Preventing intoxication

Liquor licensees have important obligations to ensure alcohol is served responsibly to help minimise alcohol-related harm. Supporting responsible alcohol consumption and preventing intoxication lowers the risk of incidences and helps to promote a safe venue for customers and staff.

- Intoxication guidelines (PDF, 339KB) to assist you to determine whether or not a person is intoxicated.
- Prevention of intoxication on licensed premises (PDF, 315KB) practical steps that licensees can take to manage the risk of intoxication on their premises.

Liquor promotions

Licensees need to be aware of the responsibilities associated with running liquor promotions.

Any liquor promotion must not:

- encourage irresponsible, rapid or excessive consumption of alcohol
- have special appeal to minors
- be indecent or offensive, and
- be out of step with general community standards.

Unacceptable liquor promotions

Examples of liquor promotions that are unacceptable include the following:

- 1. **Appeal to minors** because of the design, name, motifs or characters used
- 2. **Indecent or offensive** through the use of images, including the human body, which may considered offensive by a reasonable adult
- 3. **Non-standard measures** for example, yard glass, slammers, water pistols, etc. that encourage irresponsible drinking
- 4. **Emotive descriptions or adverting** for example, the use of slogans that focus on the excessive consumption alcohol such as 'drink like a fish' or 'drink to you drop'
- 5. Free drinks or extreme discounts that promote excessive consumption of

- alcohol. For example, 'all you can drink' or encourage rapid consumption, such as '\$50 voucher between 7-8pm only'
- 6. **Irresponsible, rapid or excessive consumption** such as a drinking game, for example, '60 shots in 60 minutes' or 'boat races'. Or sports event promotions such 'free beer until first points scored' or 'half price drinks until half time'
- 7. **Not in the public interest** such as promoting unlawful activity, anti-social behaviour, allude to consuming alcohol with illicit drugs or associating liquor consumption with violent or aggressive behaviour towards other people.

Find out more in these factsheets:

- Liquor promotions summary (PDF, 600KB), or
- Liquor promotion guidelines (PDF, 1.6MB) for broader information on the seven principles.

If you wish to make a complaint about a liquor promotion contact the Office of Liquor & Gaming on 02 9995 0900 or email complaints@olgr.nsw.gov.au.

Related links

Factsheets:

Liquor promotions summary (PDF, 600KB)Liquor promotion guidelines (PDF, 1.6MB)

Language & disability support services

For multicultural communities

For people with disability

Language assistance

About us

About us

Media & news

ILGA

Decisions of interest

Contact us

Liquor & Gaming NSW directory

L&GNSW feedback and complaints

Access to information (GIPAA)