

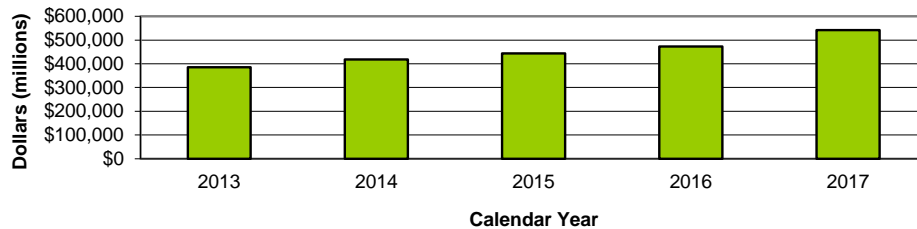
Thrift Savings Fund Statistics

February 2018

Highlights

The FERS and active duty uniformed services participation rates have inched up again to 90.4% and 49.4%, respectively. Hardship withdrawal numbers have returned to normal levels, however, we are experiencing high number of post separation withdrawals. High call volume and the after effects of security changes and the tech cutover for the contact center continues to affect our call handle and wait times. We have seen increases in the service levels on the phone and e-messages this month and call abandonment has decreased due to the deployment of additional staff, additional hours worked, as well as the fine tuning of call procedures. We continue to add more staff and look for areas of opportunity to improve and streamline business operations.

Historic Plan Balances (in millions)

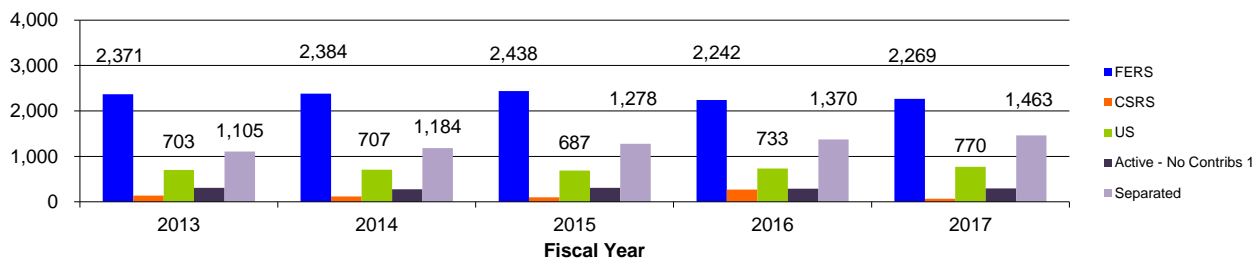


	Plan Balance	Roth
Feb	\$546,843	\$10,066
Jan	\$559,110	\$10,098
Dec	\$542,373	\$9,550
(in millions)		

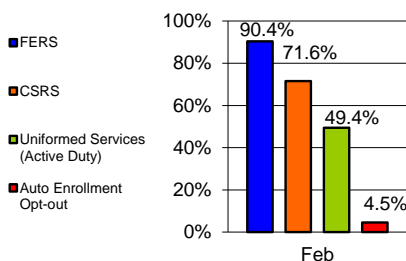
Participants and Average Balance (current month)

	Total Number of Participants	Average Balance	Number of Roth Participants	Average Roth Balance
FERS	3,296,085	\$139,167	471,022	\$11,813
CSRS	332,013	\$143,526	9,961	\$18,137
Uniformed Services	1,431,211	\$23,462	546,603	\$6,854
BRS Participants	120,856	\$8,062	88,772	\$6,347
Bene Participants	22,227	\$106,892	N/A	N/A
Total	5,202,392	N/A	1,116,358	N/A

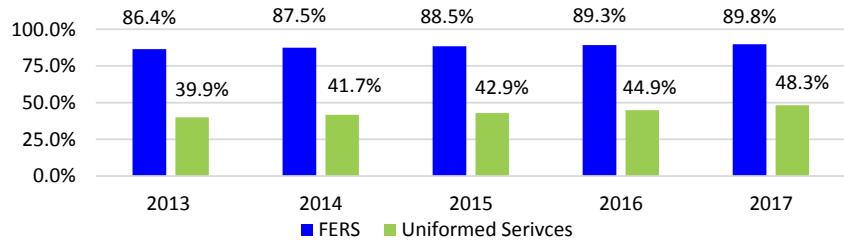
Historic Participant Counts (in thousands)



