

ARKA	VENDOR EVALUATION ON QUALITY – HEALTH – SAFETY & ENVIRONMENTAL	Doc. No	ARKA/PRC/IV/01.03
		Rev. No	0
		Eff. Date	01 June-2013
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(RE: PRODUCTS OF GOODS AND SERVICES)

THE NAME OF THE COMPANY : Telkom IndiHome
 BUSINESS SECTOR : Internet Service Provider
 ADDRESS : Jl. Ahmad Yani No. 41 Balikpapan 76122
 PHONE : (0542) 555502 / 147 Yanti
 FAX : (0542) 737485
 EMAIL : c4@telkom.co.id

The above company has been graded whether or not the service they render meets to PT ARKANANTA APTA PRATISTA standard of satisfaction as shown on the following itemized matrix;

Please tick (√) on appropriate number suitable to your judgments		SATISFACTION					REMARKS
		LESS	AVG	MORE			
NO	DESCRIPTION	4	5	6	7	8	
1	Responsiveness to inquiries				√		
2	Timely submission of quotation			√			
3	Competitiveness of pricing				√		
4	Timely deliveries				√		
5	Quality Product				√		
6	Maintaining constant communication			√			
7	Comprehensibility in regard of explaining				√		
8	Adherence to the safety standard of PT ARKANANTA APTA PRATISTA			√			
9	Awareness of environmental impact				√		
10	Fulfillment and obedient of NKRI regulation					√	
Total Score							68

Based on the above judgments, we would like to: ☒ continue / ☐ discontinue receiving the products or their services for 12 (Twelve) Months ahead.

Regards:

NAME: Eko Huri C OCCUPATION: IT DATE: 01/Januari/2023

IT DEPARTMENT

Note: Copies must be distributed to every department within PT ARKANANTA APTA PRATISTA