Out for Lunch

This assignment is a group project. Blackboard will assign you at random to a group. Each group will have its own, private discussion board. There are **2** separate files in Course Documents on group projects that you want to make it a point to read.

Scenario: XYZ Company began as a small family business with Dad as the owner, Mom doing the bookkeeping and 3 adult children carrying the business forward. The company provides computerized solutions to businesses and has grown over time. It continues to run without automation, although it now employees 50 workers, and has a technician responsible for maintaining the company's computers. One of the tasks the technician routinely performs is patch updates. The owner wants the technician to do updates one machine at a time because it gives him the opportunity to make sure policies are being enforced, do preventive maintenance that may need to be done, etc. There are so many patches, each taking a while to download, that people often complain about their work being interrupted while they wait for the technician to update the user's computer. But the owner of the company has been very clear that he expects all computers to be updated as soon as possible immediately after a new patch is released. No delays!

The technician needs to install a patch and the computer's operator is out to lunch. A screensaver password is installed on the computer. The technician can easily crack it with a free download tool.

Does he crack it and proceed?

First, please identify (1) 2 free (or trial verson) tools that would work for the technician in the event he needs to crack a screensaver password and (2) where they can be found for download. Then, please identify (3) the perspective you are representing, (that's the group you've been assigned to), (4) who the stakeholders are in this scenario from your point of view, (5) what each stakeholder has to win or lose, (6) what action you would recommend for the technician in this situation, and (7) the ethical basis for that position. Finally, identify (8) what could be changed in the future to eliminate this situation.

Your <u>group</u> project report should following this format:

    <u>[Identify your Group Perspective and Name Members who Fully Participated]</u>

        Tools and Download Site
        Stakeholders
        What's at Stake (win or lose)
        Recommended Action
        Ethical Basis
        Measures to Prevent Reoccurence

The report for you group should be submitted to the digital dropbox as a .doc file. (Do NOT post your report to the Discussion Board.)

I will post each group's report to the Discussion Board after the due date so that everyone in class may see the final report from each group.