



# Millena Santos

## Software Engineering Student

### Experience

#### Summer 2022

##### Checkmarx Summer Internship

- ✓ Learned about vulnerabilities and how to prevent them in different programming languages;
- ✓ Inspected code to analyze if it was vulnerable or not and why;
- ✓ Developed a ticket application using React, Node Express and MySQL;
- ✓ Researched about how to prevent common vulnerabilities regarding React and Node, whether it provides a built-in protection or not.

#### 2018 - 2019

##### Apple UK Technical Specialist

Providing quality technical support to apple customers.

- ✓ Strong ability to provide support to employees in the best and fastest way possible while following a strict internal compliance regulation;
- ✓ Quickly learned procedures and methods to assist effectively customers by recognizing their needs and visualizing solutions under the Company's policies;
- ✓ Supervised a group of employees by evaluating their calls and providing feedback in order to accomplish the targets set by Apple.

#### 2017 - 2018

Procter and Gamble | Brazil

##### Microbiology Lab Technician - Internship

- ✓ Responsible for the lab's organization, control of supplies and water and air flow sampling;
- ✓ Analysis of water, air flow, raw material and the main product (toothpaste) under the Company's specifications and government policies;
- ✓ Efficiency in creating Excel sheets to strictly monitor the analysis results;
- ✓ Asset Management.
- 🏆 Best quality control improvement which highly contributed during a critical time.
- 🏆 Recognition for leadership and doing the right decision regardless of the circumstances.

### Education

#### High School Degree

IFRJ | 2013-2017

A specializing course of chemistry within the degree.

#### Software Engineering

University of Minho | 2020-Present

Grade: 16

#### FCE - First Certificate of English

University of Cambridge | 2015

### Contacts

📞 +351 910196080

✉ freitasmillena27@gmail.com

🌐 <https://www.linkedin.com/in/millena-santos-729a95161/>

🐙 <https://github.com/freitasmillena>

#### My Website

<https://millenasantosresume.netlify.app/>

### Skills

- HTML
- CSS
- React
- Java
- Python
- Haskell
- C
- MySQL
- JavaScript
- Node
- Express
- MongoDB
- Pug
- Microsoft Office
- Overleaf

### Languages

English - Fluent 🇺🇸 🇬🇧

Portuguese - Native