

CLAYTON MILLER

Dripping Springs, TX | cbmiller4897@gmail.com | 713-857-6188 | linkedin.com/in/clayton-miller-20844810a

Education

➤ **University of North Texas**, Denton, TX 9/17 – 8/19

Degree: *Bachelor of Business Administration*

Major: Operations and Supply Chain Management

- UNT Running Club

➤ **Lone Star College**, Cypress, TX 8/16 – 6/17

- Economics Club: Treasurer

➤ **Langham Creek High School**, Cypress, TX 8/11 – 6/15

Class Rank: Top 25% of class

- National Honor Society
- Premiere Chamber Choir
- Texas All-State Choir Finalist
- Varsity Lacrosse team

Work Experience

➤ **H-E-B Grocery Company**, Customer Service Representative 12/19 – Present
Dripping Springs, TX

Responsibilities: Assisting customers with questions and concerns about products and in-store coupons. Providing excellent customer service and positively representing H-E-B in customer interactions; Responsible for replenishing stock as it is sold throughout the day while keeping up with a list of daily tasks in a fast-paced work environment; and continuously facing products to the front of shelf and rotating out out-of-date goods.

➤ **Starbucks**, Barista, 9/16 – 08/17
Cypress, TX

Responsibilities: Inventory assessment and procurement; and continuous resupplying of work materials during shift hours. Serving customers with a welcoming and accommodating attitude at point-of-sale interaction. Communicating respectfully and effectively with colleagues in a fast-paced work environment.

➤ **Ben Delatour Scout Ranch**, Rock Climbing/C.O.P.E. Instructor, 5/16 – 7/16
Red Feather Lakes, CO

Responsibilities: Leading group team building exercises; responsible for organizing and distributing campers' medicines in morning and evening; and setting up and procuring equipment for daily climbing activities and challenge courses.

Projects

➤ Fastenal VMI Implementation at PPG, Gainesville TX 1/19 – 5/19

Project Description: Worked together with Fastenal Company and PPG Industries to develop a project plan for the implementation of Fastenal's on-site VMI system inside of a PPG production plant located in Gainesville, TX during my senior year at UNT.

Tangible Benefits: Contributed many useful organizational tools including time frame projections, supply chain mapping, SWOT analysis, and improved process maps for Fastenal's team. Our contributions ultimately helped Fastenal increase their ties with PPG, which increased efficiency of PPG's access to Fastenal's supplies and services, and increased revenue for Fastenal from 16% at \$40,000/mo (\$480,000/year) to 63% at \$158,330/mo (\$1,900,000/year) as a portion of PPG's monthly MRO expenses over a 1 year implementation period.

➤ Chipotle delivery service business plan Project, Denton TX 5/19

Project Description: Developed a proposed strategy for Chipotle to increase their market share and annual revenue through the implementation of first party delivery service during my senior year at UNT.

Tangible Benefits: My project team projected an 8.9% increase in annual revenue if Chipotle implemented the recommended first party delivery service plan.

➤ Eagle Scout Service Project, Cypress TX 7/14

Project Description: Conceived, organized, budgeted, and led a party of 38 workers (13 adults and 24 youth) in planting 15 trees at Upper Horsepen Creek Park (Now: Deputy Darren Goforth Park) in Harris County, Cypress, TX.

Tangible Benefits: The additional tree plantings in this Harris County Precinct 3 park encouraged wildlife habitation; improved air quality; and provided shade and beauty for park users. By demonstrating preparedness, professionalism, and decisive actions as the project task leader, combined with the project's overall positive outcome, I was able to positively represent my Boy Scout Troop and the Boy Scouts of America (BSA) to my community. This experience taught me important communication, organizational, and leadership skills which have proved invaluable to my personal and professional development.

Awards/Certifications

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| ● Eagle Scout – Boy Scouts of America | 10/14 |
| ● Staff All-Star Award – Ben Delatour Scout Ranch | 7/16 |
| ● Microsoft Office Specialist: Office Excel® 2016 | 4/18 |

Other/Interests

- Music, Guitar, Electronic Music Production
- Puzzle Cubes
- Skateboarding