, or if the Hub is powered on when it is already in the tracking area.)
- In the depicted sample setup, tracked objects enter the area from the left-hand side of Source D and from the right-hand side of Source C. The axes of the Cartesian coordinate system around each Source are displayed in the diagrams: +X is always in the forward direction away from a Source, +Y is to the right, and +Z is straight down. Using these axes, the tracked objects in this setup always enter the tracking areas from +Y side of Source C; therefore the startup Source hemisphere for Source C is the +Y hemisphere. Likewise, the approach is from the -Y side of Source D and the startup Source hemisphere for Source D is the -Y hemisphere.
- When Startup Hemisphere is not configured correctly, sign errors in calculated sensor position may result, or the sensor may appear to jump from one quadrant in the tracking area to another.
- After the initial detection, the Sensor may pass above, below or around to any side of the Sources and the position will always be computed correctly. This behavior is known as "hemisphere tracking."
- When more than one Source is employed, the system will automatically align the Sensor to the correct P&O and hemisphere once the Sensor detects more than one Source.
- In many circumstances, it is not practical to dictate from which side of a Source the Sensors will always begin tracking. In scenarios such as these, the placement of Sources is very important to the practicality and usability of the tracking area. Depending on what is being tracked, a solution to this problem might be to mount the Sources above the tracking area rather than around the perimeter or throughout. This allows tracked bodies to move freely about through the area and always on one side of the Source or Sources.



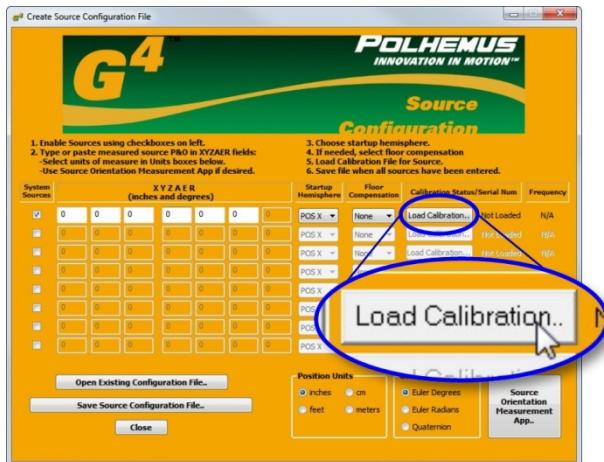
Select Floor Compensation height, if needed.

The Sources in the sample setup are 3 feet above the floor. If Floor Compensation is desired, choose a level that is closest to the actual distance of the Source from the floor.

Ideally, Sources would be mounted at 50- 75- or 100 cm above the floor if Floor Compensation is used.

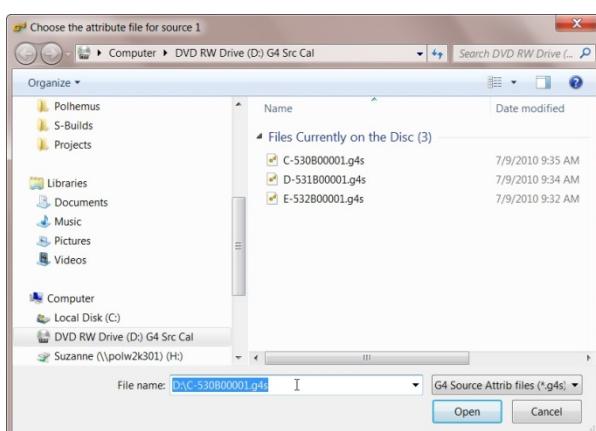
However, in our example the Sources are 3 feet (91.4 cm) above the floor, so the closest Floor Compensation level is 100 cm.

In an actual G⁴ installation, it may be necessary to experiment with different Floor Compensation levels, starting with **None**.



