$$ZQ \begin{cases} -5Z(0) + PZ(1) + (PP)Z(2) = 0 \\ SZ(0) - (P+f)Z(1) + PZ(2) = 0 \\ fTC(1) - Z(2) = 0 \end{cases} (1)$$

$$Z(1) = \frac{1 - Z(0)}{1 + f} \tag{3}$$

$$from (3)$$
  $Z(0) + \frac{1-Z(0)}{1+f} + \frac{f-fz(0)}{1+f} = 1$ 

$$from (G) = \frac{1}{1+f} (no we find)$$

$$from (G) = \frac{1}{1+f} (no we$$

$$\begin{cases} 520 = p21 + (1-p)22 & (4) \\ f701 + p21 = p22 + 521 \\ p22 + (1-p)22 = f21 & (1) \\ 70+70+70= f21 & (3) \end{cases}$$

$$(d) \begin{cases} f70m(1) & 72 = f21 \end{cases}$$

$$from (1) R_{2} = f Z_{1}$$

for (2) 
$$SZ_0 = p Z_1 + (1-p)f Z_1$$

$$= (p+f-pf)Z_1$$

$$Z_1 = \frac{c}{p+f-pf} Z_0$$

## Problem 9.4

Ans: 
$$Q = \begin{bmatrix} -s & s & 0 \\ p & -(p+f) & f \\ (1-q)r & qr & -r \end{bmatrix}$$

## Rate balance equations:

$$\pi_2(1-q)r + \pi_1 p = \pi_0 s$$

$$\pi_0 s + q r \pi_2 = \pi_1 (p + f)$$

$$\pi_1 f = \pi_2 [qr + (1 - q)r]$$

$$\pi_0 + \pi_1 + \pi_2 = 1$$

$$\pi_0 = \frac{r[p+(1-q)f)]}{rp+rf(1-q)+rs+fs}$$

$$\pi_1 = \frac{rs}{rp + rf(1-q) + rs + fs}$$

$$\pi_2 = \frac{fs}{rp + rf(1-q) + rs + fs}$$

$$R = \pi_1 p = \frac{rsp}{rp + rf(1-q) + rs + fs}$$