

ARKA	VENDOR EVALUATION ON QUALITY – HEALTH – SAFETY & ENVIRONMENTAL	Doc. No	ARKA/PRC/IV/01.03
		Rev. No	0
		Eff. Date	01 June-2013
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(RE: PRODUCTS OF GOODS AND SERVICES)

THE NAME OF THE COMPANY : **SatnetCom**
 BUSINESS SECTOR : ISP
 ADDRESS : Jl. Ruhui Rahayu I RT 75 No 3
 PHONE : 0542 875570
 FAX :
 EMAIL : support@satnecom.com

The above company has been graded whether or not the service they render meets to PT ARKANANTA APTA PRATISTA standard of satisfaction as shown on the following itemized matrix;

Please tick (√) on appropriate number suitable to your judgments		SATISFACTION					REMARKS
		LESS		AVG	MORE		
NO	DESCRIPTION	4	5	6	7	8	
1	Responsiveness to inquiries					√	
2	Timely submission of quotation				√		
3	Competitiveness of pricing					√	
4	Timely deliveries					√	
5	Quality Product					√	
6	Maintaining constant communication				√		
7	Comprehensibility in regard of explaining					√	
8	Adherence to the safety standard of PT ARKANANTA APTA PRATISTA					√	
9	Awareness of environmental impact					√	
10	Fulfillment and obedient of NKRI regulation					√	
Total Score							78

Based on the above judgments, we would like to: ☒ continue / ☐ discontinue receiving the products or their services for 12 (Twelve) Months ahead.

Regards:

NAME: Eko Huri Cahyono OCCUPATION: IT Section Head DATE: 01/Januari/2023

IT DEPARTMENT

Note: Copies must be distributed to every department within PT ARKANANTA APTA PRATISTA