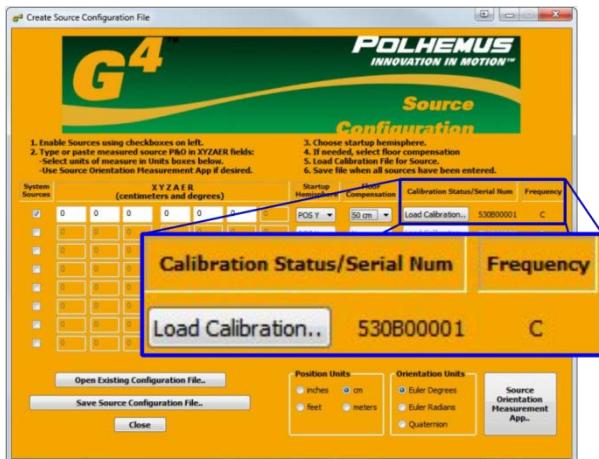
Load the calibration file for the Source.

Each G⁴ Source is calibrated during manufacture. The unique calibration data associated with each Source is provided on a CD-ROM accompanying the Source. In this step, the calibration file is selected and loaded into the G4CreateSrcCfg program.



Choose the G⁴ Source Calibration .g4s file that corresponds with the Source being configured.

Each .g4s file is named with the serial number of the G⁴ Source to which it applies. The serial number can be read from the label on the bottom of the G⁴ Source.



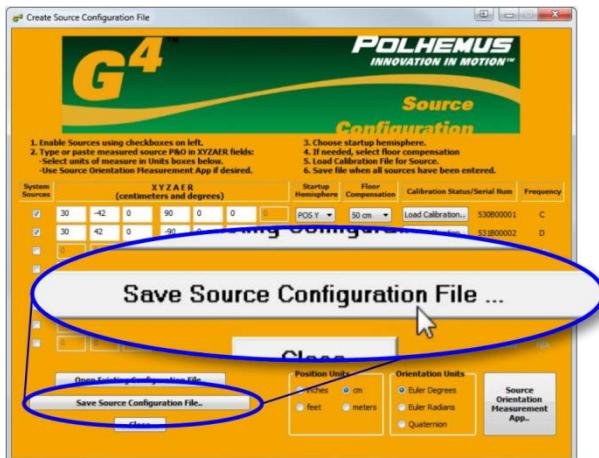
When the Source Calibration file is loaded, the Loaded status is displayed, as well as the frequency ID of the Source.

The first Source's configuration information is now complete.

Enable the input fields for the next Source configuration to be entered. This time, the information for Source D in sample diagrams is input.

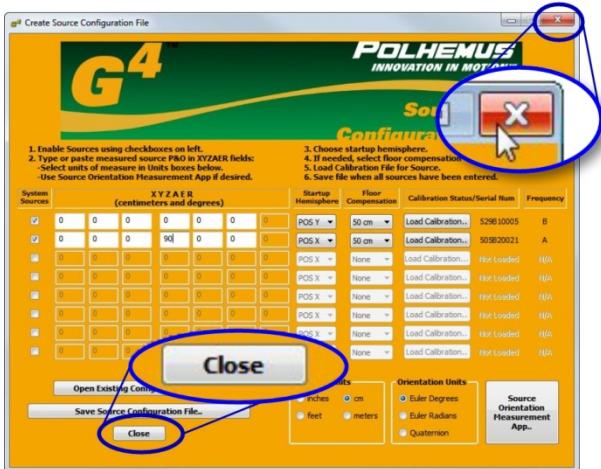
Source D is placed symmetrically to Source C. The values input here differ only in sign.

System Sources	XYZAER (feet and degrees)						Startup Hemisphere	Floor Compensation	Calibration Status/Serial Num	Frequency	
<input checked="" type="checkbox"/>	30	-42	0	90	0	0	0	POS Y	None	Load Calibration..	530B00001 C
<input checked="" type="checkbox"/>	30	42	0	-90	0	0	0	NEG Y	None	Load Calibration..	531B00002 D



The last step is to create and save the new .g4c file.

Select the save button and choose a name for the .g4c file that reflects the purpose of this Source configuration.



Exit the G4CreateSrcCfg program by selecting the Close button at the bottom of the display or the Window Close control.

APPENDIX E. Specifications

COMPONENTS

System Electronics Unit (Hub)

The Hub contains embedded hardware and software necessary to compute the position and orientation of each Sensor and wirelessly transmit this data to your PC.

