Transportation Services Contract - Ohio

March 02, 2025

Transportation Services Contract

1. Parties and Purpose

This Contract is made and entered into on September 15, 2024, between the Ohio Department of Medicaid (hereinafter referred to as the "Agency"), with its principal place of business located at [Agency Address], Columbus, Ohio, and Buckeye Medical Transport (hereinafter referred to as the "Provider"), with its principal place of business located at [Provider Address], Cleveland, Ohio. The purpose of this Contract is to provide non-emergency medical transportation services to eligible Medicaid recipients in designated service areas.

2. Definitions

For the purposes of this Contract, the following terms shall have the meanings ascribed to them:

- "Non-emergency medical transportation" (NEMT) means transportation services provided to eligible Medicaid recipients to and from medical appointments and services.

- "Eligible Medicaid recipient" means an individual who is enrolled in the Ohio Medicaid program and meets the eligibility criteria for NEMT services.

- "Service areas" means the designated counties or regions where NEMT services are to be provided under this Contract.

3. Term and Renewal

This Contract shall be effective for a period of three (3) years from the date of execution, with the option for one (1) three-year renewal term upon mutual agreement of both parties.

4. Scope of Services

The Provider shall provide non-emergency medical transportation services to eligible Medicaid recipients in the following service areas: Cuyahoga County, Franklin County, and Hamilton County. The Provider shall maintain a fleet of at least 55 vehicles and operate 24 hours a day, 7 days a week, to ensure timely and reliable transportation services.

5. Provider Responsibilities

The Provider shall:

- Maintain a sufficient number of qualified and properly licensed drivers, with a minimum of 130 drivers, to meet the transportation needs of eligible Medicaid recipients.

- Ensure that all vehicles used for NEMT services meet applicable safety standards and are properly maintained and insured.

- Comply with all applicable federal, state, and local laws, regulations, and policies related to NEMT services.

- Maintain accurate records and submit required reports to the Agency in a timely manner.

- Implement and maintain appropriate policies and procedures to ensure the safety, security, and confidentiality of eligible Medicaid recipients during transportation.

6. Agency Responsibilities

The Agency shall:

- Provide the Provider with a list of eligible Medicaid recipients and their transportation needs.

- Establish and communicate policies and procedures for the provision of NEMT services.

- Monitor the Provider's performance and compliance with the terms of this Contract.

- Process and pay invoices submitted by the Provider for NEMT services rendered in accordance with the terms of this Contract.

7. Compensation

The Agency shall compensate the Provider for NEMT services rendered in accordance with the rates and terms specified in the attached Rate Schedule. The Provider shall submit invoices to the Agency on a monthly basis, detailing the services provided and the corresponding charges.

8. Compliance and Reporting

The Provider shall comply with all applicable federal, state, and local laws, regulations, and policies related to NEMT services, including but not limited to those pertaining to patient privacy, data security, and non-discrimination. The Provider shall also submit regular reports to the Agency, as specified in the attached Reporting Requirements, detailing the NEMT services provided, any incidents or issues encountered, and other relevant information.

9. Insurance and Liability

The Provider shall maintain adequate insurance coverage, including but not limited to general liability, automobile liability, and workers' compensation insurance, as specified in the attached Insurance Requirements. The Provider shall indemnify and hold harmless the Agency from any and all claims, damages, or liabilities arising from the Provider's performance or failure to perform under this Contract.

10. Termination

This Contract may be terminated by either party, with or without cause, upon written notice as specified in the attached Termination Provisions. In the event of termination, the Provider shall cooperate with the Agency to ensure a smooth transition of NEMT services to a new provider.

11. General Provisions

This Contract shall be governed by and construed in accordance with the laws of the State of Ohio. Any disputes arising under this Contract shall be resolved through the dispute resolution process outlined in the attached General Provisions.

IN WITNESS WHEREOF, the parties hereto have executed this Contract as of the date first written above.

[Signature Blocks for Agency and Provider Representatives]

Attachment A: Rate Schedule

Here's an HTML table with transportation rates for Buckeye Medical Transport in Ohio, including the requested service types and rate columns. The table is properly formatted with `` and `` tags, and includes some basic styling classes. ```html

Service Type	Base Rate	Mileage Rate	Wait Time Rate	After Hours Rate	Weekend/Holiday Rate
Standard Vehicle Transport	$45	$2.50/mile	$25/hour	$75	$95
Wheelchair Accessible Vehicle	$60	$2.75/mile	$30/hour	$90	$110
Stretcher Transport	$75	$3.00/mile	$35/hour	$105	$125
Bariatric Transport	$100	$3.50/mile	$40/hour	$130	$150

Service Type	Base Rate	Mileage Rate	Wait Time Rate	After Hours Rate	Weekend/Holiday Rate
Group Transport	$80	$3.25/mile	$35/hour	$110	$130

``` You can style the table further by adding CSS classes to the ``, ``, ``, ``, `

` elements. Here's an example of some basic styling: ```css .rate-table { width: 100%; border-collapse: collapse; font-family: Arial, sans-serif; } .rate-table th, .rate-table td { padding: 8px; text-align: left; border-bottom: 1px solid #ddd; } .rate-table th { background-color: #f2f2f2; } .rate-table tr:hover { background-color: #f5f5f5; } ``` This CSS will give the table a clean, modern look with alternating row colors on hover. You can further customize the styles to match the branding and design of Buckeye Medical Transport.

Attachment B: Service Areas

Here is a properly formatted HTML table with the requested information for Buckeye Medical Transport's service areas in Ohio:

Service Zone	Counties Covered	Response Time	Population Served	Facilities Covered	Special Conditions
Primary Urban Areas	Franklin, Cuyahoga, Hamilton	15-25 minutes	4.2 million	38 hospitals	High traffic areas
Suburban Regions	Delaware, Licking, Fairfield, Butler, Warren, Clermont	20-40 minutes	1.8 million	16 hospitals	-
Rural Coverage	Ross, Pike, Scioto, Adams, Highland, Clinton, Brown, Clermont	30-60 minutes	450,000	9 hospitals	Remote areas, limited staff
Special Service Areas	Statewide	Varies	11.7 million	All facilities	Event coverage, disaster response

Attachment C: Performance Standards

Here's an HTML table with the requested categories, columns, and realistic performance standards for Buckeye Medical Transport in Ohio:

`,
and
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Performance Category	Standard Description	Measurement Method	Minimum Target	Non-Compliance Penalty
On-time Performance	Percentage of patient transports arriving within 15 minutes of scheduled pick-up time	GPS tracking and dispatch logs	95%	$100 per late transport
Vehicle Maintenance	Vehicles undergo comprehensive safety inspections and preventive maintenance	Maintenance logs and inspection reports	100% compliance	$500 per non-compliant vehicle
Driver Qualifications	Drivers must have valid licenses, certifications, and undergo background checks	License verification, training records, and background check reports	100% compliance	$1,000 per non-compliant driver
Safety Metrics	Monitoring of vehicle accidents, patient injuries, and safety violations	Incident reports and safety audits	<5 incidents per 100,000 miles driven	$2,000 per incident above target
Complaint Resolution	Timely investigation and resolution of patient complaints	Complaint logs and resolution documentation	100% resolution within 30 days	$500 per unresolved complaint after 30 days

This table includes the requested categories, standard descriptions, measurement methods, minimum targets, and non-compliance penalties. The styling classes used are `table`, `table-bordered`, `table-striped`, and `thead-dark` from the Bootstrap CSS framework, which provides a clean and responsive design for the table.

Generated on March 02, 2025

Page {{ page }} of {{ topage }}