

Q: How to delete browser cache to resolve workflow login issue

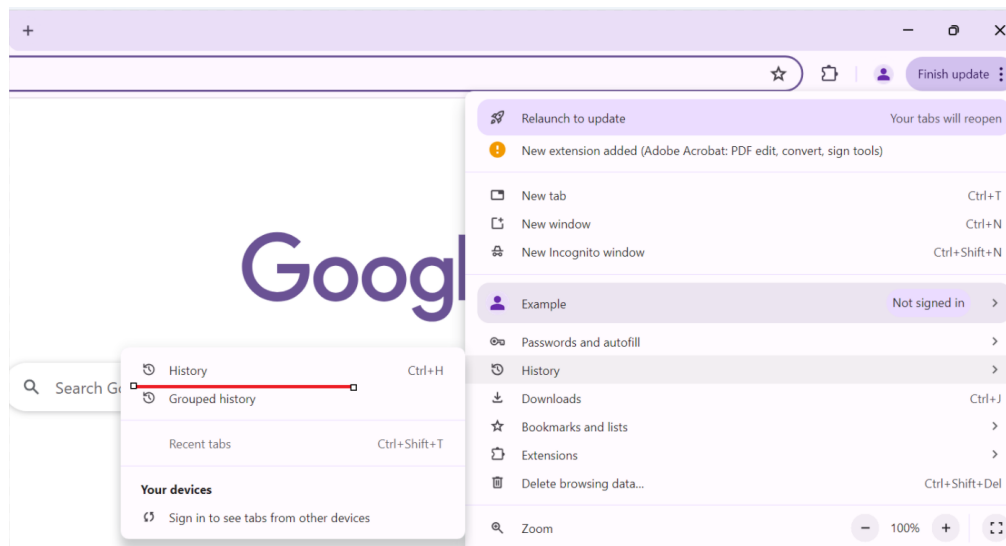
A:

First, please verify that you have connected with the pulse secure VPN.

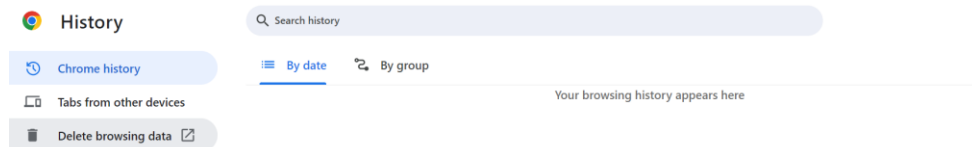
Second, please clear the cache for the browser you have:

Google Chrome:

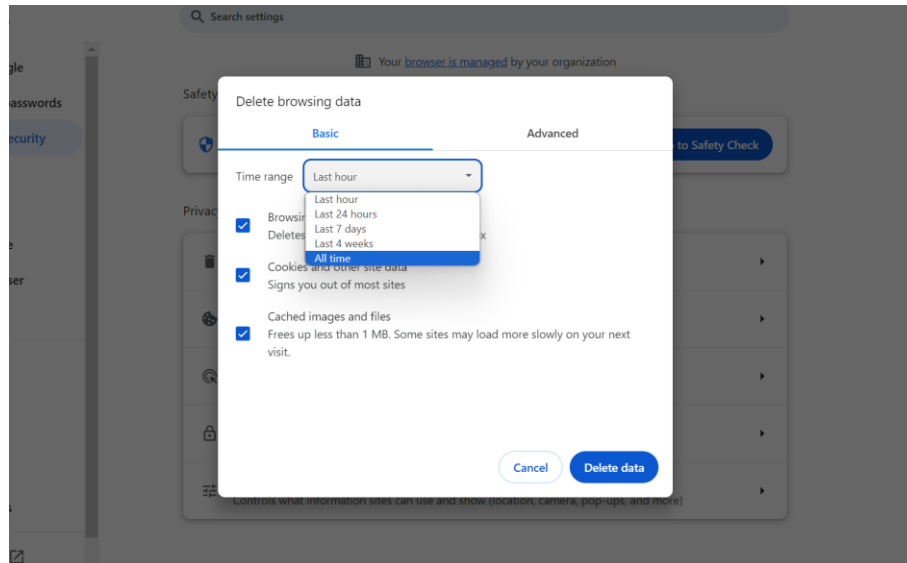
1. Click the top right button and choose "History."



