



**My BTCL Business Care working manual for Data & Internet Services
(LLI/LC/NIX/VPN)**

<https://mybtcl.btcl.gov.bd/login>

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1. My BTCL B.care:

1.1 My BTCL Business Care Login Procedure:

B.care just for Business customer's (LLI, Local Content, NIX, VPN) which can create new account and then login: <https://mybtcl.btcl.gov.bd/login> , Or, can login with existing user

Personal | **Business** | Telephone Bill

01731232975

Forgot password?

Sign in

New to BTCL? [Create New Account.](#)

1.2 How to create a new account on B.care:

Please select create new Account

Personal | **Business** | Telephone Bill

01700000010

Forgot password?

Sign in

New to BTCL? [Create New Account.](#)

If any customer can apply for (Government/Semi Government/Autonomous include) or, (Private Organization)
Plz select first which category you are! And then write all * mandatory information

N.B: * means mandatory field which information must be filled up.

Government/Semi Government/
Autonomous include

Private Organization

plz select first which category you are!

Company Name *

RM Technologies

Contact Email *

test@gmail.com

Email address already exists!

Contact Mobile Number *

01700000000

The contactNbr is used.

Fax :

Telephone Number :

Division *

Dhaka

District *

Dhaka

Thana *

Ramna

Area *

Bhadra Goli,Boro Mogbazar

Post Code *

1213

Road No/Name *

2

Floor/Apartment No :

3

House No/Name *

5

Detail Address *

House -5,Floor/Apartment -3,Road -2,Bhadra Goli,Boro Mogbazar,Ramna,Dhaka, 1213

OTP Code:*

☒ Phone ☐ Email

6-digit SMS verification code

plz fill up OTP

Send OTP

Cancel

Next

Sign Up Your Personal Account.

Hi, Please set your password. You can log in with your email address or mobile phone number

* Password :

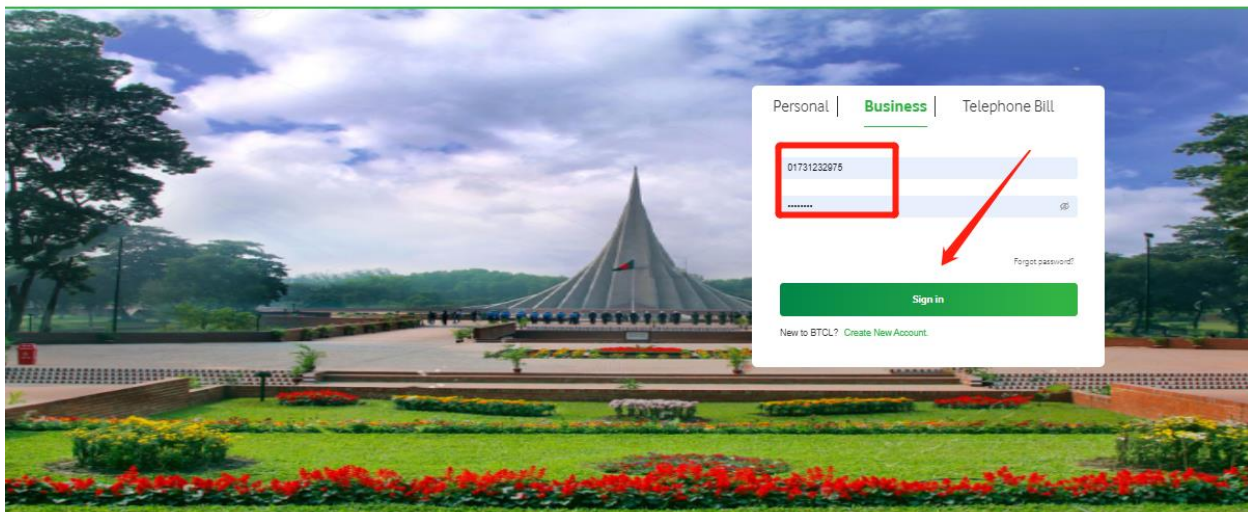
* Confirm Password :

Submit

Cancel

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Plz type **password** and **confirm** password must be same then submit, After create Password then Customer will login on Business portal with **User:** Mobile number and **Password** and then press the Sign In



This is the Home page for Customer Profile for Business Care, from here Customer can apply for new connection and secondary services.

After Login, this is the Home Page of Business care of <https://mybtcl.btcl.gov.bd/>

Here will be showed all Active connection status.

From here Customer can apply for new connection and all of secondary services for Data & Internet services.

In this home page, We can directly operate on existing Link.


Such as:


1. LLI-->Bandwidth Upgrade/Bandwidth Downgrade/Contract Management/Local Loop Fiber Management
2. LCC-->Bandwidth Upgrade/Bandwidth Downgrade
3. VPN-->Bandwidth Upgrade/Bandwidth Downgrade
4. NIX-->Change Port Type

And we and find this Link details information.

Business

Hello, GO Live Test

 **Home** Services My Order Bill Query Prepaid Balance and Recharge History Contact Us

**Bangladesh Telecommunications Company Limited**
House No-3, Road No-2, Anowara, Chattogram, 4334

Switch

Date Range: 2022-09-21 ~ 2023-03-21


Link Name:


Address:


Bandwidth: ~


Query


Leasing Service


 **GO Live Test/Leased Line/2000Mbps/Moghbaraz** Details
2000Mbps
Leased Line No: LeaseLine00000821
Effective Time: 2023-03-16 11:08:01
Action

 **GO Live Test/5000Mbps** Details
5000Mbps
VPN No: VPN00000902
Effective Time: 2023-03-16 13:17:47
Upgrade Downgrade

 **GO Live Test/NIX/GE/Moghbaraz** Details
FE Port
NIX No: NIX00000394
Effective Time: 2023-03-14 13:42:18
Change

 **GO Live Test/Leased Line/2500Mbps/Moghbaraz** Details
2500Mbps
Leased Line No: LeaseLine00000801
Effective Time: 2023-03-12 12:17:32
Action

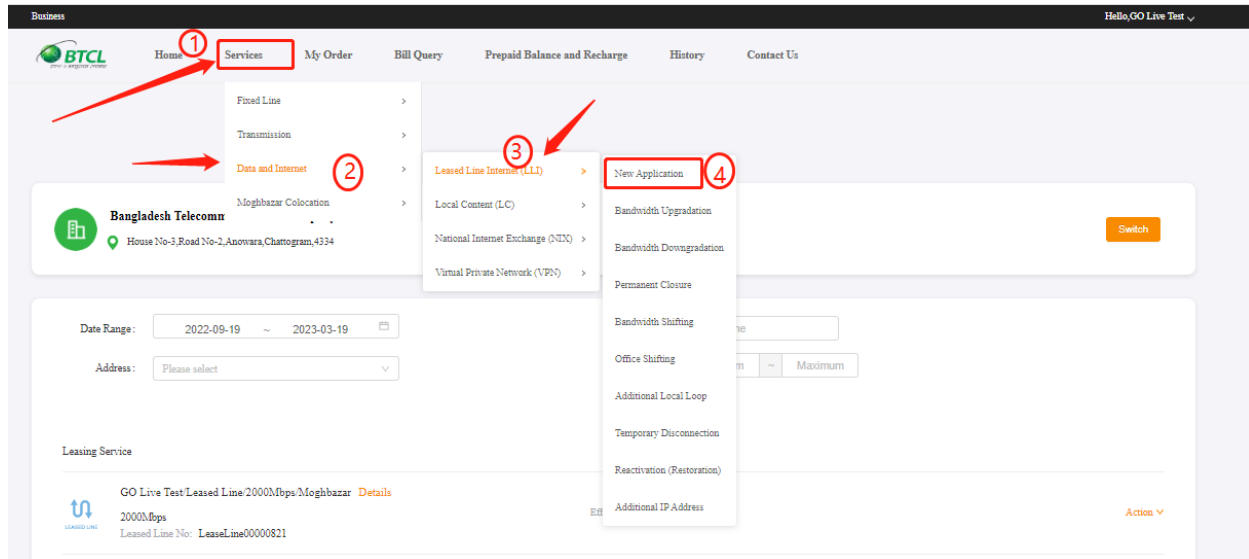
 **GO Live Test/Local Content/4500Mbps/Moghbaraz** Details
4500Mbps
Local Content No: LocalContent00000381
Effective Time: 2023-03-12 15:47:00
Upgrade Downgrade

 **GO Live Test/2500Mbps** Details
2500Mbps
VPN No: VPN00000904
Effective Time: 2023-03-16 16:34:49
Upgrade Downgrade

2.LLI

2.1 New Application for LLI Services:

If want to Apply for LLI New connection please press the menu below picture one by one.



Please fill up all of mandatory information,
Subscriber Domain: if ISP,IIG, Education, Govt and Corporate
Son Subscriber Domain: which is ISP/IIG or other's

Office Address: If can use Existing Office Address then select (Copy From Existing Previously Office Address) should be auto filled, If can use existing Register Address then select (Copy From Register Address) should be auto filled or, you can fill all data's by manually.

N.B: * means mandatory field which information must be filled up.

The screenshot shows the 'Leased Line New Application' form. The form is divided into two main sections: 'Installation Address' and 'Leased Line Detail'. The 'Installation Address' section contains fields for 'Subscriber Domain' (marked with a red asterisk), 'Son Subscriber Domain' (marked with a red asterisk), and 'Office Address' (marked with a red asterisk). The 'Leased Line Detail' section contains fields for 'Office Name', 'Division', and 'District'. Red arrows point to the 'Subscriber Domain', 'Son Subscriber Domain', and 'Office Address' fields, indicating they are mandatory. The 'Office Address' dropdown menu is open, showing options: 'ISP', 'Mobile Operator', 'Call Center', and 'Cyber Café'. The 'Copy From Existing Previously Office Address' checkbox is checked, and the 'Copy From Register Address' checkbox is unchecked.

Installation Address:

Please fill up all of mandatory information, If can use Existing Installation Address then select (Copy From Existing Previously Installation Address) should be auto filled, If can use existing Register Address then select (Copy From Register Address) should be auto filled or, you can fill all data's by manually.

N.B: * means mandatory field which information must be filled up

Leased Line Detail:

here, must be filled * Desired Bandwidth & * Loop Fiber Provided if Fiber provided by BTCL then select BTCL if Fiber Provided customer then select Customer

N.B: * means mandatory field which information must be filled up

Installation Address

Copy From Existing Previously Installation Address : ☒

Copy From Register Address : ☐

* Company Name :

* Contact Number :

* Division :

* District :

* Thana :

* Area :

* Post Code :

* Road No/Name :

Floor/Apartment No :

* House No/Name :

* Detail Address :

Leased Line Detail

* Desired Bandwidth : Mbps

* Loop Fiber Provided :

Please Select

BTCL

CUSTOMER

application Type :

Connection Type :

* Install Address Level :

Save

Technical Contact Info:

Please fill up all of mandatory information, If can use Technical Contact Info then select (Copy from existing previously Technical Contact Info) should be auto filled, If can use existing Register Address then select (Copy From Register Address) should be auto filled or, you can fill all data's by manually.

N.B: * means mandatory field which information must be filled up

Technical Contact Info

Copy from existing previously Technical Contact Info : ☒

Copy From Register Address : ☐

* Contact Name :	<input type="text" value="Test Washik"/>	* Organization :	<input type="text" value="engf"/>
* Designation :	<input type="text" value="Eng."/>	* Address :	<input type="text" value="gfd"/>
* Postcode :	<input type="text" value="7050"/>	* Phone Number :	<input type="text" value="01731232975"/>
Email :	<input type="text"/>	Fax Number :	<input type="text"/>
* Mobile Number :	<input type="text" value="01111111111"/>		

Bill Delivery Information:

here many option to select which is actual required to delivery information.

If can delivery the bill to email and Post then select the Option or, you can fill all data's by manually.

Bill Delivery Information

Copy From Installation Address : ☐

Copy From Register Address : ☐

Copy From Existing Previously Office Address : ☒

Copy from existing previously Technical Contact Info : ☐

Copy From Existing Previously Installation Address : ☐

* Billing Method :

Division : District :

Thana : Area :

Road No/Name : * House No/Name : Floor/Apartment No :

Post Code :

Designation : Organization :

Recipient :

*Email :

Upload Attachment:

Mandatory marked * that attachment must be uploaded and other's all optional.

Upload Attachment

Img ↓ Upload Select date * Official Letter/Trade License	Img ↓ Upload * Two Copy of Passport with color photo of authorized person	Img ↓ Upload * NID/Passport	Img ↓ Upload * TIN Certificate	Dead Copy of Home Office address	Img ↓ Upload Select date Updated Tax Certificate
Img ↓ Upload Select date * Valid BTCL License	Img ↓ Upload NOC from existing Bandwidth provider	Img ↓ Upload Memorandum of Article	Img ↓ Upload VAT Registration & Updated VAT Certificate		

Terms & Conditions and Privacy Policy:

Plz select Terms & Conditions and Privacy Policy and read the LLI Policy then select



I Have Read and Accepted Terms & Conditions and Privacy Policy and Apply

BTCL x Microsoft Word - Lea: x Portal x OSS Portal x Outlook x Portal x +

mybtcl.btcl.gov.bd/bcare/leasedprivate

Img ↓ Upload
Select date
* Valid BTCL License

NOC from existing Bandwidth provider
Memorandum of Article
VAT Registration & Updated VAT Certificate

1 bmp, jpg (jpeg), png format, the maximum does not exceed 500K.

