(i)
$$L_1 = \frac{e}{1-e} = \frac{\lambda}{\mu - \lambda} = \frac{2}{3-2} = 2$$

$$= \frac{\frac{2}{3}\left[1 - \left(\frac{2}{3}\right)^3 - 3 \times \left(\frac{2}{3}\right)^3 \frac{1}{3}\right]}{\frac{1}{3}\left(1 - \left(\frac{2}{3}\right)^4\right)}$$

(3)
$$b=3$$
 $\mu=3$ $\lambda=\frac{2}{3}$

$$e^{-\frac{b\lambda}{\mu}} = \frac{3x\frac{2}{3}}{3} = \frac{2}{3}$$

$$\int_{a}^{b=3} \mu=3$$

$$L_3 = \frac{P(1+b)}{2(1-P)}$$

$$\Phi$$
 $\lambda = 2 \mu = 2 m = 3$

$$\rho = \frac{\lambda}{m_{M}} = \frac{2}{3x2} = \frac{1}{3}$$

$$= \left[\frac{(3 \times \frac{1}{3})^{\frac{3}{3}}}{3! \times \frac{2}{3}} + \frac{(3 \times \frac{1}{3})^{0}}{0!} + \frac{(3 \times \frac{1}{3})^{1}}{1!} + \frac{(3 \times \frac{1}{3})^{2}}{2!} \right]^{-1}$$

$$= \left(\frac{1}{4} + 1 + 1 + \frac{1}{2} \right)^{-1}$$

$$= \frac{4}{11}$$

$$L_{4} = \frac{((mp)^{m}Z_{0})}{m!(1-p)^{2}} + \frac{\lambda}{\mu}$$

$$= \frac{1}{3} \times 1^{3} \times \frac{4}{11}$$

$$= \frac{1}{3!} \times (\frac{2}{3})^{2} + \frac{2}{2}$$

$$= \frac{23}{22} = 1.0455$$

2)
$$W_{2} = \frac{\left[-\left(\frac{2}{3}\right)^{3} - 3x\left(\frac{2}{3}\right)^{3} \times \frac{1}{3}}{3 \times \frac{1}{3} \times \left[-\left(\frac{2}{3}\right)^{4}\right]}$$

$$= \frac{33}{65} = 0.5077$$

3
$$W_3 = \frac{L}{\lambda b} = \frac{4}{\frac{2}{3}x_3} = 2$$

(f)
$$W_4 = \frac{L}{\lambda} = \frac{\frac{23}{22}}{2} = \frac{23}{44} = 0.5227$$

$$0 \frac{120000 - 90000}{30000} = 0$$

$$\frac{30000 - 18000}{12000} = 8.33$$

$$40000 - 60000 = 3.75$$

best choice: M/M/3

- 1) short waiting time, only 0.5227 min
- @ low mean number in System
- 3 quick break-even time, only 3.75 mach
- 19 highest monthly profit