

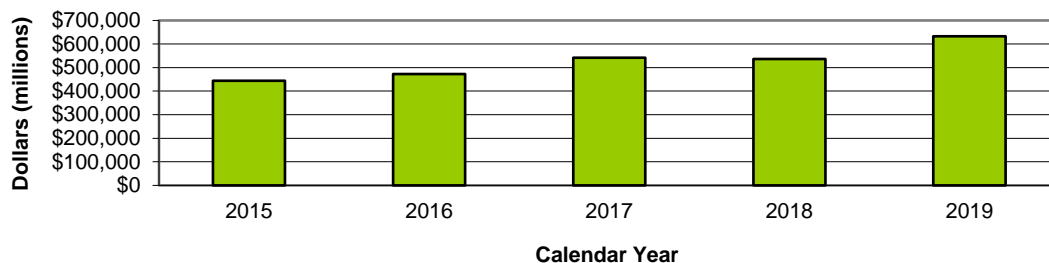
Thrift Savings Fund Statistics

August 2020

Highlights

As anticipated, post separation withdrawals have been gradually decreasing since the Additional Withdrawals Project (AWP) deployed; for the month, single payment cash and transfers out decreased 43% and 24%, respectively. The overall projected decrease for post separation withdrawals is 33% in 2020 compared to 2019. Additionally, the annuity run rate is projected to decrease 63% from 2019. Concurrently, partial withdrawals increased by 38% from the previous month, and the run rate for the year is 60% higher. A total of 23,777 active participants requested CARES Act withdrawals in August.

Thrift Savings Fund Statistics

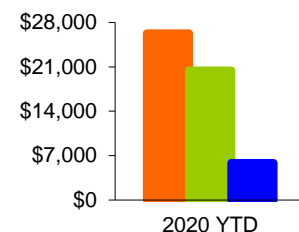
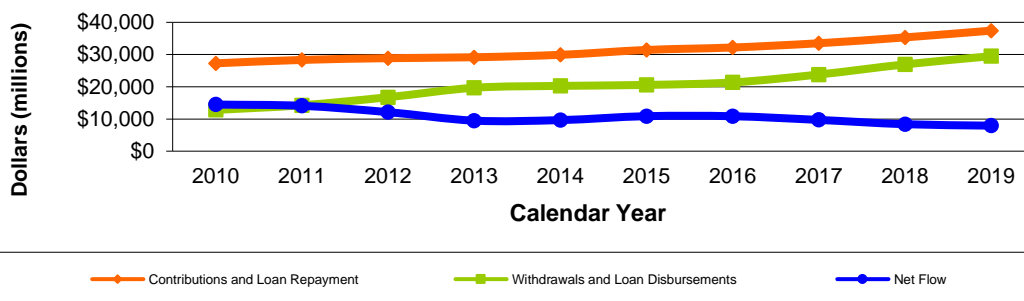


Plan Balance

	Aug	Jul	Jun
Plan Balance	\$663,312	\$640,106	\$621,675
Roth	\$22,437	\$21,138	\$20,087

(in millions)

