

# TRANSPORTATION SERVICES CONTRACT

## PERFORMANCE STANDARDS

1. On-Time Performance:
  - 95% on-time arrival rate
  - No more than 5-minute early arrival
  - No more than 15-minute late arrival
2. Vehicle Standards:
  - Maximum vehicle age: 5 years
  - Daily safety inspections
  - Monthly maintenance records
3. Driver Requirements:
  - Clean driving record
  - Annual background checks
  - Quarterly drug testing
  - Annual safety training