

## **Project: Grandma's Sweets and Pickles E-Commerce Platform**

This platform will showcase and sell homemade sweets and pickles, connecting customers to traditional, handcrafted food experiences. It will promote authenticity, nostalgia, and wellness while offering a seamless online shopping experience.

### **Detailed Key Features**

#### **1. User Authentication**

- Secure login and registration with multi-factor authentication (MFA).
- Social login using Google, Facebook, and Apple ID.

#### **2. Product Catalog Management**

- Showcase detailed product listings with descriptions, ingredients, images, and customizable size options.
- Seasonal special product categories (e.g., Diwali sweets, mango pickles).
- Filter and search by category, flavor, or health preferences (sugar-free, organic).

#### **3. Personalized Shopping Experience**

- AI-driven product recommendations based on user preferences.
- Favorites feature to mark preferred items for quick access.
- Personalized gift-wrapping options for festive occasions.

#### **4. Order Placement & Tracking**

- Real-time order tracking with push notifications at each stage.
- Pre-order for large festive batches or subscription orders.

#### **5. Secure Payment Integration**

- Multiple payment options: UPI, credit/debit cards, wallets, and COD (Cash on Delivery).
- Integration with trusted payment gateways ensuring security (Razorpay, Stripe).

#### **6. Customer Reviews & Ratings**

- Verified customer reviews and ratings for products.
- Option to upload images with reviews.

#### **7. Loyalty & Rewards Program**

- Points system for repeat purchases.
- Discounts on future orders based on reward points.

#### **8. Subscription Services**

- Monthly subscription plans for pickles and sweets.
- Discounts for long-term subscriptions.

## **9. Bulk & Corporate Orders**

- Custom packages for weddings, festivals, and corporate gifting.
- Dedicated support for large orders.

## **10. Storytelling & Community Engagement**

- "Grandma's Corner" – Stories about the history, health benefits, and origin of traditional recipes.
- Customer stories and experiences shared on the platform.

## **11. Eco-Friendly Packaging**

- Use of sustainable packaging materials.
- Packaging return or recycling options.

## **12. Delivery & Logistics**

- Integration with local and national delivery partners.
- Scheduled delivery slots and express delivery options.

## **13. Health Information**

- Highlight allergen warnings and health benefits (gluten-free, vegan-friendly options).

## **14. Feedback & Support**

- 24/7 customer support via chat, email, and phone.
- Easy return and refund policies for damaged products.

## **15. Analytics Dashboard for Admin**

- Sales analytics, inventory tracking, and revenue reports.
- Insights into customer preferences and trending products.

## Innovative Suggestions

- **Recipe Sharing Feature:** A section where users can learn how to use pickles and sweets creatively in recipes.
- **Grandma's Cooking Classes (Virtual):** Paid classes where customers learn authentic recipes directly from the kitchen.
- **Cultural Discovery Stories:** Highlight regional specialties and their significance through blogs.
- **Augmented Reality (AR) Preview:** Allow customers to view product sizes or virtual packaging before purchase.
- **Wellness Pickles:** Include health-conscious options such as probiotics or sugar-free sweets.
- **Gamification:** Earn badges for repeat purchases, referrals, or engagement with the platform.
- **Charitable Contributions:** Donate a portion of proceeds to support local farmers or women's self-help groups.