

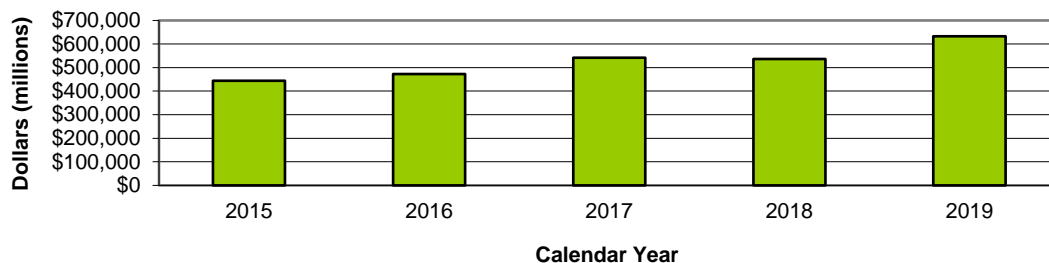
Thrift Savings Fund Statistics

October 2020

Highlights

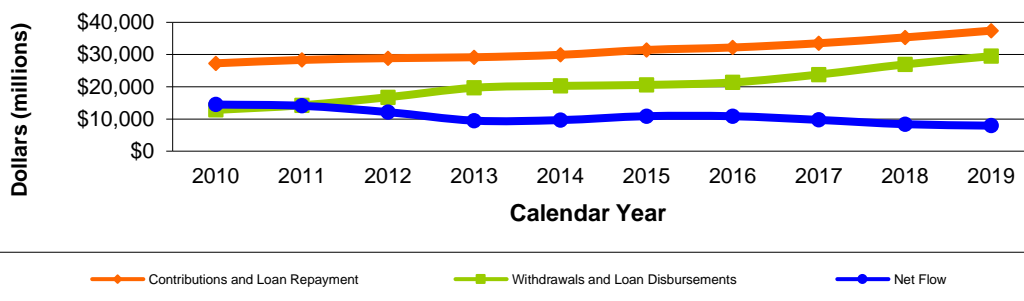
The TSP now has over 6.1 million participants. The FERS and active duty uniformed services participation rates have inched up again to 93.6% and 72.4%, respectively. Participant activities were stable with little variation in October. A total of 13,544 active participants requested CARES Act withdrawals in October and 86,964 participants have requested CARES Act withdrawals in total since the option was initiated in June.

Thrift Savings Fund Statistics



	Plan Balance	Roth
Oct	\$644,385	\$22,384
Sep	\$651,124	\$22,275
Aug	\$663,312	\$22,437
(in millions)		