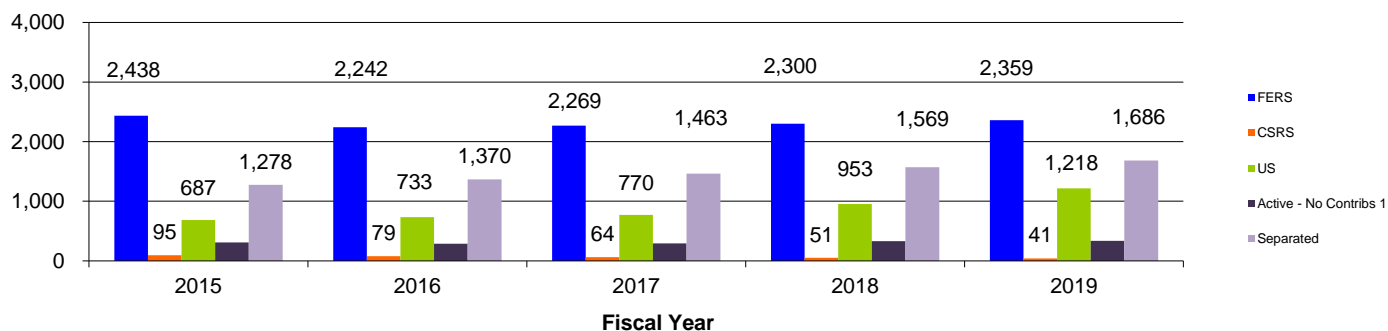
Cash Flow Attributes

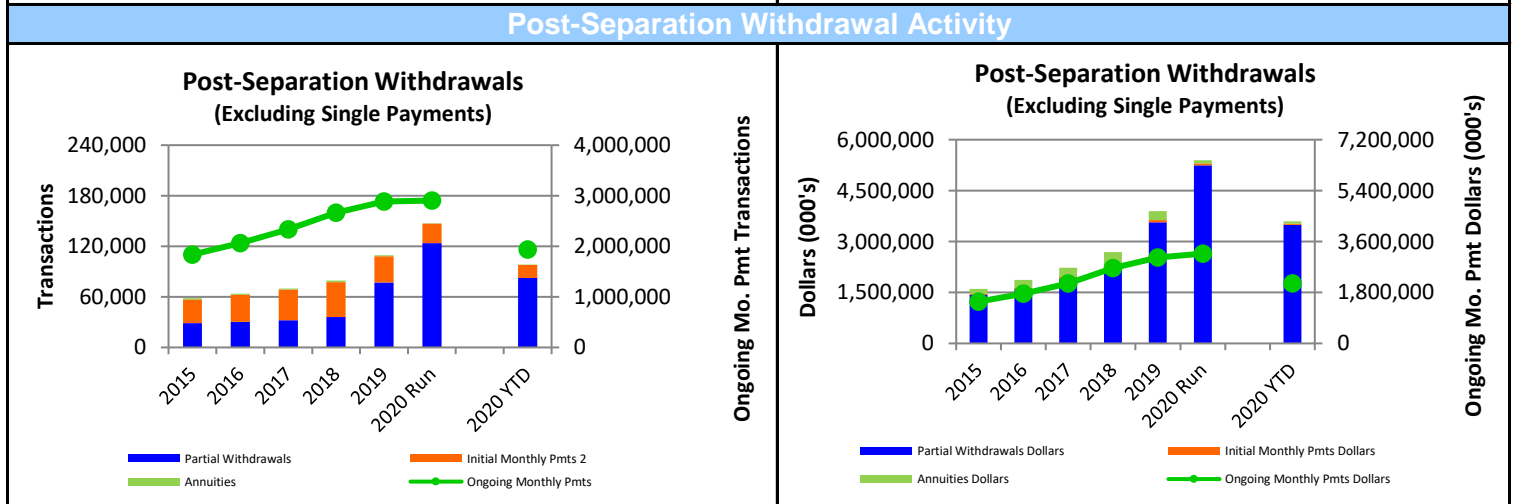
