# Office of Technology Services Annual Report

Presented by Suzanne Tosini, Acting Chief Technology Officer









# **Agenda**

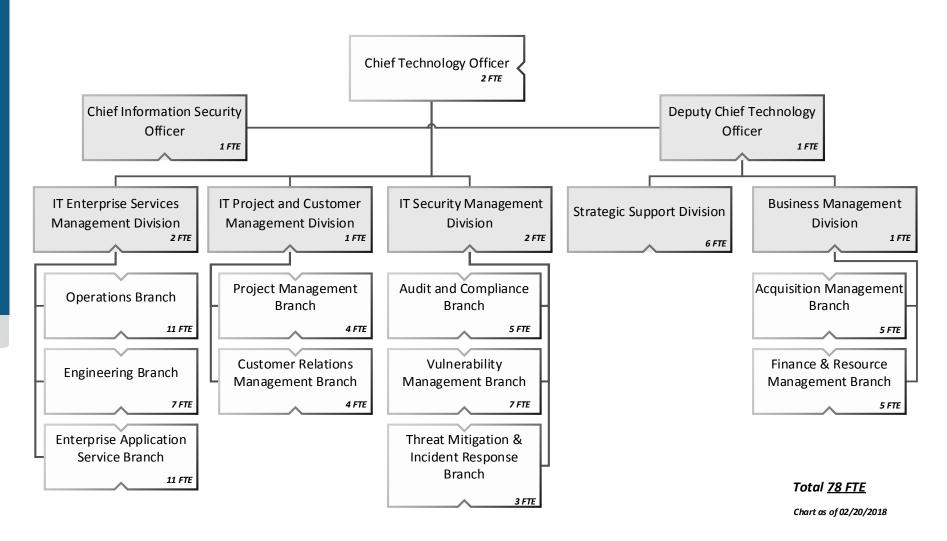
- OTS Functional Statement
- Organizational Structure
- Functional Outlines
- FY17 Notable Accomplishments
- FY18 and Beyond Key Projects and Activities
- Questions



## **OTS Functional Statement**

Provide Information Technology (IT)
leadership and strategic direction to support
the FRTIB and its stakeholders, and manage
the full life-cycle of secure IT operations in
alignment with the FRTIB mission

## Office of Technology Services





### What We Do



OTS

#### **Enterprise Services Management**

- Daily Operation of all IT systems
- IT Engineering
- Applications Development and Management



#### **Project and Customer Management**

- IT Project Management
- Customer Liaison and Requirements



- Threat Mitigation
- System Security Processes
- Audit Support and Remediation



- IT Governance and Planning
- Disaster Recovery Program
- Asset and Inventory Management



#### **Business Management**

- Acquisition and Contract Oversight
- Budget Planning and Execution
- Other Administrative and Human Resource Functions





## FY17 Notable Accomplishments

- Blended Retirement Implementation
- Participant Password Reset
- Security Acceleration
  - Network Security Modernization
  - Standardized IT Asset Management of Remote Sites
  - Modernized IT Infrastructure at Data Center and Contact Centers
  - Implementation of Continuous Monitoring Tools



## FY18 and Beyond Key Projects

- TSP Withdrawals Project
- Finishing FY2017 IT Security Projects
  - Mainframe Security Remediation
  - Encryption of Data in Transit Across the Network
  - IT Infrastructure in Data Centers
- New IT Modernization Initiatives
  - Trusted Internet Connection (TIC)
  - Network Access Control (NAC)
  - Mainframe Archiving
  - WAN Circuits/FRTIB Backbone Network Upgrade
  - FRTIB Mobile Device Management
  - Case Management System Implementation



## FY18 and Beyond Key Activities

- Audit Remediation
  - Focus on critical and high findings
  - Address root cause
  - Align with NIST controls and FISMA framework
- Reauthorization of all systems
- FISMA uplift implementation



## **QUESTIONS**

