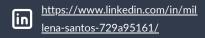


### Contacts









#### My Website

https://millenasantosresume.netlify.app/

## **Skills**

- HTML
- CSS
- React
- Java
- Python
- Haskell
- С
- MySQL
- JavaScript
- Node
- Express
- MongoDB
- Microsoft Office
- Overleaf

# Languages

English - Fluent 🛑 🌟



Portuguese - Native

# Millena Santos

Software Engineering Student

# **Experience**

Summer 2022

Checkmarx

#### **Summer Internship**

- Learned about vulnerabilities and how to prevent them in different programming
- Inspected code to analyze if it was vulnerable or not and why;
- Developed a ticket application using React, Node Express and MySQL;
- Researched about how to prevent common vulnerabilities regarding React and Node, whether it provides a bult-in protection or not.

2018 - 2019

Apple UK

#### **Technical Specialist**

Providing quality technical support to apple customers.

- Strong ability to provide support to employees in the best and fastest way possible while following a strict internal compliance regulation;
- Quickly learned procedures and methods to assist effectively customers by recognizing their needs and visualizing solutions under the Company's policies;
- Supervised a group of employees by evaluating their calls and providing feedback in order to accomplish the targets set by Apple.
- 2017 2018

Procter and Gamble | Brazil

#### Microbiology Lab Technician - Internship

- Responsible for the lab's organization, control of supplies and water and air flow sampling;
- Analysis of water, air flow, raw material and the main product (toothpaste) under the Company's specifications and government policies;
- **Solution** Efficiency in creating Excel sheets to strictly monitor the analysis results;
- Asset Management.
- Best quality control improvement which highly contributed during a critical time.
- Recognition for leadership and doing the right decision regardless of the circumstances.

## **Education**

#### **High School Degree**

IFRJ | 2013-2017

A specializing course of chemistry within the degree.

#### **Software Engineering**

**FCE - First Certificate of English** University of Cambridge | 2015

University of Minho | 2020-Present

Grade: 16