2 ☒ I Have Read and Accepted Terms & Conditions and Privacy Policy

3 Apply

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Successfully submitted the Application Number is: 84609

And Press View Application for Details information:



Submitted Successfully

After approval and payment, please bring the following materials BTCL office:

- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person
- If you have broadband, please provide NOC existing broadband provider

Order Number : 84609


[View Application](#)

Now We found the application no: 84609 below Application number and send to BTCL for further Process


My Application

Tips73606

2022/12/22 16:23:11Application Number: 73606Close

 <div>Leased Line Internet Subscription Plan New Connection</div>	Waiting for Approval
----------------------------------------------------------------------------------------------------------------------------------------------------------	----------------------

2022/12/22 16:23:11Application Number: 73607Details



Leased Line Internet Subscription Plan
New Connection

Waiting for Approval

<1>

Business

BTCL

Home Services **1** My Order Bill Query Prepaid Balance and Recharge History Contact Us

3 My Application My Order **2** My Application & My Order

My Application

Application Number

2023/03/19 11:37:11 Application Number: **84609** **4** Details

Leased Line Internet Subscription Plan New Connection Waiting for Approval

2023/03/16 11:30:27 Application Number: 84396 Order Number: 2023031600598230 OSS Order Number: 476951 Details

Leased Line Internet Subscription Plan IP Management Order Generated

btcl.btcl.gov.bd/bcare/myOrderOrMyApplication Jr: 84378 Sub Task

Application Detail



Bangladesh Telecommunications Company Limited (BTCL)


Customer Application Details

Application ID: **84609**
 Application Date: 19/03/2023
 Application Type: **New Connection**
 Applied Service Type: **Leased Line Internet Subscription**
 Customer Name: GO Live Test
 E-mail: testcnb@gmail.com
 Mobile No: 01700000010
 Official Letter: 5462156565
 Installation Address: House -3,Road -2,Moghbarar Wirless,Ramna,Dhaka,Dhaka, 1213

2.2 Application for LLI Bandwidth Upgrade/ Downgrade:

After Login Business Care then press Lease Line and then Bandwidth Upgrade
 If BW Downgrade this case same like as Bandwidth Upgrade,

Business Hello, GO Live Test

Home Services My Order Bill Query Prepaid Balance and Recharge History Contact Us

Fixed Line >
Transmission >
Data and Internet >
Moghbazar Colocation >

Leased Line Internet (LLI) >
Local Content (LC) >
National Internet Exchange (NIX) >
Virtual Private Network (VPN) >

New Application
Bandwidth Upgrade
Bandwidth Downgradation
Permanent Closure
Bandwidth Shifting
Office Shifting
Additional Local Loop
Temporary Disconnection
Reactivation (Restoration)
Additional IP Address

Leased Line Bandwidth Upgrade

The destination bandwidth must be more than the original bandwidth.

Installation Address
House -3,Road -2,Moghbazar Wireless,Ramna,Dhaka, 1213

Temporary Upgrade : ☐

Leased Line No: LeaseLine0000821

Original Bandwidth : 2000

* Desired Bandwidth : Mbps

Switch

Now press switch menu and choose the address which area's connection want to upgrade Bandwidth

Leased Line Bandwidth Upgrade

The destination bandwidth must be more than the original bandwidth.

Installation Address
House No-3,Road No-2,Moghbazar Wireless,Ramna,Dhaka,1000

Temporary Upgrade : ☐

Leased Line No: LeaseLine0000461

Original Bandwidth : 1500

* Desired Bandwidth : Mbps

Upgrade

Switch

House No-3,Road No-2,Moghbazar Wireless,Ramna,Dhaka,1000

House No-3,Road No-2,Moghbazar Wireless North,Ramna,Dhaka,1000

House -2,Road -6,Moghbazar Wireless,Ramna,Dhaka, 1212

House -8,Road -23,Sonagazi,Feni,Chattogram, 3920

House No-3,Road No-2,Khulna Sadar,Khulna,9271

House -3,Road -5,Moghbazar (North Side Of Mainroad),Ramna,Dhaka, 1213

House -2,Road -2,Moghbazar (North Side Of Mainroad),Ramna,Dhaka, 1213


Switch

And fill $(\text{Applied} + \text{original}) = \text{Desired} / \text{Total Bandwidth}$
 $1000+1500=2500$ Mbps

Leased Line Bandwidth Upgrade

 The destination bandwidth must be more than the original bandwidth.

Installation Address

 House No-3,Road No-2,Khulna Sadar,Khulna,9272

Switch

Temporary Upgrade : ☐

Leased Line No: LeaseLine00000329

Original Bandwidth : 1500

* Desired Bandwidth : 2500 Mbps

Upgrade



Submitted Successfully

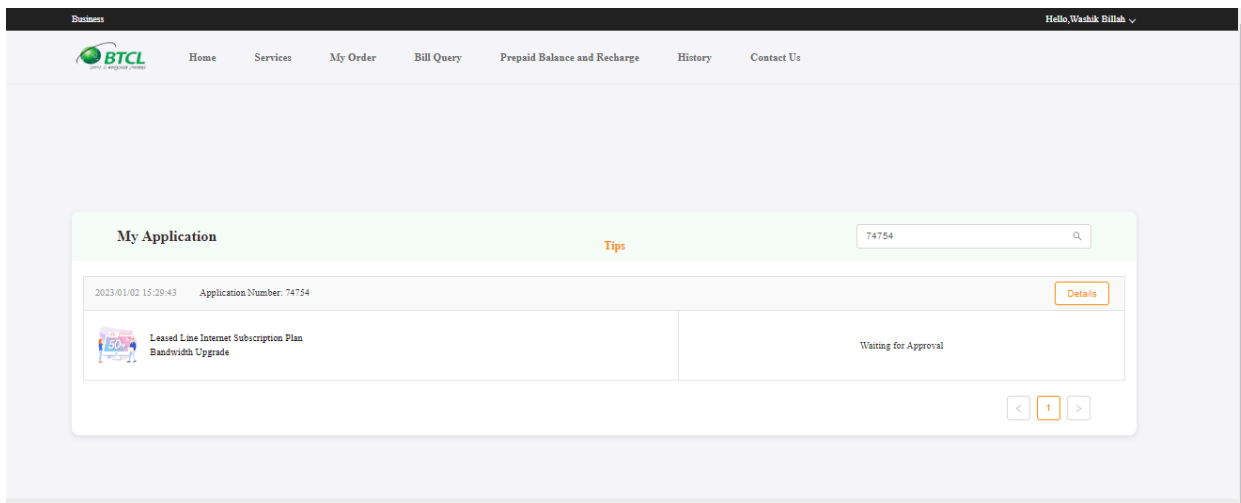
After approval and payment, please bring the following materials BTCL office:

- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person
- If you have broadband, please provide NOC existing broadband provider

Order Number : 74754

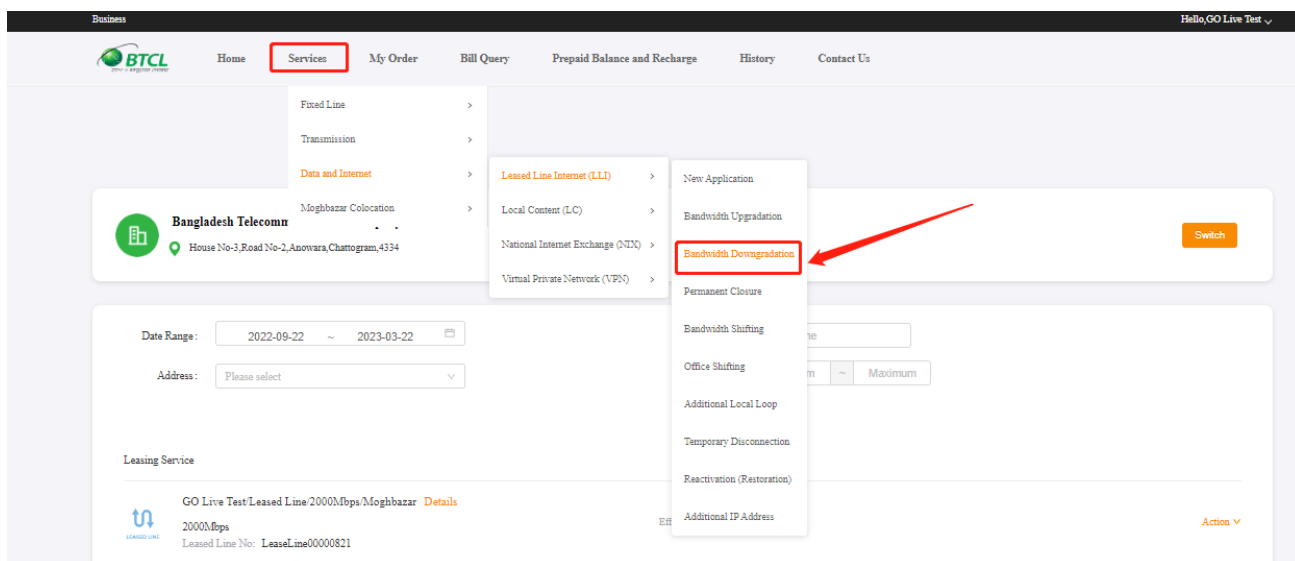
View Application

Application Number: 74754 to Send BTCL for further Process::




2.3 Application for LLI Bandwidth Downgrade:

After Login Business Care then press Lease Line and then Downgrade this case same like as Bandwidth Upgrade,




Now press switch menu and choose the address which area's connection want to Downgrade Bandwidth

Leased Line Bandwidth Downgrade

 The destination bandwidth must be less than the original bandwidth.

Installation Address

 House -3,Road -2,Moghbarar Wirless,Ramna,Dhaka, 1213

Leased Line No: LeaseLine00000821

Original Bandwidth : 2000

* Desired Bandwidth : Mbps

Except Down Date :

2023-04-22

Order Reason:

Switch

House -3,Road -2,Moghbarar Wirless,Ramna,Dhaka, 1213


House No-3,Road No-2,Anowara,Chattogram,4334

House No-3,Road No-2,Moghbarar Wirless North,Ramna,Dhaka,1000


Switch

And fill $(\text{Applied/downgrade} - \text{original}) = \text{Desired} / \text{Total Bandwidth}$
 $500-2000=1500 \text{ Mbps}$

Leased Line Bandwidth Downgrade

 The destination bandwidth must be less than the original bandwidth.

Installation Address

 House -3,Road -2,Moghbarar Wirless,Ramna,Dhaka, 1213

Switch

Leased Line No: LeaseLine00000821

Original Bandwidth : 2000

* Desired Bandwidth : Mbps

Except Down Date :

2023-03-22

Order Reason:

Downgrade



Submitted Successfully

After approval and payment, please bring the following materials BTCL office:


- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person
- If you have broadband, please provide NOC existing broadband provider

Order Number : 84623

[View Application](#)

2.4 Application for LLI Bandwidth Shifting:

Business Hello,GO Live Test



Home

Services

My Order

Bill Query

Prepaid Balance and Recharge

History

Contact Us

Fixed Line >

Transmission >

Data and Internet >

Moghbazar Colocation >

Leased Line Internet (LLI) >

Local Content (LC) >

National Internet Exchange (NIX) >

Virtual Private Network (VPN) >

New Application

Bandwidth Upgradation

Bandwidth Downgradation

Permanent Closure

Bandwidth Shifting

Office Shifting


Additional Local Loop

Temporary Disconnection


Reactivation (Restoration)

Additional IP Address

Leased Line Bandwidth Upgrade

 The destination bandwidth must be more than the original bandwidth.

Installation Address

 House -3,Road -2,Moghbazar Wireless,Ramna,Dhaka, 1213

Temporary Upgrade : ☒

Leased Line No:

Original Bandwidth :

Temporary Upgrade : ~


Switch

Shift Action

Bandwidth Upgrade Shift select,

Business

Hello,GO Live Test



[Home](#)

[Services](#)

[My Order](#)

[Bill Query](#)

[Prepaid Balance and Recharge](#)

[History](#)

[Contact Us](#)

Bandwidth Shift

Shift Action

Bandwidth Upgrade Shift

Source Bandwidth Info

Select Source Link :

Destination Bandwidth Info

Select Destination Link :

Bandwidth Upgrade Shift

Bandwidth Upgrade Termination

Bandwidth Downgrade New Connection

Currently Bandwidth :

Transfer Bandwidth :

Currently Bandwidth :

Destination Bandwidth :

Submit

Select Source Link: which link do you want to shift the bandwidth and Transfer Bandwidth: 500 Mbps means to transfer destination link and submit
Select Destination Link: the destination Link

Bandwidth Shift

Shift Action

Bandwidth Upgrade Shift

Source Bandwidth Info

Destination Bandwidth Info

Select Source Link :

LeaseLine00000821 GO Live TestLeased Line/2000Mbps/3loghbazar

Currently Bandwidth :

2000

Transfer Bandwidth :

500

Select Destination Link :

LeaseLine00000721 GO Live TestLeased Line/5000Mbps/3loghbazar

Currently Bandwidth :

5000

Destination Bandwidth :

5500

Submit



Submitted Successfully

After approval and payment, please bring the following materials BTCL office:

- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person
- If you have broadband, please provide NOC existing broadband provider

Order Number : 84623

[View Application](#)

2.5 Application for LLI Additional IP Address:

The screenshot displays the BTCL Business portal interface. At the top, there is a navigation bar with links: Home, Services, My Order, Bill Query, Prepaid Balance and Recharge, History, and Contact Us. The 'Services' menu is expanded, showing options like Fixed Line, Transmission, Data and Internet (highlighted with a red box), and Meghazar Colocation. The 'Data and Internet' sub-menu is also expanded, listing services such as Leased Line Internet (LLI) (highlighted with a red box), Local Content (LC), National Internet Exchange (NIX), and Virtual Private Network (VPN). A dropdown menu for 'Leased Line Internet (LLI)' is visible, showing options like New Application, Bandwidth Upgradation, Bandwidth Downgradation, Permanent Closure, Bandwidth Shifting, Office Shifting, Additional Local Loop, Temporary Disconnection, and Reactivation (Restoration). The 'Additional IP Address' option is highlighted with a red box. In the background, a 'Submitted Successfully' message is visible, along with instructions on what to bring to the BTCL office after approval and payment.

