Francisco Ricardo Andraschko



02 September, 2024

Dear Recruiter,

I recently completed the IT Programmer program at College LaSalle in Montreal and am actively seeking IT positions, mainly in software development.

While my primary career goal is to secure a position in IT/Engineering, I understand the importance of supporting my family and am therefore open to considering any available positions. Additionally, I am in the process of obtaining my Post-Graduation Work Permit (PGWP), which enables me to work full-time in Canada.

Through my studies and professional experiences, I have developed strong programming skills in ASP.NET C#, PL/SQL, Python, Java, and Flutter/Dart during my internship. My background includes a bachelor's degree in Software Engineering from the State University of Ponta Grossa and Electrical Engineering from UNINTER in Brazil.

In my software development journey, I've had the opportunity to design business rules for multi-platform applications and work on responsive web development projects. I've also been involved in projects that required redesigning and recoding, which has sharpened my development skills and kept me up-to-date with the latest concepts.

One project I'm particularly proud of is an academic/startup initiative called Garbage Map (Mapa do Lixo). This initiative aimed to engage the local community in Goiania, GO, Brazil. I developed a multiplatform website and application to help report irregular waste disposal in the area.

I'm committed to continuing my development in the field, currently studying the IBM Data Science Program, and recently earned a Google IT Support certification. Additionally, I hold the Microsoft Certified Solutions Expert (MCSE) certification, which, though now retired, demonstrates my expertise in systems administration and technical support.

I'm enthusiastic about the possibility of joining your team and contributing my technical skills and passion for software development. My education and hands-on experience have prepared me to take on challenges and learn quickly.

Thank you for considering my application. I look forward to discussing how I can contribute to your team in an interview.

Sincerely, Francisco Ricardo Andraschko

Francisco Ricardo Andraschko

Software Developer & Electrical Engineer

Electrical Engineer with experience in IT infrastructure management and a growing focus on Software Development. I've contributed to software projects using Flutter, Dart, ASP.Net and WordPress while also managing engineering and IT operations. I'm eager to leverage my skills in both fields and continue expanding my expertise.

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👿 fricardo-it.github.io

WORK EXPERIENCE

Software Developer (Intern)

ADDC-Labs Technology

05/2024 - 06/2024

Montreal, QC, CA

Achievements/Tasks

- **Developed mobile apps with Flutter and Dart**, delivering high-performance solutions for various platforms.
- Managed projects with ClickUP, ensuring timely delivery and effective team collaboration.
- Collaborated on GitHub, focusing on software quality through rigorous code reviews and pull requests.

Contact: fernando.freitas@addc-labs.ca

Operations and Quality Manager

TL Energia

11/2019 - 05/2024

Goiania, GO, BR

Achievements/Tasks

- Optimized supply chain and production processes to enhance efficiency and reduce costs in electrical power transformer manufacturing, while managing CAPEX and OPEX to ensure budget adherence.
- Ensured compliance with industry standards and drove quality management initiatives to maintain high product standards.
- Led operations in electrical engineering, focusing on excellence in manufacturing, technical troubleshooting, and financial oversight.

Electrical Technician

LABMETRO/Federal University of Goias (UFG)

06/2017 - 11/2019

Goiania, GO, BR

Achievements/Tasks

- Performed electrical testing on distribution transformers, including winding resistance measurement, turns ratio evaluation, and loss
- Managed transformer logistics and ensured compliance with ABNT and CELG standards.
- Developed technical reports and operational manuals.

Software Developer

TL Solutions

03/2016 - 06/2017

Goiania, GO, BR

App developed for amateurs, beginners or regular runners.

- Application Architecture: Designed application components and architecture, including database (MySQL) and business process modelling, ensuring alignment with requirements and scope.
- Web Development: Developed responsive websites, e-commerce platforms, and landing pages using WordPress and custom themes.
- **Technical Leadership**: Led projects from scope definition to deployment, ensuring high-quality, user-friendly web solutions.

WORK EXPERIENCE

Infrastructure Specialist Rodobens Group

02/2015 - 02/2016 Sao Jose do Rio Preto, SP, BR

One of Brazil's top financial services providers, specializing in Consortium, Insurance, Credit, Leasing, and Rental solutions.

Achievements/Tasks

- **Management of Microsoft Cell**: Oversaw a Datacenter with approximately 300 servers, including both physical and virtual environments, ensuring efficient operation and maintenance.
- Level 3 Support: Provided advanced technical support, troubleshooted complex issues and ensured high availability and reliability of critical systems.
- IT Projects: Led and participated in various IT projects, focusing on the implementation, optimization, and upgrading of server infrastructure.

IT Support Technical Coordinator

Santana Textil Mato Grosso

02/2008 - 11/2014 Rondonopolis, MT, BR

Achievements/Tasks

- **IT Team and Project Management**: Led and trained teams, managed IT projects following ITIL and COBIT practices, and drove continuous improvement and operational indicators in IT.
- Infrastructure and Systems Administration: Oversaw physical infrastructure (cabling, fiber optics, wireless and structured networks), administered Windows servers, security systems (CCTV), backup routines, and managed communication and network security (Fortinet, VPN, firewall).
- Technical Support and Automation: Coordinated Level 1 and Level 2 support, implemented and supported ERP systems (TOTVS
 Protheus, RM), provided support for industrial automation systems, and managed vendor contracts and budget.

EDUCATION

AEC - IT Programmer - Analyst

LaSalle College

09/2022 - 07/2024 Montreal, QC, CA

MBA Project Management - PMI

Unica Faculty

11/2019 - 04/2021

Electrical Engineering

UNINTER

03/2017 - 05/2022 Curitiba, PR, BR

Software Engineering

State University of Ponta Grossa - PR

02/2002 - 12/2007 Ponta Grossa, PR, BR

CERTIFICATES

IBM Data Science Professional (08/2024 - Present)

Black Belt (2017)

Google IT Support (07/2019)

Courses: Technical Support Fundamentals, The Bits and Bytes of Computer Networking, Operating Systems and You: Becoming a Power User, System Administration and IT Infrastructure Services, IT Security: Defense against the digital dark arts.

Microsoft Certified Solutions Expert (MCSE) (04/2013 - 06/2020)

Certified: MCITP Enterprise Administrator, MCITP Server Administrator, MCITP Desktop Support Technician, MCITP Enterprise Support Technician.

LANGUAGES

English Portuguese French Spanish

Full Professional Proficiency Native or Bilingual Proficiency Elementary Proficiency Elementary Proficiency