

# Frank Santana

## Professional Title

Professional IT Engineer with more than four years of experience in the Computer / Networking and Web Developer industry. Well advanced in HTML5/CSS3 development with additional strengths in ReactJS, Angular 2, Node.js and Responsive design.

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(786)660-8356

## EDUCATION

### Study Program

Bachelor of Science in Information Technology.

09/2004 – 07/2009

Havana Cuba

### Study Program

Full Stack Flex Program Coding Boot Camp

11/2018 – 04/2019

University of Miami

### Study Program

• Network System Administration (CompTIA A+, CompTIA N+) .

05/2014 – 08/2014

Microsoft IT Academy

## WORK EXPERIENCE

### Network Administrator

One Homecare Solutions

03/2014 – Present

Miramar FL

#### Achievements/Tasks

- Perform a wide range of network administration duties including installations, debugging, maintenance and upgrades (Windows and Linux environments).
- Managed User Accounts on Window and UNIX Platform (Creation, Deletion, Permissions, and VPN Access).
- Developed organizational units in Active Directory (AD) and managed user security with group policies.
- Responsible for provided periodic backups of the data of the clients (SQL Server 2008 and 2012).
- Provided first level support via phone or by using remote support tools (TeamViewer, JoinMe, VNC or Windows Remote Connection).
- Provided thorough support and problem resolution to issues that customers posted on JIRA.

## SKILLS

React.js

Angular 2

Node.js

Express.js

MongoDB

HTML/CSS

Responsive Design

Browser Developer Tools

JavaScript

Git

## LANGUAGES

Spanish

Native or Bilingual Proficiency

English

Professional Working Proficiency

## INTERESTS

Highly Self-motivated, hardworking individual with a strong ability to work well with others, looking for a position where I am able to utilize and improve knowledge and skills as a full stack web developer, all while learning current practices and methodologies in a professional environment and enhancing the company's productivity and reputation.