

# Transportation Services Contract - Washington

March 02, 2025

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Here is the detailed transportation services contract between Washington State Health Care Authority and Evergreen Medical Transport, formatted as HTML with proper sections and headings:

## Transportation Services Contract

Contract Date: February 1, 2025

Agency Location: Olympia, Washington

Provider Location: Seattle, Washington

### 1. Parties and Purpose

This Contract is entered into between the Washington State Health Care Authority (hereinafter referred to as the "Agency") and Evergreen Medical Transport (hereinafter referred to as the "Provider") for the purpose of providing non-emergency medical transportation services to eligible clients in the designated service areas.

### 2. Definitions

For the purposes of this Contract, the following definitions shall apply:

- "Non-emergency medical transportation" means transportation services for eligible clients to and from covered medical services, as defined by the Agency's policies and procedures.
- "Eligible client" means an individual who is enrolled in a Washington State medical assistance program and has been determined eligible for non-emergency medical transportation services by the Agency.

### 3. Term and Renewal

The term of this Contract shall be for a period of two (2) years, commencing on February 1, 2025, and ending on January 31, 2027. The Agency shall have the option to renew this Contract for two (2) additional two-year periods, subject to the availability of funds and satisfactory performance by the Provider.

### 4. Scope of Services

The Provider shall provide non-emergency medical transportation services to eligible clients in the following service areas:

- King County
- Pierce County
- Snohomish County

## 5. Provider Responsibilities

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The Provider shall:

- Maintain a fleet of at least 45 vehicles to provide transportation services under this Contract.
- Operate transportation services 24 hours a day, 7 days a week.
- Employ a minimum of 105 qualified drivers to operate the vehicles.
- Comply with all applicable federal, state, and local laws, regulations, and policies related to the provision of non-emergency medical transportation services.
- Maintain appropriate insurance coverage as specified in Section 9 of this Contract.
- Submit reports and data to the Agency as required by Section 8 of this Contract.

## 6. Agency Responsibilities

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The Agency shall:

- Determine client eligibility for non-emergency medical transportation services.
- Provide the Provider with a list of eligible clients and their authorized medical services.
- Monitor the Provider's performance and compliance with the terms of this Contract.
- Compensate the Provider in accordance with Section 7 of this Contract.

## 7. Compensation

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The Agency shall compensate the Provider for services rendered under this Contract in accordance with the rates and payment schedules established by the Agency's policies and procedures.

## 8. Compliance and Reporting

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The Provider shall comply with all reporting requirements established by the Agency, including but not limited to

to:

- Submitting monthly reports detailing the number of trips provided, miles traveled, and other relevant data.
- Maintaining accurate records of services provided and making such records available for review by the Agency upon request.
- Cooperating with any audits or investigations conducted by the Agency or other authorized entities.

## 9. Insurance and Liability

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The Provider shall maintain the following insurance coverage throughout the term of this Contract:

- Commercial General Liability insurance with a minimum limit of \$1,000,000 per occurrence and \$2,000,000 aggregate.
- Automobile Liability insurance with a minimum limit of \$1,000,000 combined single limit.
- Workers' Compensation insurance in compliance with Washington State laws.

The Provider shall indemnify and hold harmless the Agency from any and all claims, losses, damages, or expenses arising from the Provider's performance under this Contract.

## 10. Termination

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This Contract may be terminated by either party upon written notice as follows:

- By the Agency, for cause, upon thirty (30) days' written notice to the Provider.
- By the Provider, for convenience, upon ninety (90) days' written notice to the Agency.
- By either party, in the event of a material breach of the Contract by the other party, upon thirty (30) days' written notice to the breaching party, provided that the breaching party fails to cure the breach within the notice period.

## 11. General Provisions

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This Contract shall be governed by the laws of the State of Washington. Any disputes arising under this Contract shall be resolved through the appropriate administrative or judicial processes established by the State of Washington.

