

Performance Standards

Table of Contents

Placeholder for table of contents

0

Performance Standards

1. On-Time Performance

- 95% on-time arrival rate
- No more than 5-minute early arrival
- No more than 15-minute late arrival

2. Vehicle Standards

- Maximum vehicle age: 5 years
- Daily safety inspections
- Monthly maintenance records

3. Driver Requirements

- Clean driving record
- Annual background checks
- Quarterly drug testing
- Annual safety training