

Transportation Services Contract - Virginia

March 02, 2025

Here is a detailed transportation services contract between the Virginia Department of Medical Assistance Services and Commonwealth Medical Transport, formatted as HTML with proper sections and headings:

Transportation Services Contract

Contract Date: January 15, 2025

Agency: Virginia Department of Medical Assistance Services, Richmond, Virginia

Provider: Commonwealth Medical Transport, Virginia Beach, Virginia

1. Parties and Purpose

This Contract is entered into between the Virginia Department of Medical Assistance Services (hereinafter referred to as the "Agency") and Commonwealth Medical Transport (hereinafter referred to as the "Provider") for the purpose of providing non-emergency medical transportation services to eligible individuals in the designated service areas.

2. Definitions

For the purposes of this Contract, the following definitions shall apply:

- "Non-emergency medical transportation" shall mean transportation services provided to individuals eligible for medical assistance to and from medical appointments and facilities.
- "Eligible individual" shall mean any person determined to be eligible for medical assistance through the Agency's programs.

3. Term and Renewal

This Contract shall be effective for a period of three (3) years from the Contract Date, with the option to renew for two (2) additional one-year periods upon mutual agreement of the parties.

4. Scope of Services

The Provider shall provide non-emergency medical transportation services to eligible individuals within the designated service areas of Fairfax County, Virginia Beach City, and Richmond City.

5. Provider Responsibilities

The Provider shall:

- Maintain a fleet of at least 50 vehicles, properly licensed and insured, for the provision of transportation services.
- Employ a minimum of 120 qualified drivers to operate the vehicles.
- Provide transportation services 24 hours a day, 7 days a week.
- Ensure that all drivers are properly trained and comply with applicable laws and regulations.
- Maintain accurate records and provide reports as required by the Agency.

6. Agency Responsibilities

The Agency shall:

- Determine eligibility for medical assistance and non-emergency medical transportation services.
- Provide the Provider with a list of eligible individuals and their transportation needs.
- Monitor the Provider's performance and compliance with the terms of this Contract.

7. Compensation

The Agency shall compensate the Provider for services rendered in accordance with the rates and payment terms set forth in the attached Schedule of Compensation.

8. Compliance and Reporting

The Provider shall comply with all applicable federal, state, and local laws, regulations, and policies related to the provision of non-emergency medical transportation services. The Provider shall submit monthly reports to the Agency detailing the services provided, including the number of trips, miles traveled, and any incidents or complaints.

9. Insurance and Liability

The Provider shall maintain adequate insurance coverage, including but not limited to commercial general

liability, automobile liability, and workers' compensation insurance, as required by the Agency. The Provider shall indemnify and hold the Agency harmless from any claims, damages, or liabilities arising from the Provider's performance under this Contract.

10. Termination

This Contract may be terminated by either party with or without cause upon thirty (30) days' written notice to the other party. In the event of termination, the Provider shall be compensated for services rendered up to the effective date of termination.

11. General Provisions

This Contract constitutes the entire agreement between the parties and supersedes all prior agreements, understandings, or representations, whether oral or written. Any modifications or amendments to this Contract must be in writing and signed by authorized representatives of both parties.

IN WITNESS WHEREOF, the parties hereto have caused this Contract to be executed by their duly authorized representatives as of the Contract Date.

Virginia Department of Medical Assistance Services

By: _____

Name: _____

Title: _____

Commonwealth Medical Transport

By: _____

Name: _____

Title: _____

Attachment A: Rate Schedule

Here's an HTML table showing transportation rates for Commonwealth Medical Transport in Virginia, with the requested service types and columns, along with realistic rates and proper styling classes:

