

FACULTY OF COMPUTING SECD2613 SYSTEM ANALYSIS AND DESIGN SEMESTER II 2024/2025

LECTURER'S NAME

DR ROZILAWATI BINTI DOLLAH @ MD ZAIN

ASSIGNMENT 1

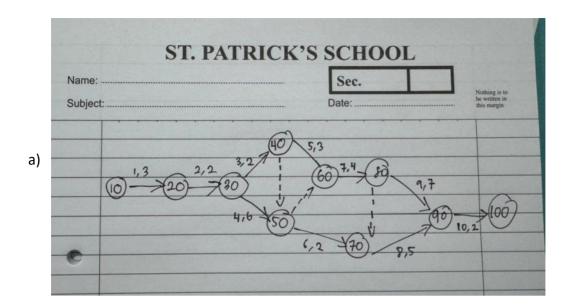
NAME	MATRIC NO.
NUR FARRAH HA BINTI M WALED	SX241905ECJHF01
UMI IZZATUL NATASHA BINTI MOHD FADZIL	SX240227ECJHS01
BETTY OLIVIA ONG DANKER	SX240277ECRHS01

Question 1

a)

CBA - Costs							
Cost	Year 0 (RM)	Year 1 (RM)	Year 2 (RM)	Year 3 (RM)			
Development Cost							
Hardware	50,000						
Software	15,000						
Training	30,000						
Consulting	80,000						
Data Conversion	40,000						
Total	215,000						
Production Cost							
Supplies		15,000	15,000	15,000			
IS Salaries		75,000	82,500	90,750			
Upgrades		10,000	10,000	10,000			
Annual Prod. Cost		100,000	107,500	115,750			
(Present Value)		74,074	58,985	47,046			
Accumulated Cost (PV)		289,074	348,059	395,105			
CBA - Benefits							
Benefits							
Customer Service		150,000	180,000	216,000			
Productivity		150,000	187,500	234,375			
Annual Benefit Cost		300,000	367,500	450,375			
(Present Value)		222,222	201,646	183,051			
Accumulated Benefits (PV)		222,222	423,868	606,920			
Gain or Loss		(66,852)	75,809	211,815			
Profitability Index	0.99						

b) The Profitability Index (PI) is 0.99 which is less than 1, showing that it is not a good investment. Thus, should not proceed.



b)

1.
$$1 \rightarrow 2 \rightarrow 3 \rightarrow 5 \rightarrow 7 \rightarrow 8 \rightarrow 10$$

2.
$$1 \rightarrow 2 \rightarrow 4 \rightarrow 7 \rightarrow 8 \rightarrow 10$$

3.
$$1 \rightarrow 2 \rightarrow 3 \rightarrow 6 \rightarrow 8 \rightarrow 10$$

4.
$$1 \rightarrow 2 \rightarrow 4 \rightarrow 6 \rightarrow 8 \rightarrow 10$$

5.
$$1 \rightarrow 2 \rightarrow 3 \rightarrow 5 \rightarrow 7 \rightarrow 9 \rightarrow 10$$

6.
$$1 \rightarrow 2 \rightarrow 4 \rightarrow 7 \rightarrow 9 \rightarrow 10$$

c)

$$1: 1 \rightarrow 2 \rightarrow 3 \rightarrow 5 \rightarrow 7 \rightarrow 8 \rightarrow 10$$

Durations: 3 + 2 + 2 + 3 + 4 + 5 + 2 = 21 weeks

 $2: 1 \rightarrow 2 \rightarrow 4 \rightarrow 7 \rightarrow 8 \rightarrow 10$

Durations: 3 + 2 + 6 + 4 + 5 + 2 = 22 weeks

 $3: 1 \rightarrow 2 \rightarrow 3 \rightarrow 6 \rightarrow 8 \rightarrow 10$

Durations: 3 + 2 + 2 + 2 + 5 + 2 = 16 weeks

 $4: 1 \rightarrow 2 \rightarrow 4 \rightarrow 6 \rightarrow 8 \rightarrow 10$

Durations: 3 + 2 + 6 + 2 + 5 + 2 = 20 weeks

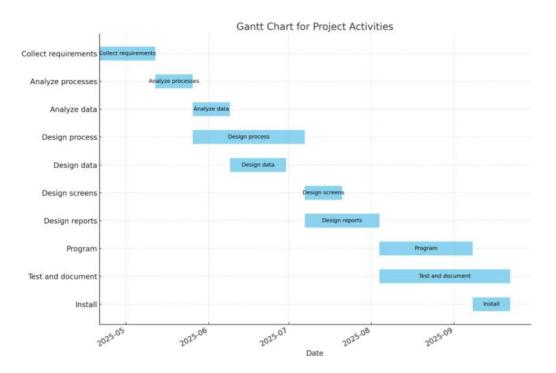
 $5: 1 \rightarrow 2 \rightarrow 3 \rightarrow 5 \rightarrow 7 \rightarrow 9 \rightarrow 10$

