

# Class 1: Introduction to the course, to MLOps and Agile AI

Master Course:

Data-driven Systems Engineering (ML Operations)

440MI and 305SM

# Who am I?

Prof. Sylvio Barbon Junior  
Brazilian, born in São Paulo  
2012 - 2021, University of Londrina (UEL)

## Research Interests:

- Machine Learning
- Explainable AI
- Process Mining

## Contact:

sylvio.barbonjunior@units.it

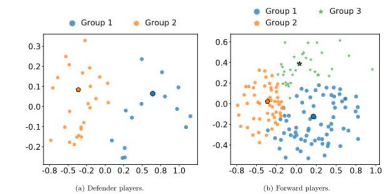
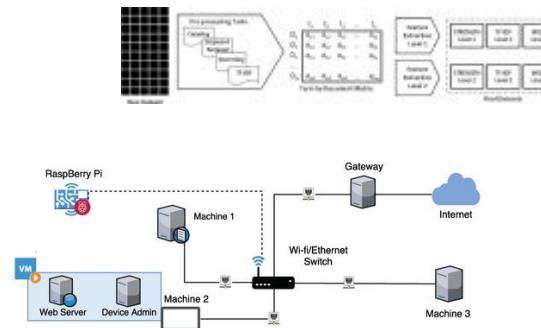
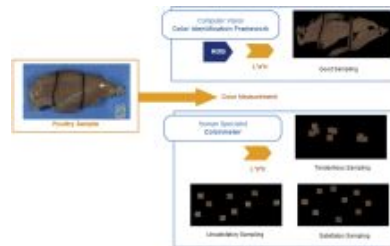
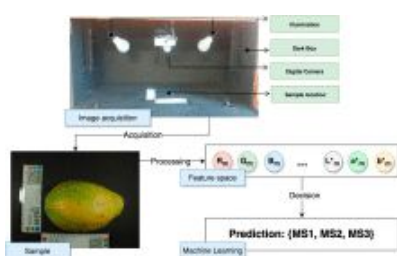


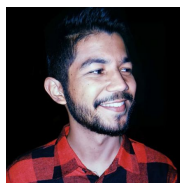
Fig. 4 Cluster analysis considering the dribbling actions performed by defender (a) and forward (b) players



## Machine Learning Lab



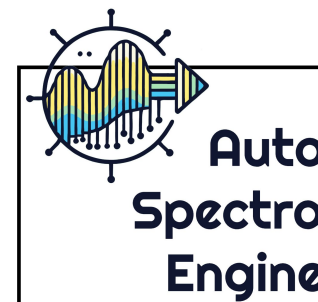
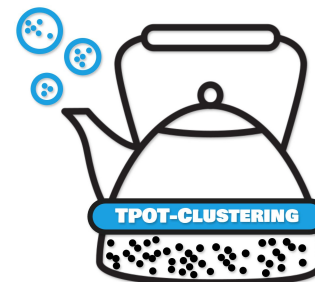
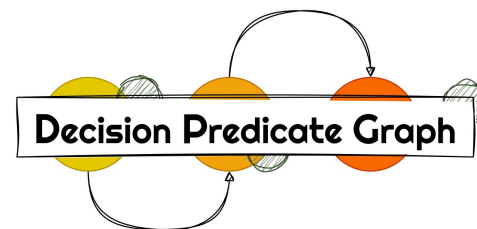
**Azin Moradbeikie**  
Researcher



**José Vinícius (JV) Ribeiro**  
Visiting Researcher (PhD UEL)  
XAI in Spectral Data

### Master Students:

Lorenzo Giaccari (UNITS),  
Edoardo Cortolezzis (UNITS),  
Ines El Gataa (UNITS),  
Eron Pereira (UEL, Brasil)



## Machine Learning Lab



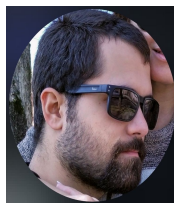
**Matheus Camilo**  
PhD  
Automated Machine Learning



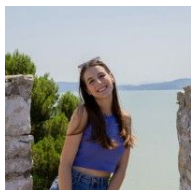
**Andrea Sodomaco**  
PhD  
eXplainable Artificial Intelligence



**Leonardo Arrighi**  
PhD  
eXplainable Artificial Intelligence



**Rafael Figueira Gonçalves**  
PhD  
eXplainable Artificial Intelligence



**Malina Grigore**  
PhD  
Process Mining

**Master Students:** Lorenzo Giaccari(UNITS), Edoardo Cortolezzis (UNITS), Ines El Gataa (UNITS), Eron Pereira (UEL, Brasil)

# Agenda

1. Our course
2. What is MLOps?
3. Why MLOps is needed
4. ML lifecycle vs Software lifecycle
5. Agile principles for ML
6. Python refresher (pandas, scikit-learn)
7. Case study & discussion

## Our Course



### Python

- . Python Setup
- . Python Basics
- . Python Object Oriented
- . Python Libraries
- . Python for Machine Learning



