

Transportation Services Contract - New York

March 02, 2025

Here is a detailed transportation services contract between the New York State Department of Health and Empire State Medical Transport, formatted as HTML with proper sections and headings, including the requested key details and standard sections.

Transportation Services Contract

1. Parties and Purpose

This Contract is entered into on June 1, 2024, between the New York State Department of Health ("Agency"), located at [Agency Address], Albany, New York, and Empire State Medical Transport ("Provider"), located at [Provider Address], Buffalo, New York, for the purpose of providing non-emergency medical transportation services.

2. Definitions

For the purposes of this Contract, the following terms shall have the meanings set forth below:

- "Non-emergency medical transportation" means the transportation of individuals to and from medical appointments, facilities, and other healthcare-related locations, excluding emergency ambulance services.
- "Service Area" means the geographic areas covered by this Contract, which include Erie County, Niagara County, and Monroe County.

3. Term and Renewal

This Contract shall be effective for a period of three (3) years from the date of execution, with an option to renew for one (1) additional year upon mutual agreement of the parties.

4. Scope of Services

The Provider shall provide non-emergency medical transportation services to individuals within the Service Area, as directed by the Agency. The Provider shall maintain a fleet of at least 85 vehicles and employ a minimum of 200 drivers to ensure adequate coverage and timely service.

5. Provider Responsibilities

The Provider shall:

- Operate transportation services 24 hours a day, 7 days a week, to meet the needs of the Agency and its clients.
- Maintain a fleet of vehicles that are clean, well-maintained, and equipped with appropriate safety features and accessibility accommodations.
- Employ qualified, licensed, and properly trained drivers who undergo background checks and regular training.
- Comply with all applicable federal, state, and local laws, regulations, and guidelines related to non-emergency medical transportation services.
- Maintain accurate records and provide regular reports to the Agency regarding services rendered, incidents, and other relevant information.

6. Agency Responsibilities

The Agency shall:

- Provide the Provider with timely and accurate information regarding transportation requests, including pickup and drop-off locations, appointment times, and any special needs or accommodations required.
- Promptly review and process invoices submitted by the Provider for payment.
- Conduct regular audits and inspections to ensure compliance with this Contract and applicable laws and regulations.

7. Compensation

The Agency shall compensate the Provider for services rendered in accordance with the rates and terms outlined in the attached Schedule of Fees and Payment Terms.

8. Compliance and Reporting

The Provider shall maintain detailed records of all services provided under this Contract and shall submit regular reports to the Agency as specified in the attached Reporting Requirements. The Provider shall also comply with all applicable federal, state, and local laws, regulations, and guidelines related to non-emergency medical transportation services.

9. Insurance and Liability

The Provider shall maintain adequate insurance coverage, including but not limited to commercial general liability, automobile liability, and workers' compensation insurance, as specified in the attached Insurance Requirements. The Provider shall indemnify and hold harmless the Agency from any and all claims, damages, or liabilities arising from the performance of services under this Contract.

10. Termination

This Contract may be terminated by either party upon written notice as specified in the attached Termination Provisions. The Agency reserves the right to terminate the Contract for cause, including but not limited to, failure to comply with the terms and conditions of the Contract, or for convenience, with appropriate notice and compensation for services rendered.

11. General Provisions

This Contract shall be governed by and construed in accordance with the laws of the State of New York. Any disputes arising under this Contract shall be resolved through the dispute resolution procedures outlined in the attached General Provisions.

IN WITNESS WHEREOF, the parties have executed this Contract as of the date first written above.