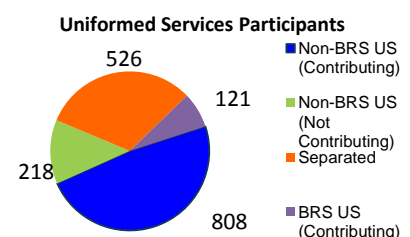
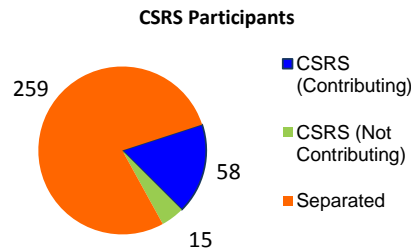
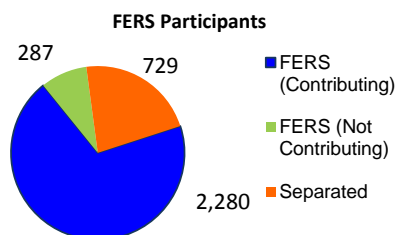
Participation Rates (current month)



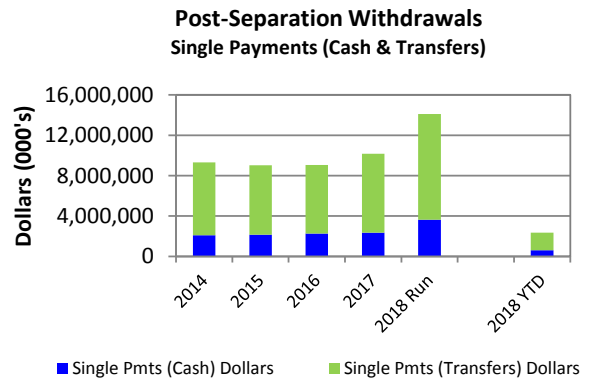
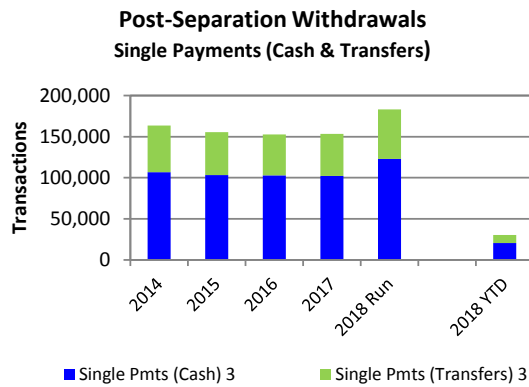
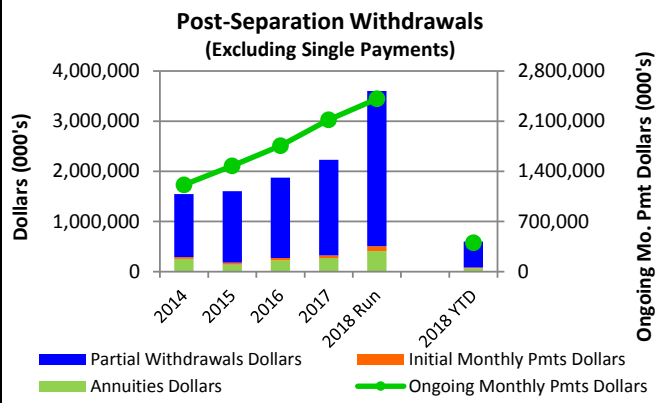
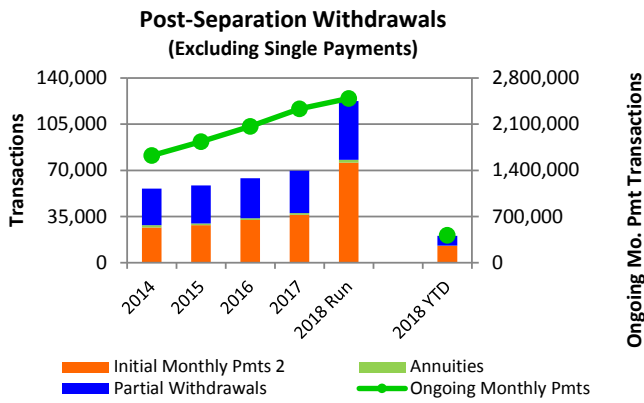
Historic Participation Rates