Business Hello, GO Live Test

Home Services My Order Bill Query Prepaid Balance and Recharge History Contact Us

Fixed Line >

Transmission >

Data and Internet >

Meghazar Colocation >

Leased Line Internet (LLI) >

Local Content (LC) >

National Internet Exchange (NIX) >

Virtual Private Network (VPN) >

New Application

Bandwidth Upgradation

Bandwidth Downgradation

Permanent Closure

Bandwidth Shifting

Office Shifting

Additional Local Loop

Temporary Disconnection

Reactivation (Restoration)

Additional IP Address






Submitted Successfully

After approval and payment, please bring the following materials BTCL office:

- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person

[View Application](#)

Select the Link which you want to apply for Additional IP Address,

IP Management			
	LeaseLine00000821 Installation Address: House -3,Road -2,Moghbaraz Wirless,Ramna,Dhaka, 1213	Effective Time:2023-03-16 11:08:01	Active
	VPN00000901 Installation Address: House No-3,Road No-2,Moghbaraz Wirless North,Ramna,Dhaka,1000	Effective Time:2023-03-16 16:53:03	Active
	VPN02P00000501 Installation Address: House No-3,Road No-2,Moghbaraz Wirless North,Ramna,Dhaka,1000	Effective Time:2023-03-16 12:28:37	Active
	VPN00000902 Installation Address: House No-3,Road No-2,Oxygen,Bayezid,Chattogram,4000	Effective Time:2023-03-16 13:17:47	Active
	LeaseLine00000721		

IP Information: Showing Existing IP Information then Block Size :8 or required block need to select and submit.

Ip Information ⓘ

IP Address Type :	Additional IP Address	Effective Date :	2023-03-09	Expiry Date :	
Block Size :	4	IP Range :	10.73.0.184~10.73.0.187 ⓘ		

IP Address Type : Additional IP Address Block Size : Please select Block Size ^ ⓘ

- 2
- 4
- 8
- 16
- 32
- 64
- 128

Submit

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Submitted Successfully

After approval and payment, please bring the following materials BTCL office:


- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person
- If you have broadband, please provide NOC existing broadband provider

Order Number : 74754

[View Application](#)

2.6 Application for LLI Additional Local Loop:

Business Hello, GO Live




 [Home](#) [Services](#) [My Order](#) [Bill Query](#) [Prepaid Balance and Recharge](#) [History](#) [Contact Us](#)

[Fixed Line](#) >
[Transmission](#) >
[Data and Internet](#) >
[Moghbazar Colocation](#) >

[Leased Line Internet \(LLI\)](#) >
[Local Content \(LC\)](#) >
[National Internet Exchange \(NIX\)](#) >
[Virtual Private Network \(VPN\)](#) >


[New Application](#)
[Bandwidth Upgradation](#)
[Bandwidth Downgradation](#)
[Permanent Closure](#)
[Bandwidth Shifting](#)
[Office Shifting](#)
[Additional Local Loop](#)
[Temporary Disconnection](#)
[Reactivation \(Restoration\)](#)
[Additional IP Address](#)

IP Management

	LeaseLine00000821 Installation Address: House -3,Road -2,Moghbazar Wirless,Ramna,Dhaka, 1213	Effective Time: 2023-03-16 12:28:37	• Active
	VPN00000901 Installation Address: House No-3,Road No-2,Moghbazar Wirless North,Ramna,Dhaka,1000	Effective Time: 2023-03-16 12:28:37	• Active
	VPN2P00000501 Installation Address: House No-3,Road No-2,Moghbazar Wirless North,Ramna,Dhaka,1000	Effective Time: 2023-03-16 12:28:37	• Active

Plz select the desired link which you want to apply for Local loop fiber


Local Loop Fiber Management


LEASED LINE

LeaseLine00000821
Installation Address: House -3,Road -2,Moghbarar Wireless,Ramna,Dhaka, 1213
Bandwidth: 2000

Effective Time:2023-03-16 11:08:01


• Active


LEASED LINE

LeaseLine00000721
Installation Address: House No-3,Road No-2,Anowara,Chattogram,4334
Bandwidth: 5000

Effective Time:2023-03-09 16:26:11

• Active


LEASED LINE

LeaseLine00000801
Installation Address: House No-3,Road No-2,Moghbarar Wireless North,Ramna,Dhaka,1000
Bandwidth: 2500


Effective Time:2023-03-12 12:17:32

• Active

Local Loop Fiber Information

*Current Local Loop Fiber Info:


Local Loop Fiber Information *Current Local Loop Fiber Info: Customer previously OFC using customer & Is Provided By BTCL: Need to select BTCL means Applying for BTCL OFC and submit.


LEASED LINE

LeaseLine00000721
Installation Address: House No-3,Road No-2,Anowara,Chattogram,4334
Bandwidth: 5000

Effective Time:2023-03-09 16:26:11

• Active


LEASED LINE

LeaseLine00000801
Installation Address: House No-3,Road No-2,Moghbarar Wireless North,Ramna,Dhaka,1000
Bandwidth: 2500

Effective Time:2023-03-12 12:17:32

• Active

Local Loop Fiber Information

*Current Local Loop Fiber Info:

Is Provided By BTCL:



Submitted Successfully

After approval and payment, please bring the following materials BTCL office:

- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person
- If you have broadband, please provide NOC existing broadband provider

Order Number : 84623

[View Application](#)

2.7 Application for LLI Office Shifting / Address change: (With/Without Local Loop)




Business Hello,GO Live Test

[Home](#) [Services](#) [My Order](#) [Bill Query](#) [Prepaid Balance and Recharge](#) [History](#) [Contact Us](#)

[Fixed Line](#) [Transmission](#) [Data and Internet](#) [Moghbazar Colocation](#)


Local Loop Fiber Management


- [Leased Line Internet \(LLI\)](#)
 - New Application
 - Bandwidth Upgradation
 - Bandwidth Downgradation
 - Permanent Closure
 - Bandwidth Shifting
 - Office Shifting**
 - Additional Local Loop
- [Local Content \(LC\)](#)
- [National Internet Exchange \(NIX\)](#)
- [Virtual Private Network \(VPN\)](#)


	LeaseLine00000821 Installation Address: House -3,Road -2,Moghbazar Wireless,Ramna,Dhaka, 1213 Bandwidth: 2000	Effective Time: 2023-03-12 12:17:32	• Active
	LeaseLine00000721 Installation Address: House No-3,Road No-2,Anowara,Chattogram,4354 Bandwidth: 5000	Effective Time: 2023-03-12 12:17:32	• Active
	LeaseLine00000801 Installation Address: House No-3,Road No-2,Moghbazar Wireless North,Ramna,Dhaka,1000	Effective Time: 2023-03-12 12:17:32	• Active

Plz select the desired link which you want to apply for Office shifting

Address Shifting

LeaseLine00000821
Installation Address: House -3,Road -2,Moghbarar Wirless,Ramna,Dhaka, 1213
Effective Time:2023-03-16 11:08:01
Active

LeaseLine00000721
Installation Address: House No-3,Road No-2,Anowara,Chattogram,4334
Effective Time:2023-03-09 16:26:11
Active

LeaseLine00000801
Installation Address: House No-3,Road No-2,Moghbarar Wirless North,Ramna,Dhaka,1000
Effective Time:2023-03-12 12:17:32
Active

New Installation Address

* Company Name :

* Contact Number :

* Division :

* District :

New installation Address: fill up all new address and Loop provider BTCL/Customer then submit

New Installation Address

* Company Name :

* Contact Number :

* Division :

* District :

* Thana :

* Area :

* Post Code :

* Road No/Name :

Floor/Apartment No :

* House No/Name :

* Detail Address :

* Loop Fiber Provided :

BTCL

BTCL

CUSTOMER

Submit



Submitted Successfully

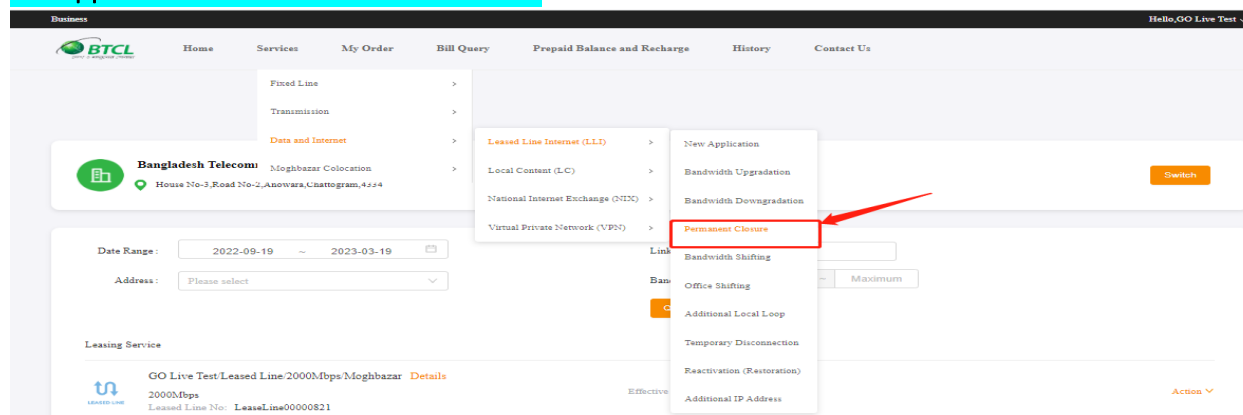
After approval and payment, please bring the following materials BTCL office:

- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person
- If you have broadband, please provide NOC existing broadband provider

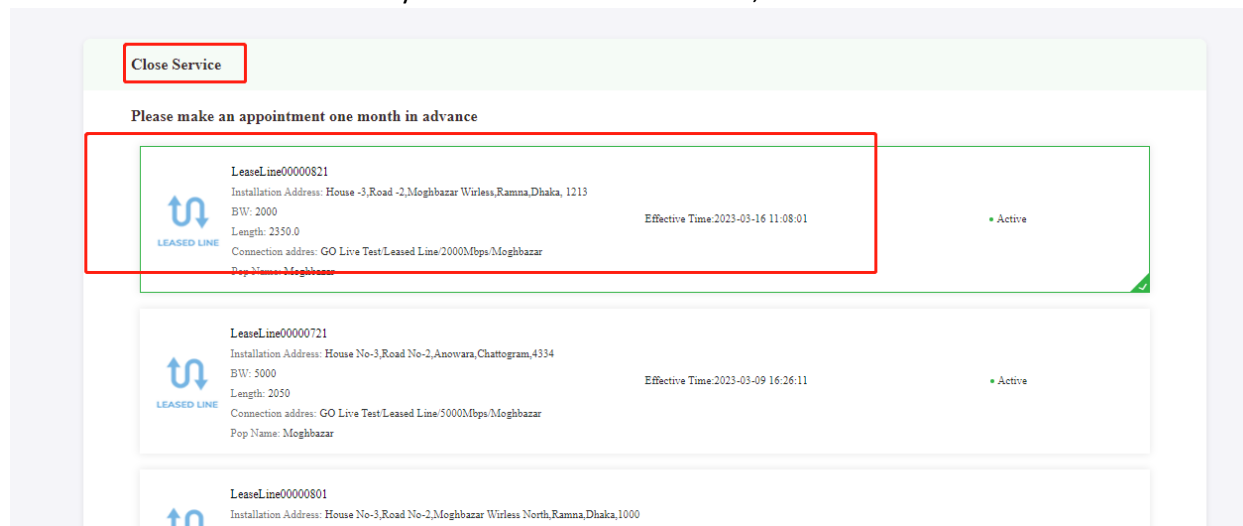
Order Number : 84630

[View Application](#)

2.8 Application for LLI Permanent Closure:



Plz select the desired Link which you want to close the service ,



Plz select the reason

Customer Confirm

Customer: GO Live Test

* Termination Reason: Please Select

Contact Number: Customer Request (Internet Slow)

Expect Close Date: Technical Reason (Shifting)

OTP Code: Technical Reason (Zero Call)

Comment: Technical Reason (Non Payment)

Termination: Customer Request (Service Related Issue)

Termination: Customer Request (Shifting)

Termination: Customer Request (Other Reason)

Send the OTP and input the OTP and select Terminate

Customer Confirm

Customer **GO Live Test**

* Termination Reason

Contact Number 01700000010

Expect Close Date

OTP Code [Send OTP](#)

