**ABSTRACT**

Online Reservation System provides not only a user-friendly environment but it also saves time for the clients in terms of reserving rooms, acquiring services or even searching for a resort to spend the vacation; not only it provides satisfaction to the clients but also to the administrator for it gives an easy access to every reservation. This project includes the development of an online reservation and billing system for Bataan White Corals Beach Resort that will provide help to perform tasks in a more convenient and accessible way with less time consuming. This document also presented the solutions that can help the resort to automate its manual processes in this document.

The developed system for Bataan White Corals Beach Resort offers working integration between reservation processes, log-in, admin, billing module and extras module. Reservation system is featured in the system which administer reservation, cancellation and reschedule of rooms. Billing system is also featured in the system that processes transaction, generates receipts for the customers and an attached deposit slip that will be sent by the customer to the company. Extras module is also included in the system that handles resort additional transactions made by the customer.

The project aimed to build a fully operational system in order to attain the coherence of the processes in the resort. As the study conducted for several months, the proponents uncovered that the previous system of the company are much into paper-based system and manual computation; the new system will help the company in tracking their records accurately and efficiently.

The result of the evaluation obtained a rating of 4.44 which is equivalent to acceptable. The proponents found that this project is very convenient and accessible both to the owners and customers. The result of the evaluation also reflects that the customers find the website appealing and useful.

It has been a matter of enormous pleasure, honor and challenge to have this opportunity to take up this system and complete it successfully. Therefore, the proponents would like to develop more systems that will provide assistance to the customers in the future. Moreover, may the next researchers learn about this project and to summarize; the proponents also recommend to the next researchers to provide more ameliorate and innovated systems.

**DEDICATION**

This study is dedicated to our beloved family, adviser and friends, who have been there and gave us strength and guidance, and continuously provide us their spiritual, financial, emotional, and moral support throughout the process. Lastly and more importantly, we also dedicate this to the Almighty God for without Him this won’t even be accomplished.