This Contract constitutes the entire agreement between the parties and supersedes all prior agreements, representations, and understandings, whether written or oral.

Any amendments or modifications to this Contract must be in writing and signed by authorized representatives of both parties.

## Attachment A: Rate Schedule

Here's a properly formatted HTML table with realistic rates for Evergreen Medical Transport in Washington, with the requested service types, columns, and styling classes:

Service Type	Base Rate	Mileage Rate	Wait Time Rate	After Hours Rate	Weekend/Holiday Rate
Standard Vehicle Transport	\$45.00	\$2.50/mile	\$25.00/hour	\$60.00	\$75.00
Wheelchair Accessible Vehicle	\$55.00	\$2.75/mile	\$30.00/hour	\$70.00	\$85.00
Stretcher Transport	\$65.00	\$3.00/mile	\$35.00/hour	\$80.00	\$95.00
Bariatric Transport	\$75.00	\$3.25/mile	\$40.00/hour	\$90.00	\$105.00
Group Transport	\$85.00	\$3.50/mile	\$45.00/hour	\$100.00	\$115.00

This table includes the following: - `` element with styling classes `table table-striped table-bordered` for a nicely formatted table with borders and striped rows. - `` element with a `thead-dark` class for a dark-themed header row. - `` element for the table body content. - `` elements for each row of data. - `` and `` tags, and uses the Bootstrap styling classes `table`, `table-bordered`, and `thead-dark` for a clean and organized look. The table provides details on the service zones, counties covered, response times, population served, facilities covered, and any special conditions for each area served by Evergreen Medical Transport in Washington.

## Attachment C: Performance Standards

Here's a properly formatted HTML table with realistic standards for Evergreen Medical Transport in Washington:

`` elements for the column headers. - ``

` elements for the column headers. - `

` elements for each cell, containing the service type and corresponding rates. The rates provided are realistic estimates based on typical medical transportation rates in Washington state. You can adjust the values as needed to match your specific requirements.

## Attachment B: Service Areas

Here's an HTML table with the requested information for Evergreen Medical Transport's service areas in Washington:

Service Zone	Counties Covered	Response Time	Population Served	Facilities Covered	Special Conditions
Primary Urban Areas	King, Pierce, Snohomish	15-30 minutes	3.2 million	Hospitals, Clinics, Nursing Homes	High traffic zones
Suburban Regions	Kitsap, Thurston, Skagit	30-60 minutes	1.1 million	Hospitals, Clinics	Longer travel distances
Rural Coverage	Whatcom, Island, Mason, Lewis	60-120 minutes	500,000	Clinics, Rural Hospitals	Remote areas, limited facilities
Special Service Areas	Olympic National Park, Mount Rainier National Park	120+ minutes	Seasonal visitors	Park Clinics, Ranger Stations	Wilderness terrain, limited access

This table includes the `

Performance Category	Standard Description	Measurement Method	Minimum Target	Non-Compliance Penalty
On-time Performance	Vehicles must arrive within the scheduled pick-up window	GPS tracking and patient logs	95% on-time arrivals	\$500 fine per late arrival
Vehicle Maintenance	Vehicles must undergo regular maintenance and inspections	Maintenance logs and inspection records	100% compliance with maintenance schedule	\$1,000 fine per missed maintenance

Performance Category	Standard Description	Measurement Method	Minimum Target	Non-Compliance Penalty
Driver Qualifications	Drivers must have valid licenses, certifications, and training	Background checks and training records	100% compliance with driver requirements	Immediate suspension of non-compliant drivers
Safety Metrics	Vehicles must maintain a clean safety record	Accident reports and safety inspections	Zero accidents or safety violations	\$5,000 fine per accident or safety violation
Complaint Resolution	Complaints must be addressed and resolved promptly	Complaint logs and resolution records	95% of complaints resolved within 7 days	\$250 fine per unresolved complaint after 7 days

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