Comment

[Termination](#)



Submitted Successfully

After approval and payment, please bring the following materials BTCL office:

- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person
- If you have broadband, please provide NOC existing broadband provider

Order Number : 74754

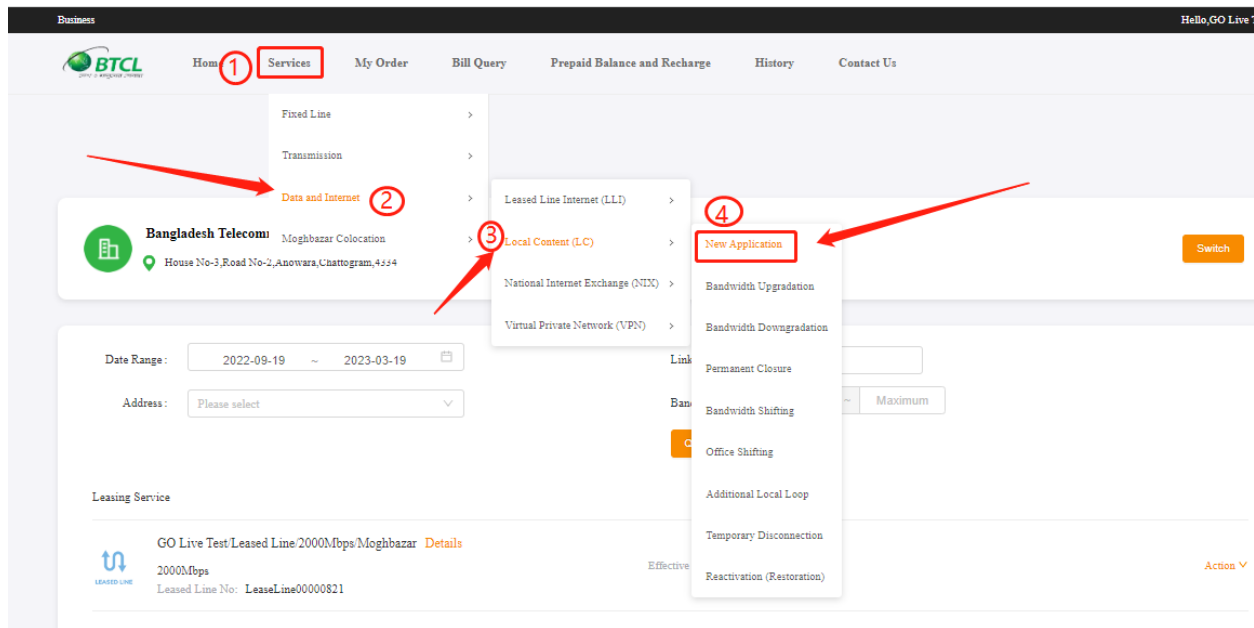
[View Application](#)

Thanks for LLI

3. Local Content

3.1 New Application for Local Content Services:

If want to Apply for Local Content New connection please press the menu below picture one by one.



Please fill up all of mandatory information,

Subscriber Domain: if Private, Govt

Son Subscriber Domain: which is ISP/IIG/ Organization

Office Address: If can use Existing Office Address then select (Copy From Existing Previously Office Address) should be auto filled, If can use existing Register Address then select (Copy From Register Address) should be auto filled or, you can fill all data's by manually.

N.B: * means mandatory field which information must be filled up

The screenshot shows the 'LOCAL CONTENT NEW APPLICATION' form. The form has three tabs: 'Installation Address', 'Leased Line Detail', and 'Operation'. The 'Installation Address' tab is active. The form contains several fields and checkboxes:

- * Subscriber Domain:** A dropdown menu with 'Private' selected. A red arrow points to this field.
- * Son Subscriber Domain:** A dropdown menu with 'ISP(Private)' selected. A red arrow points to this field.
- Office Address:** A section with two radio buttons: 'New Office Address' (selected) and 'Existing Office Address'.
- Copy From Existing Previously Office Address:** A checkbox that is checked. A red arrow points to this checkbox.
- Copy From Register Address:** An unchecked checkbox.
- * Office Name:** A text field with 'RM Office' entered.

Installation Address:

*Existing Leased Line Address: which is previously connected LLI connection and we have to select this link against the LC Connection.

N.B: * means mandatory field which information must be filled up

The screenshot shows a form for installation address. Red boxes and arrows highlight the following fields:

- Installation Address** (text input)
- *Existing Leased Line Address** (dropdown menu)

Other fields include:

- * Company Name : GO Live Test
- * Contact Number : 01700000010
- * Division : Chattogram
- * District : Chattogram
- * Thana : Anowara
- * Area : Anowara
- * Post Code : 4334
- * Road No/Name : 2
- Floor/Apartment No :
- * House No/Name : 3
- * Detail Address : House -3,Road -2,Anowara,Anowara,Chattogram,Chattogram, 4334

A **Save** button is located at the bottom right.

Local Content Detail: plz input desired Bw and * Loop Fiber Provided if Fiber provided by BTCL then select BTCL if Fiber Provided customer then select Customer

N.B: * means mandatory field which information must be filled up

Technical Contact Info: Please fill up all of mandatory information, If can use Technical Contact Info then select (Copy from existing previously Technical Contact Info) should be auto filled, If can use existing Register Address then select (Copy From Register Address) should be auto filled or, you can fill all data's by manually.

N.B: * means mandatory field which information must be filled up

The screenshot shows two sections of a form:

Local Content Detail

- * Desired Bandwidth : 1000 Mbps
- * Loop Fiber Provided : BTCL
- Connection Type : New Connection Installation

A **Save** button is located at the bottom right of this section.

Technical Contact Info

- Copy from existing previously Technical Contact Info : ☒
- Copy From Register Address : ☐
- * Contact Name : Test Washik
- * Designation : Eng.
- * Organization : tt
- * Address : moghbazar
- * Postcode : 1500
- Email :
- * Phone Number : 01313523685
- Fax Number :

Bill Delivery Information:

here many option to select which is actual required to delivery information.

If can delivery the bill to email and Post then select the Option or, you can fill all data's by manually.

Bill Delivery Information

Copy From Installation Address : ☐

Copy From Register Address : ☐

Copy From Existing Previously Office Address : ☒

Copy from existing previously Technical Contact Info : ☐

Copy From Existing Previously Installation Address : ☐

* Billing Method :

Division : District :

Thana : Area :

Road No/Name : * House No/Name : Floor/Apartment No :

Post Code :

Designation : Organization :

Recipient :

*Email :

Upload Attachment:

Mandatory marked * that attachment must be uploaded and other's all optional.

Upload Attachment

Img	Img	Img	Img	Img	Img
Upload	Upload	Upload	Upload	Upload	Upload
Deed Copy of Home Office address	Select date Updated Tax Certificate	Select date Valid BTRC License	NOC from existing Bandwidth provider	Memorandum of Article	VAT Registration & Updated VAT Certificate

Terms & Conditions and Privacy Policy:

Plz select Terms & Conditions and Privacy Policy and read the Local Content Policy then select



I Have Read and Accepted Terms & Conditions and Privacy Policy and Apply

BTCL x Microsoft Word - Lea: x Portal x OSS Portal x Outlook x Portal x +

mybtcl.btcl.gov.bd/bcare/leasedprivate

Img Upload

Select date

NOC from existing Bandwidth provider

Memorandum of Article

VAT Registration & Updated VAT Certificate

* Valid BTRC License

① bmp, jpg (jpeg), png format, the maximum does not exceed 500K.

2 ☒ I Have Read and Accepted Terms & Conditions and Privacy Policy

1

3 Apply

Copyright © 2023 Bangladesh Telecommunications Company Limited All Rights Reserved

Successfully submitted the Application Number is: 84672

And Press View Application for Details information:



Submitted Successfully

After approval and payment, please bring the following materials BTCL office:

- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person
- If you have broadband, please provide NOC existing broadband provider

Order Number : 84672

[View Application](#)

Now We found the application no: 84672 below Application number and send to BTCL for further Process

My Application

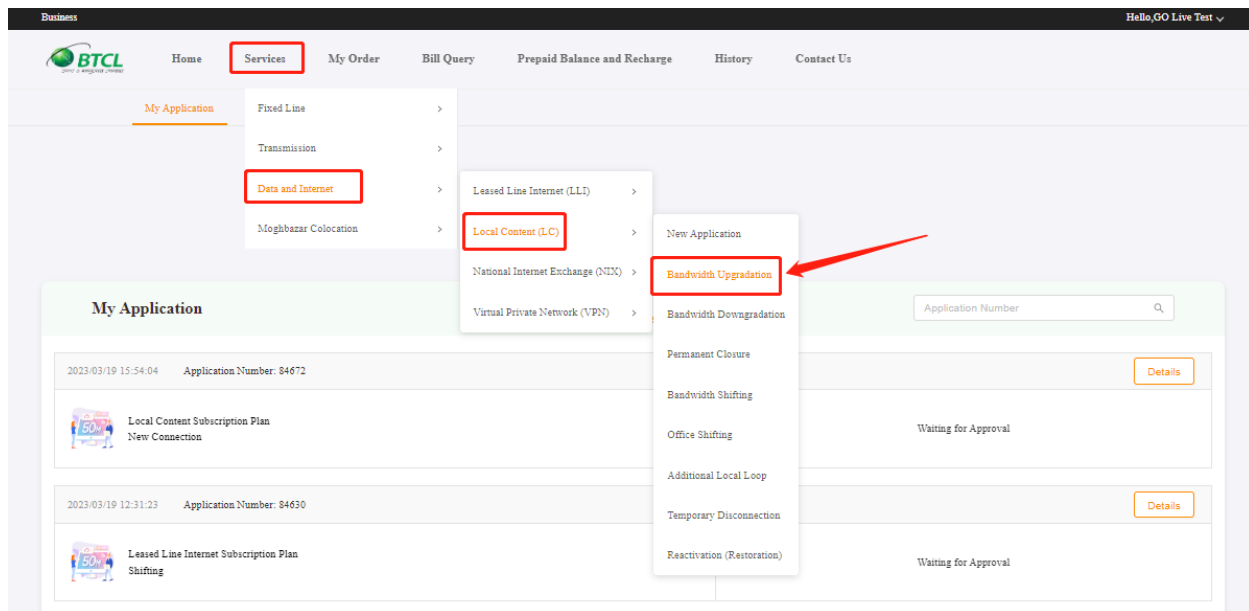
Tips

Application Number

2023/03/19 15:54:04	Application Number: 84672	Details
	Local Content Subscription Plan New Connection	Waiting for Approval
2023/03/19 12:31:23	Application Number: 84630	Details
	Leased Line Internet Subscription Plan Shifting	Waiting for Approval


3.2 Application for Local Content Bandwidth Upgrade:

After Login Business Care then press Local Content and then Bandwidth Upgrade
If Bw Downgrade this case same like as Bandwidth Upgrade,




And fill (Applied + original) = Desired /Total Bandwidth
500+4500=5000 Mbps

Local Content Bandwidth Upgrade

 The destination bandwidth must be more than the original bandwidth.

Installation Address

 House No-4,Road No-3,Moghbarar Wirless,Ramna,Dhaka,1213

Temporary Upgrade : ☐

Leased Line No.: LocalContent00000381

Original Bandwidth : 4500Mbps

* Desired Bandwidth : 5000 Mbps

Upgrade



Submitted Successfully

After approval and payment, please bring the following materials BTCL office:

- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person
- If you have broadband, please provide NOC existing broadband provider

Order Number : 84674

[View Application](#)

3.3 Application for Local Content Bandwidth Downgrade:

After Login Business Care then press Local Content and then Bandwidth Downgrade

If Bw Downgrade this case same like as Bandwidth Upgrade,

Business Hello, GC

BTCL power & wireless center

Home Services My Order Bill Query Prepaid Balance and Recharge History Contact Us

Fixed Line >
Transmission >
Data and Internet >
Moghbazar Colocation >

Leased Line Internet (LLI) >
Local Content (LC) >
National Internet Exchange (NIX) >
Virtual Private Network (VPN) >

New Application
Bandwidth Upgradation
Bandwidth Downgradation
Permanent Closure
Bandwidth Shifting
Office Shifting
Additional Local Loop
Temporary Disconnection
Reactivation (Restoration)

Local Content Bandwidth Downgrade

The destination bandwidth must be less than the original bandwidth.

Installation Address
 House No-4,Road No-3,Moghbazar Wireless,Ramna,Dhaka,1213

Leased Line No.: LocalContent00000381

Original Bandwidth : 4500Mbps

* Desired Bandwidth : Mbps

And fill (Applied - original) = Desired /Total Bandwidth

1500-4500=3000 Mbps

Local Content Bandwidth Downgrade

The destination bandwidth must be less than the original bandwidth.

Installation Address
 House No-4,Road No-3,Moghbazar Wireless,Ramna,Dhaka,1213

Leased Line No.: LocalContent00000381

Original Bandwidth : 4500Mbps

* Desired Bandwidth : Mbps

Except Down Date :

Order Reason:



Submitted Successfully

After approval and payment, please bring the following materials BTCL office:

- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person
- If you have broadband, please provide NOC existing broadband provider


Order Number : 84623

[View Application](#)

3.4 Application for Local Content Bandwidth Shifting:

Business

Hello,GO Live Test



Home

Services

My Order

Bill Query

Prepaid Balance and Recharge

History

Contact Us

Fixed Line

Transmission

Data and Internet

Moghbazar Colocation

Leased Line Internet (LLI)

Local Content (LC)

National Internet Exchange (NIX)

Virtual Private Network (VPN)

New Application

Bandwidth Upgradation

Bandwidth Downgradation

Permanent Closure

Bandwidth Shifting


Office Shifting

Additional Local Loop


Temporary Disconnection

Reactivation (Restoration)

Local Content Bandwidth Upgrade

 The destination bandwidth must be more than the original bandwidth.