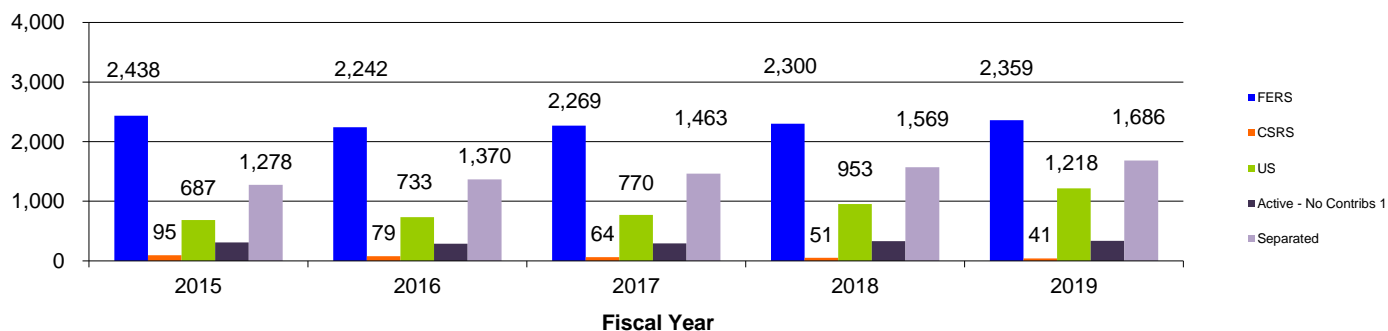
Cash Flow Attributes

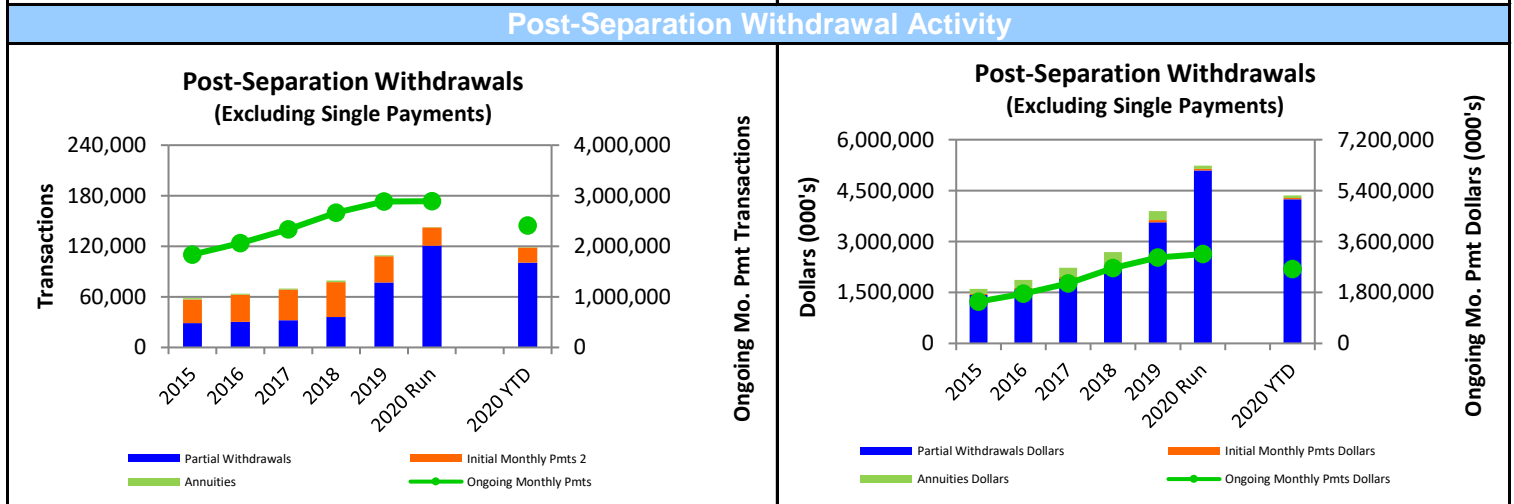
