18-SZ-Q3

Q car dealer — shop | car \rightarrow order

A κ demand κ week k=1,2- Poisson

B κ unsold end. κ week k=1,2- $\lambda=1$

Solution (a) {BK} is not a Markov Chain

Reason DBK: car unsold at the end of Kthweek

the space model of BK is \$0,13

In a Markov Chain, the future state

depends only on the current state

and not on any past states,

However, in this scenario, the number of unsold cars at the end of week key, Bk+1, depends not only on Bk but also on whether an order was placed in previous weeks due to two-week delivery delay.

(3) The ordering and arrival of cous
introduce dependencies that span
more than one time period, violating
the Markov property,

(b) odefine the Space S as
order come

State 0: Shop is empty, a car will arrive in the week of next week

State | : Shop is empty, a car will arrive in the week

State 2: Shop has one car available for sole

$$P_{12} = 1$$
 since the ordered car arrives
 $P_{22} = P(A_{k}=1) = \frac{e^{-\lambda} \lambda^{k}}{k!} = \frac{e^{-\lambda} \lambda'}{1!} = e^{-1}$
 $P_{21} = 0$

So the TPM is

$$\begin{bmatrix} 0 & | & 0 \\ 0 & 0 & | \\ | -e^{-1} & 0 & e^{-1} \end{bmatrix} = \begin{bmatrix} 0 & | & 0 \\ 0 & 0 & | \\ | 0.632| & 0 & 0.3679 \end{bmatrix}$$

$$[y_0, y_1, y_2] = [y_0, y_1, y_2] \begin{bmatrix} 0 & 1 & 0 \\ 0 & 0 & 1 \\ 1 - e^{-1} & 0 & e^{-1} \end{bmatrix}$$

$$\begin{cases} y_0 = (1 - e^{-1}) y_2 \\ y_1 = y_0 \\ y_2 = y_1 + e^{-1} y_2 \\ y_0 + y_1 + y_2 = 1 \end{cases}$$

$$= 2y_0 + \frac{1}{1-e}, y_0 = 1 = 3y_0 = 0.2792$$

$$y_1 = 0.2792$$

$$y_2 = 1 - y_0 - y_1 = 1 - 2y_0 = 0.4416$$

$$Y = [y_0, y_1, y_2] = [0.2792, 0.2792, 0.4416]$$

(d)

(D com ment

0.2792 x 2 = 0.5584 x 100%. = 55.84%.

The shop spends 55.84%, of the time without a car available for sale due to the delivory debys, this

result in lost sales opportunities and reduce revenue.

2 improve the operation

(1) reducing Delivery order delay

- (2) allow for more car in the stock or in transit
 - (3) Implementing Pre-Order Sale