

MBITHE TAABU

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[Portfolio](#) | [GitHub](#)

To secure a challenging software engineering junior position where I can leverage my skills in web development to contribute effectively to projects, while continuing to expand my knowledge and expertise in software development.

EXPERIENCE

FEBRUARY 2023 – APRIL 2024

DIGITAL LITERACY PROGRAM INTERN, MINISTRY OF EDUCATION, KENYA

- Contributing to web development projects and digitization initiatives within the ministry.
- Hands-on experience in developing applications using React.js and .Net framework.
- Assisting in the development of Elimutrees platform (<https://elimutrees.education.go.ke>) and KEMIS (<https://kemis.education.go.ke>).
- Applying effective time management techniques to meet project deadlines.
- Providing technical support and training teacher on setting up smart classrooms and on how to use them.
- Software installation and troubleshooting including windows, macOS and Linux systems.
- Managing windows server and publishing websites on windows server.

SEPTEMBER 2022 – JANUARY 2023

CUSTOMER SERVICE REPRESENTATIVE, CCI KENYA

- Provided exceptional customer service through outbound calls and order processing.
- Analyzed customer service trends and provided feedback to management for service improvements.
- Handled customer inquiries and troubleshooting to ensure customer satisfaction.

EDUCATION

2022

BACHELOR OF SCIENCE in INFORMATION TECHNOLOGY, KIRINYAGA UNIVERSITY

Second Class, Upper Division.

SKILLS

- Exceptional candidate with hands-on
Proficient in using Figma to create wireframes, prototypes, and high-fidelity
- Experience in software development using HTML, JavaScript, Tailwind CSS, and React.js and C #.
- Practical experience in Rest APIs, integration, successfully connecting and collaborating with external services to enhance application functionality

REFERENCES

Mr. Paul Odhiambo Akong'o
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