### What and Why to study Software and Information System Design?

- . What and Why focus on MLOps?
- . People and Rules
- . Feature and Concepts
- . Monitoring
- . Governance



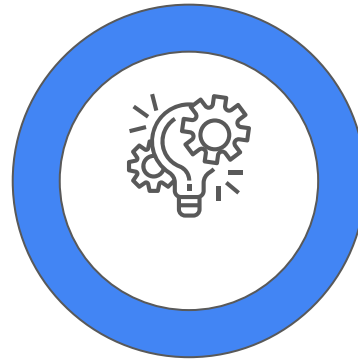
### Focusing on the Problem

- . Data Representation
- . Problem Representation
- . Machine Learning Models
- . ML Design patterns



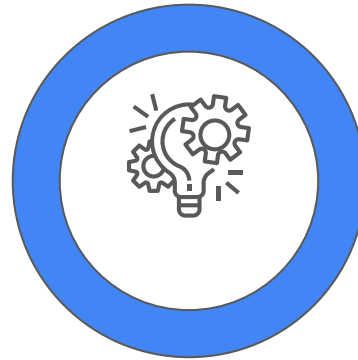
### Practical Projects

- . Project
- . Implementation
- . Seminars



## Goal

- Know the **principles** and **techniques** of the **design** and implementation of an Information System;
- Acquire the **ability to design an information system**, use independently the techniques and tools learned;
- Represent and display the knowledge learned using **Machine Learning principles**;
- Interpret and **independently learn** the evolution of methodologies and apply new techniques and design tools;



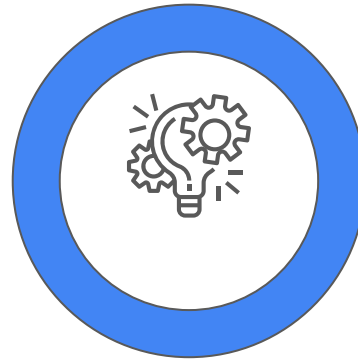
## Communication and Repository

- 1) Microsoft Teams: **zqgh28p**

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- 2) E-mail: [sylvio.barbonjunior@units.it](mailto:sylvio.barbonjunior@units.it);





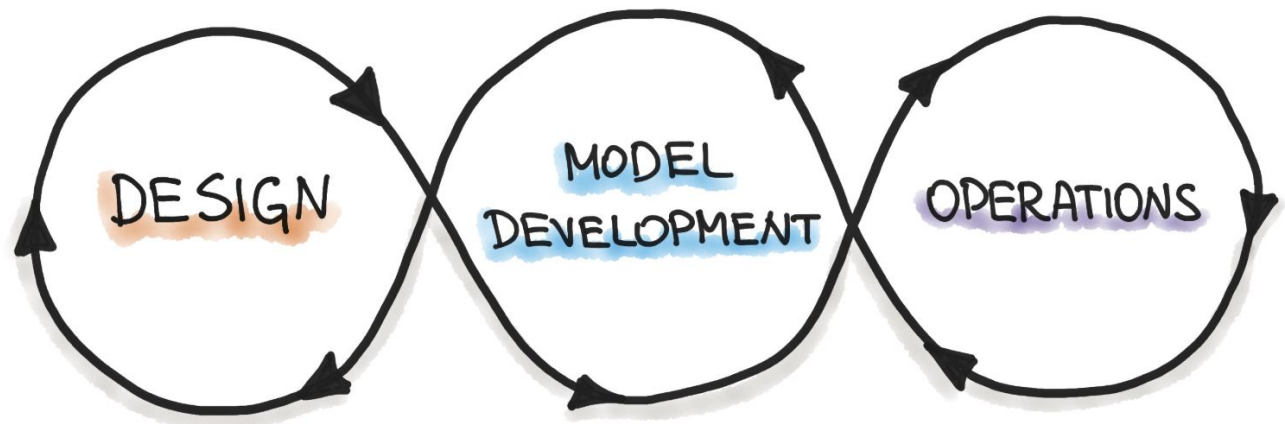
## Exam

The exam consists of an oral discussion and documental evaluation regarding a project prepared individually by the student. The project can follow one of the following modalities:

- 1) Model and Data Exploration;
- 2) System Architecture Design;

