

23-51 - Q4

Q: (i) $L = ?$ (ii) $W = ?$ (iii) $T_{\text{break-even}}$

$$L_1 = \frac{\rho}{1-\rho} = \frac{\lambda}{\mu-\lambda} = \frac{2}{3-2} = 2 \quad W_1 = \frac{1}{\mu-\lambda} = 1$$

$$L_2 = \frac{\rho [1 - \rho^N - N \rho^N (1-\rho)]}{(1-\rho) (1-\rho^{N+1})} \quad W_2 = \frac{1 - (\frac{2}{3})^3 - 3 \times (\frac{2}{3})^3 \times \frac{1}{3}}{3 \times \frac{1}{3} \times [1 - (\frac{2}{3})^4]}$$

$$\rho = \frac{\lambda}{\mu} = \frac{2}{3} \quad N = 3 \quad = \frac{33}{65} = 0.5077$$

$$L_2 = \frac{\frac{2}{3} [1 - (\frac{2}{3})^3 - 3 \times (\frac{2}{3})^3 \times \frac{1}{3}]}{\frac{1}{3} (1 - (\frac{2}{3})^4)} = \frac{42}{65} = 0.6462$$

$$L_3 = \frac{\rho(1+b)}{2(1-\rho)} \quad b=3 \quad \mu=3 \quad \lambda = \frac{2}{3}$$

$$\rho = \frac{b\lambda}{\mu} = \frac{3 \times \frac{2}{3}}{3} = \frac{2}{3}$$

$$L_3 = \frac{\frac{2}{3}(1+3)}{2(1-\frac{2}{3})} = 4$$

$$W_3 = \frac{L}{\lambda b} = \frac{4}{\frac{2}{3} \times 3} = 2$$

$$L_4 = \frac{\rho(m\rho)^m \pi_0}{m! (1-\rho)^2} + \frac{\lambda}{\mu}$$

$$\lambda = 2 \quad \mu = 2 \quad m = 3$$

$$\rho = \frac{\lambda}{m\mu} = \frac{2}{3 \times 2} = \frac{1}{3}$$

$$\pi_0 = \left[\frac{(mp)^m}{m!(1-p)} + \sum_{k=0}^{m-1} \frac{(mp)^k}{k!} \right]^{-1}$$

$$= \left[\frac{(3 \times \frac{1}{3})^3}{3! \times \frac{2}{3}} + \frac{(3 \times \frac{1}{3})^0}{0!} + \frac{(3 \times \frac{1}{3})^1}{1!} + \frac{(3 \times \frac{1}{3})^2}{2!} \right]^{-1}$$

$$= \left(\frac{1}{4} + 1 + 1 + \frac{1}{2} \right)^{-1}$$

$$= \frac{4}{11}$$

$$L_q = \frac{\rho (mp)^m \pi_0}{m!(1-p)^2} + \frac{\lambda}{\mu}$$

$$= \frac{\frac{1}{3} \times 1^3 \times \frac{4}{11}}{3! \times (\frac{2}{3})^2} + \frac{2}{2}$$

$$= \frac{23}{22} = 1.0455$$

$$W_q = \frac{L}{\lambda} = \frac{\frac{23}{22}}{2} = \frac{23}{44} = 0.5227$$

(iii) ① Monthly profit = Revenue - operation

$$= 40000 - 20000$$

$$= 20000$$

$$\text{months} = \frac{\text{Initial renovation}}{\text{Monthly profit}} = \frac{100000}{20000} = 5$$

$$\textcircled{2} \quad \frac{120000 - 90000}{30000} = 10$$

$$\textcircled{3} \quad \frac{30000 - 18000}{12000} = 8.33$$

$$\textcircled{4} \quad \frac{100000 - 60000}{40000} = 3.75$$

best choice:

- ① short waiting time, only 0.5227 min
- ② low mean number in system
- ③ quick break-even time, only 3.75 months
- ④ highest monthly profit