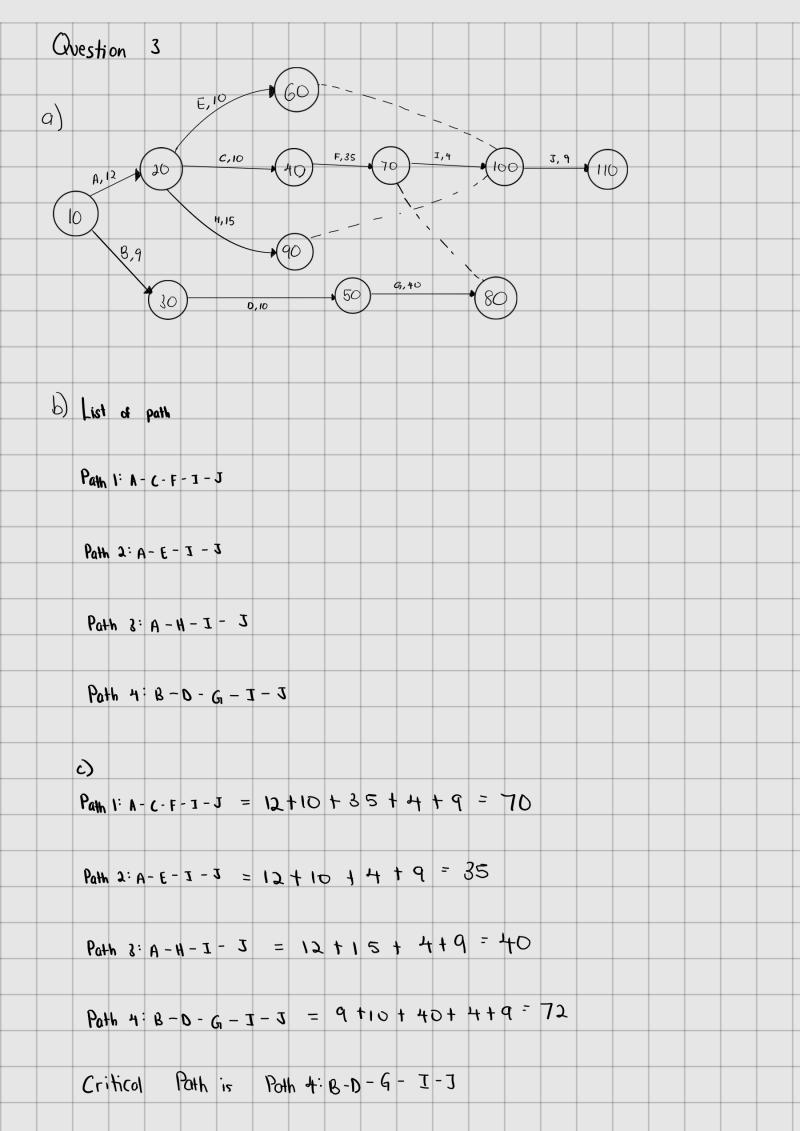
Durations: 3 + 2 + 2 + 3 + 4 + 7 + 2 = 23 weeks

 $6: 1 \rightarrow 2 \rightarrow 4 \rightarrow 7 \rightarrow 9 \rightarrow 10$

Durations: 3 + 2 + 6 + 4 + 7 + 2 = 24 weeks (Critical path)

d)

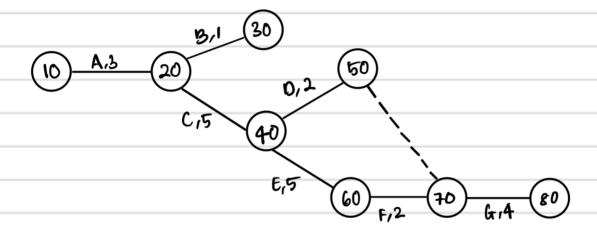




Question 4 (10 marts)

Activity	Description	Predecessor	Day(s)
A	Confirm training faulity	-	3
В	Send email to department managers	Α	١
C	Develop training material	A	5
D	Print handout material	C	2
E	Develop PowerPoint slides	C	5
F	Conduct practice session	E	ے
G	Conduct user training session	D, F	4

a) PERT Diagram (5 marks)



b) All path and its duration (4 marks)

Duration: 3+5+2+4 = 14 days.

Duration: 3+5+5+2+4=19 days.

c) The critical path (1 mark)

A-C-E-F-G is the critical path with the duration of 19 days.