Service Type	Base Rate	Mileage Rate	Wait Time Rate	After Hours Rate	Weekend/Holiday Rate
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Service Type	Base Rate	Mileage Rate	Wait Time Rate	After Hours Rate	Weekend/Holiday Rate
Standard Vehicle Transport	\$45	\$2.50 per mile	\$25 per hour	\$15 flat rate	\$20 flat rate
Wheelchair Accessible Vehicle	\$55	\$2.75 per mile	\$30 per hour	\$20 flat rate	\$25 flat rate
Stretcher Transport	\$65	\$3.00 per mile	\$35 per hour	\$25 flat rate	\$30 flat rate
Bariatric Transport	\$75	\$3.25 per mile	\$40 per hour	\$30 flat rate	\$35 flat rate
Group Transport	\$60	\$2.75 per mile	\$30 per hour	\$20 flat rate	\$25 flat rate

This table uses the Bootstrap styling classes `table` and `table-striped` for a basic table design with alternating row colors. The `thead-dark` class is applied to the table header for a dark background color. The table includes a `` section for the column headers and a `` section for the data rows.

Attachment B: Service Areas

Here is an HTML table showing service area details for Commonwealth Medical Transport in Virginia, with the requested zones, columns, and styling:

Service Zone	Counties Covered	Response Time	Population Served	Facilities Covered	Special Conditions
Primary Urban Areas	Richmond City, Norfolk City, Virginia Beach City, Chesapeake City, Newport News City, Hampton City	15-30 minutes	2.5 million	Major hospitals, trauma centers, specialty clinics	Traffic congestion, limited parking
Suburban Regions	Henrico County, Chesterfield County, Hanover County, James City County, York County, Gloucester County	30-60 minutes	1.2 million	Community hospitals, urgent care centers	Residential neighborhoods, school zones

Service Zone	Counties Covered	Response Time	Population Served	Facilities Covered	Special Conditions
Rural Coverage	Westmoreland County, Northumberland County, Lancaster County, Middlesex County, Mathews County, King and Queen County	60-120 minutes	80,000	Small clinics, nursing homes	Remote areas, limited cell service
Special Service Areas	Military bases, airports, universities	Varies	Varies	On-site medical facilities	Security clearances, specialized equipment

This table includes the following: - `` and `` tags for proper HTML structure - `table-striped` and `table-bordered` classes from Bootstrap for styling - `thead-dark` class for a dark-colored header row - Columns for Service Zone, Counties Covered, Response Time, Population Served, Facilities Covered, and Special Conditions - Rows for Primary Urban Areas, Suburban Regions, Rural Coverage, and Special Service Areas, with relevant details filled in for Virginia Note that the specific details (counties, response times, populations, etc.) provided in this table are fictional examples for demonstration purposes.

Attachment C: Performance Standards

Here's a properly formatted HTML table with realistic performance standards for Commonwealth Medical Transport in Virginia:

Performance Category	Standard Description	Measurement Method	Minimum Target	Non-Compliance Penalty
On-time Performance	Percentage of trips completed within scheduled pick-up window	GPS tracking and trip logs	95%	\$100 per incident below 90%
Vehicle Maintenance	Regular inspections and maintenance of vehicles	Maintenance logs and inspection reports	100% compliance	\$500 per incident of non-compliance
Driver Qualifications	Proper licensing, training, and background checks for drivers	Driver records and training logs	100% compliance	\$1,000 per incident of non-compliance

Performance Category	Standard Description	Measurement Method	Minimum Target	Non-Compliance Penalty
Safety Metrics	Accident and incident rates, vehicle inspections, driver behavior	Accident reports, vehicle inspection logs, GPS tracking	Zero preventable accidents, 100% vehicle inspection compliance	\$2,000 per preventable accident, \$500 per vehicle inspection non-compliance
Complaint Resolution	Timely and satisfactory resolution of customer complaints	Complaint logs and customer surveys	95% resolution within 5 business days, 90% customer satisfaction	\$250 per unresolved complaint after 10 business days, \$100 per customer satisfaction rating below 80%

This table includes the requested performance categories, standard descriptions, measurement methods, minimum targets, and non-compliance penalties. The table is styled with Bootstrap classes for a clean and organized appearance, including a dark header row and striped rows in the body. The `` and `` tags are used to properly structure the table.