





Beacon Leadership Team (BLT) Wrap Week # 94 April 26, 2013

Last week's BLT included portions of our quarterly data submission related to readmissions and ED utilization. This week, we will share some very interesting data regarding the PAM tool, a unique assessment that is being piloted in our three health systems. First, let's provide an overview of the tool.

Patient Activation Measures (PAM) Tool

The Patient Activation Measure (PAM) assessment gauges the knowledge, skills and confidence essential to managing one's own health and healthcare. The PAM assessment segments consumers into one of four progressively higher activation levels. Each level addresses a broad array of self-care behaviors and offers deep insight into the characteristics that drive health activation. A PAM score can also predict healthcare outcomes including medication adherence, ER utilization and hospitalization. For additional information, click the link here

http://www.insigniahealth.com/solutions/patient-activation-measure/

Each of the transitional care programs in our catchment utilizes the PAM tool and 266 surveys have been entered to date. The median PAM level has moved from level 3 (take action and gain new skills) to level 4 (maintaining behaviors and continuing growth) for 55 participants that have 2 surveys entered. The median PAM level has moved from level 2 (gaining knowledge and confidence, starting to take action) to level 3 (take action and gain new skills) for 80 participants that have 3 surveys entered.

To date, more than 90 studies worldwide document the importance of activation, and the ability of the PAM tool to measure activation and to predict a broad range of health-related behaviors. Research consistently demonstrates (example below) that self-management improves significantly with increasing activation. Higher activation consumers are better self-managers and less likely to be admitted to an ER or be hospitalized. Coaching tailored to an individual's ability, as defined by a PAM score, can reduce utilization by as much as \$145 per member per month, while improving health.

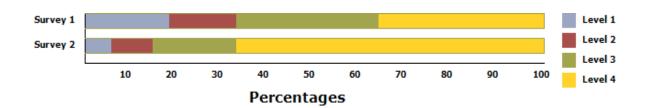




PAM Trend Report – 2 Surveys

Participants: 55

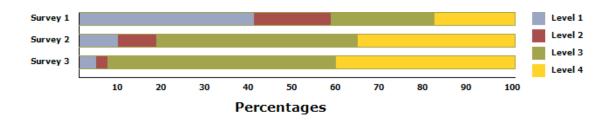
PAM Level	1	2	3	4	Median Level
Survey 1	10	8	17	20	3
Survey 2	3	5	10	37	4



PAM Trend Report – 3 Surveys

Participants: 80

PAM Level	1	2	3	4	Median Level
Survey 1	32	14	19	15	2
Survey 2	7	7	37	29	3
Survey 3	3	2	42	33	3









Meaningful Use (MU) Update

Attestation Tail Period Ending for Program Year 2012 for Medicaid

The NC Medicaid EHR Incentive Program attestation tail period for 2012 attestations **will be ending on April 30, 2013**. If you plan to submit a 2012 attestation for the NC Medicaid EHR Incentive Program, you must do so before April 30, 2013.

Sequestration and the Medicare and Medicaid EHR Incentive Programs

Incentive payments made through the Medicare Electronic Health Records (EHR) Incentive Program are subject to the mandatory reductions in federal spending known as sequestration, required by the Budget Control Act of 2011. The American Taxpayer Relief Act of 2012 postponed sequestration for 2 months. As required by law, President Obama issued a sequestration order on March 1, 2013. Under these mandatory reductions, Medicare EHR incentive payments made to eligible professionals and eligible hospitals will be reduced by 2%. This 2% reduction will be applied to any Medicare EHR incentive payment for a reporting period that ends on or after April 1, 2013. If the final day of the reporting period occurs before April 1, 2013, those incentive payments will not be subject to the reduction. Please note that this reduction does not apply to Medicaid EHR incentive payments, which are exempt from the mandatory reductions.

Source: http://www.cms.gov/Regulations-and-Guidance/Legislation/EHRIncentivePrograms/index.html







Dr. Mark Robinson, Lara Fink, RN, Sandra Michael, RN

Must see media clips/internet links

We are pleased to share that we have now gone public with our HiTech + HiTouch video!

Click the link here

http://www.youtube.com/watch?v=GiuPJ5l2t6E&playnext=1&list=PL9CZabk3nD4H8nck6xZ7MWcBFo9kWLrui&feature=results main

Cabarrus Family Medicine – Kannapolis and Concord released "Veronica's Story", a story that shares how their Virtual Care project for monitoring diabetes helps Veronica cope and successfully manage her condition. Please click the link here http://sproutvideo.com/videos/a49bd8b71a1ee5c42c?type=hd



Upcoming Meetings and Events

NOTE: May 7th – Beacon Executive Committee Meeting has been canceled! We will also not have June's meeting on June 4th, due to conflict with Datapalooza in Washington DC. We will choose another date.