Installation Address

 House No-4,Road No-3,Moghbazar Wireless,Ramna,Dhaka,1213

Temporary Upgrade: ☐

Leased Line No.: LocalContent00000381

Original Bandwidth: 4500Mbps

LocalContent00000381

Mbps


xl.gov.bd/bcare/LeasedBandShift?offerType=5

11f

Shift Action

Business

Hello,GO Live Test

 Home Services My Order Bill Query Prepaid Balance and Recharge History Contact Us

Bandwidth Shift

Shift Action

Bandwidth Upgrade Shift

Bandwidth Upgrade Shift

Bandwidth Upgrade Termination

Bandwidth Downgrade New Connection

Source Bandwidth Info

Select Source Link :

Currently Bandwidth :

Transfer Bandwidth :

Destination Bandwidth Info

Select Destination Link :

Currently Bandwidth :

Destination Bandwidth :

Submit

Select Source Link: which link do you want to shift the bandwidth and Transfer Bandwidth :500 Mbps means to transfer destination link and submit

Select Destination Link: the destination Link

Bandwidth Shift

Shift Action

Bandwidth Upgrade Shift

Source Bandwidth Info

Select Source Link : LocalContent0000282 Washik Billah/Local Content/2000Mbps/Mog...

Currently Bandwidth : 2000

Transfer Bandwidth : 500

Destination Bandwidth Info

Select Destination Link : LocalContent0000321 Washik Billah/Local Content/2500Mbps/Mog...

Currently Bandwidth : 2500

Destination Bandwidth : 3000

Submit



Submitted Successfully

After approval and payment, please bring the following materials BTCL office:

- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person
- If you have broadband, please provide NOC existing broadband provider

Order Number : 84623

[View Application](#)

3.5 Application for Local Loop Additional Local Loop:

The screenshot displays the BTCL Business portal interface. At the top, there is a navigation bar with links: Home, Services, My Order, Bill Query, Prepaid Balance and Recharge, History, and Contact Us. The user is logged in as 'Hello, Washik Billah'. The 'Services' dropdown menu is open, showing options: Fixed Line, Transmission, Data and Internet, and Moghbazar Colocation. The 'Data and Internet' option is selected, leading to a submenu with: Leased Line Internet (LLI), Local Content (LC), National Internet Exchange (NIX), and Virtual Private Network (VPN). The 'Local Content (LC)' option is further expanded, showing a list of services: New Application, Bandwidth Upgradation, Bandwidth Downgradation, Permanent Closure, Bandwidth Shifting, Office Shifting, Additional Local Loop (highlighted with a red box and a red arrow), Temporary Disconnection, and Reactivation (Restoration). The 'Additional Local Loop' option is the target for the application.

Plz select the desired link which you want to apply for Local loop fiber

Local Loop Fiber Management



LocalContent00000282

Installation Address: House -2,Road -6,Moghbazar Wirless,Ramna,Dhaka, 1212
Bandwidth: 2000

Effective Time:2023-01-16 11:06:09

Active



LocalContent00000321

Installation Address: House -3,Road -5,Moghbazar (North Side Of Mainroad),Ramna,Dhaka, 1213
Bandwidth: 2500

Active



LocalContent00000141

Installation Address: House -2,Road -2,Moghbazar (North Side Of Mainroad),Ramna,Dhaka, 1213
Bandwidth: 500

Active



LocalContent00000303

Installation Address: House -2,Floor/Apartment -1,Road -2,House -N/A,Road -N/A,Agargaon
Administrative Area,Sher-E-Bangla Nagar,Ramna,Dhaka,Dhaka, 1212

Effective Time:2023-03-01 12:49:52

Active



Installation Address: House -2,Floor/Apartment -1,Road -2,House -N/A,Road -N/A,Agargaon
Administrative Area,Sher-E-Bangla Nagar,Ramna,Dhaka,Dhaka, 1212

Bandwidth: 1000



LocalContent00000362

Installation Address: House -2,Floor/Apartment -1,Road -2,House -N/A,Road -N/A,Agargaon
Administrative Area,Sher-E-Bangla Nagar,Ramna,Dhaka,Dhaka, 1212

Effective Time:2023-02-15 11:48:32

Active



LocalContent00000121

Installation Address: House -7,Road -2,Moghbazar (North Side Of Mainroad),Ramna,Dhaka, 1212
Bandwidth: 800

Active

Local Loop Fiber Information

*Current Local Loop Fiber Info:

CUSTOMER

Is Provided By BTCL:

BTCL

Submit

Local Loop Fiber Information *Current Local Loop Fiber Info: Customer previously OFC using customer & Is Provided By BTCL: Need to select BTCL means Applying for BTCL OFC and submit.



Submitted Successfully

After approval and payment, please bring the following materials BTCL office:

- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person
- If you have broadband, please provide NOC existing broadband provider

Order Number : 84623

[View Application](#)

3.6 Application for LC Office Shifting/Address change: (With/Without Local Loop)

Business Hello, Washik Billah ▾

BTCL GOVT. OF BANGLADESH [Home](#) [Services](#) [My Order](#) [Bill Query](#) [Prepaid Balance and Recharge](#) [History](#) [Contact Us](#)

[Fixed Line](#) >

[Transmission](#) >

[Data and Internet](#) >

[Moghbazar Colocation](#) >

Leased Line Internet (LLI) >

Local Content (LC) >

National Internet Exchange (NIX) >

Virtual Private Network (VPN) >

New Application

Bandwidth Upgradation

Bandwidth Downgradation

Permanent Closure

Bandwidth Shifting

Office Shifting

Additional Local Loop






Temporary Disconnection

Reactivation (Restoration)

Address Shifting

	LocalContent00000282 Installation Address: House -2,Road -6,Moghbazar Wireless,Ramna,Dhaka, 1212	Effective Time: 2022-11-24 12:56:25	• Active
	LocalContent00000321 Installation Address: House -3,Road -5,Moghbazar (North Side Of Mainroad),Ramna,Dhaka, 1213	Effective Time: 2022-11-24 12:56:25	• Active
	LocalContent00000141 Installation Address: House -2,Road -2,Moghbazar (North Side Of Mainroad),Ramna,Dhaka, 1212	Effective Time: 2022-11-24 12:56:25	• Active

Plz select the desired link which you want to apply for Office shifting

Address Shifting		
	LocalContent00000282 Installation Address: House -2,Road -6,Moghbazar Wirless,Ramna,Dhaka, 1212	Effective Time:2023-01-16 11:06:09 • Active
	LocalContent00000321 Installation Address: House -3,Road -5,Moghbazar (North Side Of Mainroad),Ramna,Dhaka, 1213	Effective Time:2023-01-28 12:27:22 • Active
	LocalContent00000141 Installation Address: House -2,Road -2,Moghbazar (North Side Of Mainroad),Ramna,Dhaka, 1213	Effective Time:2022-11-24 12:56:25 • Active
	LocalContent00000303 Installation Address: House -2,Floor/Apartment -1,Road -2,House -N/A,Road -N/A,Agargaon Administrative Area,Sher-E-Bangla Nagar,Ramna,Dhaka,Dhaka, 1212	Effective Time:2023-03-01 12:49:52 • Active
	LocalContent00000362 Installation Address: House -3,Road -3,Moghbazar (North Side Of Mainroad),Ramna,Dhaka, 1213	Effective Time:2023-02-15 11:48:32 • Active

New Installation Address: fill up all new address and Loop provider BTCL/Customer then submit

New Installtion Address	
* Company Name : <input type="text" value="GO Live Test"/>	* Contact Number : <input type="text" value="01700000010"/>
* Division : <input type="text" value="Khulna"/>	* District : <input type="text" value="Khulna"/>
* Thana : <input type="text" value="Batiaghata"/>	* Area : <input type="text" value="Amirpur"/>
* Post Code : <input type="text" value="9272"/>	* Road No/Name : <input type="text" value="3"/>
Floor/Apartment No : <input type="text"/>	* House No/Name : <input type="text" value="4"/>
*Detail Address: <input type="text" value="House -4, Road -3, Amirpur, Batiaghata, Khulna, 9272"/>	
*Loop Fiber Provided:	<div><div>BTCL</div><div>BTCL</div><div>CUSTOMER</div></div>
	<input type="button" value="Submit"/>



Submitted Successfully

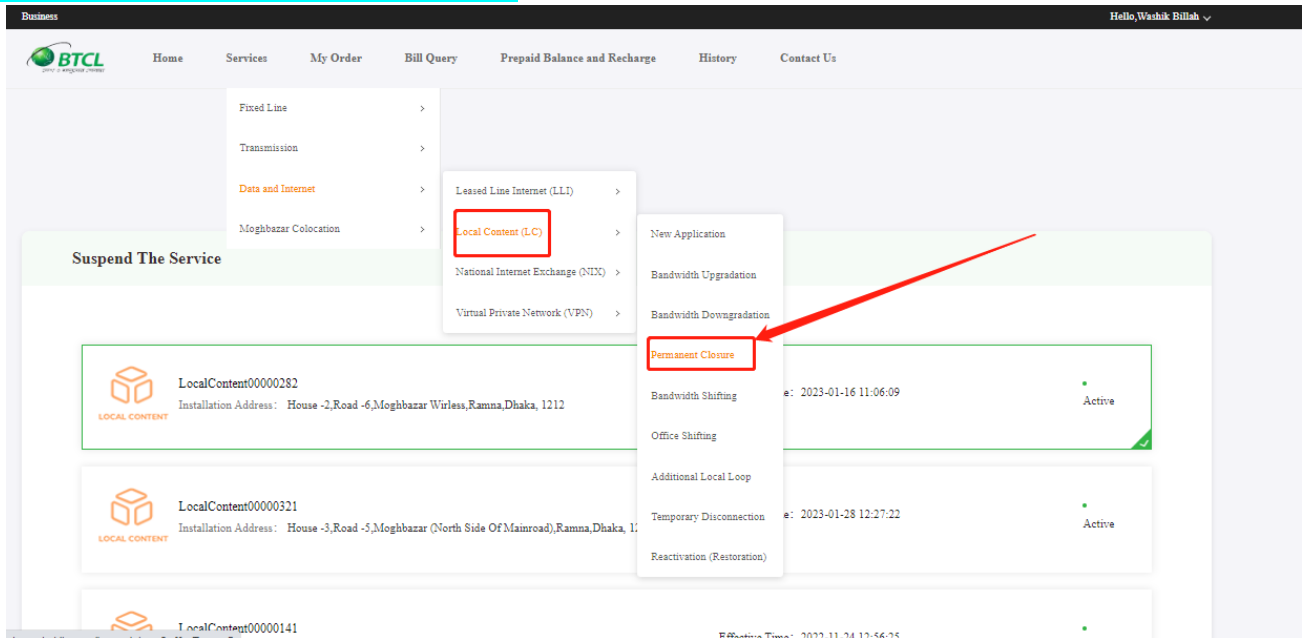
After approval and payment, please bring the following materials BTCL office:

- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person
- If you have broadband, please provide NOC existing broadband provider

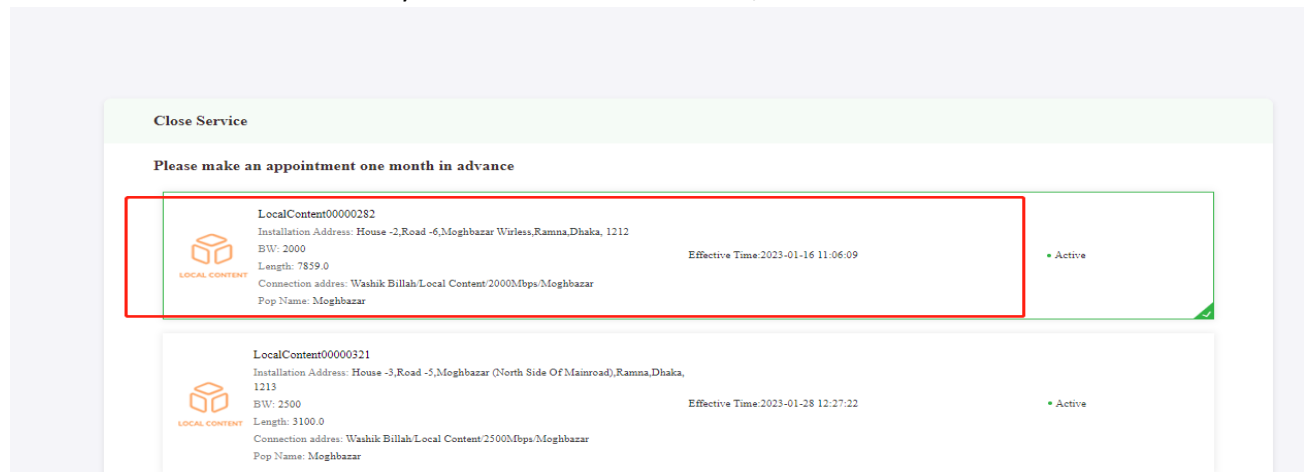
Order Number : 84630

[View Application](#)

