

2.7 风险管理

问题

定义 : 风险管理、风险 = $p \times \text{result}$
Q 目 ⊕ (+, -)

四阶段 Q 目 ⊕ DOL

Q: Cluster, Identification, RBS

目: Risk Impact Matrix, Scoring

$$P_f = \frac{P_m + P_c + P_d}{3}$$

$$C_f = \frac{C_c + C_s + C_r + C_p}{4}$$

$$RF = P_f + C_f - P_f \cdot C_f \quad \begin{array}{ccc} \text{low, medium high} \\ 0 \quad 0.3 \quad 0.7 \end{array}$$

⊕ Accept, Min, Share, Transfer

Contingency, Mentoring, cross training

DOL Control & Documentation — Change management

九评估 DFZSC EEPM