IT Initiatives and Security Remediation

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THE FEDERAL RETIREMENT THRIFT
INVESTMENT BOARD

Thrift Savings Plan

Status of Major IT Initiatives

IT Initiatives	Actions Over the Next Six Months	Impact
Modernize IT Infrastructure	• Upgrading mainframe, network, storage, servers, circuits, and software applications • Establishing standard operating procedures to improve management accountability	• Improves Infrastructure reliability • Improves security • Increases capacity to support Blended
IT Security Audit Remediation	• Upgrading targeted Infrastructure components (i.e., hardware and software) • Documenting policies and procedures	• Strengthens security posture • Closes audit findings • Improves IT Governance
Increase Call Volume Capacity	• Implementing hardware, software, and network equipment needed for the call centers	• Increases call volume capacity to support current and future users (needed for Blended)
IT Data Analytics - Logging and Security Monitoring Enhancement (Splunk)	• Enhancing hardware and software to improve search, monitoring, security, analysis, archival, and visualization of data	• Enhances visibility of security • Closes audit findings • Supports agency requirements for log retention compliance
Two-Factor Authentication	• Completed Implementation (~585) for FRTIB federal staff and TESS contract staff • Bringing two call centers and three processing centers under TESS management	• Strengthens access control for FRTIB applications and data

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