## FRINZE ERIN LAPUZ

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## **OBJECTIVE:**

To be able to apply my technical skills I have gained over the years in the field of software engineering and data science with a group in practical projects

#### **EDUCATION**

# **University of Western Australia**

Feb 2019 – Present

Bachelor of Science (Engineering Science - Software and Data Science)

WAM: 89%

Graduation Date: November 2021

#### **WORK EXPERIENCE**

### MCDONALDS- Willetton, WA

April 2017 – Present

## Front/Drive Thru/Back Crew Member and Area Leader

- Crew Member
  - Greet and communicate with customers
  - o Assures orders are assembled accurately and quickly as possible
  - Resolving issues and conflicts where necessary
  - Collaborated with crew members to provide the best possible experience for customers
  - o Delivered McDonald's principle QSCV (Quality, Service, Cleanliness, Value)
- Area Leader
  - o Ensures that crew members of the area are capable and well-trained
  - Supervises and ensures procedures and protocols are followed
  - o Coordinates and opens communications between different areas/stations
  - Empathises and Encourages Crew Members
  - Contacted managers for hazards or equipment problem

#### SAGA SOLUTIONS PTY LTD- Perth, WA

Dec 2018 – Sep 2019

# **Sales and Web Developer**

- Development of Websites
  - Creating/Improving User Design Interface using HTML, CSS, JavaScript
  - o Creation of backend processes and open system interaction using PHP, SQL
  - Testing and Debugging of Websites from range of problems

## FLYER DISTRIBUTION - Willetton, WA

Aug 2016 – Mar 2017

### **Delivery Team Member**

- Delivering on-foot flyers and printed ads from Salmat and real estate agent weekly
- Coping with the time and climate in travelling
- Optimizing route and path for efficiency

## **SECA COMPUTER SHOP - Angeles City**

Jan 2008 - Dec 2012

#### **Junior Technician**

- Performed software set-up for customers use
- Performed scheduled maintenance including clean-up of digital files and cache of customers, defragmentation of storage devices, and virus treatment and prevention

Provided computer services such as printing, photocopying, lamination, typing

### **VOLUNTARY AND EXTRACURRICULAR ACTIVITIES**

### TEACH LEARN GROW

Sep 2019 - Present

#### Student e-mentor

- Creating Personalised Lesson Plan
- Teaching children from rural areas about goal setting and success
- Communicated and shared resources with other mentors and coordinators

### **CODERS FOR CAUSES**

Jun 2019 - Present

# **Volunteer Web Developer**

• Participated in the Home2Health Project which aims to create web application that is aimed to contain and raise awareness to homelessness

#### RONALD MCDONALDS HOUSE

Nov 2018

## **McHappy Day Volunteer**

 Raised funds for sick children of the Ronald McDonald House by facilitating and maintaining the bouncy slide station held in McDonalds Willetton

# SCHOOL COMMUNITY SERVICE - Angeles City

Aug 2014

### **Volunteer Teaching Assistant**

 Participated in the CATALYST (Chemistry) club on providing knowledge and experimental activities to less fortunate public-school students that cannot afford chemicals for education purposes

### **KEY SKILLS**

- Great Problem Solving and Analytical Skills
- Able to work with groups or alone
- Data Analysis Skills in Tableau, Microsoft Excel, Microsoft Access, Python Programming
- Software Development in Web (HTML5, CSS, JavaScript Frameworks), Visual Basic .Net and Python
- Proficient in Microsoft Office Software

### **HOBBIES AND INTEREST**

- Programming
- Analysing and creating charts
- Exploration
- Getting to know people
- Working in a team to accomplish goals

#### REFEREE

Available Upon Request