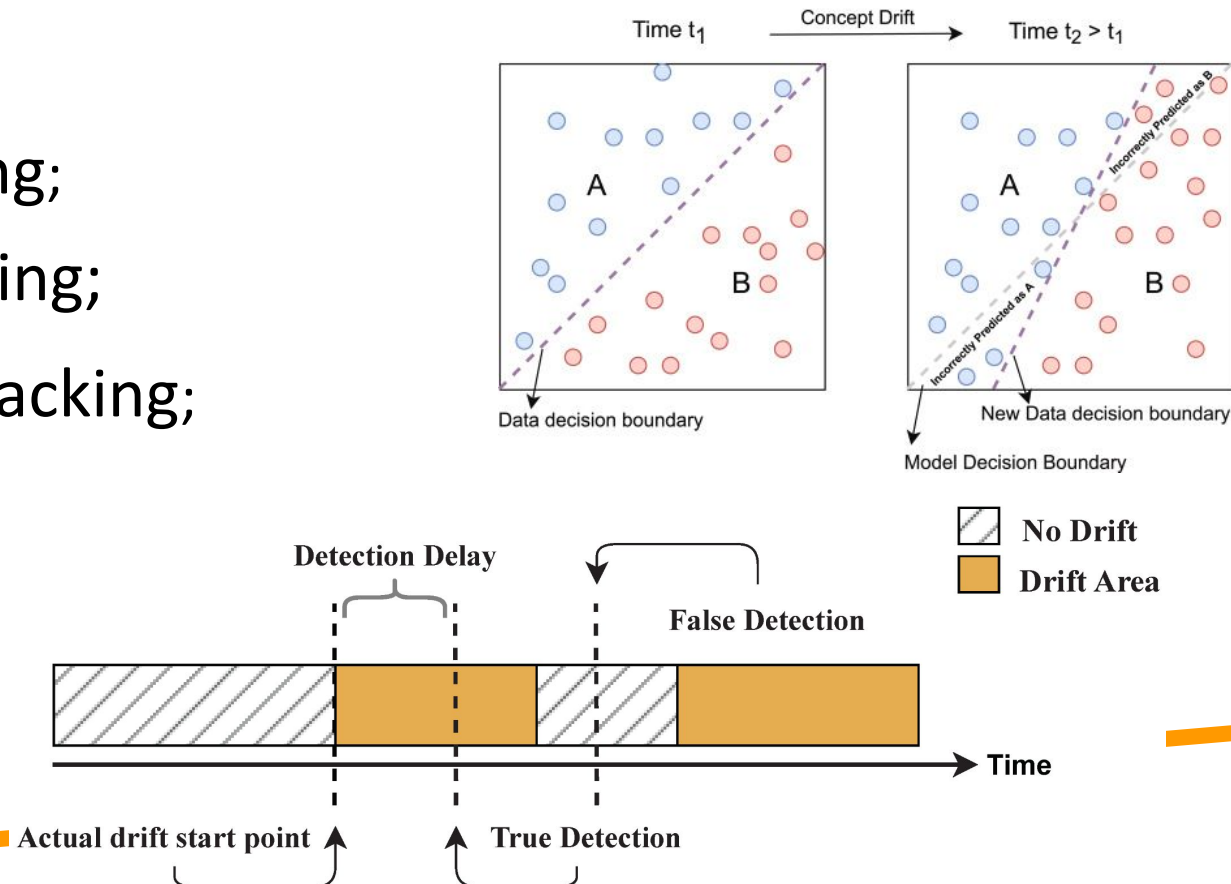
# What is MLOps?

- MLOps = Machine Learning + DevOps
- Practices to deploy, monitor, and maintain ML models in production
- Focuses on collaboration between data scientists, ML engineers, and operations
- Goal: Reliable and scalable AI systems



# Why MLOps is Needed

- ML models degrade over time (data drift, concept drift)
- Traditional DevOps not enough for ML systems
- Need to handle:
  - Data versioning;
  - Model retraining;
  - Experiment tracking;
  - Monitoring.



# ML Lifecycle vs Software Lifecycle

- Traditional Software:

Code → Build → Test → Deploy → Maintain

- Machine Learning:

Data → Train → Evaluate → Deploy → Monitor → Retrain

- Key difference:

- Continuous dependence on data quality & availability

# Agile Principles for ML

- Iterative delivery of ML models
- Cross-functional squads:
  - data scientists;
  - engineers;
  - product owners.
- User stories for ML features
- Continuous feedback from stakeholders
- Example:
  - 'As a manager, I want a model to classify support tickets.'

## AI Product Development Team



AI Product  
Owner



Data Scientist



Software Engineer



Data/Cloud  
Engineer



ML Infrastructure  
Engineer



Agile Coach

# Case Study

Example: Predicting customer churn

- Business goal: Reduce customer loss
- Agile story: 'As a marketing manager, I want to predict churn so I can retain customers.'
- MLOps practices:
  - Version data
  - Train and evaluate model
  - Deploy as API
  - Monitor drift
  - Retrain when needed

## Key Takeaways

- MLOps = DevOps for ML systems
- Essential for production-ready AI
- Agile principles help deliver ML iteratively
- ML systems = continuous cycle
  - data → train → deploy → monitor → retrain



# Career pathway seminars

for Computer Engineering students

Seminari di orientamento in itinere

per gli studenti di Computer Engineering

Quando?

**24/9 15-17**

Dove?

**Aula B, 2p, C2**



**Efe Elbek**

Product Design Director (coffee machine)



**Sergio Benedetti**

Head of People Operations

**Stefano Furlan**

Software Developer



Register here



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## Tasks:

- Install Python;
- Reading [Chapter 3 - "Start using Python"](#) ;