[Signature Blocks for Agency and Provider Representatives]

Attachments:

- Schedule of Fees and Payment Terms
- Reporting Requirements
- Insurance Requirements
- Termination Provisions
- General Provisions

Attachment A: Rate Schedule

Here's a properly formatted HTML table with realistic transportation rates for Empire State Medical Transport in New York, including `` and `` tags, and styling classes: ``html

Service Type	Base Rate	Mileage Rate	Wait Time Rate	After Hours Rate	Weekend/Holiday Rate
Standard Vehicle Transport	\$75	\$2.50/mile	\$25/hour	\$15 surcharge	\$25 surcharge
Wheelchair Accessible Vehicle	\$95	\$3.00/mile	\$30/hour	\$20 surcharge	\$30 surcharge
Stretcher Transport	\$125	\$3.50/mile	\$35/hour	\$25 surcharge	\$35 surcharge
Bariatric Transport	\$150	\$4.00/mile	\$40/hour	\$30 surcharge	\$40 surcharge
Group Transport	\$200	\$5.00/mile	\$50/hour	\$35 surcharge	\$45 surcharge

``` This table includes the following: - `` element with Bootstrap classes for styling (`table`, `table-striped`, `table-bordered`) - `` element with a dark background (`thead-dark`) - `` element for the table body - `` elements for each row of data - `` and `` tags, and some basic styling classes:

#### `` elements for column headers - ``

`` elements for each cell of data The rates provided are realistic for medical transportation services in the New York area, with higher rates for specialized services like bariatric and group transport, as well as additional charges for after-hours, weekend/holiday service, wait time, and mileage.

## Attachment B: Service Areas

Here's an HTML table showing service area details for Empire State Medical Transport in New York, with the requested zones and columns, including ``

Service Zone	Counties Covered	Response Time	Population Served	Facilities Covered	Special Conditions
Primary Urban Areas	New York, Kings, Bronx, Queens, Richmond	10-20 minutes	8.6 million	Hospitals, clinics, nursing homes	High traffic, limited access areas
Suburban Regions	Nassau, Suffolk, Westchester, Rockland, Putnam	20-40 minutes	4.2 million	Hospitals, clinics, retirement communities	Varying road conditions, traffic

Service Zone	Counties Covered	Response Time	Population Served	Facilities Covered	Special Conditions
Rural Coverage	Orange, Ulster, Sullivan, Dutchess, Columbia	30-60 minutes	0.8 million	Regional hospitals, clinics	Remote areas, limited accessibility
Special Service Areas	JFK, LaGuardia, Newark Airports	15-30 minutes	N/A	Airport medical facilities	Secure areas, special clearances required

This table includes the following: - `` and `` tags for semantic structure - `class="table table-striped"` for basic Bootstrap styling (striped rows) - `class="thead-dark"` for a dark header row - Relevant data for each service zone, including counties covered, response times, population served, facilities covered, and special conditions Note that this is a basic example, and you may want to adjust the styling classes or add additional formatting as needed for your specific use case.

## Attachment C: Performance Standards

Here's a properly formatted HTML table with realistic performance standards for Empire State Medical Transport in New York:

Performance Category	Standard Description	Measurement Method	Minimum Target	Non-Compliance Penalty
On-time Performance	Percentage of transports arriving within 15 minutes of scheduled pick-up time	GPS tracking and dispatch logs	95%	\$500 fine per incident below 90%
Vehicle Maintenance	Regular preventive maintenance and inspections for all vehicles	Maintenance logs and third-party inspections	100% compliance	\$1,000 fine per non-compliant vehicle
Driver Qualifications	All drivers must have valid licenses, certifications, and training	Background checks and training records	100% compliance	\$2,500 fine per non-compliant driver
Safety Metrics	Zero preventable accidents or incidents involving injury or property damage	Incident reports and investigations	0 preventable incidents	\$5,000 fine per preventable incident

Performance Category	Standard Description	Measurement Method	Minimum Target	Non-Compliance Penalty
Complaint Resolution	All complaints must be acknowledged and resolved within 48 hours	Complaint tracking system and resolution logs	100% compliance	\$250 fine per unresolved complaint after 48 hours

This table includes the required performance categories and columns, with realistic standard descriptions, measurement methods, minimum targets, and non-compliance penalties. The table is styled with Bootstrap classes for a clean and responsive design, including striped rows and a dark header. The `` and `` tags are used to separate the header and body of the table.

Generated on March 02, 2025

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