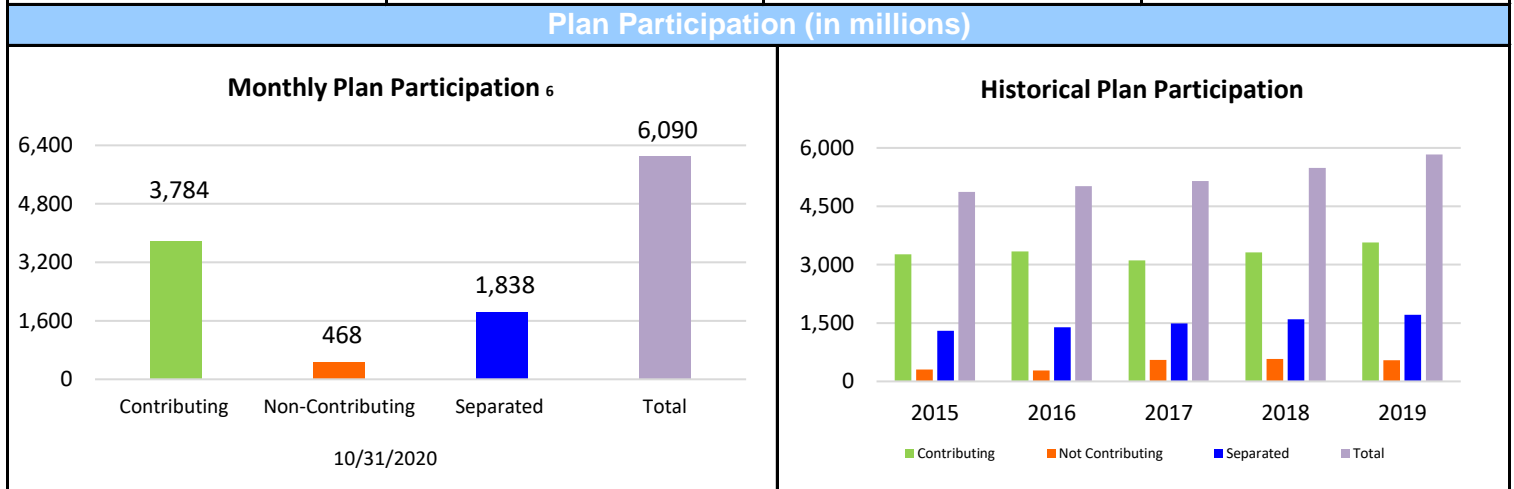
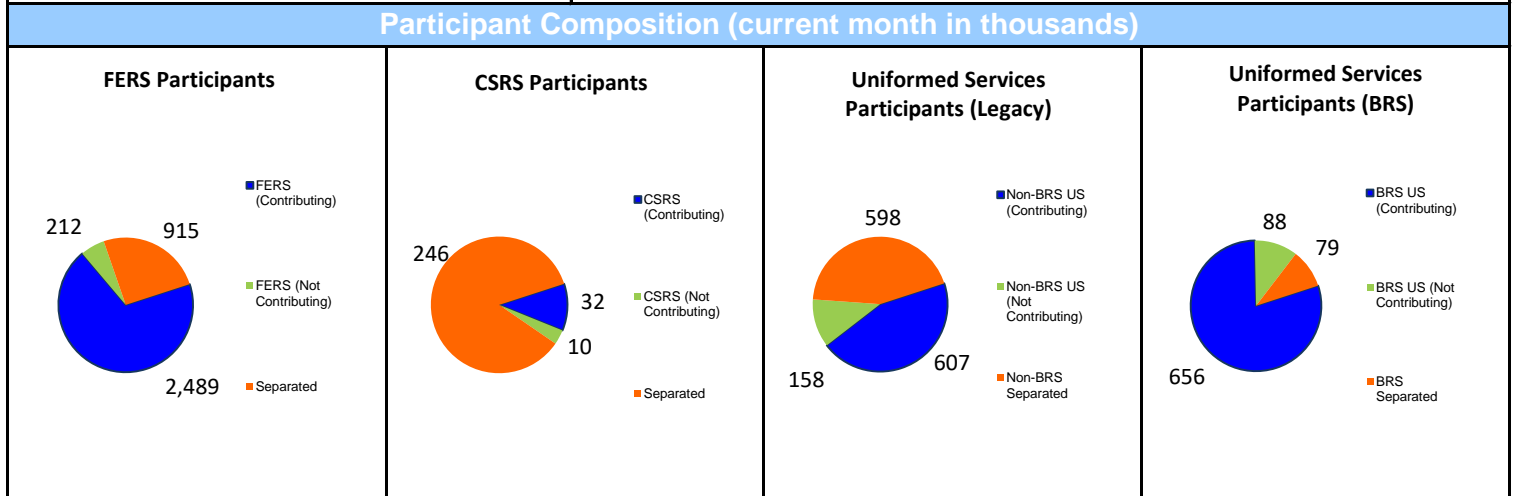
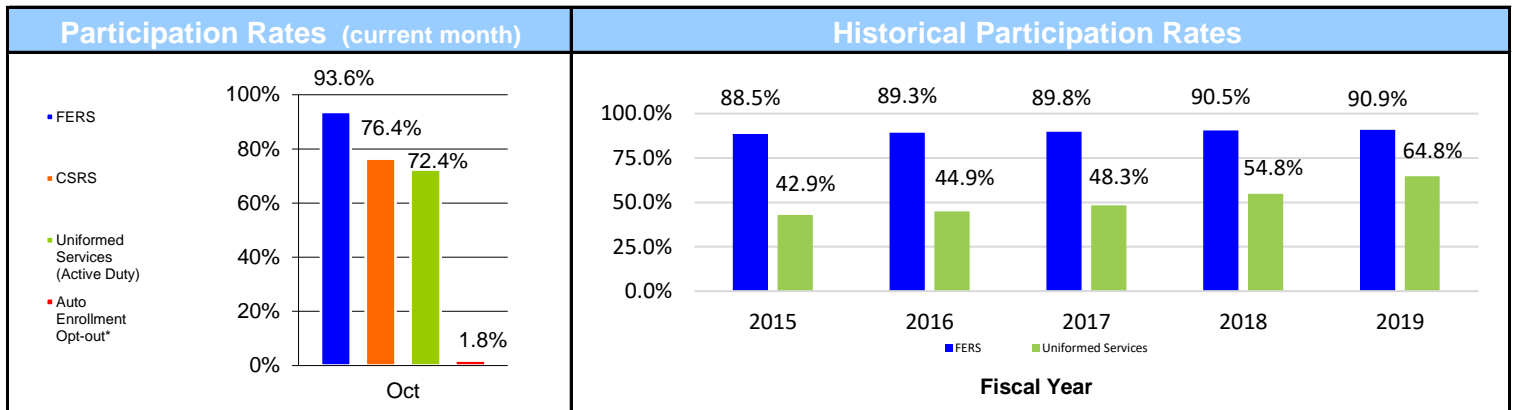


