

Q: Do you offer any CBD or THC-free products?									
A: We currently focus on THC products, but check back for potential updates on CBD offerings.									
Q: How do Melt live resin vapes compare to other brands?									
A: Melt vapes are known for their solventless extraction, offering a cleaner and purer vaping experience.									
Q: What concentrates do you offer besides vape cartridges?									
A: We offer a variety of concentrates including live rosin, shatter, and crumble.									
Shipping & Delivery									
Q: Do you offer same-day delivery?									
A: Yes, we offer same-day delivery within Bangkok using services like Lalamove.									
Q: Can I track my delivery?									
A: Yes, once your order is dispatched, we provide a tracking link for real-time updates.									
Q: How much does delivery cost?									
A: Delivery fees vary depending on your location, but typically range between 50-150 THB within Bangkok.									
Q: Do you offer international shipping?									
A: Unfortunately, we only ship within Thailand due to legal restrictions.									
Q: Is there a minimum order for delivery?									

A: No, there is no minimum order requirement, but delivery fees apply.									
Q: Can I schedule my delivery for a specific time?									
A: Yes, you can schedule deliveries at a time that works best for you.									
Q: What delivery services do you use?									
A: We primarily use Lalamove for local deliveries.									
Q: Can I change my delivery address after placing an order?									
A: Yes, contact us immediately after placing your order to update your delivery address.									
Q: Do you offer contactless delivery?									
A: Yes, we can arrange for contactless delivery upon request.									
Q: Can I pick up my order in-store?									
A: Yes, you can pick up your order directly from our store.									
Payment & Pricing									
Q: What payment methods do you accept?									
A: We accept bank transfers, cryptocurrency (USDT), and cash on delivery.									
Q: Can I pay using cryptocurrency?									
A: Yes, we accept cryptocurrency payments like USDT.									

Q: Are there any additional fees for using cryptocurrency?									
A: No, we do not charge extra fees for cryptocurrency payments.									
Q: Do you offer discounts on large orders?									
A: Yes, we offer bulk discounts for wholesale and large orders.									
Q: Do you have any current promotions or discounts?									
A: Yes, we offer various discounts including 10% off for Google reviews.									
Q: How much do 1g and 2g vape cartridges cost?									
A: Prices range from 2,300-2,600 THB depending on the brand and strain.									
Q: Can I pay in installments for large purchases?									
A: We currently do not offer installment payments, but we may explore this in the future.									
Q: Do you charge tax on your products?									
A: All taxes are included in the listed price; there are no additional charges.									
Q: Can I get a refund if I'm not satisfied with my order?									
A: Refunds are handled on a case-by-case basis. Please contact customer service for assistance.									
Q: Are there any transaction fees for using credit cards or bank transfers?									

A: We do not charge additional fees for bank transfers or credit card payments.

Product Usage & Effects

Q: What are the effects of indica vape strains?

A: Indica strains are typically relaxing and sedative, making them great for nighttime use.

Q: How long do the effects of vaping THC last?

A: The effects of vaping THC usually last between 2-4 hours, depending on dosage and tolerance.

Q: How do I properly store my vape cartridges?

A: Store vape cartridges in a cool, dark place to preserve potency and flavor.

Q: How many puffs can I get from a 1g vape cartridge?

A: A 1g cartridge typically provides between 300-500 puffs depending on usage.

Q: What's the difference between live resin and distillate?

A: Live resin preserves more terpenes for flavor, while distillate offers a higher THC concentration.

Q: What are the side effects of vaping THC?

A: Common side effects include dry mouth, red eyes, and increased appetite. Use responsibly.

Q: Can I use any vape battery with my cartridges?

A: Most THC vape cartridges use a 510-thread, compatible with the majority of vape batteries.

Q: What's the best temperature to vape THC?								
A: The optimal vaping temperature for THC is between 315°F and 430°F (157°C to 221°C).								
Q: Are there any health risks associated with vaping THC?								
A: Vaping THC is considered less harmful than smoking, but users should be aware of potential risks.								
Q: What's the recommended dosage for beginners?								
A: Start with one or two small puffs and wait to assess the effects before consuming more.								
Q: What are your operating hours?								
A: Our shop is open daily. Please check our website or contact customer service for the most up-to-date hours.								
Q: Do you offer delivery services?								
A: Yes, we offer delivery services in Bangkok and surrounding areas. Delivery fees may apply based on distance.								
Q: What payment methods do you accept?								
A: We accept various payment methods including PromptPay, Thai bank transfers, Wise.com, cryptocurrency (USDT), and cash on delivery.								
Q: Do you have a physical store location?								
A: Yes, our shop is located in Bangkok. You can find our exact address on our website or Google Maps.								
Q: What types of cannabis products do you offer?								
A: We offer a wide range of cannabis products including flowers, edibles, concentrates, and vape pens from top brands.								
Q: Are your products lab-tested?								
A: Yes, we source our products from reputable brands that conduct lab testing for quality and safety.								
Q: What is your most popular product?								
A: Our popularity varies, but items like Muha Meds vapes and premium flower strains are consistently in high demand.								
Q: Do you offer discounts for bulk purchases?								
A: Yes, we offer wholesale prices for bulk purchases. Please contact us for more information.								
Q: Can I return or exchange a product?								