May 21st – May 22nd – Beacon National Meeting – Pew Charitable Trust, Washington DC

May 22nd – National Health Policy Forum (invitation only) – Washington DC

June 4th and 5th – Datapalooza IV – Washington DC

July 10th-12th - National Association of County and City Health Officials (NACCHO), Dallas, TX







Career Opportunities

CCofSP Opportunities

Southern Piedmont Community Care Plan d/b/a Community Care of Southern Piedmont (CCofSP), a Beacon Community, is a nonprofit organization and one of fourteen (14) Community Care Networks currently serving Medicaid and dually-eligible enrollees across the state of North Carolina. The foundation is physician led and includes implementation of evidence-based practice guidelines, targeted care and population management, physician engagement and buy- in, local partnerships and collaborative arrangements with local hospitals, health departments, mental health providers and departments of social services. CCofSP serves three counties, Cabarrus, Rowan and Stanly.

If you want to join a dynamic team, enhance your career and make a difference in the lives of others, then CCofSP is the place to work. We offer a great work environment in all three locations, competitive salaries, excellent benefits (health, dental, vision, 403b), vacation/sick time after 90 days of employment and much more.

Open Positions Available:

Executive Director

Visit our website at www.ccofsp.com To apply, please email your resume and the position you are applying for to: HR@CCofSP.com

CCNC Opportunities

- Senior Analyst, Quality Measurement and Reporting
- IC Reports Developer
- Staff Accountant-AP/AR





- Specialty Pharmacist
- CMIS C# .net Developer
- CHIPRA Pediatric Electronic Health Record Coach

Positions at local CCNC networks

If you're interested in position at one of the 14 CCNC networks, please go to our Network Careers Page.

• Quality Improvement Director-Pinehurst, NC (Community Care of the Sandhills)



Helpful Links

Beacon Communities

http://www.healthit.gov/policy-researchers-implementers/beacon-community-program

Southern Piedmont Beacon Community

http://healthit.hhs.gov/portal/server.pt/community/healthit_hhs_gov_southern_piedmont_beacon_community/3327

NC Office of Health Information Technology

http://www.ncdhhs.gov/healthIT/

NC MIPS -North Carolina's Medicaid EHR Incentive Payment System https://ncmips.nctracks.nc.gov/

The NC Department of Health and Human Services (DHHS) Medicaid Electronic Health Record Incentive Program

http://www.ncdhhs.gov/dma/provider/ehr.htm

Medicaid service providers may attest for incentive payments on the NC-MIPS Portal at https://ncmips.nctracks.nc.gov/

North Carolina AHEC REC

https://www.ncahecrec.net/

Charlotte AHEC REC

http://www.charlotteahec.org/continuing_education/quality_initiatives/rec_hit_ipip.cfm

Southern Piedmont Beacon Community 845 Church Street North Concord, NC 28025 http://www.ccofsp.com/beacon





Northwest AHEC REC

http://www.wakehealth.edu/Northwest-AHEC/Regional-Extension-Center.htm

Stay connected, communicate, and collaborate with ONC

Browse the ONC websites at: healthIT.gov

Office of the National Coordinator for Health Information Technology

Subscribe, watch, and share:

• Twitter: <u>@ONC HealthIT</u>

• YouTube: http://www.youtube.com/user/HHSONC

• LinkedIn: Health IT and Electronic Health Records

• Scribd: http://www.scribd.com/HealthIT/

• Flickr: http://www.flickr.com/photos/healthit

• Health IT Buzz Blog

Stay connected with CMS

Browse the CMS Innovations website at: http://www.innovations.cms.gov/

CMS EHR Incentive Programs Centers for Medicare and Medicaid EHR Incentive Program



Potential Beacon Headlines in 2013:

A **Beacon Community** has safer hospitals

A **Beacon Patient** is a better informed patient

A **Beacon Physician** has the information they need to direct patient care

A **Beacon Community** keeps patients and families from falling through the cracks

A **Beacon Community** is a community that has bent the cost curve

Do you need to find a previous edition? They are available on our website located at http://www.ccofsp.com/beacon-blt-wraps

Have a safe and wonderful weekend!

Southern Piedmont Beacon Community 845 Church Street North Concord, NC 28025 http://www.ccofsp.com/beacon