Participants and Average Balance (current month)

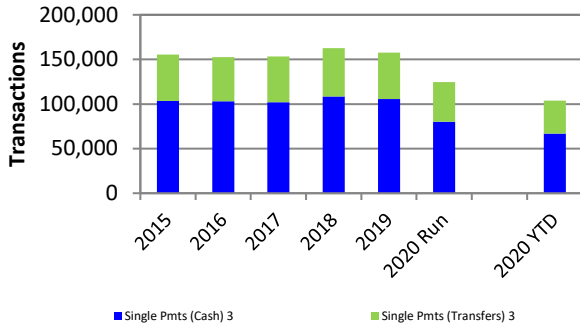
	Total Number of Participants	Average Balance	Number of Roth Participants	Average Roth Balance
FERS	3,616,055	\$150,221	692,381	\$16,788
CSRS	288,929	\$162,191	10,170	\$24,715
Uniformed Services	1,364,718	\$30,266	591,892	\$12,181
BRS Participants	821,324	\$7,716	470,557	\$7,014
Bene Participants	30,878	\$122,910	1,561	\$11,015
Total	6,121,904	\$105,259	1,766,561	\$12,672

Historical Participant Counts (in thousands)

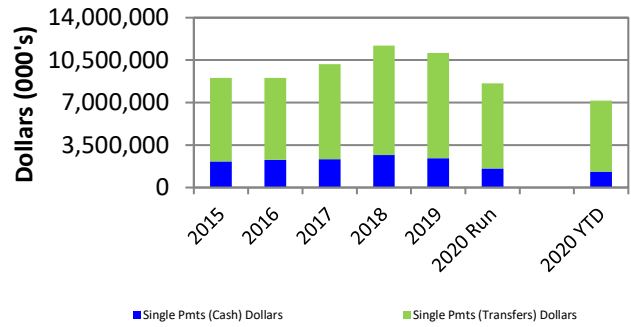




Post-Separation Withdrawals Single Payments (Cash & Transfers)

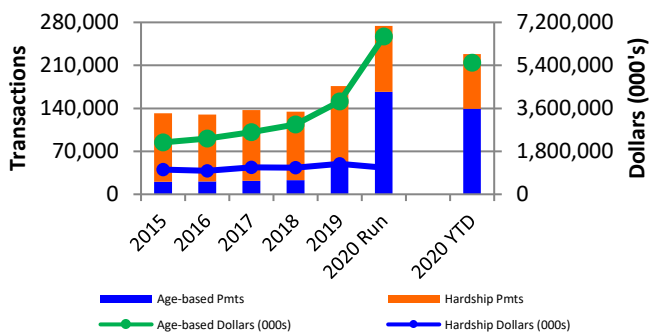


Post-Separation Withdrawals Single Payments (Cash & Transfers)