Dimensions: Approx. 4.2 in. (10.6 cm) L x 0.75 in. (1.9 cm) W x 2.6 in. (6.6 cm) H

Weight: Approx. 4 ounces (114 grams)

Source (See [Figure 4](#))

Dimensions: Approx. 4.07 in. (10.34 cm) L x 4.07 in. (10.34 cm) W x 4.05 in. (10.29 cm) H

Weight: 1.60 lbs. (726gm) Thread size 1/4" x 20

Sensor (See [Figure 5](#))

Dimensions: Approx. .90 in. (2.29 cm) L x 1.11 in. (2.82 cm) W x .60 in. (1.52 cm) H

Weight (*approximate weight of Sensor head only*): 0.32 oz. (9.1 gm)

PowerTRAK 360 (See [Figure 6](#))

Dimensions: Approx. 2.92 in. (7.42 cm) L x 1.73 in. (4.39 cm) W x .71 in. (1.80 cm) H

Weight: Approx. .08 lbs. (37.0gm) *without cable*; .11 lb (50.0gm) *with cable*

SPECIFICATIONS

Update Rate

120 Hz per Sensor, simultaneous samples, with optimal RF communication conditions.

Latency

Less than 10 milliseconds in optimal RF communication conditions

Static Accuracy

Range	Orientation	Position
1 meter/3.3 ft	0.50 degrees RMS	0.08 inches/0.20 cm RMS
2 meter/6.5 ft	0.75 degrees RMS	0.25 inches/0.64 cm RMS
3 meter/9.8 ft	1.00 degrees RMS	0.50 inches/1.27 cm RMS

Interface

Proprietary RF Link; 2.4 GHz frequency-hopping architecture

Software Tools

- PiMgr Graphical User Interface (GUI) for Windows®
- Setup and Configuration Utilities for Windows
- PDI Software Development Kit for Windows
- C Programming APIs for Windows

Operating Temperature

10°C to 40°C at a relative humidity of 10% to 95%, noncondensing

Power Requirements

Source: 5 volt, 1 amp

RF/USB Dongle: 5 volt, 30 ma

Hub: 5 volt, 500 ma Internal battery, rechargeable via USB or included power supply. Battery is not user serviceable.

Regulatory

FCC Part 15, Class B	EN61326-1: 2006 emission	EN61326-1: 2006 immunity
2.4 GHz Radio Approval:	FCC Part 15 IC RSS 210	EN301489-1 V1.8 2008 emission EN301489-3 V1.4.1 2002 immunity

APPENDIX F. Limited Warranty

Polhemus warrants that the Product shall be free from defects in material and workmanship for a period of two years from the date of Polhemus's delivery to the Buyer, or two years and 30 days from the date ownership of Product passed to the Buyer, whichever occurs first, with the exception of Hub battery which has a warranty period of one year against material defects. As with all batteries, capacity (run-time) will diminish over time due to battery age and charging cycles. Diminished battery capacity does not constitute material defect. Polhemus shall, upon notification within the warranty period, correct such defects by repair or replacement with a like serviceable item at Polhemus's option. This warranty shall be considered void if the Product is operated other than in accordance with the instructions in Polhemus's User Manual or is damaged by accident or mishandling. Parts or material which are disposable or expendable or subject to normal wear beyond usefulness within the warranty period such as lamps, fuses, etc., are not covered by this warranty.

In the event any Product or portion thereof is defective, Buyer shall promptly, and within the warranty period, notify Polhemus in writing of the nature of the defect and return the defective parts to Polhemus at the direction of Polhemus's Customer Service representative. Upon determination by Polhemus that the parts or Products are defective and covered by the warranty set forth above, Polhemus, at its option shall repair or replace the same without cost to Buyer. Buyer shall be responsible for any import/export duties/tariffs and pay all charges for transportation and delivery costs to Polhemus's factory for defective parts where directed to be sent to Polhemus, and Polhemus shall pay for transportation costs to Buyer's facility only for warranty replacement parts and Products. Removed parts covered by claims under this warranty shall become the property of Polhemus.