3.7 Application for LC Permanent Closure:



Plz select the desired Link which you want to close the service ,



Send the OTP and input the OTP and select Terminate

Customer Confirm

Customer	GO Live Test
* Termination Reason	<div>Customer Request (Other Reason) ▾</div>
Contact Number	01700000010
Expect Close Date	<div>Select date</div>
OTP Code	<div><div></div><div>Send OTP</div></div>
Comment	<div></div>

Termination



Submitted Successfully

After approval and payment, please bring the following materials BTCL office:

- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person
- If you have broadband, please provide NOC existing broadband provider

Order Number : 74754

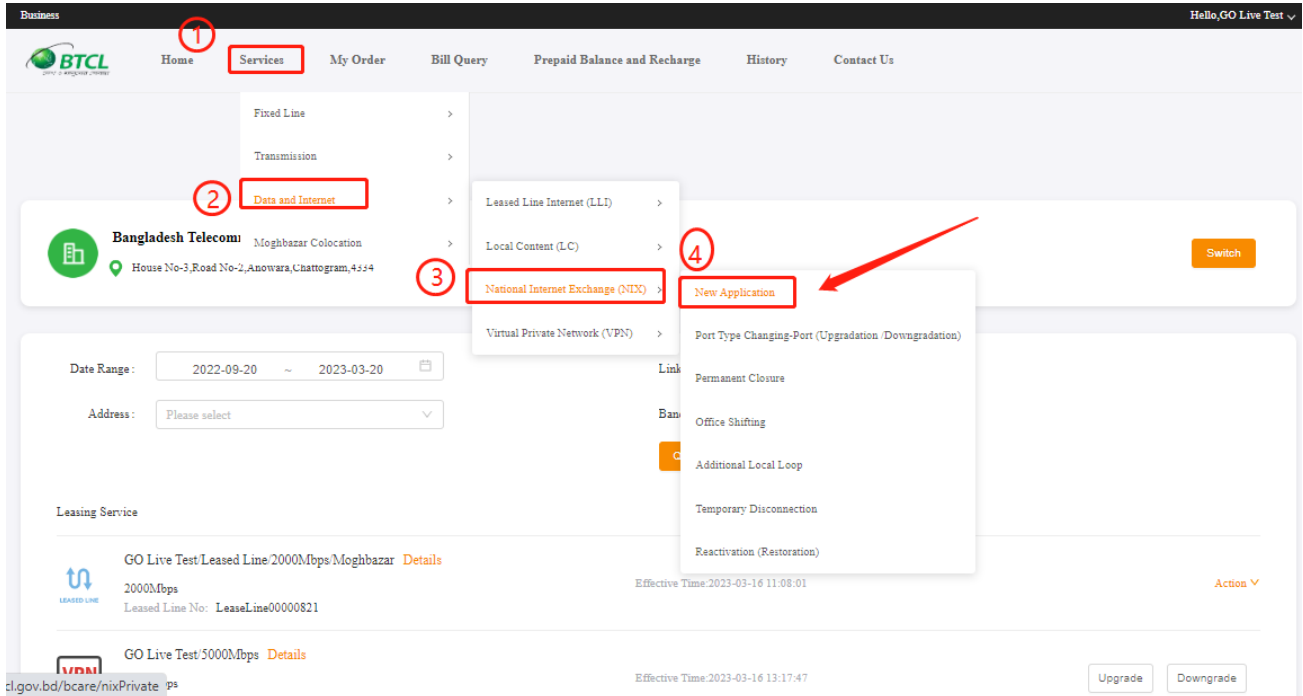
View Application

Thanks for Local Content

4.NIX

4.1 New Application for NIX Services:

If want to Apply for Nix New connection please press the menu below picture one by one.



Please fill up all of mandatory information,

Subscriber Domain: if Private, Govt

Son Subscriber Domain: which is ISP/IIG/ Organization

Office Address: If can use Existing Office Address then select (Copy From Existing Previously Office Address) should be auto filled, If can use existing Register Address then select (Copy From Register Address) should be auto filled or, you can fill all data's by manually.

N.B: * means mandatory field which information must be filled up

A screenshot of the 'NIX NEW APPLICATION' form. The form has three tabs: 'Installation Address', 'Leased Line Detail', and 'Operation'. The 'Installation Address' tab is active. It contains several fields: '* Subscriber Domain' (dropdown menu, currently set to 'Private'), '* Office Address' (radio buttons for 'New Office Address' and 'Existing Office Address'), '* Son Subscriber Domain' (dropdown menu, currently set to 'ISP(Private)'), 'Office Address' section with 'Copy From Existing Previously Office Address' (checkbox, checked) and 'Copy From Register Address' (checkbox, unchecked), '* Office Name' (text input, currently 'RM Office'), '* Division' (dropdown menu, currently 'Dhaka'), and '* District' (dropdown menu, currently 'Dhaka'). A red arrow points to the 'Copy From Existing Previously Office Address' checkbox.

Installation Address:

Please fill up all of mandatory information, If can use Existing Installation Address then select (Copy From Existing Previously Installation Address) should be auto filled, If can use existing Register Address then select (Copy From Register Address) should be auto filled or, you can fill all data's by manually.

N.B: * means mandatory field which information must be filled up

Installation Address

Copy From Existing Previously Installation Address : ☒

Copy From Register Address : ☐

* Company Name : GO Live Test

* Division : Dhaka

* Thana : Ramna

* Post Code : 1213

Floor/Apartment No :

*Detail Address: House -3,Road -2,Moghbarar Wirless,Ramna,Dhaka, 1213

* Contact Number : 01700000010

*District : Dhaka

*Area : Moghbazar Wirless

* Road No/Name : 2

* House No/Name : 3

NIX Detail

Nix Detail:

here, must be filled * Desired Port & * Loop Fiber Provided if Fiber provided by BTCL then select BTCL if Fiber Provided customer then select Customer

N.B: * means mandatory field which information must be filled up

Technical Contact Info:

Please fill up all of mandatory information, If can use Technical Contact Info then select (Copy from existing previously Technical Contact Info) should be auto filled, If can use existing Register Address then select (Copy From Register Address) should be auto filled or, you can fill all data's by manually.

N.B: * means mandatory field which information must be filled up

NIX Detail

* Desired Port Type : Please Select ^

* Loop Fiber Provided : CUSTOMER v

Connection Type

- 10GE
- FE
- GE

Save

Technical Contact Info

Copy from existing previously Technical Contact Info : ☒

Copy From Register Address : ☐

* Contact Name : Washik

* Designation : Eng.

* Organization : rff

* Address : 4

* Postcode : 7050

Email :

* Phone Number : 01731268574

Fax Number :

Bill Delivery Information:

here many option to select which is actual required to delivery information.

If can delivery the bill to email and Post then select the Option or, you can fill all data's by manually.

Bill Delivery Information

Copy From Installation Address : ☐

Copy From Register Address : ☐

Copy From Existing Previously Office Address : ☒

Copy from existing previously Technical Contact Info : ☐

Copy From Existing Previously Installation Address : ☐

* Billing Method : Email and Post v

Division : Dhaka v

District : v

Thana : 1837 v

Area : Noghbonar Wireless v

Road No/Name : 2

* House No/Name : 3

Floor/Apartment No :

Post Code : 1213 v

Designation :

Organization :

Recipient :

*Email :

Upload Attachment:

Mandatory marked * that attachment must be uploaded and other's all optional.

Upload Attachment

Dead Copy of Home Office address

Updated Tax Certificate

* Valid BTRC License

NOC from existing Bandwidth provider

Memorandum of Article

VAT Registration & Updated VAT Certificate

① bmp, jpg (jpeg), png format, the maximum does not exceed 500K.

☐ I Have Read and Accepted Terms & Conditions and Privacy Policy

Apply

Terms & Conditions and Privacy Policy:

Plz select Terms & Conditions and Privacy Policy and read the LLI Policy then select

☒ I Have Read and Accepted Terms & Conditions and Privacy Policy and Apply

mybtcl.btcl.gov.bd/bcare/leasedprivate

① bmp, jpg (jpeg), png format, the maximum does not exceed 500K.

☒ I Have Read and Accepted Terms & Conditions and Privacy Policy

Apply

Copyright © 2023 Bangladesh Telecommunications Company Limited All Rights Reserved

Successfully submitted the Application Number is: 84790

And Press View Application for Details information:



Submitted Successfully

After approval and payment, please bring the following materials BTCL office:

- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person
- If you have broadband, please provide NOC existing broadband provider


Order Number : 84790

[View Application](#)

Now We found the application no: 84790 below Application number and send to BTCL for further Process

Business

Hello,GO Live Test

 Home Services **My Order** Bill Query Prepaid Balance and Recharge History Contact Us

My Application & My Order


My Application

Tips

84790

2023/03/20 12:16:21 Application Number: 84790

Details

 BTCL NIX Subscription Plan
New Connection

Waiting for Approval

< 1 >

Application Detail



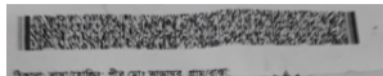
Bangladesh Telecommunications Company Limited (BTCL)



Nix Customer Application Details

Application ID: 84790
Application Date: 20/03/2023
Application Type: New Connection
Customer Name: GO Live Test
E-mail: testcnb@gmail.com
Mobile No: 01700000010
Loop Fiber Provider: Customer
Desired Port Type: 10GE
Installation Address: House -3,Road -2,Moghbaraz Wirless,Ramna,Dhaka, 1213

Authorized Person Certification:




4.2 Application for Port Type changing -Port (Upgradation/Downgradation):

After Login Business Care then press Nix and then Port Type changing -Port (Upgradation/Downgradation),

The screenshot shows the BTCL Business Care portal interface. The top navigation bar includes links for Home, Services, My Order, Bill Query, Prepaid Balance and Recharge, History, and Contact Us. The main content area displays a sidebar menu with options like Fixed Line, Transmission, Data and Internet, and Leased Line Internet (LLI). The 'Data and Internet' option is highlighted with a red box. The main content area shows a list of services, including 'National Internet Exchange (NIX)' and 'Port Type Changing-Port (Upgradation /Downgradation)', which is highlighted with a red box and a red arrow. The 'Port Type Changing-Port (Upgradation /Downgradation)' option is also highlighted with a red box. The 'Port Type Changing-Port (Upgradation /Downgradation)' option is highlighted with a red box and a red arrow.

Then select the desired port what actually want to change and input and then changed and generate the order.

Change Port Type

 The destination port type must be different the original port type.

Installation Address

 House No-3,Road No-2,Khulna Sadar,Khulna,9272

NIX No. : NIX00000384 

Original Port Type : GE

* Desired Bandwidth : 
10GE
FE



Submitted Successfully

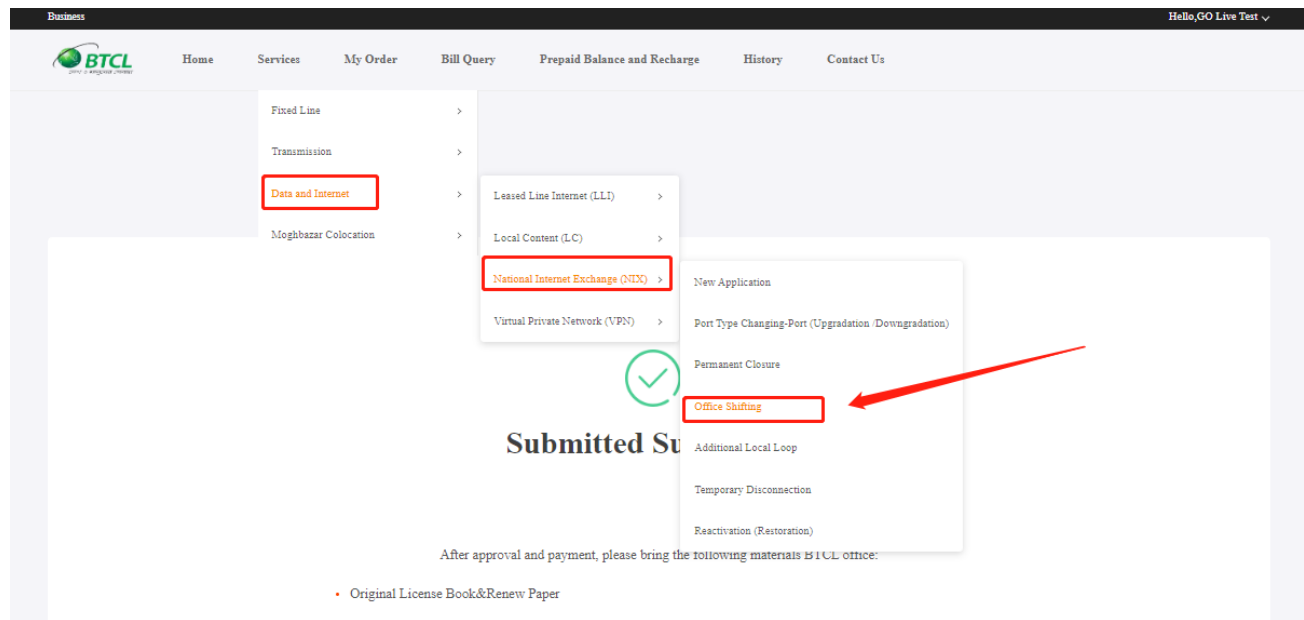
After approval and payment, please bring the following materials BTCL office:

- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person
- If you have broadband, please provide NOC existing broadband provider

Order Number : 84793


[View Application](#)

4.3 Application for Nix Office Shifting / Address change: (With/Without Local Loop)



Plz select the desired link which you want to apply for Office shifting

Address Shifting

 NIX00000384
Installation Address: House No-3,Road No-2,Khulna Sadar,Khulna,9272
Effective Time:2023-03-14 13:42:18
Active

New Installation Address

* Company Name :	GO Live Test	* Contact Number :	01700000010
* Division :	Khulna	* District :	Khulna
* Thana :	Khulna Sadar	* Area :	Khulna Sadar
* Post Code :	9272	* Road No/Name :	3
Floor/Apartment No :		* House No/Name :	4

* Detail Address : House -4 Road -3 Khulna Sadar Khulna - 9272

New Installation Address: fill up all new address and Loop provider BTCL/Customer then submit

New Installtion Address

* Company Name : GO Live Test

* Contact Number : 01700000010

* Division : Khulna

* District : Khulna

* Thana : Batiaghata

* Area : Amirpur

* Post Code : 9272

* Road No/Name : 3

Floor/Apartment No :

* House No/Name : 4

* Detail Address : House -4, Road -3, Amirpur, Batiaghata, Khulna, 9272

* Loop Fiber Provided:

BTCL

BTCL

CUSTOMER

Submit



Submitted Successfully

After approval and payment, please bring the following materials BTCL office:

- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person
- If you have broadband, please provide NOC existing broadband provider

Order Number : 84630

View Application

4.4 Application for Nix Additional Local Loop:

Business Hello, GO Live Test

BTCL Home Services My Order Bill Query Prepaid Balance and Recharge History Contact Us

Fixed Line >

Transmission >

Data and Internet >

Leased Line Internet (LLI) >

Local Content (LC) >

National Internet Exchange (NIX) >

Virtual Private Network (VPN) >

New Application

Port Type Changing-Port (Upgradation /Downgradation)

Permanent Closure

Office Shifting

Additional Local Loop

Temporary Disconnection

Reactivation (Restoration)

Switch

Bangladesh Telecom Moghbazar Colocation

House No-3,Road No-2,Anowara,Chattogram,4334

Date Range: 2022-09-20 ~ 2023-03-20

Address: Please select

Leasing Service

GO Live Test/Leased Line/2000Mbps/Moghbazar Details

2000Mbps

Leased Line No: LeaseLine00000821

Effective Time:2023-03-16 11:08:01

Action

GO Live Test/5000Mbps Details

Plz select the desired link which you want to apply for Local loop fiber Local Loop Fiber Information

*Current Local Loop Fiber Info: Customer previously OFC using customer & Is Provided By BTCL: Need to select BTCL means Applying for BTCL OFC and submit.

Local Loop Fiber Management

NIX NIX00000384

Installation Address: House No-3,Road No-2,Khulna Sadar,Khulna,9272

Effective Time:2023-03-14 13:42:18

Bandwidth:

Active

Local Loop Fiber Information

*Current Local Loop Fiber Info: CUSTOMER

Is Provided By BTCL: BTCL

Submit



Submitted Successfully

After approval and payment, please bring the following materials BTCL office:

- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person
- If you have broadband, please provide NOC existing broadband provider

Order Number : 84623

[View Application](#)

4.5 Application for Nix Permanent Closure:

Business Hello,GO Live Test

BTCL GO LIVE - Bangladesh Telecom

Home **Services** My Order Bill Query Prepaid Balance and Recharge History Contact Us

- Fixed Line >
- Transmission >
- Data and Internet** >
- Moghbazar Colocation >
- House No-3,Road No-2,Anowara,Chattogram,4224

- Leased Line Internet (LLI) >
- Local Content (LC) >
- National Internet Exchange (NIX)** >
- Virtual Private Network (VPN) >

Leasing Service

GO Live Test/Leased Line/2000Mbps/Moghbazar **Details**

2000Mbps
Leased Line No: LeaseLine00000821

Effective Time:2023-03-16 11:08:01

Permanent Closure

Link

Office Shifting

Additional Local Loop

Temporary Disconnection

Reactivation (Restoration)

Action

Plz select the desired Link which you want to close the service, Plz select the reason and Send the OTP and input the OTP and select Terminate

Close Service

Please make an appointment one month in advance



NIX00000384

Installation Address: House No-3,Road No-2,Khulna Sadar,Khulna,9272

Length: 2780

Connection address: GO Live Test/NIX/GE/Moghbazar

Pop Name: Moghbazar

Effective Time:2023-03-14 13:42:18

• Active

Customer Confirm

Customer **GO Live Test**

• Termination Reason

Customer Request (Other Reason) ▼

Contact Number 01700000010

Expect Close Date

Select date

OTP Code

Send OTP

Comment

Termination



Submitted Successfully

After approval and payment, please bring the following materials BTCL office:

- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person
- If you have broadband, please provide NOC existing broadband provider

Order Number : 74754

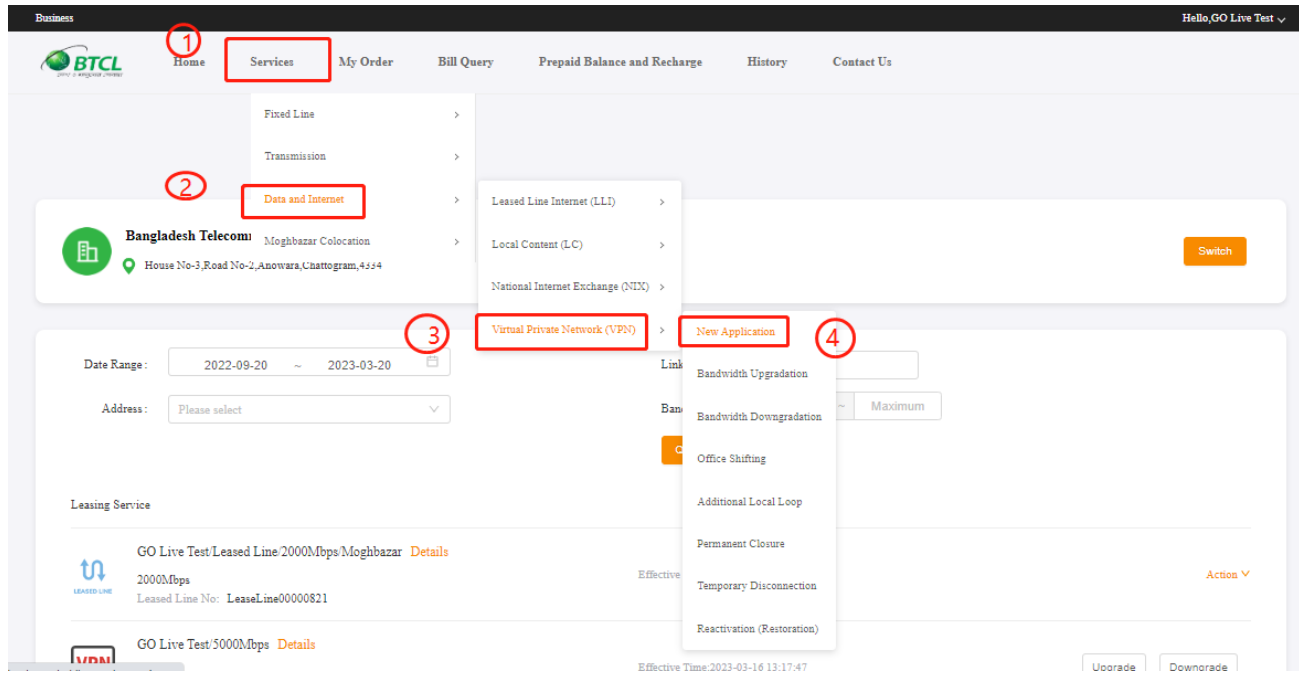
[View Application](#)

Thanks for NIX

5.VPN

5.1 New Application for VPN Services:

If want to Apply for VPN New connection please press the menu below picture one by one.




Please fill up all of mandatory information,

Subscriber Domain: if ISP,IIG, Education, Govt and Corporate

Son Subscriber Domain: which is ISP/Mobile Operator/Cyber Café/ Call center.

Office Address: If can use Existing Office Address then select (Copy From Existing Previously Office Address) should be auto filled, If can use existing Register Address then select (Copy From Register Address) should be auto filled or, you can fill all data's by manually.

N.B: * means mandatory field which information must be filled up

VPN NEW APPLICATION		
Installation Address	Leased Line Detail	Operation
 No Data		
<div> <div> <div>* Subscriber Domain :</div> <div>ISP</div> </div> <div>Office Address :</div> <div> <div>New Office Address</div> </div> </div>		
<div> <div> <div>* Son Subscriber Domain :</div> <div>ISP</div> </div> </div>		
<div> <div>Office Address</div> <div> <div>Copy From Existing Previously Office Address : <input checked="" type="checkbox"/></div> <div>Copy From Register Address : <input type="checkbox"/></div> </div> </div>		
<div> <div>* Office Name</div> <div>RM Office</div> </div>		
<div> <div>* Division :</div> <div>Dhaka</div> <div>* District :</div> <div>Dhaka</div> </div>		
<div> <div>* Thana :</div> <div>Ramna</div> <div>* Area :</div> <div>Moghbar Doctor Goli</div> </div>		

VPN Type: Here you can apply (P2P/P2MP) which you want

Subscriber Domain: if ISP,IIG, Education, Govt and Corporate

Secondary Subscriber Domain: which is ISP/Mobile Operator/Cyber Café/ Call center.

If ISP & secondary subs domain: ISP and must me same Local & Remote and New Application.

Local Installation Address: If can use existing Local Installation Address then select (Copy From Existing Previously Local Installation Address) should be auto filled, If can use existing Register Address then select (Copy From Register Address) should be auto filled or, you can fill all data's by manually.

N.B: * means mandatory field which information must be filled up

VPNType: L2VPN P2P Connection **1**

Local Branch: L2VPN P2P Connection

2 * Subscriber Domain: ISP

3 * Secondary Subscriber Domain: ISP

4 Local Installation Address

Copy From Existing Previously Local Installation Address: ☐

Copy From Register Address: ☐

*Company Name: Washik Billah

*Contact Number: 01731232975

*Division: Dhaka

*District: Dhaka

*Thana: Ramna

*Area: Moghbazar (North Side Of Mainroad)

*Post Code: 1320

*Road No/Name: 3

Floor/Apartment No:

*House No/Name: 4

*Detail Address: House -4,Road -3,Moghbazar (North Side Of Mainroad),Ramna,Dhaka, 1320

Local Branch Detail

*** Loop Fiber Provided:** if Fiber provided by BTCL then select BTCL if Fiber Provided customer then select Customer

Remote Branch: If can use existing Remote Installation Address then select (Copy From Existing Previously Remote Installation Address) should be auto filled, If can use existing Register Address then select (Copy From Register Address) should be auto filled or, you can fill all data's by manually.

N.B: * means mandatory field which information must be filled up

local branch detail

* Loop Fiber Provided: BTCL

Remote Branch

* Subscriber Domain: ISP

* Secondary Subscriber Domain: ISP

Remote Installation Address

Copy From Existing Previously Remote Installation Address: ☒

Copy From Register Address: ☐

*Company Name: Washik Billah

*Contact Number: 01731232975

*Division: Chattogram

*District: Chattogram

*Thana: Anowara

*Area: Anowara

*Post Code: 4334

*Road No/Name: 3

Floor/Apartment No:

*House No/Name: 4

Remote Branch Details

*** Loop Fiber Provided:** if Fiber provided by BTCL then select BTCL if Fiber Provided customer then select Customer.

VPN Details: Desired Bandwidth which you want to apply and select the application type normal or temporary.

remote branch detail

* Loop Fiber Provided : BTCL

VPN Detail

* Desired Bandwidth : 1000 Mbps

application Type : Normal

Save

Bill Delivery Information:

here many option to select which is actual required to delivery information.

If can delivery the bill to email and Post then select the Option or, you can fill all data's by manually.