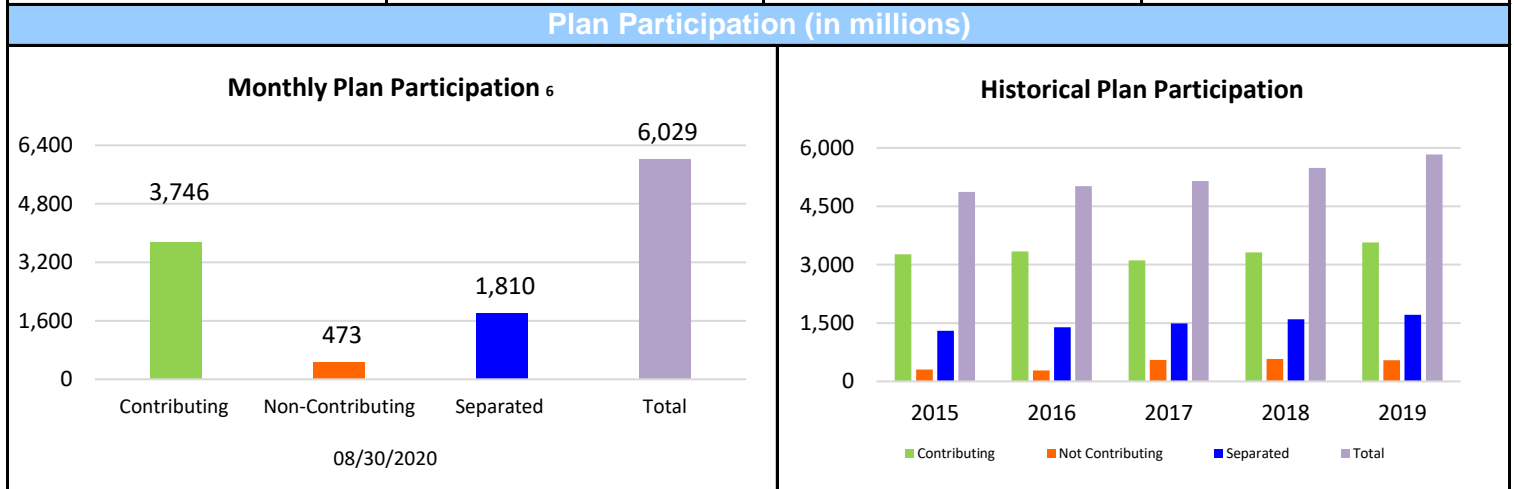
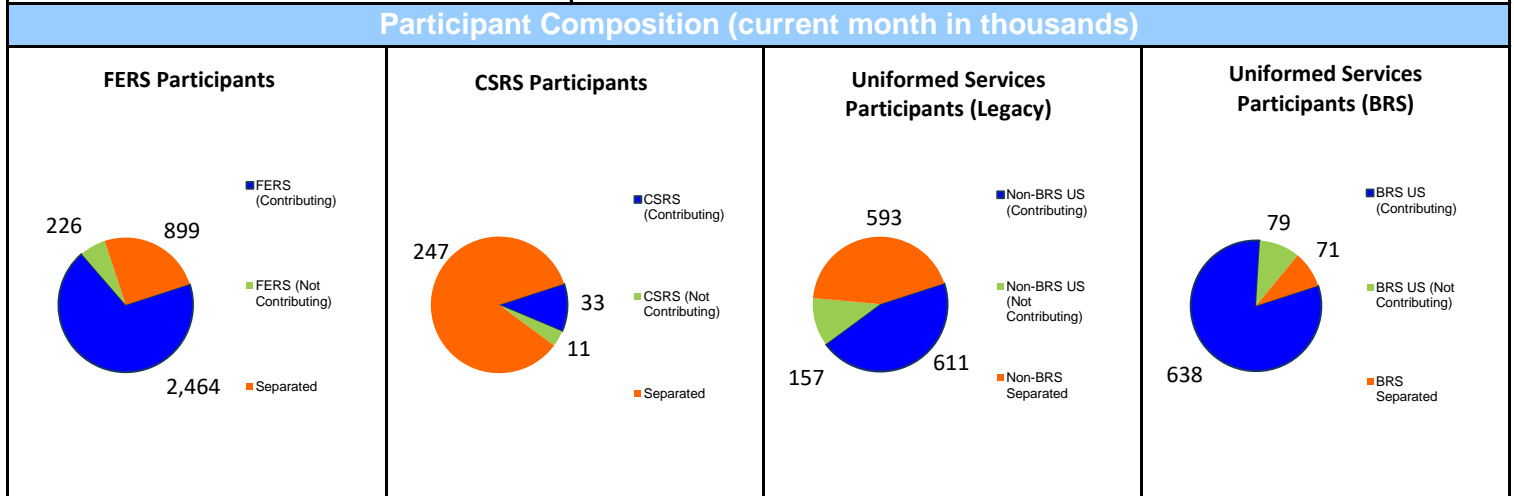
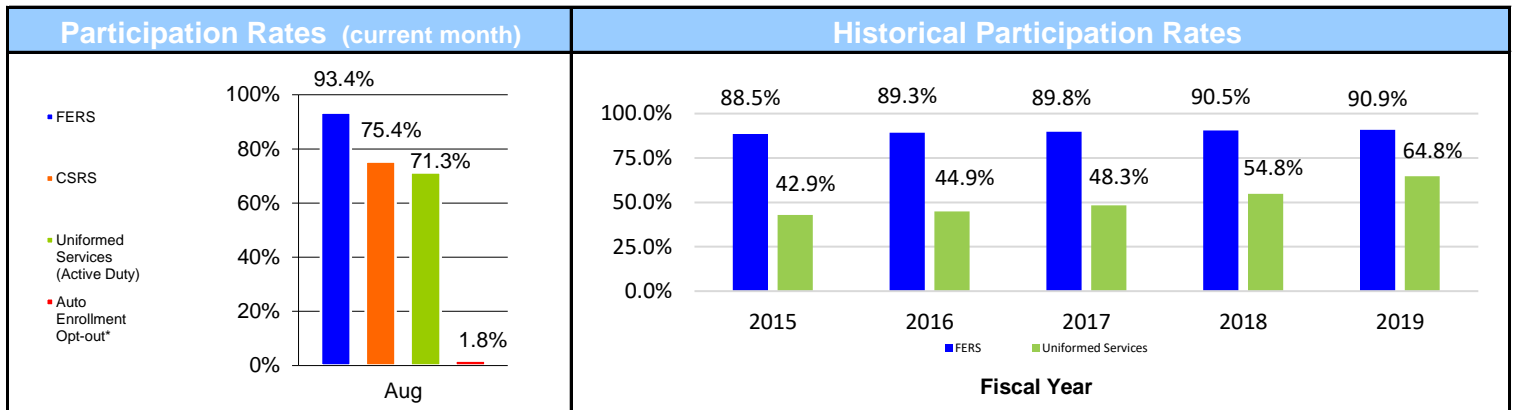


