



Call management

USSD codes for UK mobile devices

Each of the codes below can be dialled from a UK mobile device to obtain information or manage call diversions. Just type in the code exactly as it is (and substitute the word NUMBER for a telephone number if you are providing a forwarding number).

Dial the following numbers and press dial to obtain network information:

*#06#	Get the IMEI number of your phone
*#100#	Get the telephone number of your phone
*#103#	Get the network time

To manage instant call forwarding:

(Your calls will be forwarded immediately regardless of your availability.)

**21*NUMBER#	Set up instant call forwarding to NUMBER
*21#	Activate instant call forwarding (if number set previously)
#21#	Deactivate instant call forwarding
##21#	Delete number set for instant call forwarding
*#21#	Check status of instant call forwarding

To manage all conditional call diverts together:

(Your calls will be forwarded after ~15 secs if you don't answer, or if you are already busy or unavailable.)

**004*NUMBER#	Set up all conditional diverts (61, 62, 67) to NUMBER
*004#	Activate all conditional diverts (if number set previously)
#004#	Deactivate all conditional diverts
##004#	Delete number set for all conditional diverts
*#004#	Check status of all conditional diverts

##002#	Deactivate <u>ALL</u> call diverts
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To manage individual call divert conditions:

(You can set a different rule for each condition.)

**61*NUMBER#	Set up divert if no answer to NUMBER
**61*NUMBER*DELAY#	Set up divert if no answer with delay of 5, 10, 15, 20, 25 or 30 seconds
*61#	Activate divert if no answer (if number set previously)
#61#	Deactivate divert if no answer
##61#	Delete number set for divert if no answer
*#61#	Check status of divert if no answer

**62*NUMBER#	Set up divert if unavailable to NUMBER
*62#	Activate divert if unavailable (if number set previously)
#62#	Deactivate divert if unavailable
##62#	Delete number set for divert if unavailable
*#62#	Check status of divert if unavailable

**67*NUMBER#	Set up divert if busy to NUMBER
*67#	Activate divert if busy (if number set previously)
#67#	Deactivate divert if busy
##67#	Delete number set for divert if busy
*#67#	Check status of divert if busy