Bill Delivery Information

Copy From Installation Address : ☐

Copy From Register Address : ☐

Copy From Existing Previously Office Address : ☒

Copy from existing previously Technical Contact Info : ☐

Copy From Existing Previously Installation Address : ☐

* Billing Method : Email and Post

Division : Dhaka District :

Thana : 1837 Area : Moghbanar Wireless

Road No/Name : 2 * House No/Name : 3 Floor/Apartment No : Post Code : 1215

Designation : Organization :





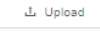




















Recipient :

*Email :

Upload Attachment:

Mandatory marked *** that attachment must be uploaded and other's all optional.**

Upload Attachment

   * Official Letter/Trade License	   * Two Copy of Passport size color photo of authorized person	  * NID/Passport	  * TIN Certificate	  Deed Copy of Home Office address	   Updated Tax Certificate
	    * Valid BTRC License	  NOC from existing Bandwidth provider	  Memorandum of Article	  VAT Registration & Updated VAT Certificate	

Terms & Conditions and Privacy Policy:










Plz select Terms & Conditions and Privacy Policy and read the Local Content Policy then select



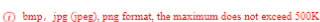
I Have Read and Accepted Terms & Conditions and Privacy Policy and Apply

BTCL x Microsoft Word - Lease x Portal x OSS Portal x Outlook x Portal x +

mybtcl.btc.gov.bd/bcare/leasedprivate










 * Valid BTRC License

NOC from existing Bandwidth provider
 Memorandum of Article
 VAT Registration & Updated VAT Certificate



☒ I Have Read and Accepted Terms & Conditions and Privacy Policy

Apply

Copyright © 2023 Bangladesh Telecommunications Company Limited All Rights Reserved

Successfully submitted the Application Number is: 84898

And Press View Application for Details information:



Submitted Successfully

After approval and payment, please bring the following materials BTCL office:



- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person
- If you have broadband, please provide NOC existing broadband provider

Order Number : 84898

[View Application](#)

Now We found the application no: 84898 below Application number and send to BTCL for further Process

The screenshot shows the BTCL website interface. The top navigation bar includes links for Home, Services, My Order, Bill Query, Prepaid Balance and Recharge, History, and Contact Us. Below this, there are tabs for My Application, My Order, and My Application & My Order. The 'My Application' tab is active, and a red box highlights the application details for Application Number 84898, which is 'Waiting for Approval'. A red arrow points to the 'My Application & My Order' tab.

My Application		Tips	Application Number
2023/03/21 10:19:21	Application Number: 84898		Subs Task
	L2VPS P2P Connection Subscription Plan New Connection	Waiting for Approval	
2023/03/20 12:39:01	Application Number: 84793		Details
	BTCL NIX Subscription Plan Change Port Type	Waiting for Approval	

5.2 Application for VPN Bandwidth Upgrade:

After Login Business Care then press VPN and then Bandwidth Upgrade

If Bw Downgrade this case same like as Bandwidth Upgrade,

The screenshot shows the BTCL Business Care portal. The 'Services' menu is open, and 'Data and Internet' is selected. Under 'Data and Internet', 'Virtual Private Network (VPN)' is selected. A dropdown menu is open for 'Virtual Private Network (VPN)', and 'Bandwidth Upgradation' is selected. A red arrow points to the 'Bandwidth Upgradation' option. The page displays details for a VPN service, including the date range (2022-09-21 to 2023-03-21), address, and leasing service details. The 'GO Live Test' button is visible. The URL in the address bar is tcl.gov.bd/bcare/vpnupgrade?type=1.

And fill (Applied + original) = Desired /Total Bandwidth

2500+1000=3500 Mbps

VPN Bandwidth Upgrade

The destination bandwidth must be more than the original bandwidth.

Link Name

Remote Installment Address

Temporary Upgrade : ☐

VPN No.: VPN00001744

Branch Type: Remote End

Original Bandwidth : 1000Mbps

* Desired Bandwidth : 2500 Mbps

Upgrade



Submitted Successfully

After approval and payment, please bring the following materials BTCL office:

- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person
- If you have broadband, please provide NOC existing broadband provider

Order Number : 84674


[View Application](#)

5.3 Application for VPN Bandwidth Downgrade:

After Login Business Care then press VPN and then Bandwidth Downgrade.

If Bw Downgrade this case same like as Bandwidth Upgrade,


Business Hello, GO Live Test


 [Home](#) [Services](#) [My Order](#) [Bill Query](#) [Prepaid Balance and Recharge](#) [History](#) [Contact Us](#)

[Fixed Line](#) >
[Transmission](#) >
[Data and Internet](#) >
[Moghbazar Colocation](#) >

[Leased Line Internet \(LLI\)](#) >
[Local Content \(LC\)](#) >
[National Internet Exchange \(NIX\)](#) >
[Virtual Private Network \(VPN\)](#) >

Local Content Bandwidth Downgrade

 The destination bandwidth must be less than the original bandwidth.

Installation Address
 House No-4,Road No-3,Moghbazar Wireless,Ramna,Dhaka,1213

Leased Line No.:

Original Bandwidth :

* Desired Bandwidth : Mbps

New Application
Bandwidth Upgradation
Bandwidth Downgradation
Office Shifting
Additional Local Loop
Permanent Closure
Temporary Disconnection
Reactivation (Restoration)

And fill $(\text{Applied} - \text{original}) = \text{Desired} / \text{Total Bandwidth}$

$1000 - 2500 = 1500 \text{ Mbps}$

VPN Bandwidth Downgrade

💡 The destination bandwidth must be less than the original bandwidth.

Link Name 📍

Remote Installment Address 📍

VPN No.: VPN00000901

Branch Type: Local End

Original Bandwidth: 2500Mbps

* Desired Bandwidth: Mbps

Except Down Date: 📅

Order Reason:

Downgrade

5.4 Application for VPN Office Shifting /Address change: (With/Without Local Loop)

Business
Hello, GO Live Test ▼

BTCL power a brighter future
Home
Services
My Order
Bill Query
Prepaid Balance and Recharge
History
Contact Us

Fixed Line >

Transmission >

Data and Internet >

Bangladesh Telecom

Moghbazar Colocation
 House No-3, Road No-2, Anowara, Chantogram, 4554

Switch

Date Range: ~ 📅
 Address: ▼

Virtual Private Network (VPN) >

New Application

Link

Bandwidth Upgradation

Bandwidth Downgradation

Office Shifting

Additional Local Loop

Permanent Closure

Temporary Disconnection

Reactivation (Restoration)

GO Live Test/Leased Line/2000Mbps/Moghbazar Details

2000Mbps
 Leased Line No: LeaseLine00000821

GO Live Test/5000Mbps Details

Effective Time: 2023-03-16 13:17:47

Upgrade
Downgrade

Plz select the desired link which you want to apply for Office shifting Remote/Local

Address Shifting



VPN2P00000501

Start Site: House No-3,Road No-2,Moghbarar Wirless North,Ramna,Dhaka,1000
End Site: House No-3,Road No-2,Oxygen,Bayezid,Chattogram,4000

Effective Time:2023-03-16 12:28:37

Mother

Active



VPN00000901

Start Site: House No-3,Road No-2,Moghbarar Wirless North,Ramna,Dhaka,1000
End Site:

Effective Time:2023-03-16 16:53:03

Local

Active



VPN00000902

Start Site:
End Site: House No-3,Road No-2,Oxygen,Bayezid,Chattogram,4000

Effective Time:2023-03-16 13:17:47

Remote

Active



VPN2P00000482

Start Site: House No-3,Road No-2,Moghbarar Wirless North,Ramna,Dhaka,1000
End Site: House No-3,Road No-2,Pabna Sadar,Pabna,Rajshahi,6600

Effective Time:2023-03-16 16:10:08

Active

New Installtion Address

New Installtion Address: fill up all new address and Loop provider BTCL/Customer then submit

New Installtion Address

* Company Name : GO Live Test

* Contact Number : 01700000010

* Division : Khulna

* District : Khulna

* Thana : Batiaghata

* Area : Amirpur

* Post Code : 9272

* Road No/Name : 3

Floor/Apartment No :

* House No/Name : 4

* Detail Address : House -4, Road -3, Amirpur, Batiaghata, Khulna, 9272

* Loop Fiber Provided:

BTCL

BTCL

CUSTOMER

Submit



Submitted Successfully

After approval and payment, please bring the following materials BTCL office:

- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person
- If you have broadband, please provide NOC existing broadband provider

Order Number : 84630

[View Application](#)

5.5 Application for VPN Additional Local Loop:

Business Hello, GO Live Test ▾

[Home](#) [Services](#) [My Order](#) [Bill Query](#) [Prepaid Balance and Recharge](#) [History](#) [Contact Us](#)

[Fixed Line](#) >

[Transmission](#) >

[Data and Internet](#) >

[Moghbar Colocation](#) >

Address Shifting

[Leased Line Internet \(LLI\)](#) >

[Local Content \(LC\)](#) >

[National Internet Exchange \(NIX\)](#) >

[Virtual Private Network \(VPN\)](#) >

VPN

VPN2P00000501

Start Site: House No-3,Road No-2,Moghbar Wireless North,Ramna,Dhaka,1000

End Site: House No-3,Road No-2,Oxygen,Bayerid,Chattogram,4000

Effective

• Active

VPN

VPN00000901

Start Site: House No-3,Road No-2,Moghbar Wireless North,Ramna,Dhaka,1000

End Site:

Effective

• Active

VPN

VPN00000902

Start Site:

End Site: Oxygen,Bayerid,Chattogram,4000

Effective

• Active

New Application

Bandwidth Upgradation

Bandwidth Downgradation

Office Shifting

Additional Local Loop

Permanent Closure

Temporary Disconnection

Reactivation (Restoration)

Local Loop Fiber Management



VPN2P00000501

Start Site: House No-3,Road No-2,Moghbarar Wirless North,Ramna,Dhaka,1000
End Site: House No-3,Road No-2,Oxygen,Bayezid,Chattogram,4000

Effective Time:2023-03-16 12:28:37

• Active

Mother



VPN00000901

Start Site: House No-3,Road No-2,Moghbarar Wirless North,Ramna,Dhaka,1000
End Site:

Effective Time:2023-03-16 16:53:03

• Active

Local



VPN00000902

Start Site:
End Site: House No-3,Road No-2,Oxygen,Bayezid,Chattogram,4000

Effective Time:2023-03-16 13:17:47

• Active

Remote



VPN2P00000482

Start Site: House No-3,Road No-2,Moghbarar Wirless North,Ramna,Dhaka,1000
End Site: House No-3,Road No-2,Pabna Sadar,Pabna,Rajshahi,6600

Effective Time:2023-03-16 16:10:08

• Active

Local Loop Fiber Information *Current Local Loop Fiber Info: Customer previously OFC using Customer & Is Provided By BTCL: Need to select BTCL means Applying for BTCL OFC and submit.



VPN00000903

Start Site: House No-3,Road No-2,Moghbarar Wirless North,Ramna,Dhaka,1000
End Site:

Effective Time:2023-03-16 16:27:37

• Active



VPN00000904

Start Site:
End Site: House No-3,Road No-2,Pabna Sadar,Pabna,Rajshahi,6600

Effective Time:2023-03-16 16:34:49

• Active

Local Loop Fiber Information

*Current Local Loop Fiber Info: CUSTOMER

Is Provided By BTCL:

BTCL

Submit



Submitted Successfully

After approval and payment, please bring the following materials BTCL office:


- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person
- If you have broadband, please provide NOC existing broadband provider

Order Number : 84623

[View Application](#)

5.6 Application for VPN Permanent Closure:

Business Hello, GO Live Test ▾

HomeServicesMy OrderBill QueryPrepaid Balance and RechargeHistoryContact Us

Fixed Line >

Transmission >

Data and Internet >

Leased Line Internet (LLI) >

Local Content (LC) >

National Internet Exchange (NIX) >

Virtual Private Network (VPN) >

New Application

Link

Bandwidth Upgradation

Bandwidth Downgradation


Office Shifting

Additional Local Loop

Permanent Closure

Temporary Disconnection


Reactivation (Restoration)


**Bangladesh Telecom**
Moghbar Colocation
House No-3, Road No-2, Anowara, Chattogram, 4224

Date Range : 2022-09-21 ~ 2023-03-21

Address : Please select ▾

Leasing Service

 **GO Live Test/Leased Line/2000Mbps/Moghbar** [Details](#)
2000Mbps
Leased Line No: LeaseLine0000821

 **GO Live Test/5000Mbps** [Details](#)

Switch

Maximum

Action ▾

Plz select the desired Link which you want to close the service ,

Close Service



VPN2P00000501

Start Site: House No-3,Road No-2,Moghbaraz Wirless North,Ramna,Dhaka,1000
End Site: House No-3,Road No-2,Oxygen,Bayezid,Chattogram,4000

Effective Time:2023-03-16 12:28:37

Mother

• Active



VPN00000901

Start Site: House No-3,Road No-2,Moghbaraz Wirless North,Ramna,Dhaka,1000
End Site:
BW: 2500
Length: 3600.0

Effective Time:2023-03-16 16:53:03

Local

• Active



VPN00000902

Start Site:
End Site: House No-3,Road No-2,Oxygen,Bayezid,Chattogram,4000
BW: 5000
Length: 5632.0
Connection address: GO Live Test/5000Mbps

Effective Time:2023-03-16 13:17:47

Remote

• Active

Plz select the reason

Customer Confirm

Customer GO Live Test

* Termination Reason

Contact Number

Expect Close Date

OTP Code

Comment

Termination

OTP

Plz click to (Send the OTP) and input the OTP and then select Termination.



Start Site: House No-3,Road No-2,Moghbaraz Wirless North,Ramna,Dhaka,1000
End Site:
BW: 2500

Effective Time:2023-03-16 16:27:37

Active



VPN00000904

Start Site:
End Site: House No-3,Road No-2,Pabna Sadar,Pabna,Rajshahi,6600
BW: 2500
Connection address: GO Live Test/2500Mbps

Effective Time:2023-03-16 16:34:49

Active

Customer Confirm

Customer GO Live Test

Termination Reason

Contact Number 01700000010

OTP Code [Send OTP](#)

Comment

[Termination](#)



Submitted Successfully

After approval and payment, please bring the following materials BTCL office:

- Original License Book&Renew Paper
- Two copy Passport size color photo of authorized person
- If you have broadband, please provide NOC existing broadband provider

Order Number : 74754

[View Application](#)

Thanks for VPN