Participants and Average Balance (current month)

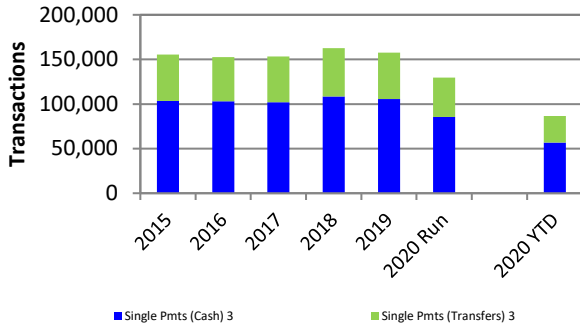
	Total Number of Participants	Average Balance	Number of Roth Participants	Average Roth Balance
FERS	3,589,149	\$155,678	677,590	\$17,190
CSRS	290,885	\$166,730	10,180	\$25,246
Uniformed Services	1,362,023	\$31,217	586,238	\$12,371
BRS Participants	786,770	\$7,989	453,025	\$7,239
Bene Participants	30,187	\$123,671	1,487	\$11,225
Total	6,059,014	\$109,475	1,728,520	\$12,980

Historical Participant Counts (in thousands)

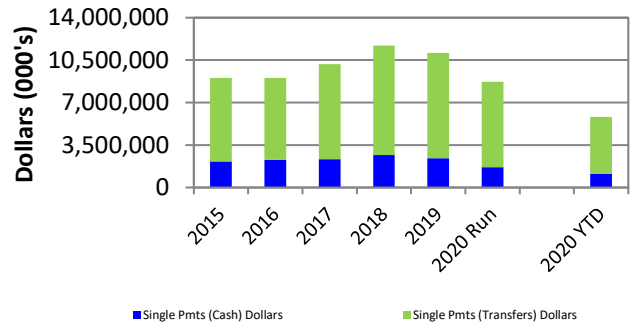




Post-Separation Withdrawals Single Payments (Cash & Transfers)

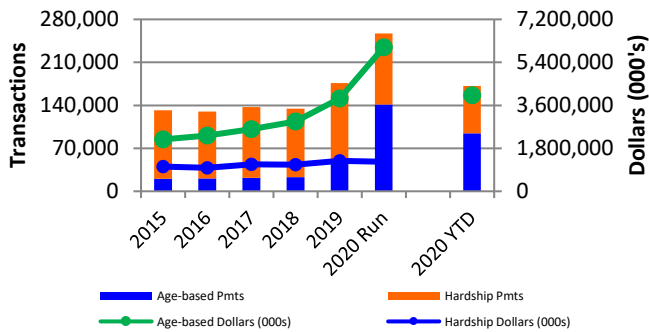


Post-Separation Withdrawals Single Payments (Cash & Transfers)