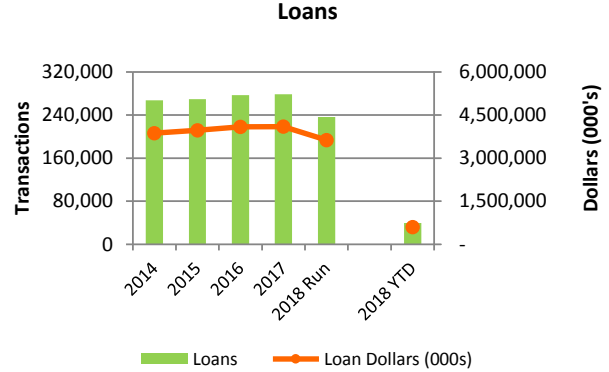
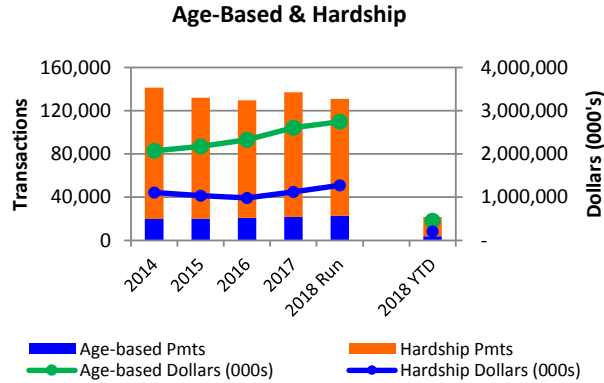
Participant Composition (current month in thousands)



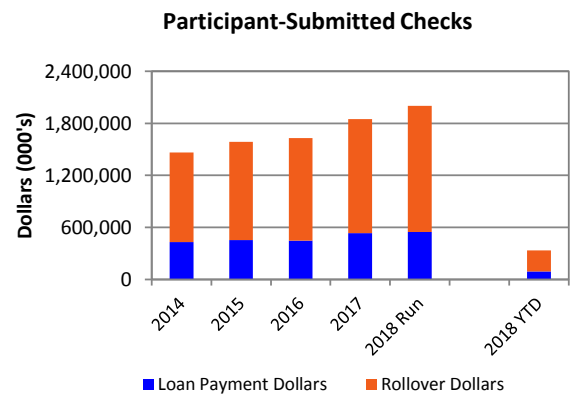
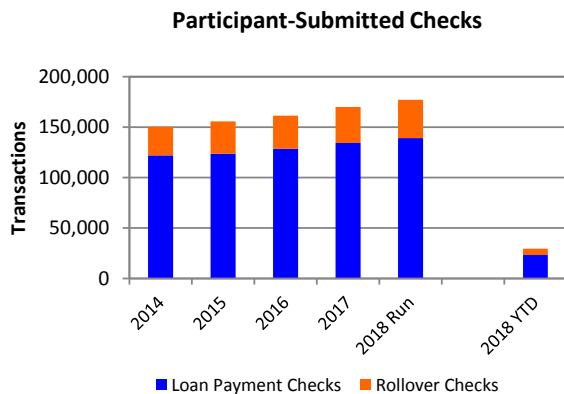
Post-Separation Withdrawal Activity



In-Service Withdrawal and Loan Activity



Other Activity





1. Active participants with no current contributions include non-separated CSRS and uniformed services participants who have terminated contributions or had them suspended because of hardship withdrawal, participants whose employing agencies have not submitted their separation status, and beneficiary participants.
2. In addition to the initial monthly payments, 209,931 ongoing monthly payments were disbursed in February 2018.
3. Participants may elect to transfer all or part of their single payments. If only a portion is transferred, each portion (cash and transfer) is counted separately.
4. Forms Processed includes accepted and rejected forms.
5. Mandatory Victims Restitution Act and Tax Levy Processed means that the decision letter has been sent, but payment has not been made.