



William Friend

I am a hard-working university student with three prior work experiences with very positive feedback, I am looking to be a worthwhile addition to an IT organisation.

My Qualifications

- (Completing) Bachelor of Software Engineering / Bachelor of Business Informatics, University of Canberra
- NSW TAFE Statement of Attainment III Certificate in Information Digital Technology
- NSW HSC

Employment History

- KFC Belconnen Foodcourt
 - Shift Manager
21/12/2021 – present
Important skills learned from this job
 - Administration
 - Customer interaction (complaints and handling serious issues)
 - Following and enforcing policies
- Team member, front counter, back of house and middle of house
20/11/2020 – 20/12/2021
Important skills learned from this job
 - Customer interaction (taking orders and dealing with minor complaints)

School Work Experience Programs

- DMX Technologies
Administrative and receptionist assistant
- The Coota Ex-Servicemen's Club
Administrative and receptionist assistant

Volunteering Experience

- Organising assemblies for school by creating PowerPoints and aligning them with what people were saying.
- Heavily Assisted organising ANZAC Day at school.
- Raising money for the local art centre by performing piano on stage for ticketed events
- Volunteered for Student Representative Council organised events by filling roles to run those events.



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23 Aston Crescent,
2614, Cook, ACT

Referrals

- Kiah Joseph
Prior RGM at KFC
0417 407 078
- Gagandeep Bal
RGM at KFC
0452 550 380
- Liam Waldron
Owner of Waldron
Solutions Pty Ltd.
0407 282 273
- Doug Phillips
Prior owner of Kitchens on
King
0407 424 564