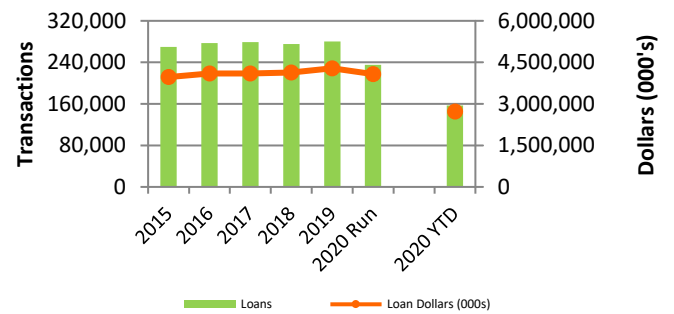


In-Service Withdrawal and Loan Activity

Age-Based & Hardship

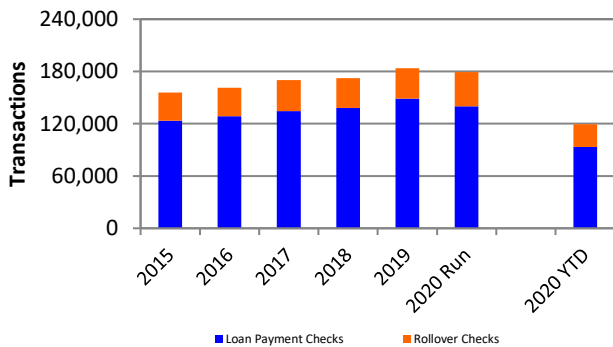


Loans

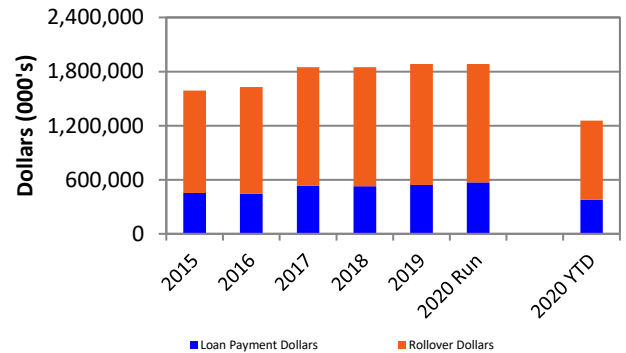


Other Activity

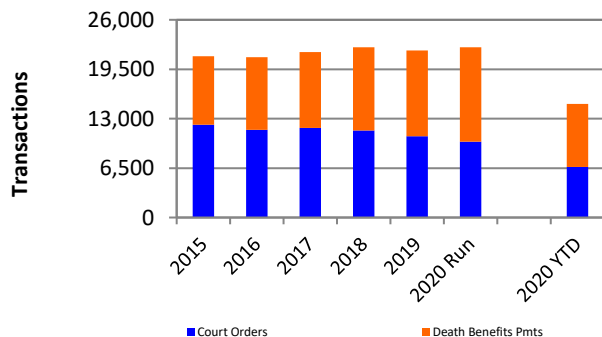
Participant-Submitted Checks



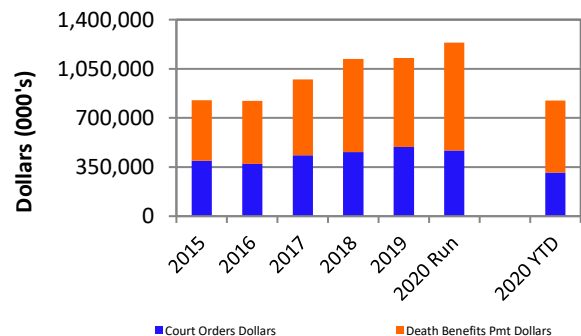
Participant-Submitted Checks



Legal Processing

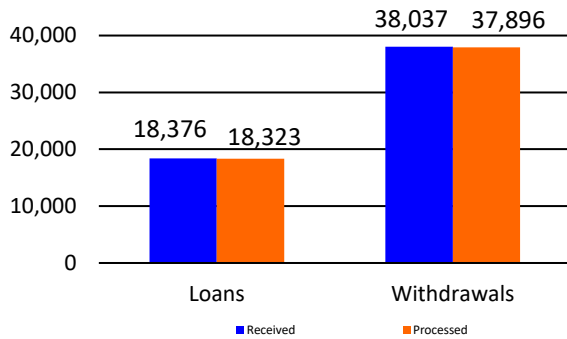


Legal Processing

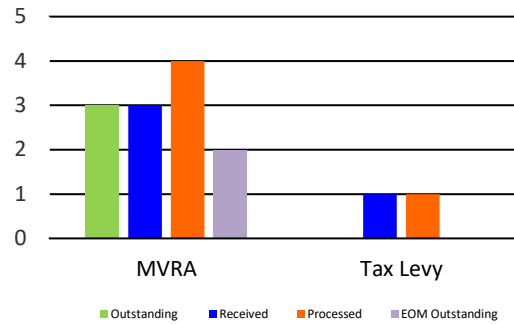


Forms Processing (current month)

Service Bureau Activity ⁴



MVRA & Tax Levy ⁵



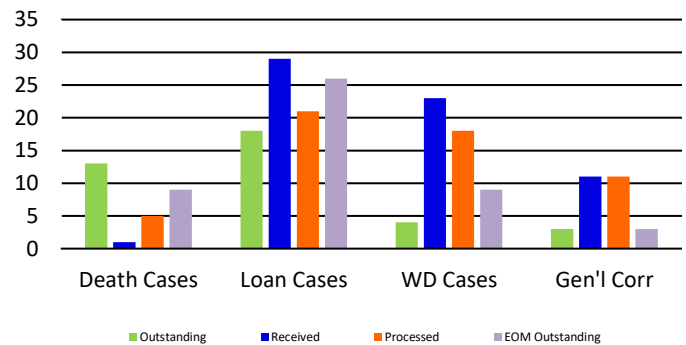
Inquiries (current month)

Top 5 Inquiry Reasons

Rank	Inquiry Code	Count	Percentage
1	Post-Separation Withdrawal Program	26,236	13.77%
2	Transaction Verification	16,790	8.81%
3	Password Reset Vocally	15,623	8.20%
4	CARES Act Withdrawals	14,611	7.67%
5	Loan Program	13,826	7.26%

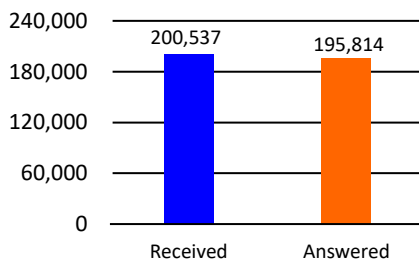
OPS Casework (current month)

Issue Management

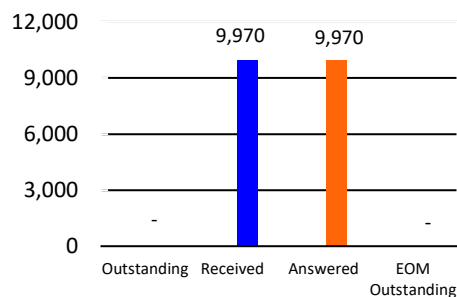


Contact Center Activity (current month)

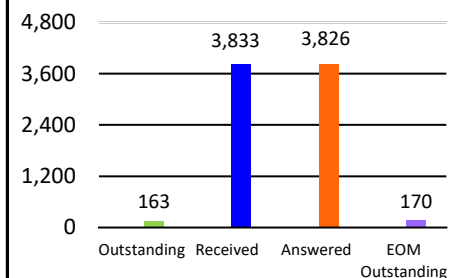
Calls



E-Messages *



Written Correspondence *



- Active participants with no current contributions include non-separated CSRS and uniformed services participants who have terminated contributions or had them suspended because of hardship withdrawal, participants whose employing agencies have not submitted their separation status, and beneficiary participants.
 - In addition to the initial monthly payments, 237,303 ongoing monthly payments were disbursed in August, 2020.
 - Participants may elect to transfer all or part of their single payments. If only a portion is transferred, each portion (cash and transfer) is counted separately.
 - Forms Processed includes accepted and rejected forms.
 - Mandatory Victims Restitution Act and Tax Levy Processed means that the decision letter has been sent, but payment has not been made.
- * Previous Month Outstanding + Received = Processed + Current Month Outstanding. Slight discrepancy due to times when reports are run and real time tasks are entered.
- This number does not include the FERS Agency Contributions only.