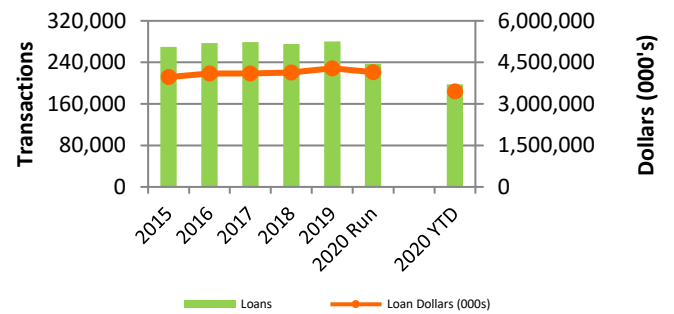


In-Service Withdrawal and Loan Activity

Age-Based & Hardship

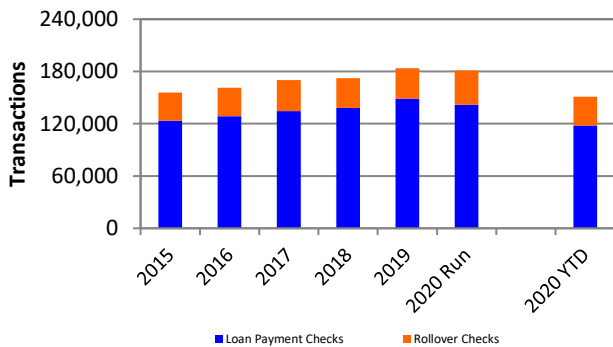


Loans

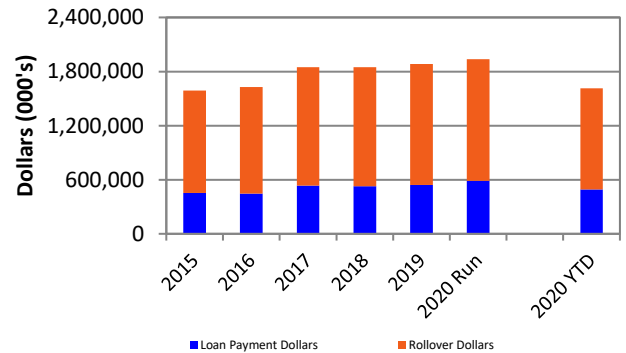


Other Activity

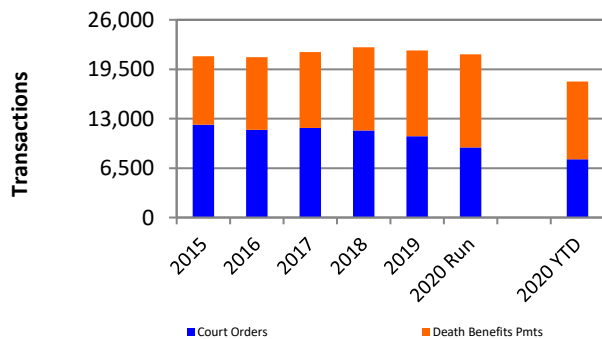
Participant-Submitted Checks



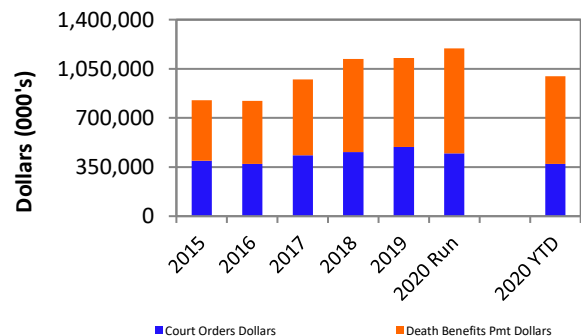
Participant-Submitted Checks



Legal Processing

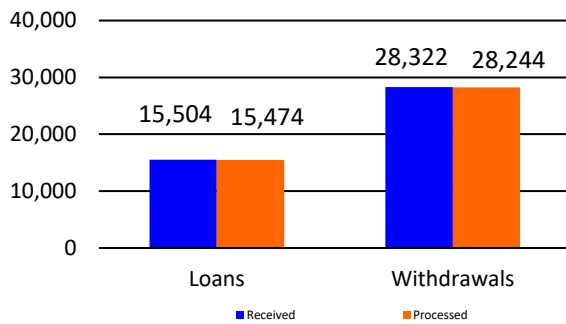


Legal Processing

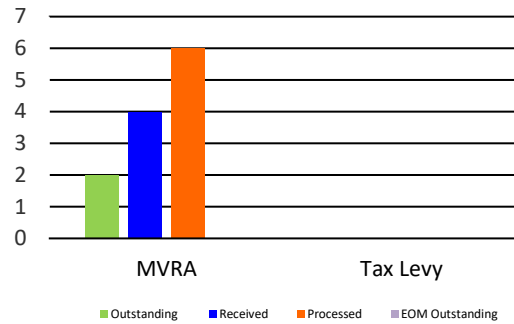


Forms Processing (current month)

Service Bureau Activity ⁴



MVRA & Tax Levy ⁵



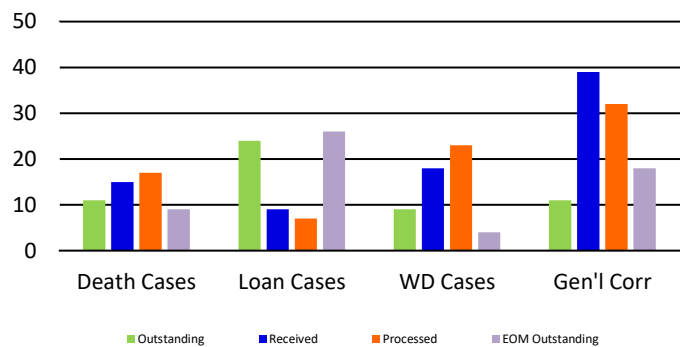
Inquiries (current month)

Top 5 Inquiry Reasons

Rank	Inquiry Code	Count	Percentage
1	Post-Separation Withdrawal Program	24,933	13.60%
2	Password Reset Vocally	16,110	8.80%
3	Other	13,500	7.37%
4	Transaction Verification	12,300	6.75%
5	Loan Program	12,071	6.60%

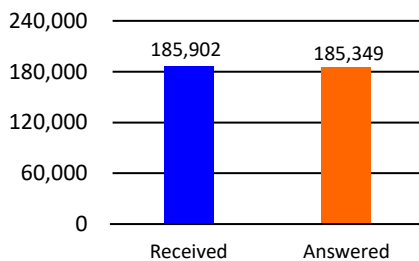
OPS Casework (current month)

Issue Management

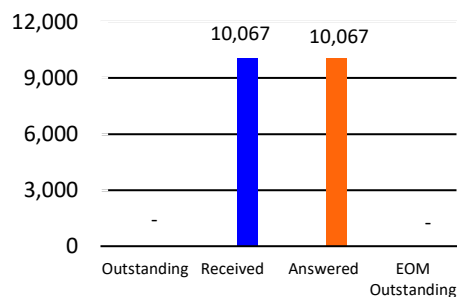


Contact Center Activity (current month)

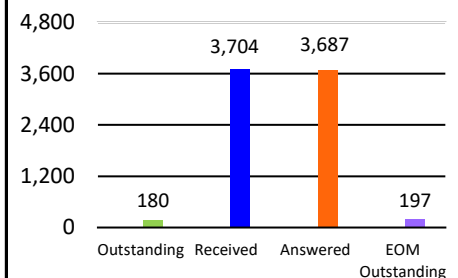
Calls



E-Messages *



Written Correspondence *



1. Active participants with no current contributions include non-separated CSRS and uniformed services participants who have terminated contributions or had them suspended because of hardship withdrawal, participants whose employing agencies have not submitted their separation status, and beneficiary participants.

2. In addition to the initial monthly payments, 236,785 ongoing monthly payments were disbursed in October, 2020.

3. Participants may elect to transfer all or part of their single payments. If only a portion is transferred, each portion (cash and transfer) is counted separately.

4. Forms Processed includes accepted and rejected forms.

5. Mandatory Victims Restitution Act and Tax Levy Processed means that the decision letter has been sent, but payment has not been made.

* Previous Month Outstanding + Received = Processed + Current Month Outstanding. Slight discrepancy due to times when reports are run and real time tasks are entered.

6. This number does not include the FERS Agency Contributions only.