2. Click "Delete browsing data"

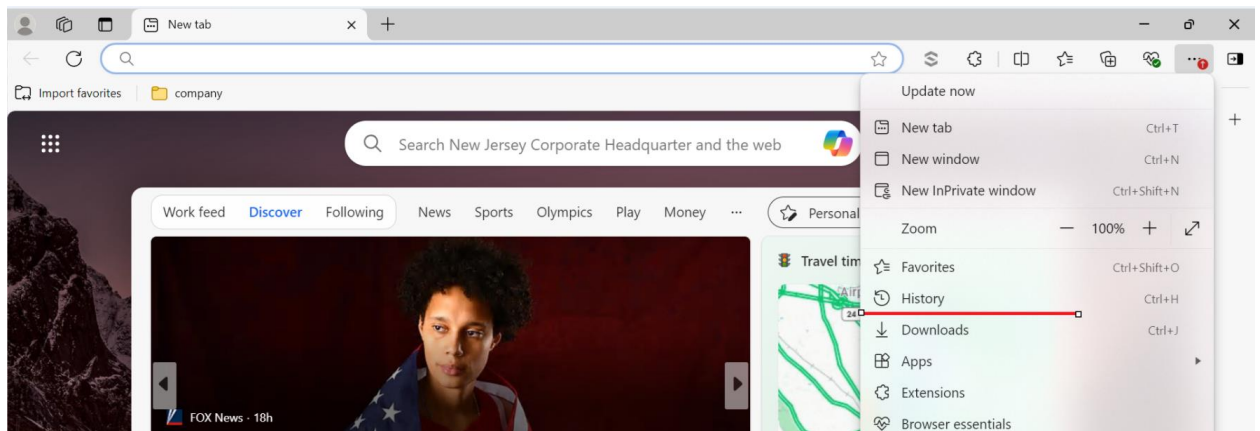


3. Choose "All time" and click "Delete Data." Then, close your browser and login to the page again.

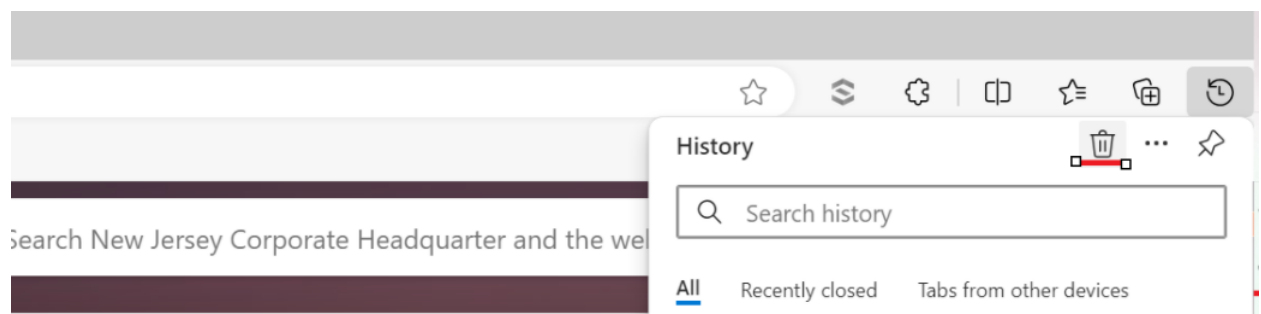


Microsoft Edge:

1. Click the “History”



2. Click the trash can icon.



3. Select the “All time” and press “Clear now.” Reopen the workflow page try again.

Delete browsing data



Time range

Last hour



Last hour

Last 24 hours

Last 7 days

Last 4 weeks

All time



Cached images and files

Frees up less than 318 MB. Some sites may load more

This will clear your data across all your synced devices signed in to dhuang@inteplast.com. To clear browsing data from this device only, [sign out first](#).

Clear now

Cancel