A: We have a limited return policy for defective products. Please contact customer service within 24 hours of purchase for assistance.							
Q: Do you ship internationally?							
A: No, we currently only offer services within Thailand.							
Q: What's the THC content of your products?							
A: THC content varies by product. Specific information is available on product pages or by contacting customer service.							
Q: Do you offer CBD products?							
A: Yes, we carry a selection of CBD products. Check our website or contact us for current availability.							
Q: How long does delivery usually take?							
A: Delivery times vary depending on your location, but we aim for same-day or next-day delivery in Bangkok.							
Q: Is there a minimum order amount for delivery?							
A: There may be a minimum order amount for delivery. Please check with customer service for current requirements.							
Q: Do you offer any loyalty or rewards programs?							
A: We occasionally run promotions for repeat customers. Follow our social media or join our mailing list for updates.							
Q: Are your products legal in Thailand?							
A: Our products comply with current Thai regulations regarding cannabis. However, laws may change, so please stay informed.							
Q: Can I consume cannabis products in public in Thailand?							
A: Public consumption of cannabis is generally not allowed. Please consume responsibly and in private.							
Q: What's the difference between indica and sativa strains?							
A: Indica strains are generally associated with relaxation, while sativa strains are known for more energizing effects.							
Q: Do you offer any non-psychoactive cannabis products?							
A: Yes, we offer CBD products which do not produce a "high" effect.							
Q: How should I store my cannabis products?							
A: Store in a cool, dry place away from direct sunlight. Keep out of reach of children and pets.							
Q: Do you offer any edibles?							
A: Yes, we carry a variety of cannabis-infused edibles. Check our website or contact us for current options.							
Q: What's the potency of your edibles?							
A: Potency varies by product. Always start with a low dose and wait at least 2 hours before consuming more.							
Q: Do you sell cannabis seeds or plants?							

A: Our product offerings may change. Please check our website or contact us for current availability.							
Q: Can I use a credit card for purchases?							
A: We currently do not accept credit cards. Please see our accepted payment methods.							
Q: Do you offer any strain recommendations for specific conditions?							
A: While we can't provide medical advice, our staff can offer general information about different strains and their reported effects.							
Q: How fresh are your flower products?							
A: We strive to maintain fresh inventory. All products have packaging dates for your reference.							
Q: Do you offer any low-THC or beginner-friendly products?							
A: Yes, we have products with varying THC levels, including options suitable for beginners.							
Q: Can I track my delivery order?							
A: Yes, you'll receive a tracking link when your order is dispatched.							
Q: What should I do if I receive a defective product?							
A: Contact customer service immediately with details and photos of the issue.							
Q: Do you offer gift cards?							
A: Gift card availability may vary. Please check with customer service for current options.							
Q: How do I use a vape pen?							
A: Instructions vary by product. Generally, inhale gently while pressing the button (if applicable). Start with small puffs.							
Q: What's the difference between live resin and distillate vapes?							
A: Live resin preserves more of the plant's original terpenes, while distillate is a more refined extract.							
Q: Do you offer any non-smoking consumption methods?							
A: Yes, we offer edibles, tinctures, and other non-smoking options.							
Q: How long do your products typically stay fresh?							
A: Shelf life varies by product type. Check packaging for best-by dates and storage instructions.							
Q: Can I place an order for future pickup?							
A: Yes, you can place an order for later pickup. Contact us to arrange this.							
Q: Do you offer any bundle deals?							
A: We occasionally offer product bundles. Check our website or ask customer service about current promotions.							
Q: What's your most potent product?							

A: Potency varies, but our concentrates and certain flower strains typically have the highest THC content.					
Q: Do you sell any accessories like grinders or rolling papers?					
A: Yes, we carry various accessories. Check our website or ask in-store for current stock.					
Q: How do I know which product is right for me?					
A: Our staff can provide information to help you choose. Consider factors like desired effects, consumption method, and tolerance leve					