# OFFICE OF COMMUNICATIONS AND EDUCATION

PRESENTED BY JIM COURTNEY







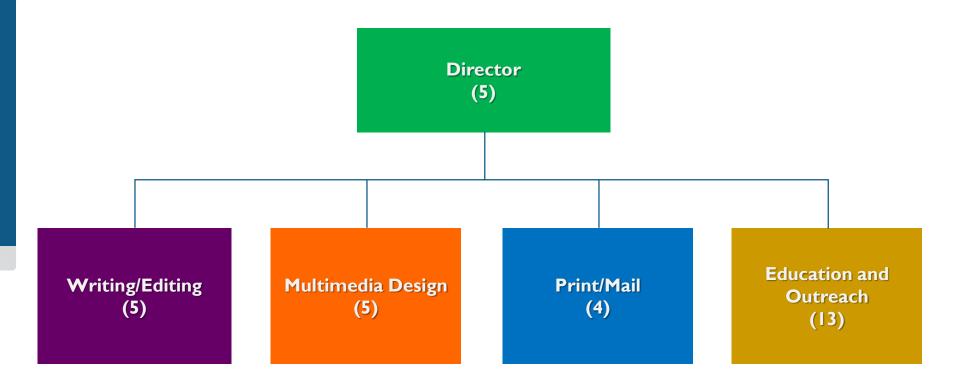




### WHAT WE DO

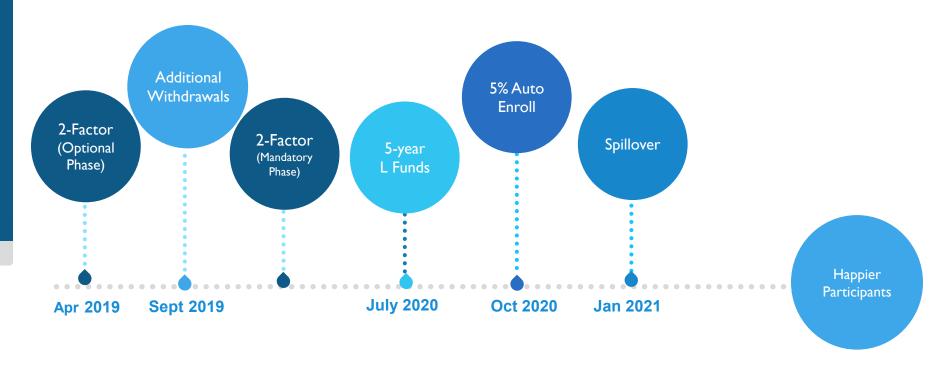
Educate and inform participants, potential participants, beneficiaries, and TSP partners so that participants may take full advantage of the TSP's features and benefits in meeting their retirement goals.

### **OCE ORGANIZATIONAL CHART**





# PROJECT LAUNCH TIMELINE





### **SPILLOVER**

- IRS Contribution Limits
- 2019 Elective Deferral Limit (EDL): \$19,000
  - "Regular" Contributions
- Catch-Up Contributions: \$6,000
  - Age 50 or older



### **CATCH-UP CONTRIBUTIONS**

- Almost a quarter of the 125,000
   FERS participants who made catchup in 2017 were nowhere near the
  EDL.
- As of April 2018, two-thirds of the ~39,000 FERS participants on track to reach the EDL <u>early</u> were 50 or older.



### **SPILLOVER**



- Contributions "spill over"
- Matching
- Simplified tracking

## **TSP EDUCATION**

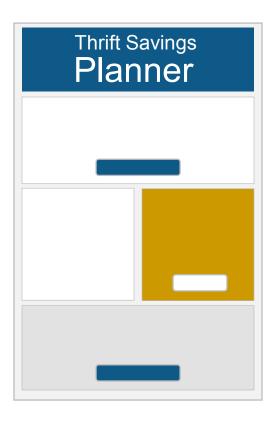


### **ADDRESS CLEANUP**



- National Change of Address Database
- Quarterly Exchange
- Notice mailed to old and new address

### **ELECTRONIC NEWSLETTER**



- Metrics
- Driving traffic
- Feedback
- Timeliness

### Behavioral science

Psychology
Behavioral economics
Neuroscience



### **Auto Enrollees**

- 1,254 active federal employees
- Still contributing 3%
- Still missing out on matching



#### You're missing out on free money. Here's how to get it

You were automatically enrolled in the TSP, which means you're currently contributing 3% of your salary to your retirement account. But you only get the full "match" from your agency if you contribute at least 5% of your pay. When you contribute 5%, your agency contributes 5% too.

You've missed out on \$515.00 in matching so far. Unless you take action, you could miss even more.



To change how much you save, log into your Employee Personal Page: nfc.usda.gov/epps

- Select "TSP."
- Click "Self-Service" and then "Change." (For Roth TSP, choose the "Roth contribution" option.)
- Enter your new dollar amount or percent (for example, 5%), decide the pay period it should start, and click "Continue."
- Review the changes. Click "Yes" to continue and then "Submit."
- Or you can submit <u>Form TSP-1</u> to your benefits/payroll office.



Need help logging in? Call 1-855-632-4468 and select option 5.



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Last year, automatically enrolled participants who stayed at 3% missed out on \$515 in matching on average. Don't join them. Here's what you can do:

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After 3.5 months:

Email I:What you missed: 23%

Email 2:What others missed: 26%

No email: <u>10%</u>

Both were 2x as effective as no email!



After 3.5 months:

No email: 10%

Email 1: What you missed: 23%

Email 2: What others missed: 26%

 $$140 \text{ more/month} \rightarrow ~$100,000 \text{ by age } 65$ 

Another year or more in retirement...

...from one email.





### Now What?

- Outreach to 100,000 more auto-enrollees
  - Postcard
  - Email

# **QUESTIONS**