In the event that allegedly defective parts are found not to be defective, or not covered by warranty, Buyer agrees that Polhemus may invoice Buyer for all reasonable expenses incurred in inspecting, testing, repairing and returning the Products and that Buyer will pay such costs on being invoiced therefor. Buyer shall bear the risk of loss or damage during transit in all cases.

Any repaired or replaced part or Product shall be warranted for the remaining period of the original warranty or thirty (30) days, whichever is longer.

Warranties shall not apply to any Products which have been:

- repaired or altered other than by Polhemus, except when so authorized in writing by Polhemus; or
- used in an unauthorized or improper manner, or without following normal operating procedures; or
- improperly maintained and where such activities in Polhemus's sole judgment, have adversely affected the Products. Neither shall warranties apply in the case of damage through accidents or acts of nature such as flood, earthquake, lightning, tornado, typhoon, power surge(s) or failure(s), environmental extremes or other external causes. Warranties shall not apply to any Products if the Products are defective because of normal wear and tear; or
- used for any purpose without obtaining any applicable regulatory approvals.

POLHEMUS DOES NOT WARRANT AND SPECIFICALLY DISCLAIMS THE WARRANTY OF MERCHANTABILITY OF THE PRODUCTS OR THE WARRANTY OF FITNESS OF THE PRODUCTS FOR ANY PARTICULAR PURPOSE. POLHEMUS MAKES NO WARRANTIES, EXPRESS OR IMPLIED, EXCEPT OF TITLE AND AGAINST PATENT INFRINGEMENT, OTHER THAN THOSE SPECIFICALLY SET FORTH HEREIN.

IN NO EVENT SHALL POLHEMUS BE LIABLE UNDER ANY CIRCUMSTANCES FOR SPECIAL INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO LOSS OF PROFITS OR REVENUE. WITHOUT LIMITING THE FOREGOING POLHEMUS'S MAXIMUM LIABILITY FOR DAMAGES FOR ANY CAUSE WHATSOEVER, EXCLUSIVE OF CLAIMS FOR PATENT INFRINGEMENT AND REGARDLESS OF THE FORM OF THE ACTION (INCLUDING BUT NOT LIMITED TO CONTRACT NEGLIGENCE OR STRICT LIABILITY) SHALL BE LIMITED TO BUYER'S ACTUAL DIRECT DAMAGES, NOT TO EXCEED THE PRICE OF THE GOODS UPON WHICH SUCH LIABILITY IS BASED.

The Products are not certified for medical or bio-medical use. Any references to medical or bio-medical use are examples of what medical companies have done with the Products after obtaining all necessary or appropriate medical certifications. The end user/OEM/VAR must comply with all pertinent FDA/CE and all other regulatory requirements.

APPENDIX G. Customer Service

If problems are encountered with the G⁴ or if you are having difficulty understanding how the commands work, help is just a telephone call away.

Call Polhemus at the numbers listed below and select "2" for Customer Service and then "1" for Technical Support. Polhemus is open Monday through Friday, 8:00 AM to 5:00 PM, Eastern Standard Time (US). For the most part, our customer service representatives are usually able to solve problems over the telephone and get you back into the fast lane right away.

Help is also available on our web page at www.polhemus.com. Simply double-click Technical Support, and then select techsupport@polhemus.com to send us an email describing the problem or question.

If a problem requires repair of your system, the customer service representative will issue a Return Merchandise Authorization (RMA) number and you may then return the system to the factory. ***Do not return any equipment without first obtaining an RMA number.*** Please retain and use the original shipping container, if possible, to avoid transportation damages (for which you or your shipper would be liable). If your system is still under warranty, Polhemus will repair it free of charge according to the provisions of the warranty as stated in [APPENDIX F.](#) of this document. The proper return address is:

Polhemus
40 Hercules Drive
Colchester, VT 05446
Attention RMA # _____

From within the U.S. and Canada: (800) 357-4777

From outside the U.S. or Canada: (802) 655-3159

Fax #: (802) 655-1439

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